

Knoxville Transportation Authority

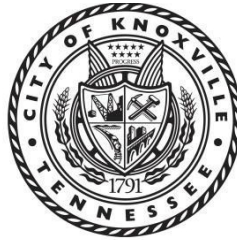
Meeting Date: Thursday, August 27th, 2026



Monthly Report

July 2026

Indya Kincannon
MAYOR
(865) 215-2040



CITY OF KNOXVILLE

Knoxville Transportation Authority

Dustin Durham
CHAIR

Rick Whitted
VICE-CHAIR

Sara May
RECORDING SECRETARY

Matthew DeBardelaben

Beth Miller

Aly Taylor

Mary Thom-Adams

Nancy Nabors

Eboni Winford

Zach Roskop

John Lawhorn
ATTORNEY TO KTA

AGENDA

Thursday, August 27th, 2026

City-County Building, Large Conference Room

- I. Determination of Quorum
- II. Approval of Minutes – July
- III. Reports
 - a. KTA Chair
 - b. Commissioner's Comments
 - c. Staff
 - i. City of Knoxville Director of Transit
 - ii. TPO Transit Planner

-What's Next Knoxville: Update
- IV. New Business
- V. Old Business
- VI. Public Comments
- VII. Set the next meeting for September 24th, 2026 & Adjourn

Determination of Quorum

Chair Durham called the meeting to order and requested confirmation of a quorum.

John Lawhorn reported that six members were present and confirmed that a quorum existed.

Approval of Minutes

Chair Durham called for approval of the June meeting minutes.

- **Motion: Vice Chair Whitted**
- **Second: Commissioner DeBardelaben**

The motion passed unanimously.

Reports

KTA Chair

Reported that the "Ride the Routes" program had been paused during the summer and was expected to resume in August. He stated that commissioners would receive advance notice regarding the selected route and noted that future rides would continue to be scheduled immediately following KTA meetings. He reflected on the previous South Knoxville ride, noting that it highlighted challenges related to bus stop amenities and accessibility, particularly at stops located on steep terrain with limited infrastructure. He also discussed ongoing conversations regarding potential transit improvement initiatives and future recommendations that could be considered by the board and presented to City Council. Additionally, he emphasized the importance of the City's comprehensive planning process and expressed hope that the board could continue advocating for land-use policies that support public transit.

Staff Reports

Isaac Thorne provided several updates:

- The Downtown Connector recorded its highest ridership to date, exceeding 18,000 rides during the previous month.

- Ridership had increased 39% year-over-year since the route became fare-free in December.
- Doug Burton was unable to attend the meeting but planned to provide a comprehensive update on the "What's Next Knoxville" Comprehensive Plan for the August meeting.

Discussion on Downtown Connector Expansion

Chair Durham asked about future opportunities to expand the Downtown Connector as Knoxville's urban core continues to grow.

Isaac Thorne explained that staff regularly evaluate service modifications as downtown development continues. He noted that maintaining the current 15-minute frequency while expanding service areas presents operational and budgetary challenges, and any future expansion would require careful planning regarding route design, vehicles, and operating costs.

Chair Durham discussed the success of the fare-free Downtown Connector and introduced the concept of a possible "Fare-Free First Friday" initiative. He stated that such a program could encourage new riders to experience public transit while supporting Downtown Knoxville events and businesses.

TPO Transit Planner

TPO Transit Planner Doug Burton Will be attending the August Meeting with updates.

New Business

Title VI Plan Update

Isaac Thorne presented the updated Title VI Plan and summarized several revisions, including:

- Public outreach and participation efforts conducted during the previous three years.
- Updated Language Assistance Plan information.
- Updates regarding board and commission membership.
- Integration of KAT service standards and policies into the Title VI document.
- Updated demographic and service profile maps.

Chair Durham commended staff for the extensive public outreach efforts documented in the plan and asked whether KAT conducted outreach efforts in local schools.

Isaac Thorne reported that staff planned to expand outreach efforts in middle schools and high schools, particularly regarding the Youth Freedom Pass program. He explained that KAT was exploring alternatives to the current honor system using mobile tickets or smart cards.

Commissioner Miller asked about the approval process for the Title VI Plan.

Isaac Thorne explained that, following board approval, the plan would be posted publicly and submitted to the Federal Transit Administration for review.

Chair Durham called for a motion to approve the Title VI Plan.

- **Motion: Commissioner Winford**
- **Second: Commissioner Taylor**

The motion passed unanimously.

Route 12 Modification

Isaac Thorne presented a proposal to make the existing Route 12 detour permanent.

Umar Tennessee explained that the modification would shift service from Cumberland Avenue and 17th Street to Hall of Fame Drive, Summit Hill Drive, and Western Avenue while maintaining service accessibility. Additional stops could be added near 11th Street and the Medic Regional Blood Center area. He reported that the change represented approximately a 13% mileage adjustment and did not meet the threshold for a major service change requiring additional Title VI analysis.

Chair Durham noted that no riders would lose access to bus stops because of the modification because service would continue through Route 15.

After discussion:

- **Motion: Commissioner Winford**
- **Second: Commissioner DeBardelaben**

The motion passed unanimously.

Commissioner Roskop asked whether staffing levels had returned to normal following previous service limitations caused by operator shortages.

Isaac Thorne reported that KAT currently employed 195 operators, the highest number in agency history during his tenure. He stated that staffing levels had fully recovered and that an additional operator training class was scheduled to begin the following week.

Commissioner Miller commended staff for the significant improvement in staffing and recruitment efforts.

Commissioner Taylor asked what factors contributed to the increase in recruitment and retention.

Isaac Thorne cited salary increases, expanded training opportunities, internal recruitment improvements, and higher employee retention rates as key factors.

Chair Durham asked about the process for expanding transit service in the future.

Isaac Thorne explained that service expansion begins with identifying funding, followed by vehicle procurement, operator recruitment, and implementation planning. He also noted that increasing frequency generally requires significant increases in operational funding and staffing.

Chair Durham announced an upcoming "KAT Crawl" organized through his nonprofit organization, Yes Knoxville. He explained that the event would promote public transit awareness while supporting local businesses along a KAT route.

Isaac Thorne announced the promotion of Umar Tennessee to Interim Director of Operations while continuing to serve as Planning Manager.

The board congratulated Mr. Tennessee on his promotion.

Old Business

No old business to discuss.

Public Comments

Braxton Morris (14 years old)

Braxton Morris spoke in support of expanding transit investments, particularly Bus Rapid Transit (BRT) along Route 11. He expressed concern that Knoxville had completed numerous transit studies but had not yet implemented significant BRT improvements. He advocated for increased frequency, improved travel times, enhanced stops, and future dedicated transit lanes.

Mr. Morris also commented on the Youth Freedom Pass program, stating that maintaining a simple system for young riders encourages greater transit usage.

Elliot Lloyd, 708 Morgan Street

Elliot Lloyd expressed support for expanded fare-free transit opportunities and suggested consideration of fare-free weekday service periods.

They also voiced support for improved regional transit connections among Knoxville, Farragut, Oak Ridge, Alcoa, and Maryville, citing transportation challenges experienced by residents without access to personal vehicles.

They further advocated for improved bus stop amenities, including larger shelters, additional seating, water fountains, and restroom facilities. They also suggested exploring a circumferential route connecting existing radial routes throughout Knoxville and expressed concerns regarding vehicle wraps that obstruct passenger visibility through bus windows.

Sharwin Snelson, 235 Carter Road

He addressed concerns regarding information he had received about potential service reductions affecting the Lift paratransit service. He requested clarification regarding the reported reduction in Lift routes and asked whether public outreach had occurred regarding any proposed changes.

Mr. Snelson expressed concern about potential operational and staffing impacts and encouraged KAT to carefully evaluate any future service changes affecting paratransit riders.

Set the Next Meeting and Adjourn

Chair Durham closed public comments and set the next meeting for August 27th, 2026, and adjourned the meeting.

Respectfully Submitted,
Sara F. May
KTA Recording Secretar



KNOXVILLE AREA TRANSIT

ROUTE PERFORMANCE REPORT - July, 2026

ROUTE NUMBER	ROUTE NAME	RIDERSHIP	% of Ridership	MILES	% of Miles	HOURS	% of Hours	Passg/ Mile	Passg/ Hour
1	Downtown Connector	13,008	6.2%	7,711	3.0%	1,359	5.8%	1.69	9.57
10	Sequoyah Hills	408	0.2%	1,027	0.4%	121	0.5%	0.40	3.37
11	Kingston Pike	23,767	11.3%	20,921	8.3%	1,873	8.0%	1.14	12.69
12	Western Avenue	10,303	4.9%	15,628	6.2%	1,618	6.9%	0.66	6.37
15	Woodland Crosstown	11,279	5.4%	21,053	8.3%	1,920	8.2%	0.54	5.87
16	Cedar Bluff Connector	12,850	6.1%	15,055	5.9%	1,368	5.9%	0.85	9.39
17	Sutherland/Bearden	5,012	2.4%	6,869	2.7%	657	2.8%	0.73	7.63
20	Central Street	18,859	9.0%	19,702	7.8%	1,463	6.3%	0.96	12.89
22	Broadway	24,602	11.7%	14,006	5.5%	1,644	7.0%	1.76	14.96
23	Millertown	3,152	1.5%	5,420	2.1%	495	2.1%	0.58	6.37
24	Inskip/Breda	4,840	2.3%	7,293	2.9%	733	3.1%	0.66	6.60
31	Magnolia Avenue	21,441	10.2%	15,090	6.0%	1,613	6.9%	1.42	13.29
32	Dandridge Avenue	4,563	2.2%	4,885	1.9%	480	2.1%	0.93	9.51
34	Burlington	15,563	7.4%	17,813	7.0%	1,597	6.8%	0.87	9.75
37	Morningside/Riverside	5,191	2.5%	3,211	1.3%	465	2.0%	1.62	11.16
40	South Knoxville	2,078	1.0%	5,135	2.0%	411	1.8%	0.40	5.06
41	Chapman Highway	17,399	8.3%	16,523	6.5%	1,016	4.4%	1.05	17.13
42	Fort Sanders/UT Medical Centers	4,876	2.3%	5,243	2.1%	911	3.9%	0.93	5.35
44	University Park	0	0.0%	0	0.0%	0	0.0%	0.00	0.00
45	Vestal	5,178	2.5%	5,446	2.2%	496	2.1%	0.95	10.44
	Other/ Unknown								
SUB TOTAL LINE SERVICE		204,369	97.1%	208,031	82.2%	20,240	86.7%	0.98	10.10
LIFT SERVICE		6,139	2.9%	45,096	17.8%	3,099	13.3%	0.14	1.98
katConnect		11	0.0%	0	0.0%	0	0.0%	0.00	0.00
Charter Services		0	0.0%	0	0.0%	0	0.0%	0.00	0.00
GRAND TOTAL ALL KAT SERVICES		210,519	100.0%	253,127	100.0%	23,339	100.0%	0.83	9.02



KNOXVILLE AREA TRANSIT

SYSTEM PERFORMANCE REPORT

July, 2026

	THIS MONTH			FISCAL YEAR-TO-DATE		
	This Year	Last Year	Change	This Year	Last Year	Change
FIXED ROUTE SERVICE						
Total Passengers	204,369	195,842	4%	204,369	195,842	4%
System Generated Revenue				\$93,441	\$74,995	25%
Revenue Veh. Miles	208,031	215,234	-3%	208,031	215,234	-3%
Revenue Veh. Hours	20,240	17,320	17%	20,240	17,320	17%
Passengers/Mile	0.98	0.91	8%	0.98	0.91	8%
Passengers/Hour	10.10	11.31	-11%	10.10	11.31	-11%
Preventable Accidents	5	4	25%	5	4	25%
Mechanical Road Calls	53	38	39%	53	38	39%
Accidents/100,000 Miles	2.40	1.86	29%	2.40	1.86	29%
Miles/Road Failure	3,925	5,664	-31%	3,925	5,664	-31%
DEMAND RESPONSE						
Total Passengers	6,139	5,821	5%	6,139	5,821	5%
System Generated Revenue				\$11,958	\$22,539	-47%
Revenue Veh. Miles	45,096	37,241	21%	45,096	37,241	21%
Revenue Veh. Hours	3,099	2,764	12%	3,099	2,764	12%
Passengers/Mile	0.14	0.16	-13%	0.14	0.16	-13%
Passengers/Hour	1.98	2.11	-6%	1.98	2.11	-6%
Preventable Accidents	0.00	0.00	N/A	0.00	0.00	N/A
Mechanical Road Calls	10.00	3.00	233%	10.00	3.00	233%
Accidents/100,000 Miles	0.00	0.00	N/A	0.00	0.00	N/A
Miles/Road Failure	4,510	12,414	-64%	4,510	12,414	-64%
CHARTER SERVICE						
Charters	5	0	N/A	5	0	N/A
Sports Charters	0	0	N/A	0	0	N/A
Total Passengers	0	0	N/A	0	0	N/A
Revenue						
Football Shuttle Charters	\$0	\$0	N/A	\$0	\$0	N/A
Other Sports - Boyd Sports, LLC	\$0	\$0	N/A	\$0	\$0	N/A
Total Miles	380.30	0.00	N/A	380.30	0.00	N/A
Total Hours	63.82	0.00	N/A	63.82	0.00	N/A

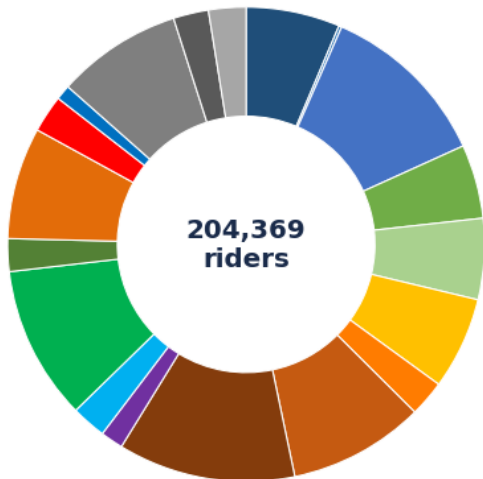
KAT RIDERSHIP CHARTS

July, 2026

Knoxville Area Transit · Route Performance & System Overview

Fixed route riders	LIFT passengers	Charter passengers	Total all services
204,369	6,139	0	210,508
▲ 4.4% vs JUL-25	▲ 5.5% vs JUL-25	vs 0 JUL-25	▲ 4.4% vs JUL-25

RIDERSHIP BY ROUTE — JUL-26



1 - Downtown Connector: 13,008 (6.4%)	10 - Sequoyah Hills: 408 (0.2%)
11 - Kingston Pike: 23,767 (11.6%)	12 - Western Ave: 10,303 (5.0%)
15 - Woodland Crosstown: 11,279 (5.5%)	16 - Cedar Bluff: 12,850 (6.3%)
17 - Sutherland/Bearden: 5,012 (2.5%)	20 - Central Street: 18,859 (9.2%)
22 - Broadway: 24,602 (12.0%)	23 - Millertown: 3,152 (1.5%)
24 - Inskip/Breda: 4,840 (2.4%)	31 - Magnolia Ave: 21,441 (10.5%)
32 - Dandridge Ave: 4,563 (2.2%)	34 - Burlington: 15,563 (7.6%)
37 - Morningside/Riverside: 5,191 (2.5%)	40 - South Knoxville: 2,078 (1.0%)
41 - Chapman Hwy: 17,399 (8.5%)	42 - Ft Sanders/UT: 4,876 (2.4%)
45 - Vestal: 5,178 (2.5%)	

ROUTE TRENDS — JUL-25 TO JUL-26

See following pages for all 20 route trend charts

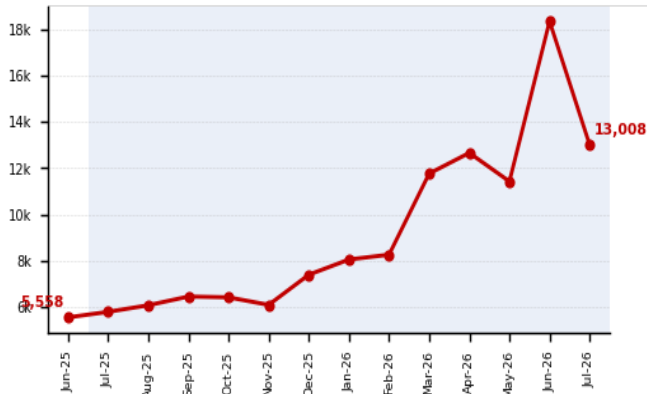


KAT RIDERSHIP CHARTS

July, 2026

Route Trend Charts · January 2025 to July, 2026

1 - 1 - Downtown Connector



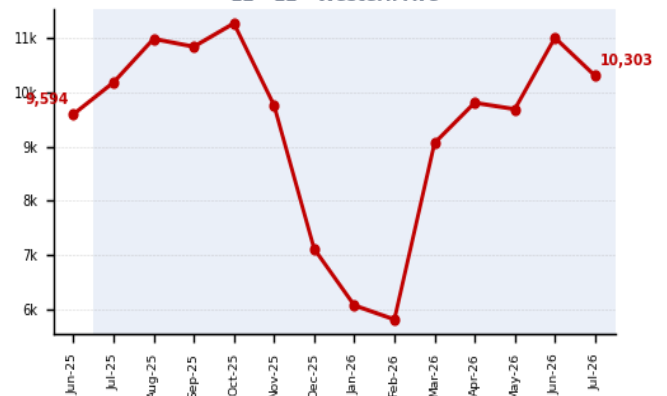
10 - 10 - Sequoyah Hills



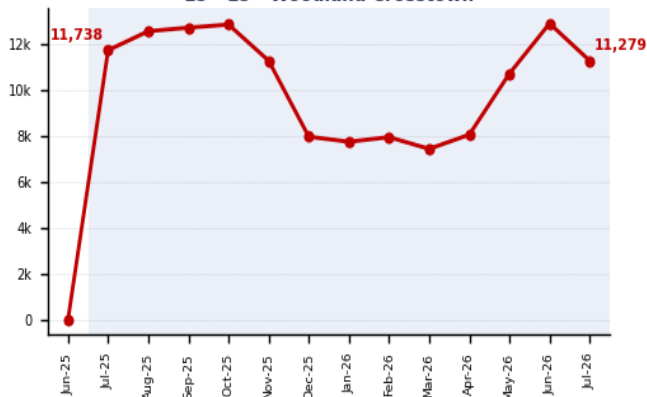
11 - 11 - Kingston Pike



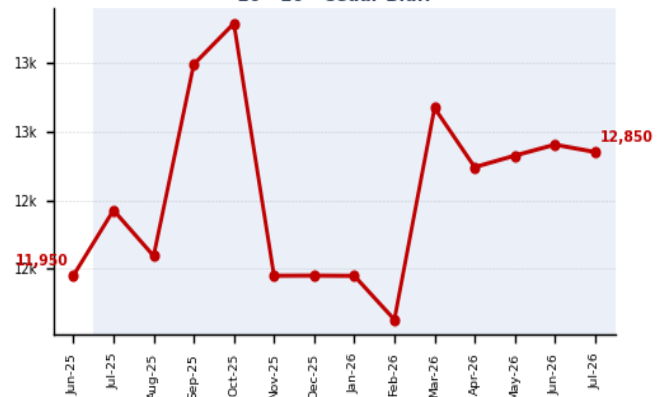
12 - 12 - Western Ave



15 - 15 - Woodland Crosstown



16 - 16 - Cedar Bluff



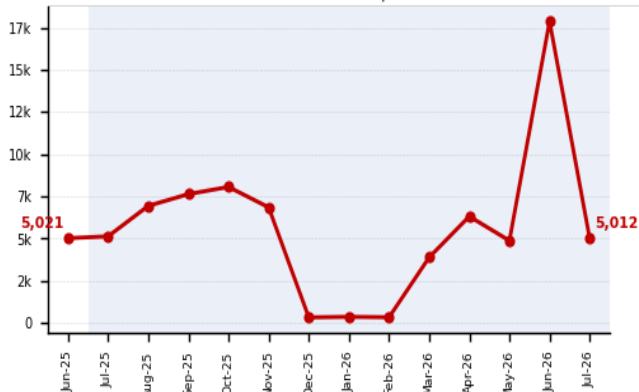


KAT RIDERSHIP CHARTS

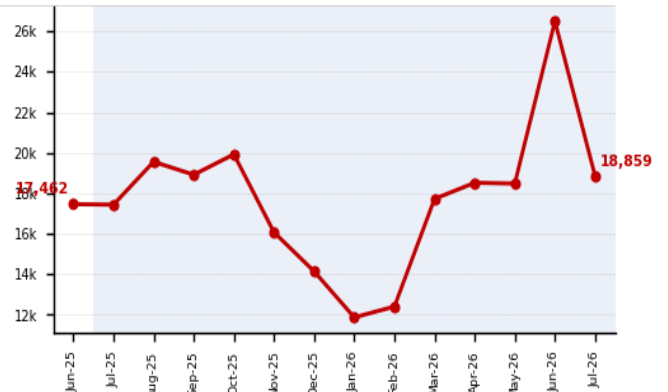
July, 2026

Route Trend Charts · January 2025 to July, 2026

17 - 17 - Sutherland/Bearden



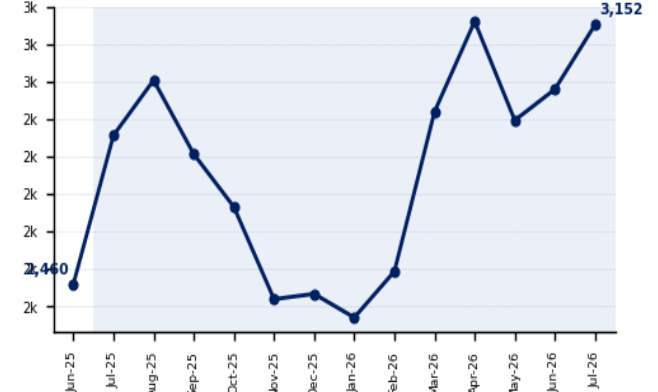
20 - 20 - Central Street



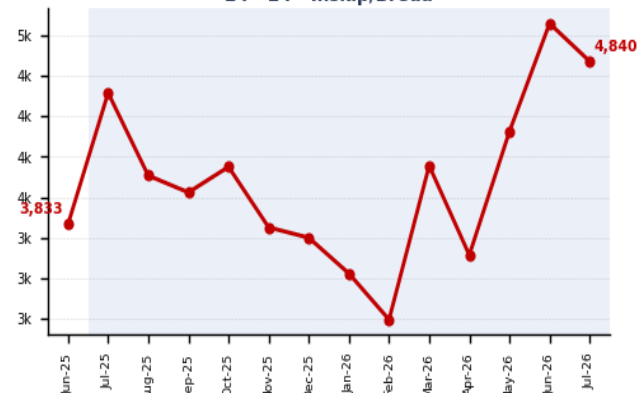
22 - 22 - Broadway



23 - 23 - Millertown



24 - 24 - Inskip/Breda



31 - 31 - Magnolia Ave



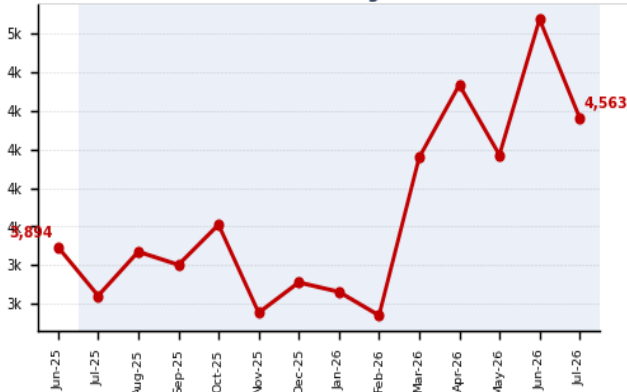


KAT RIDERSHIP CHARTS

July, 2026

Route Trend Charts · January 2025 to July, 2026

32 - 32 - Dandridge Ave



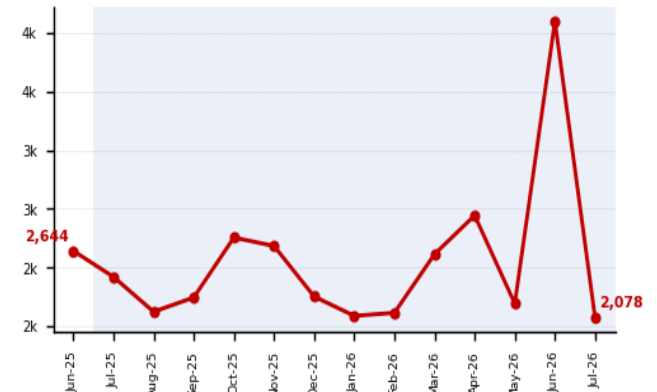
34 - 34 - Burlington



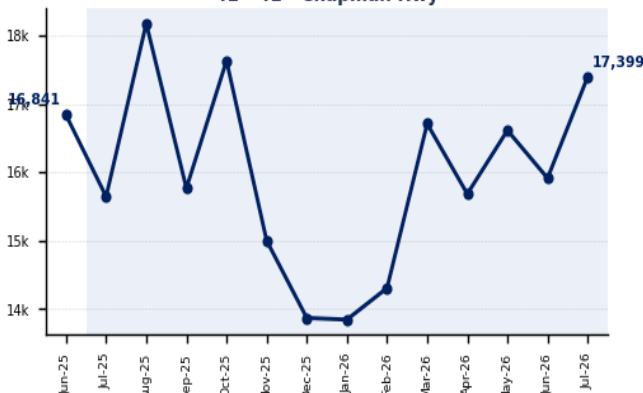
37 - 37 - Morningside/Riverside



40 - 40 - South Knoxville



41 - 41 - Chapman Hwy



42 - 42 - Ft Sanders/UT

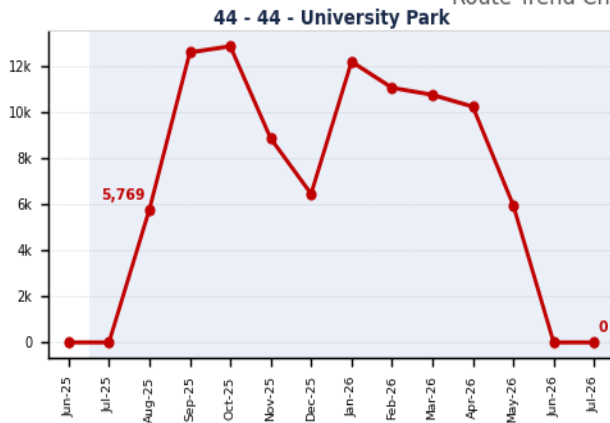




KAT RIDERSHIP CHARTS

July, 2026

Route Trend Charts · January 2025 to July, 2026





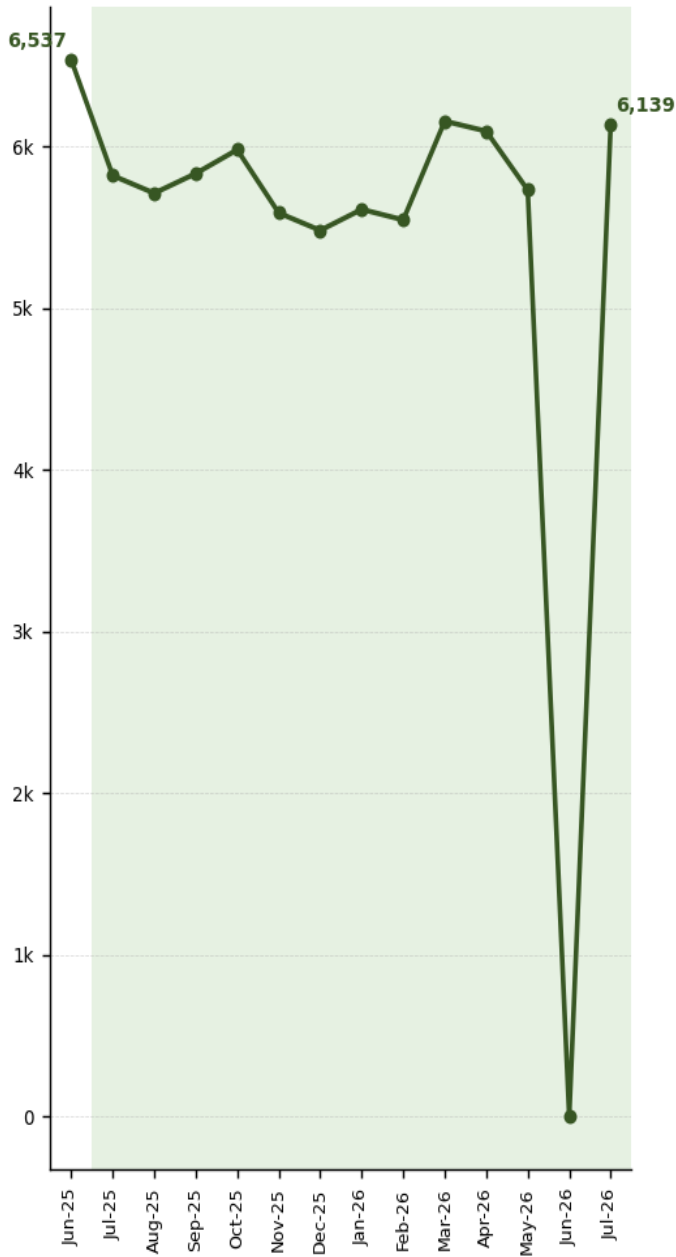
KAT RIDERSHIP CHARTS

July, 2026

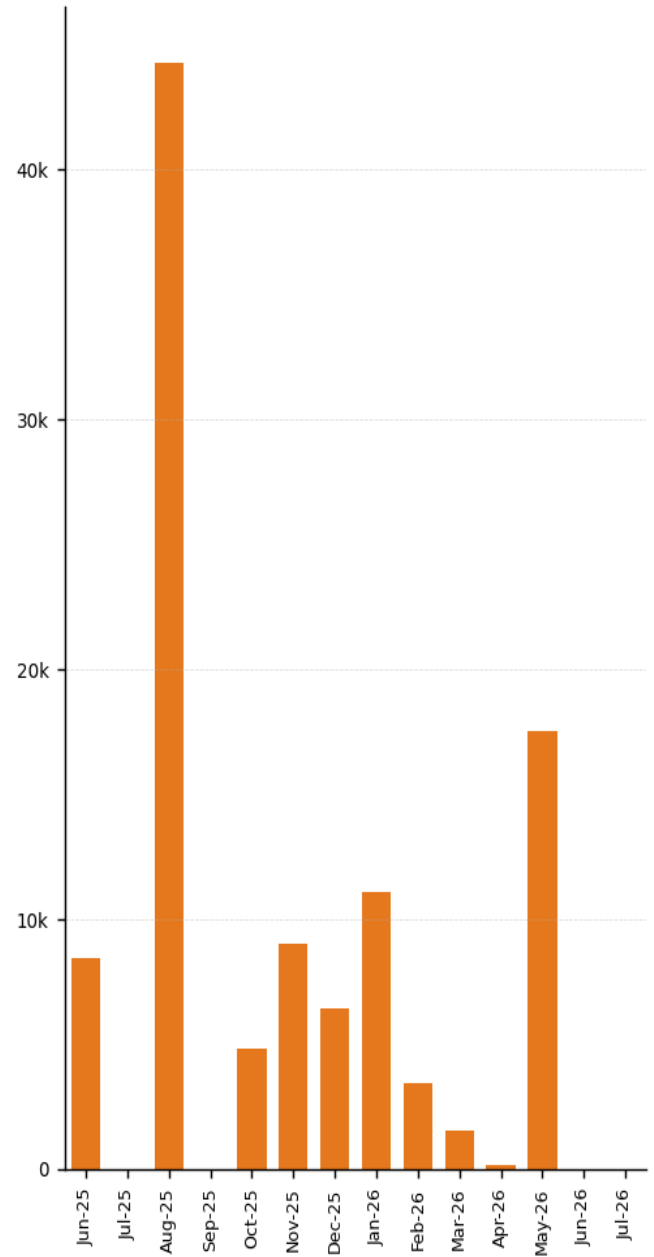
LIFT Demand Response & Charter Services

LIFT & CHARTER SERVICES

Lift — demand response



Charter services passengers



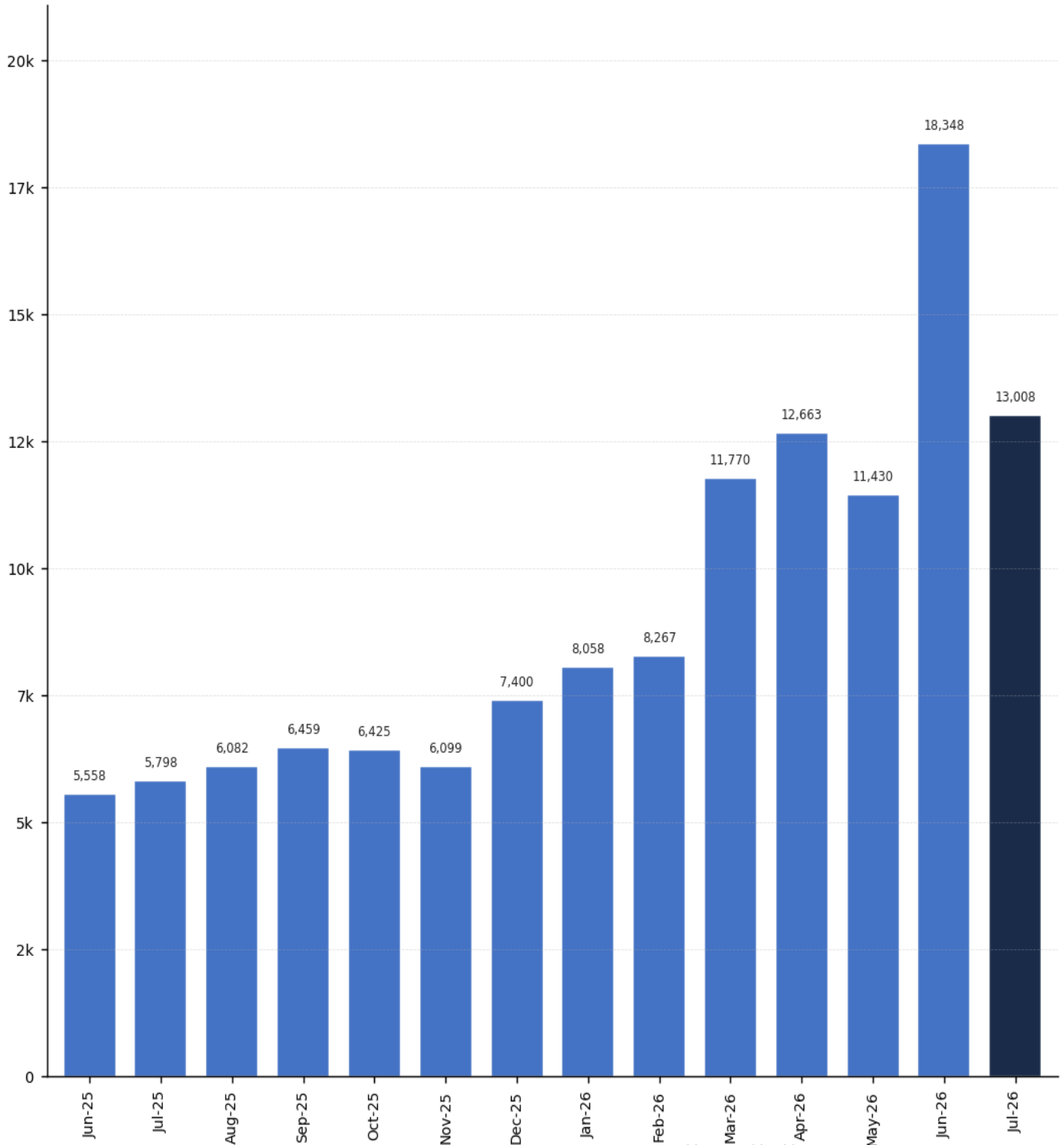


KAT RIDERSHIP CHARTS

1 — 1 - Downtown Connector

Monthly Ridership · January 2025 to July, 2026

Dark blue = July, 2026 (most recent month)



KTA FY 2027 · Route 1 1 - Downtown Connector · Source: MonthlyRouteRidership CSV

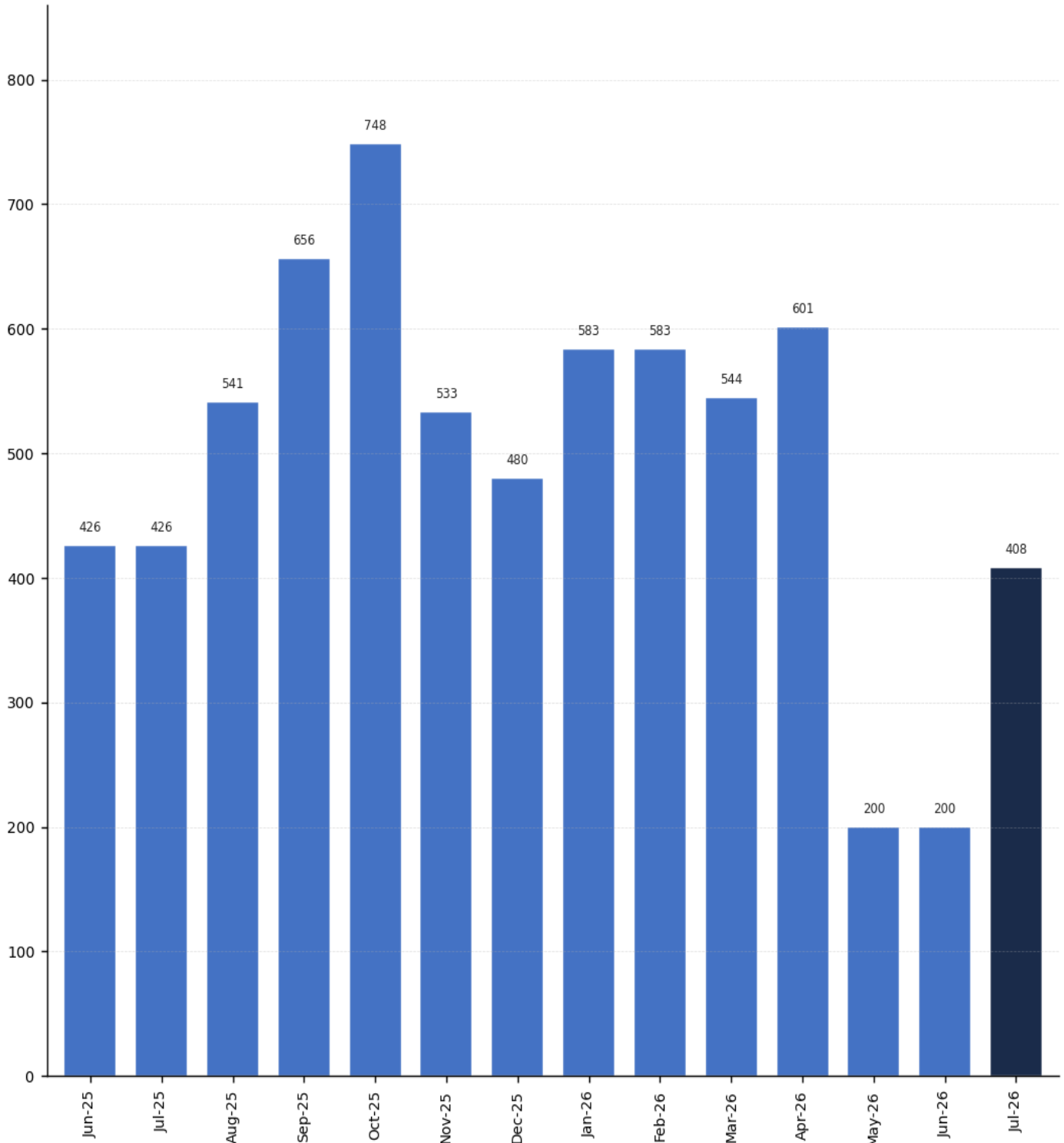


KAT RIDERSHIP CHARTS

10 — 10 - Sequoyah Hills

Monthly Ridership · January 2025 to July, 2026

Dark blue = July, 2026 (most recent month)



KTA FY 2027 · Route 10-10 - Sequoyah Hills · Source: MonthlyRouteRidership CSV

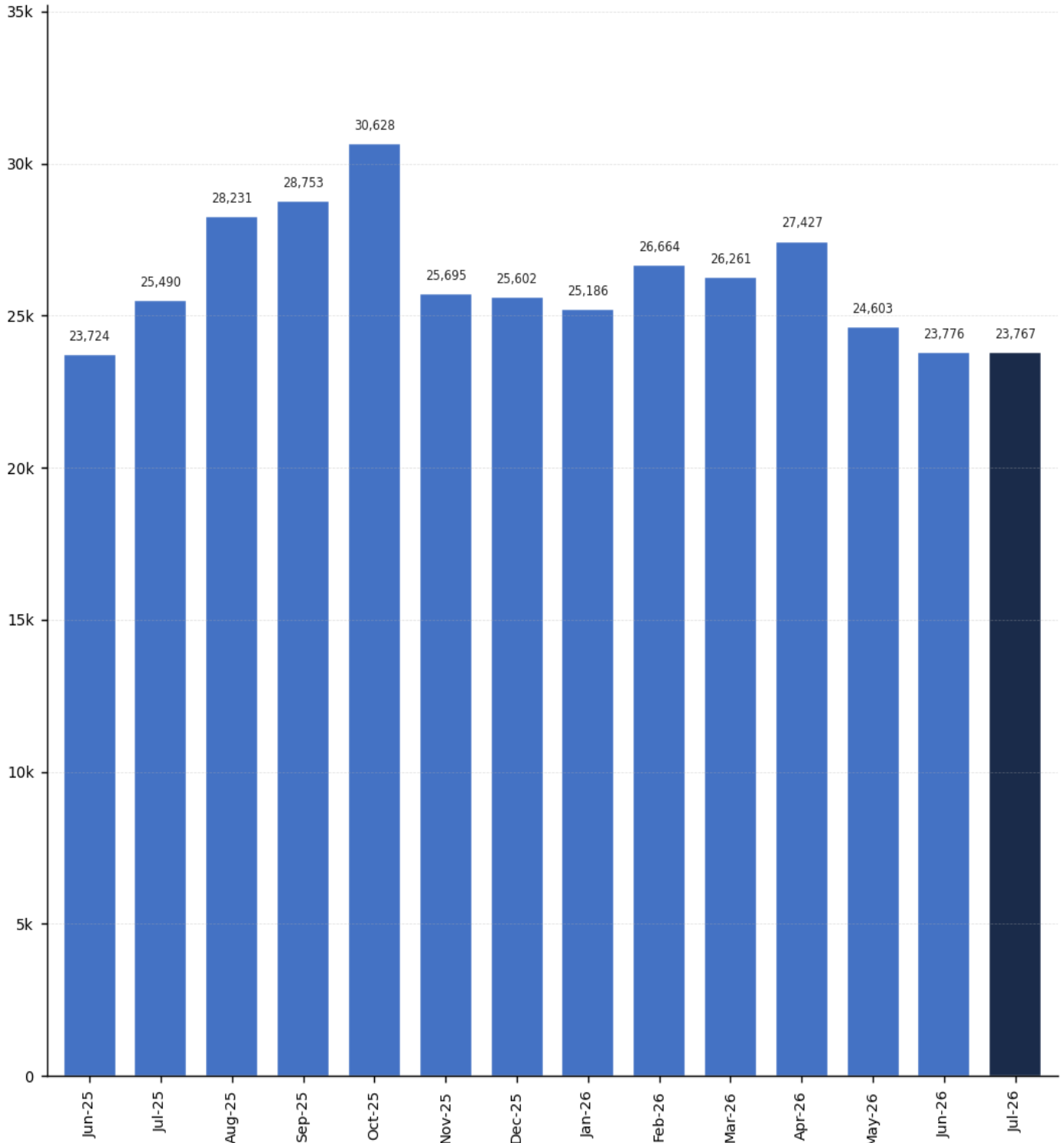


KAT RIDERSHIP CHARTS

11 — 11 - Kingston Pike

Monthly Ridership · January 2025 to July, 2026

Dark blue = July, 2026 (most recent month)



KTA FY 2027 · Route 11 - Kingston Pike · Source: MonthlyRouteRidership CSV

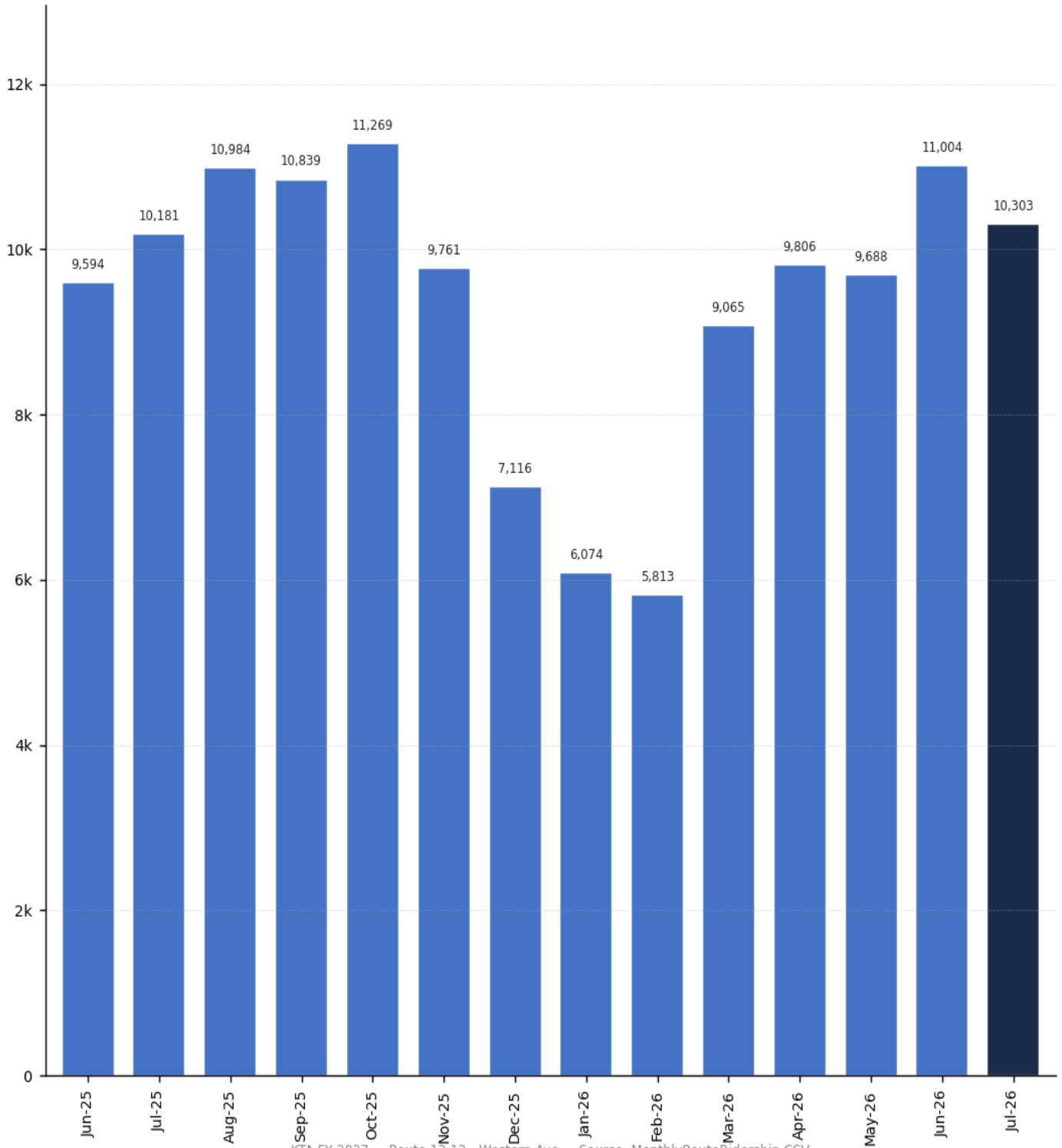


KAT RIDERSHIP CHARTS

12 — 12 - Western Ave

Monthly Ridership · January 2025 to July, 2026

Dark blue = July, 2026 (most recent month)



KTA FY 2027 · Route 12 - Western Ave · Source: MonthlyRouteRidership CSV

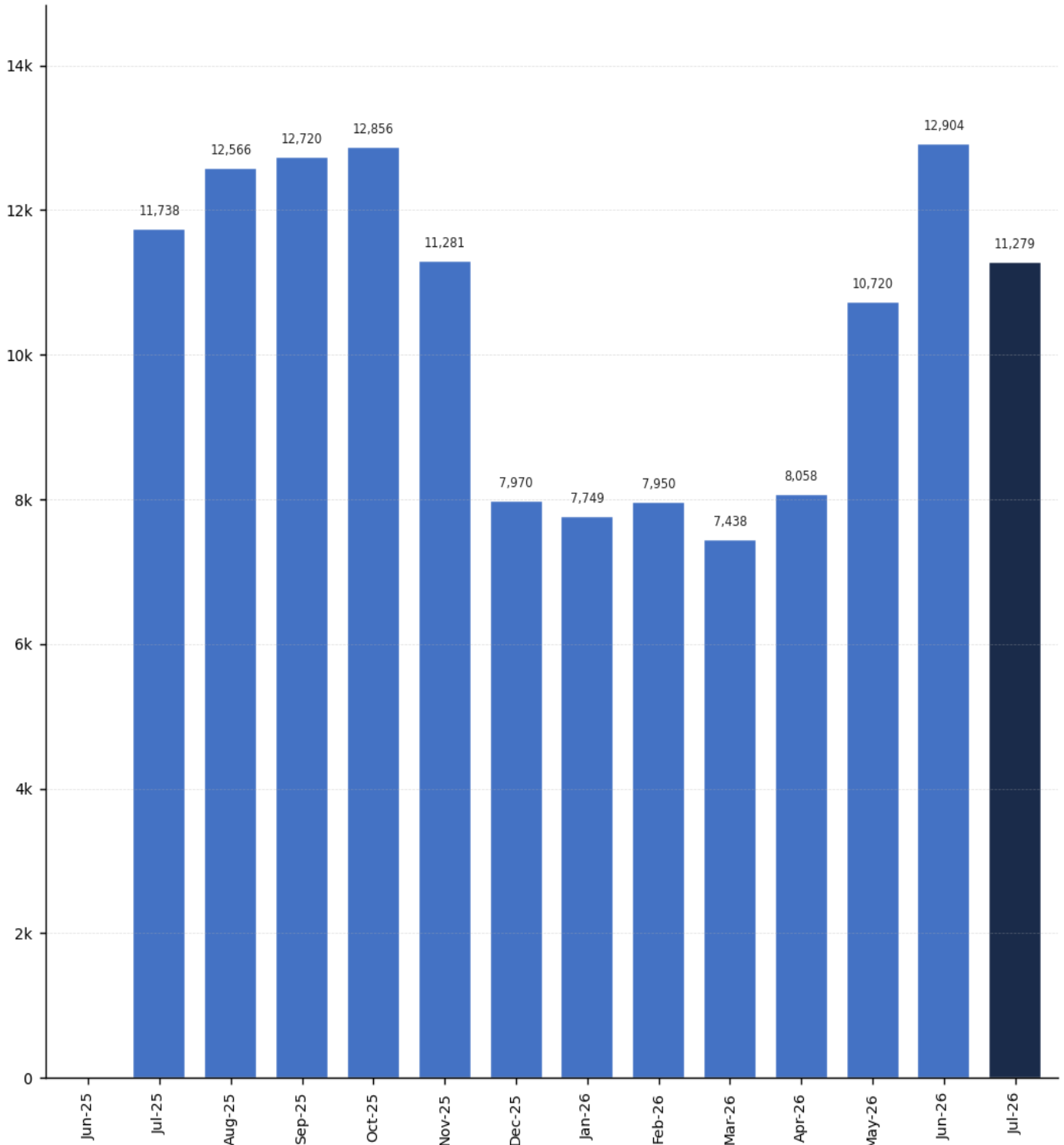


KAT RIDERSHIP CHARTS

15 — 15 - Woodland Crosstown

Monthly Ridership · January 2025 to July, 2026

Dark blue = July, 2026 (most recent month)



KTA FY 2027 · Route 15 15 - Woodland Crosstown · Source: MonthlyRouteRidership CSV

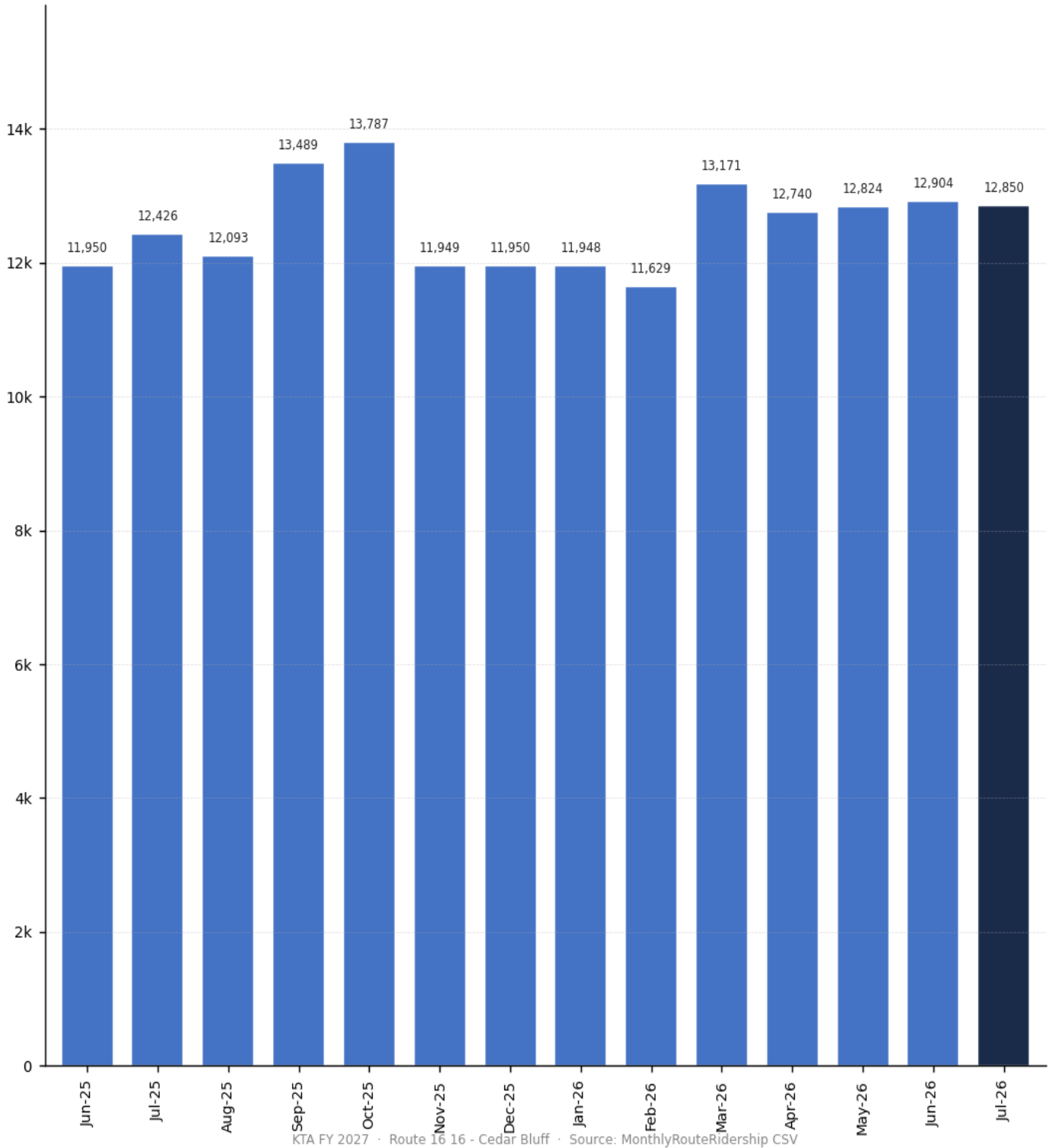


KAT RIDERSHIP CHARTS

16 — 16 - Cedar Bluff

Monthly Ridership · January 2025 to July, 2026

Dark blue = July, 2026 (most recent month)



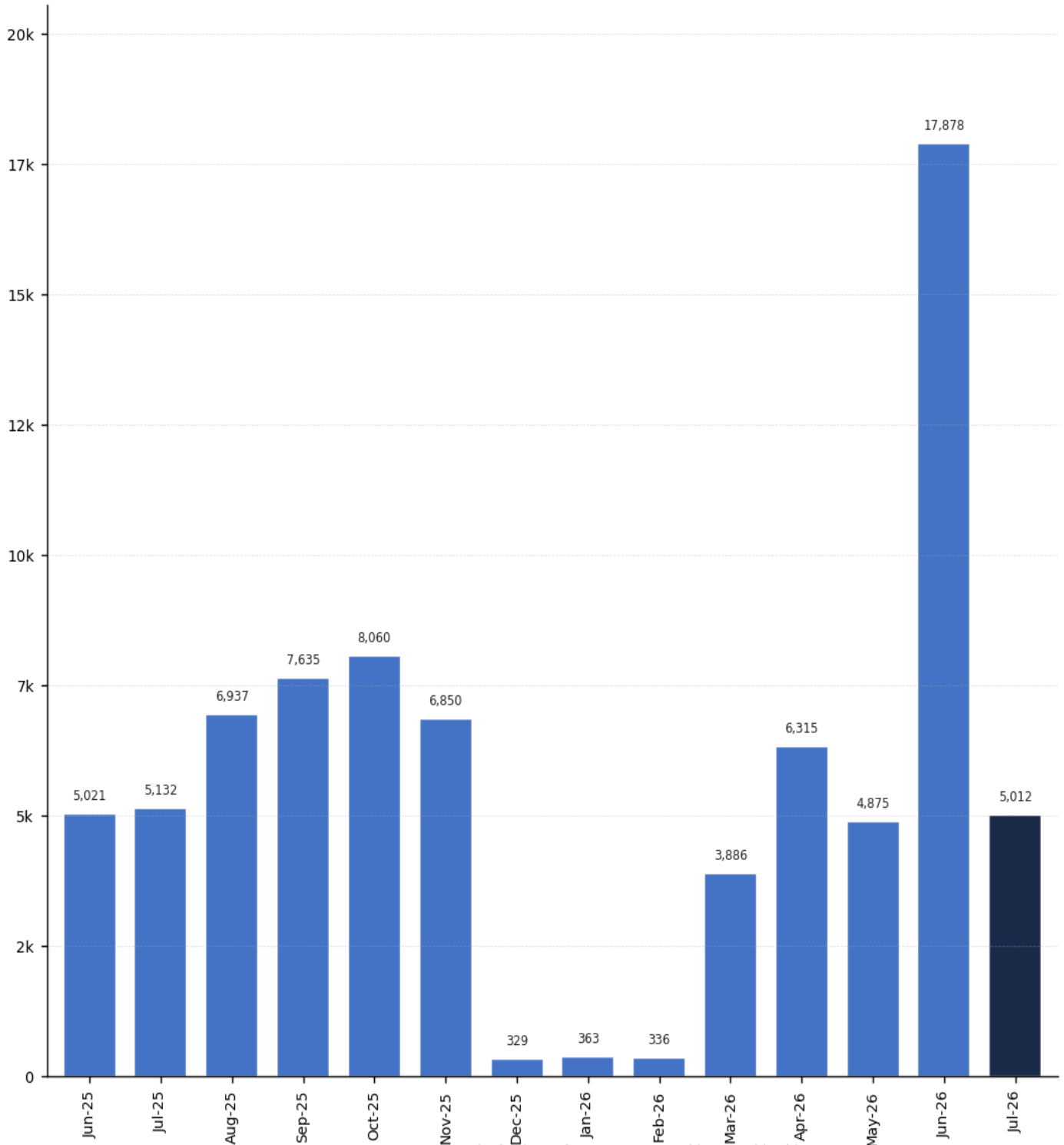


KAT RIDERSHIP CHARTS

17 — 17 - Sutherland/Bearden

Monthly Ridership · January 2025 to July, 2026

Dark blue = July, 2026 (most recent month)



KTA FY 2027 · Route 17 17 - Sutherland/Bearden · Source: MonthlyRouteRidership CSV

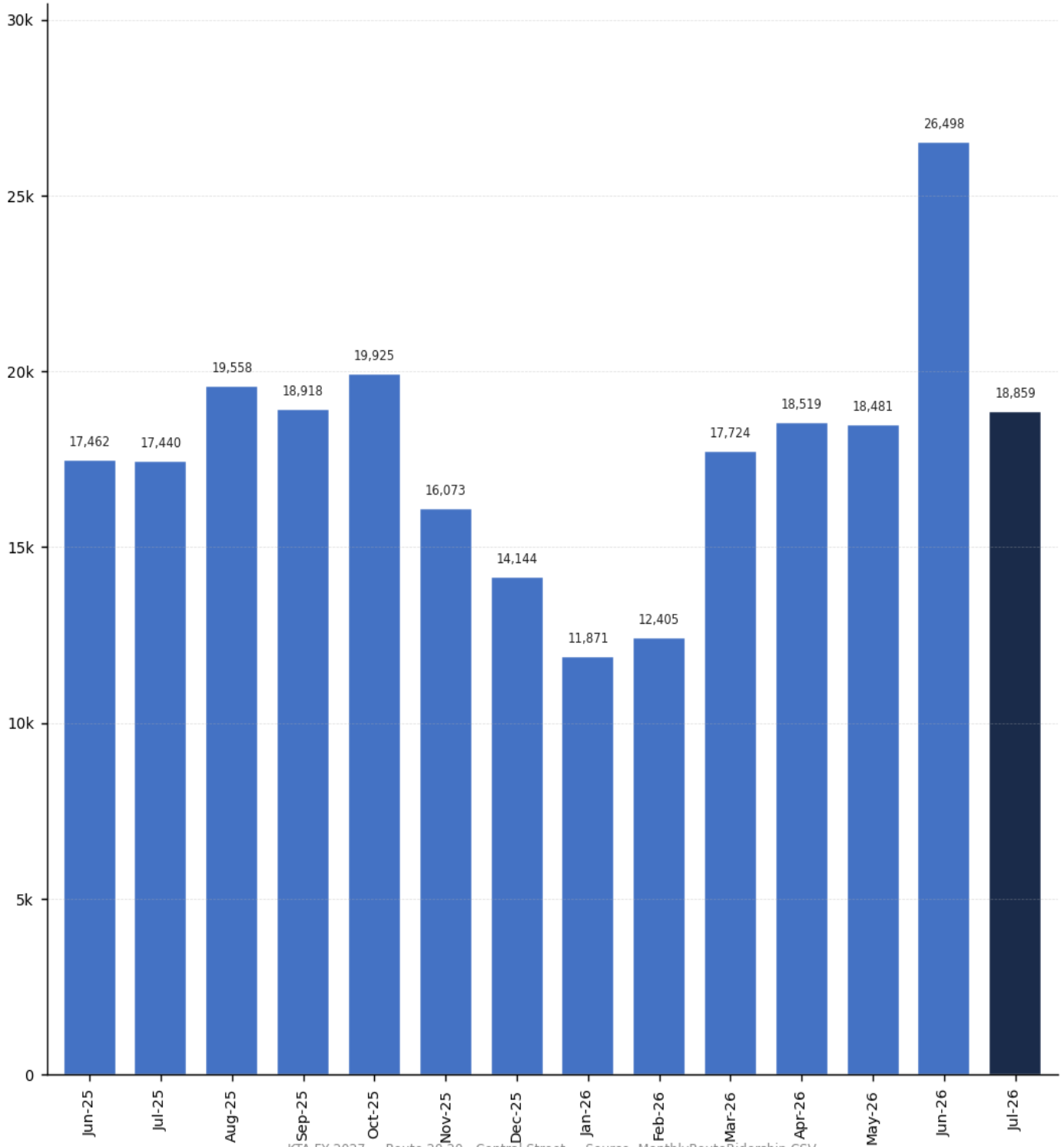


KAT RIDERSHIP CHARTS

20 — 20 - Central Street

Monthly Ridership · January 2025 to July, 2026

Dark blue = July, 2026 (most recent month)



KTA FY 2027 · Route 20 20 - Central Street · Source: MonthlyRouteRidership CSV

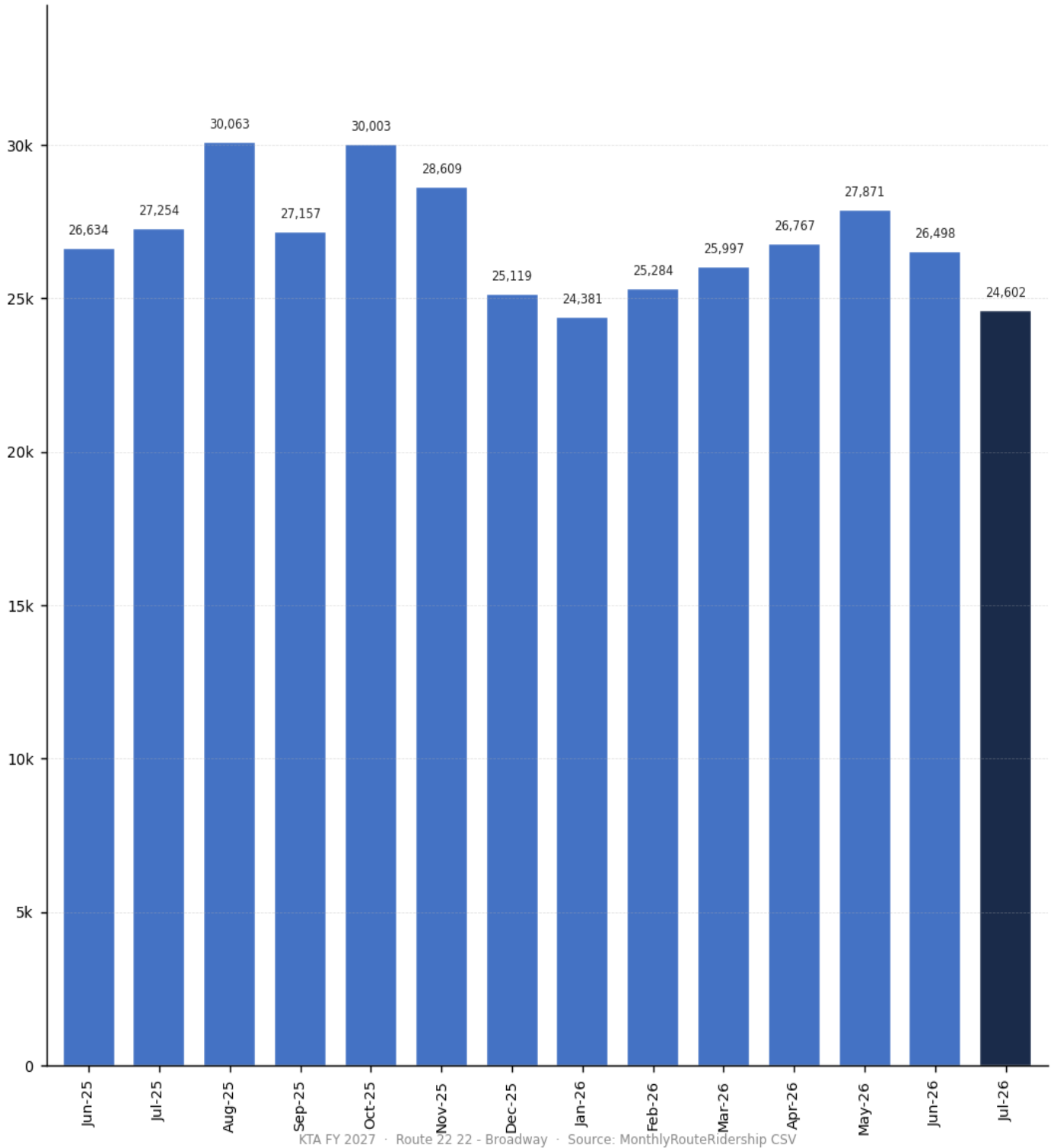


KAT RIDERSHIP CHARTS

22 — 22 - Broadway

Monthly Ridership · January 2025 to July, 2026

Dark blue = July, 2026 (most recent month)



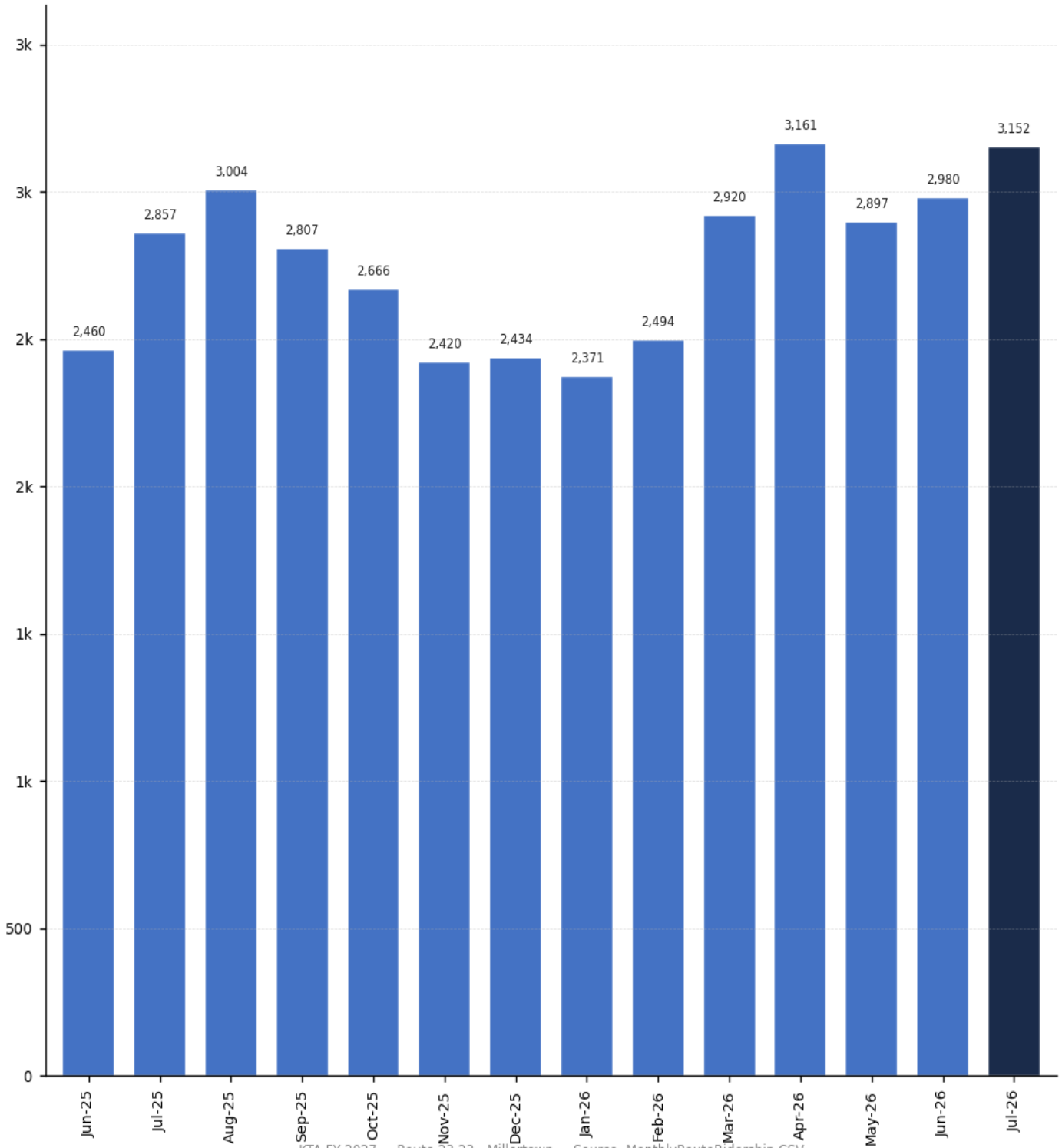


KAT RIDERSHIP CHARTS

23 — 23 - Millertown

Monthly Ridership · January 2025 to July, 2026

Dark blue = July, 2026 (most recent month)



KTA FY 2027 · Route 23 - Millertown · Source: MonthlyRouteRidership CSV

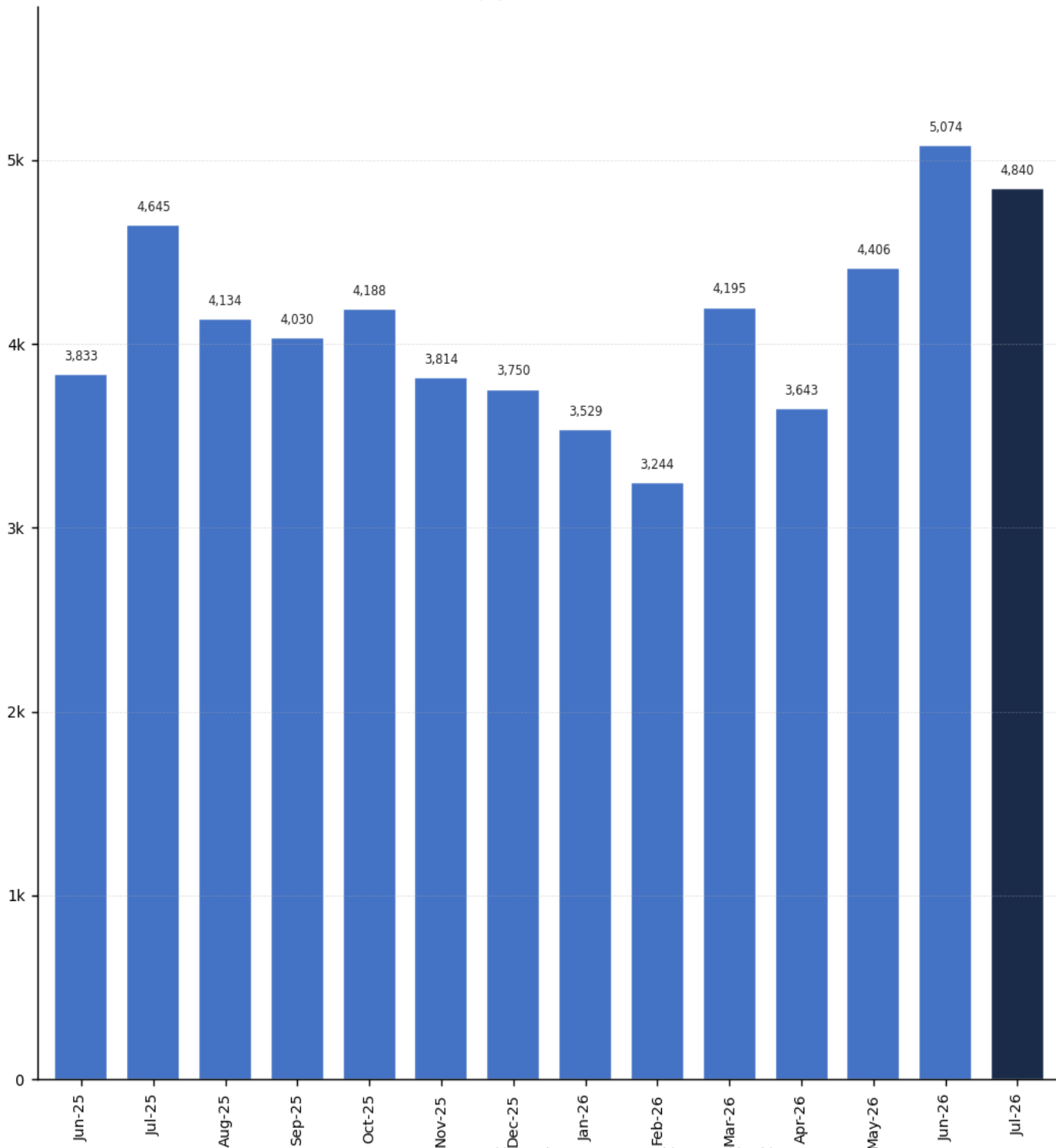


KAT RIDERSHIP CHARTS

24 — 24 - Inskip/Breda

Monthly Ridership · January 2025 to July, 2026

Dark blue = July, 2026 (most recent month)



KTA FY 2027 · Route 24 24 - Inskip/Breda · Source: MonthlyRouteRidership CSV

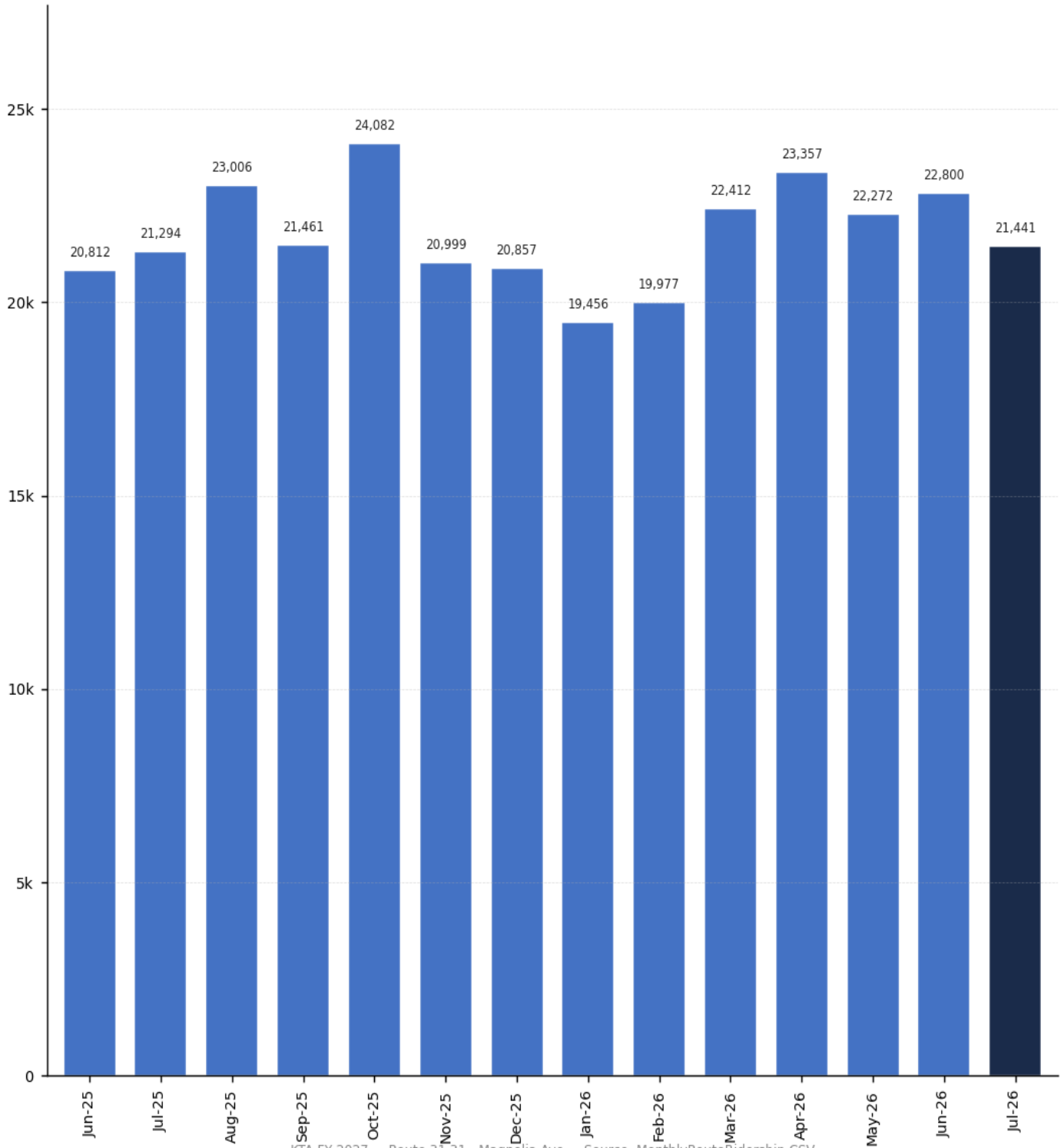


KAT RIDERSHIP CHARTS

31 — 31 - Magnolia Ave

Monthly Ridership · January 2025 to July, 2026

Dark blue = July, 2026 (most recent month)



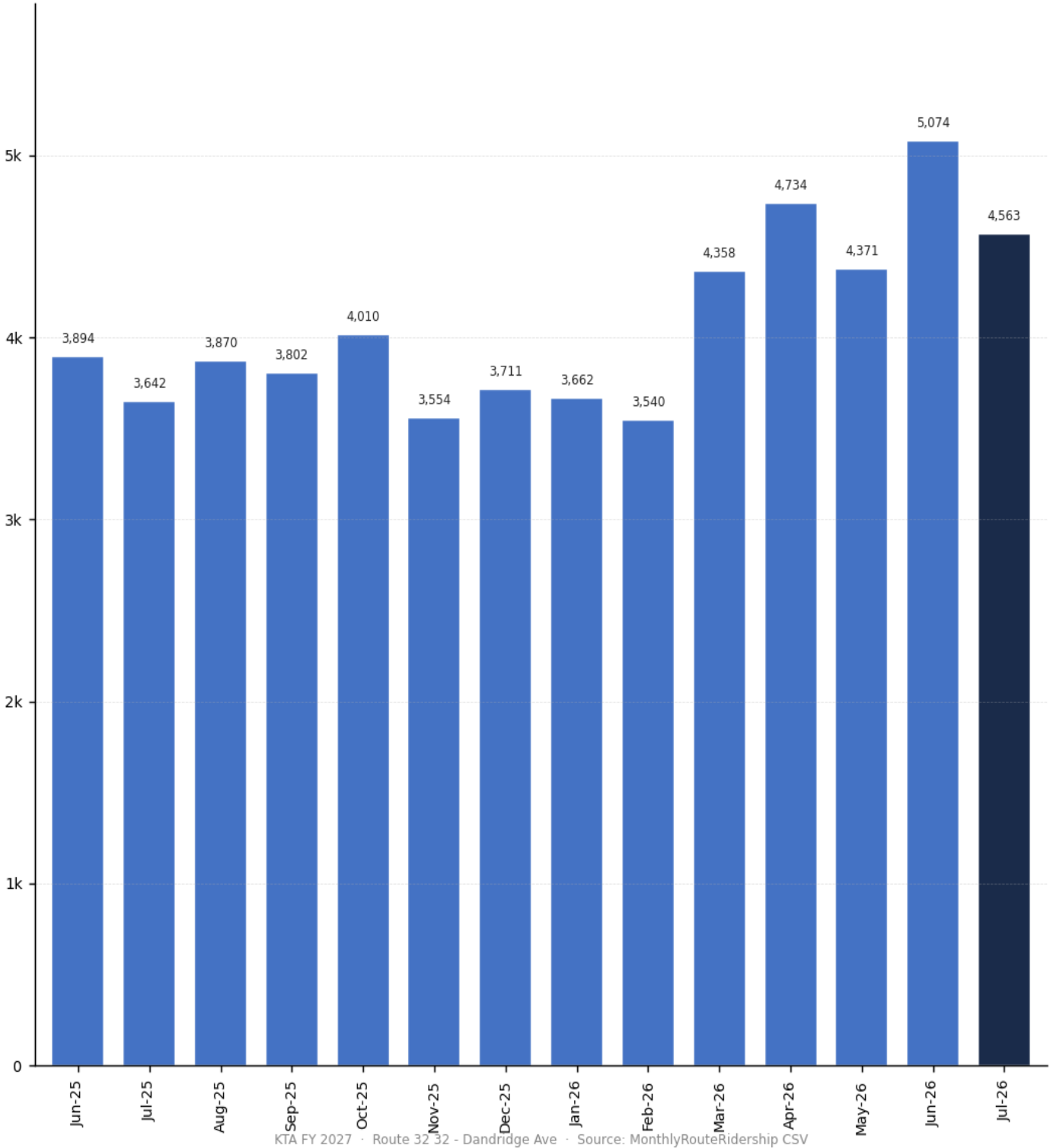


KAT RIDERSHIP CHARTS

32 — 32 - Dandridge Ave

Monthly Ridership · January 2025 to July, 2026

Dark blue = July, 2026 (most recent month)



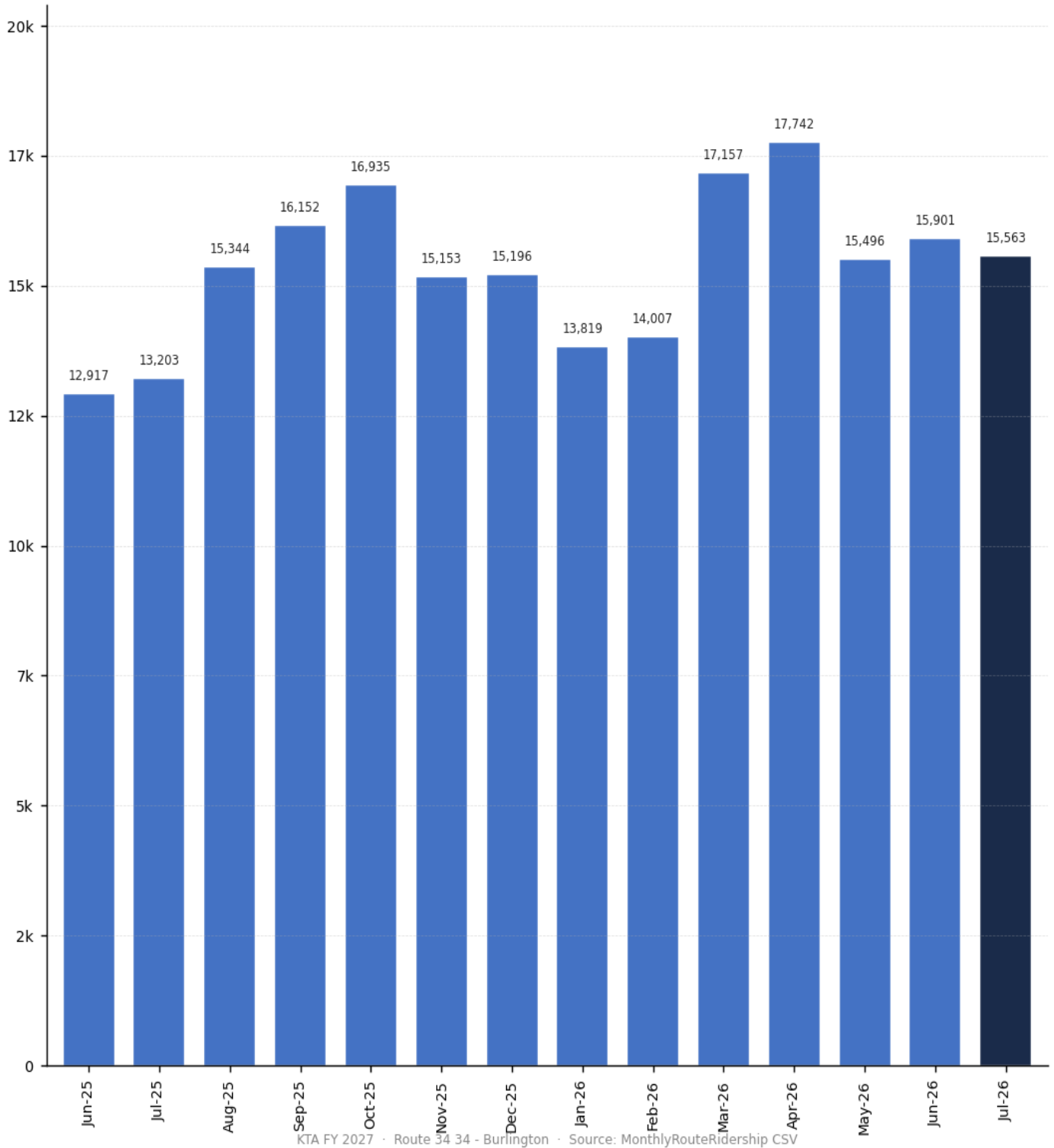


KAT RIDERSHIP CHARTS

34 — 34 - Burlington

Monthly Ridership · January 2025 to July, 2026

Dark blue = July, 2026 (most recent month)



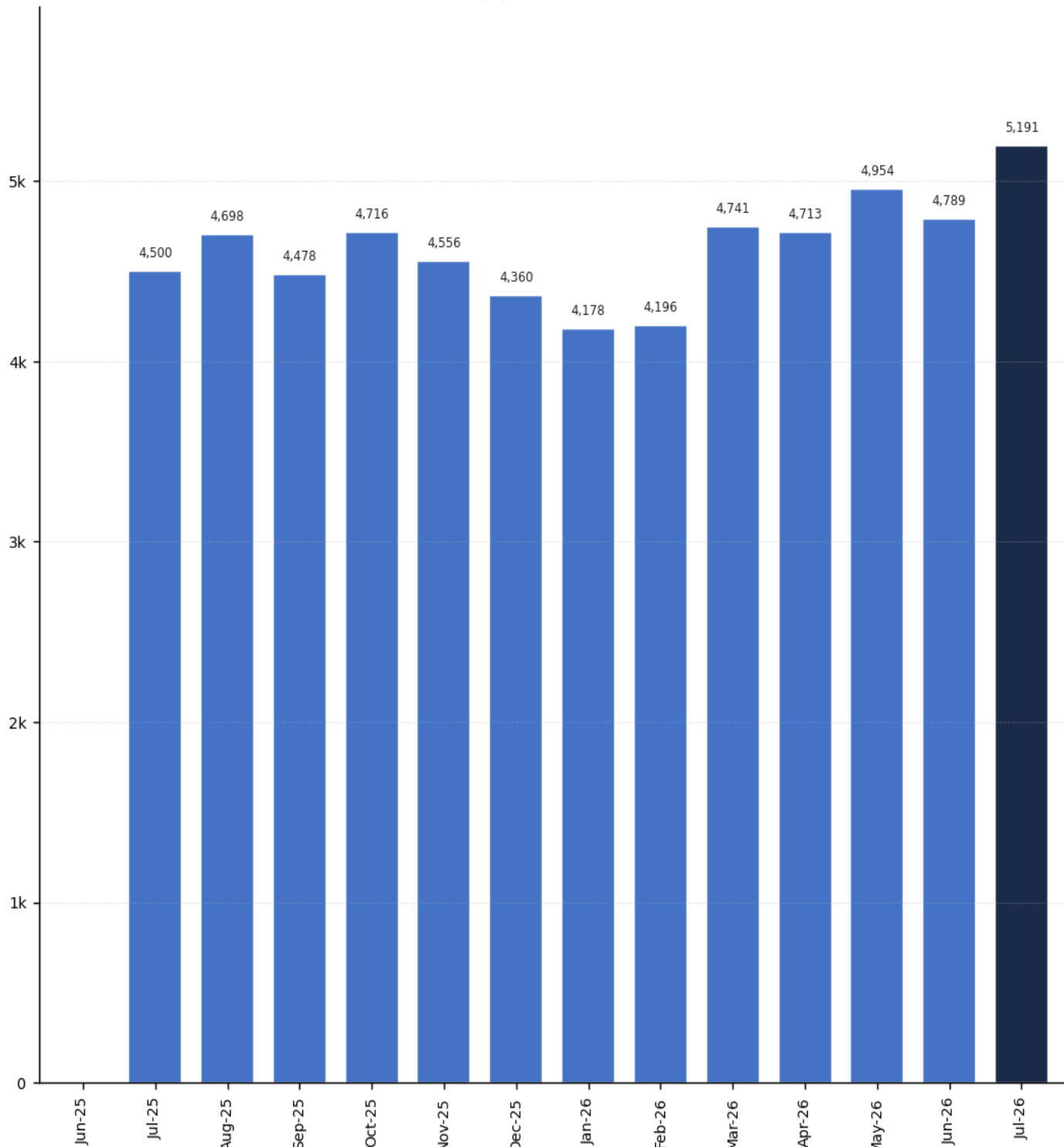


KAT RIDERSHIP CHARTS

37 — 37 - Morningside/Riverside

Monthly Ridership · January 2025 to July, 2026

Dark blue = July, 2026 (most recent month)



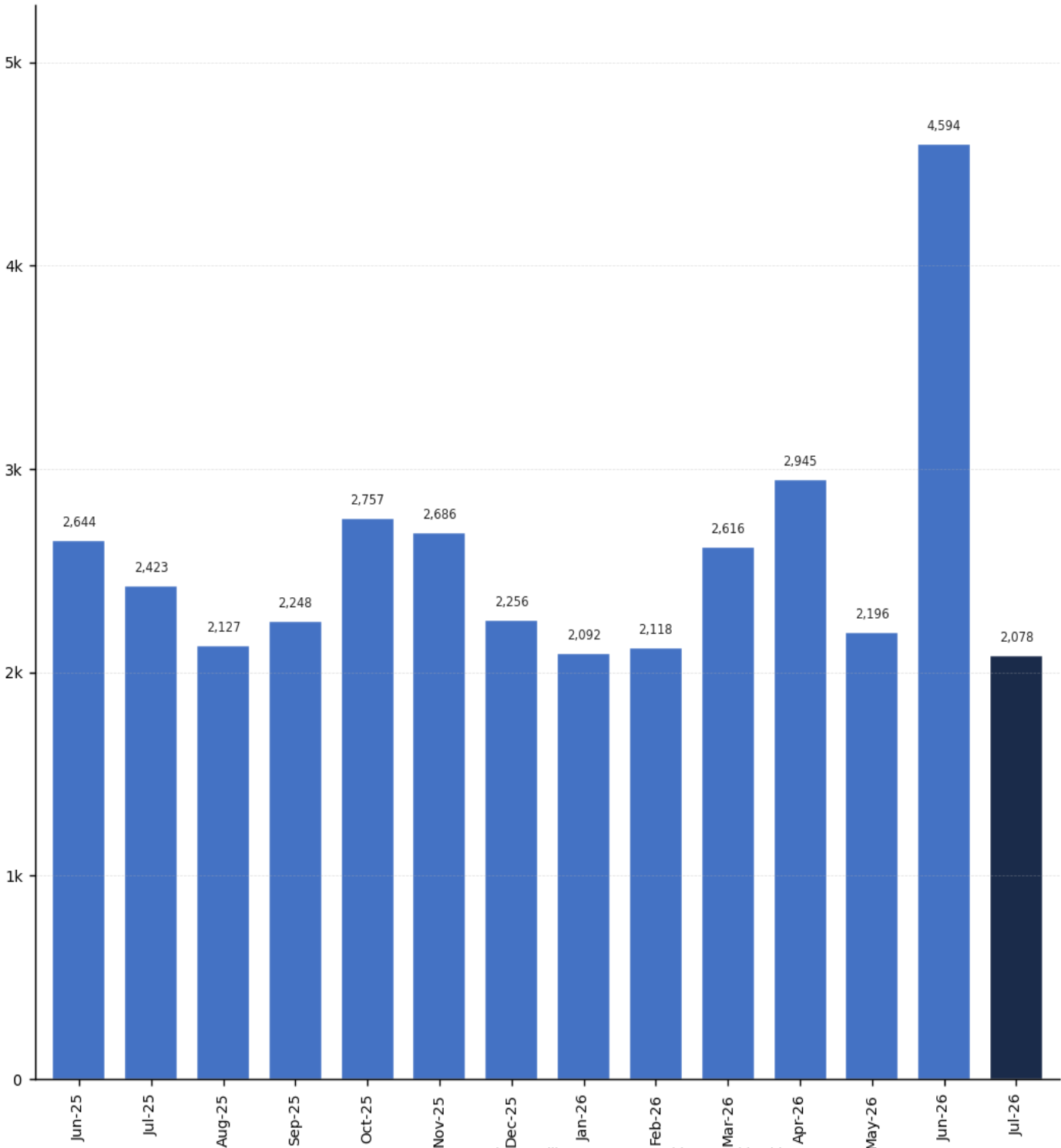


KAT RIDERSHIP CHARTS

40 — 40 - South Knoxville

Monthly Ridership · January 2025 to July, 2026

Dark blue = July, 2026 (most recent month)



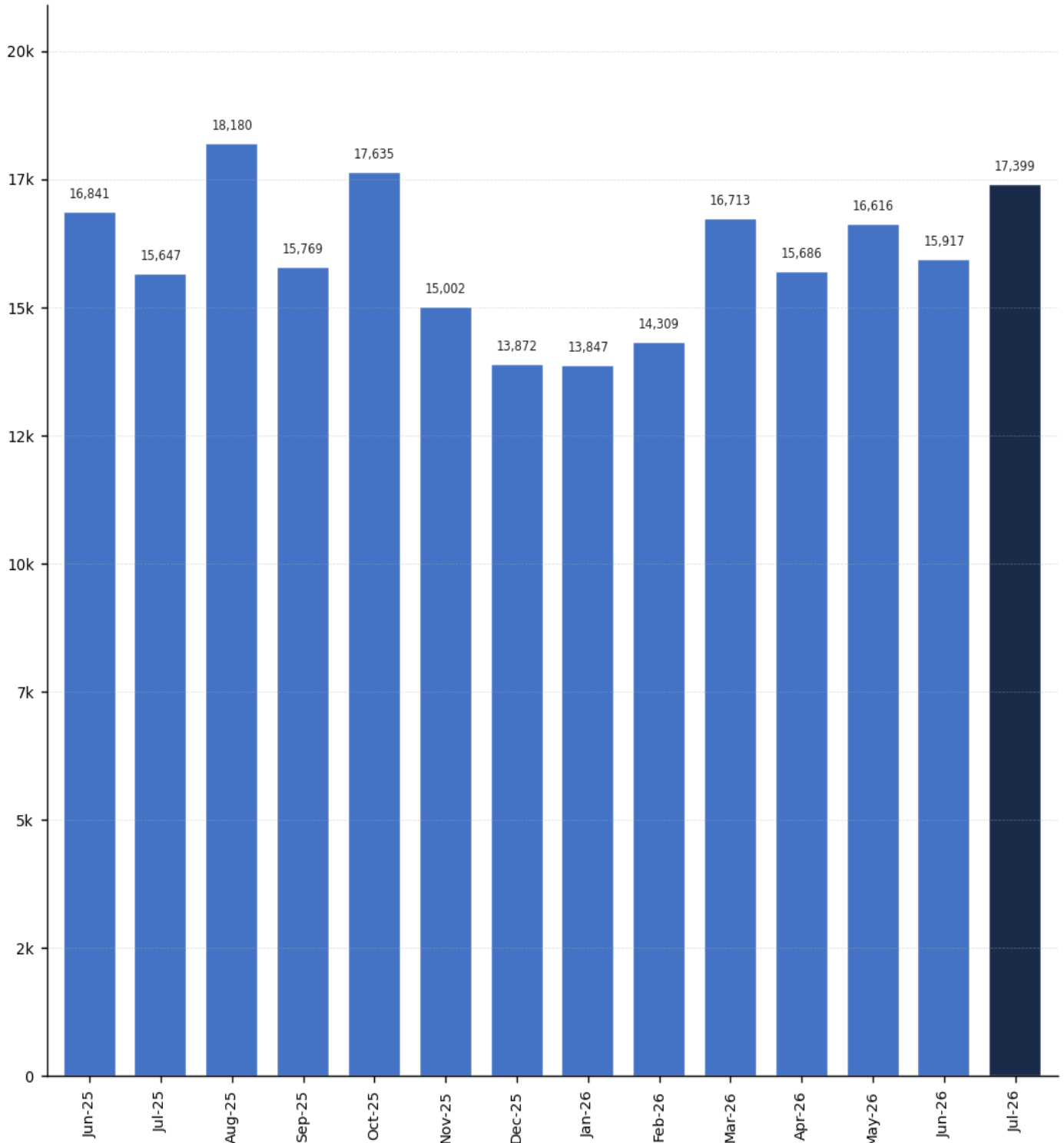


KAT RIDERSHIP CHARTS

41 — 41 - Chapman Hwy

Monthly Ridership · January 2025 to July, 2026

Dark blue = July, 2026 (most recent month)



KTA FY 2027 · Route 41 41 - Chapman Hwy · Source: MonthlyRouteRidership CSV

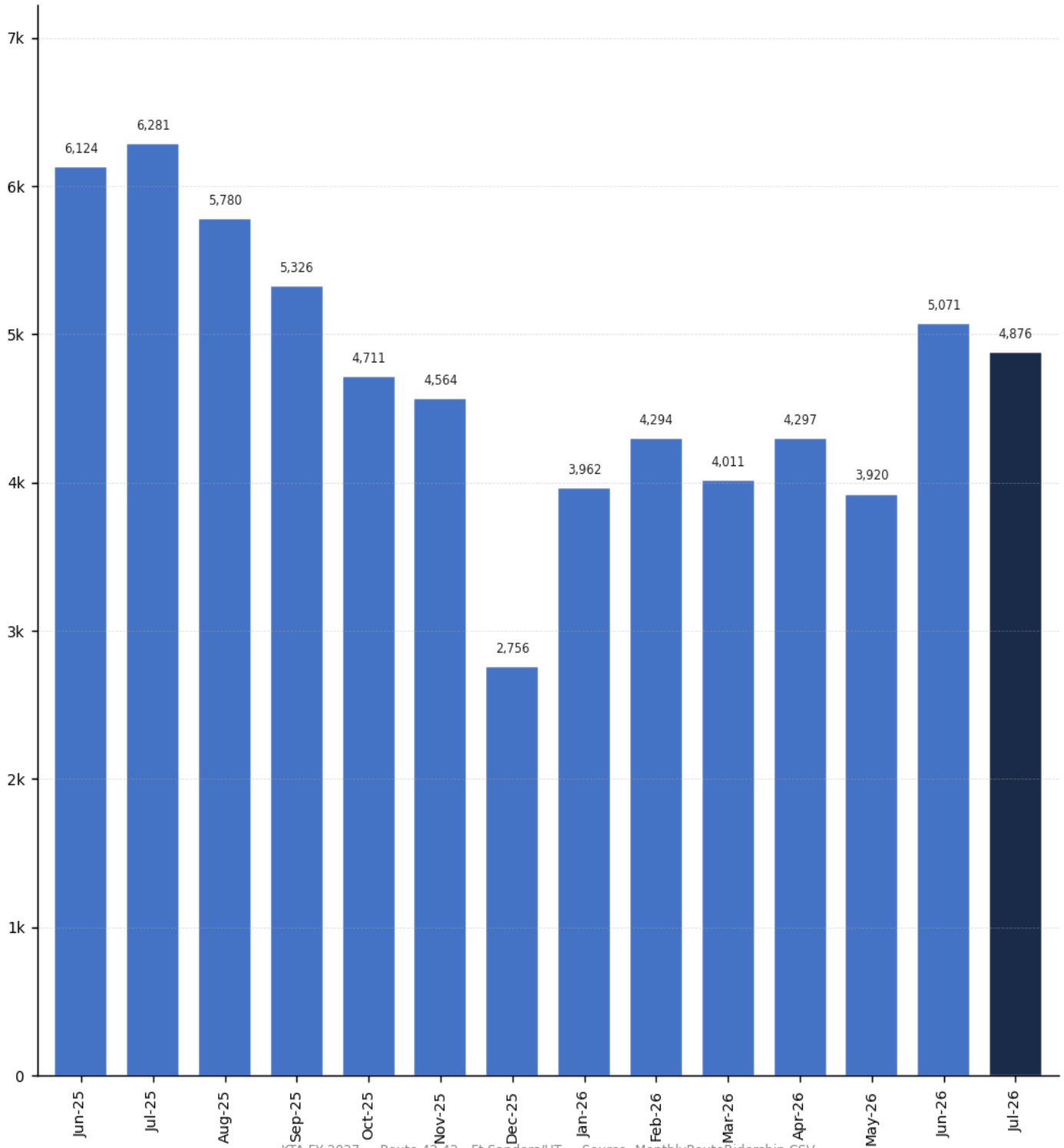


KAT RIDERSHIP CHARTS

42 — 42 - Ft Sanders/UT

Monthly Ridership · January 2025 to July, 2026

Dark blue = July, 2026 (most recent month)



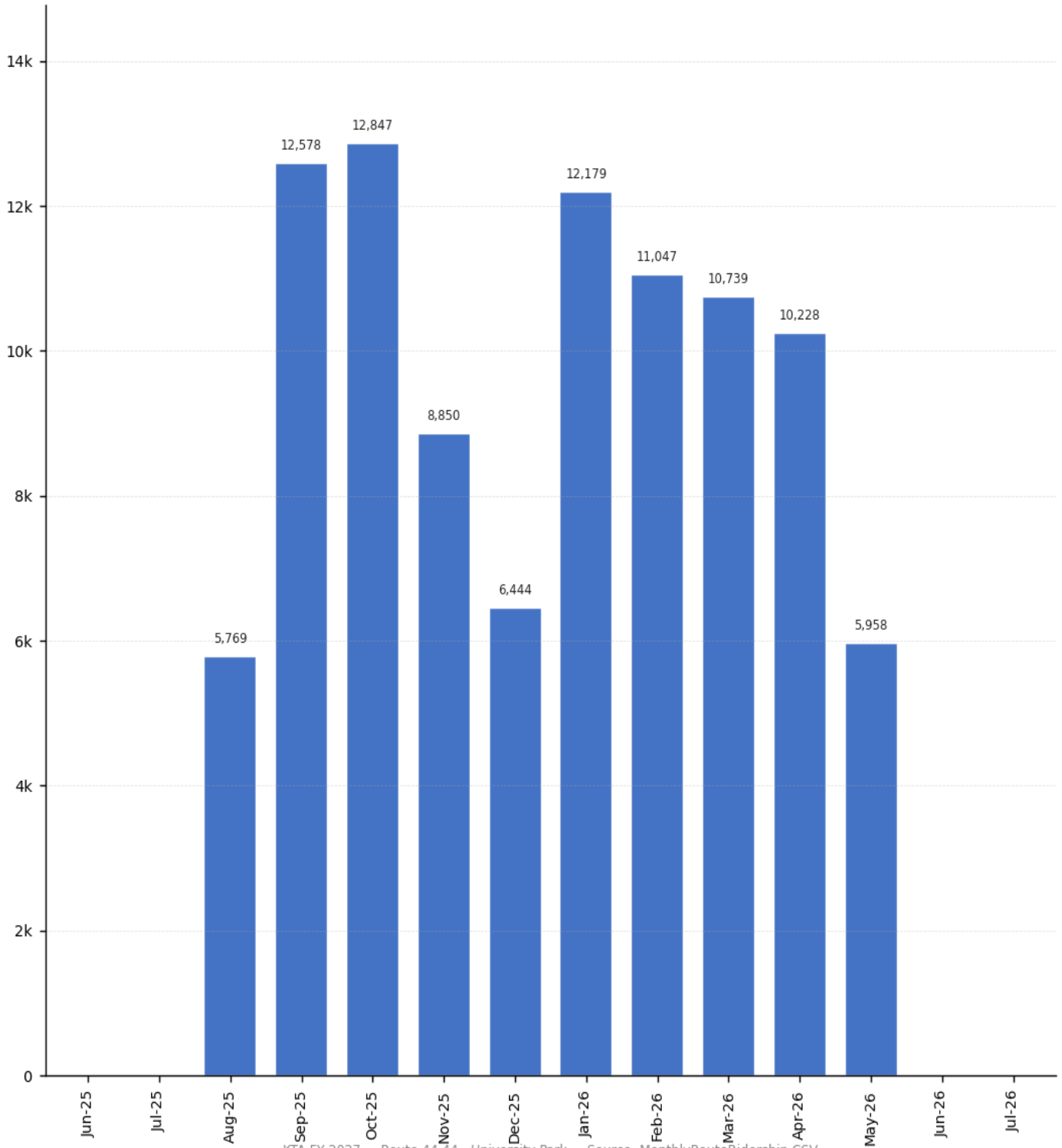


KAT RIDERSHIP CHARTS

44 — 44 - University Park

Monthly Ridership · January 2025 to July, 2026

Dark blue = July, 2026 (most recent month)



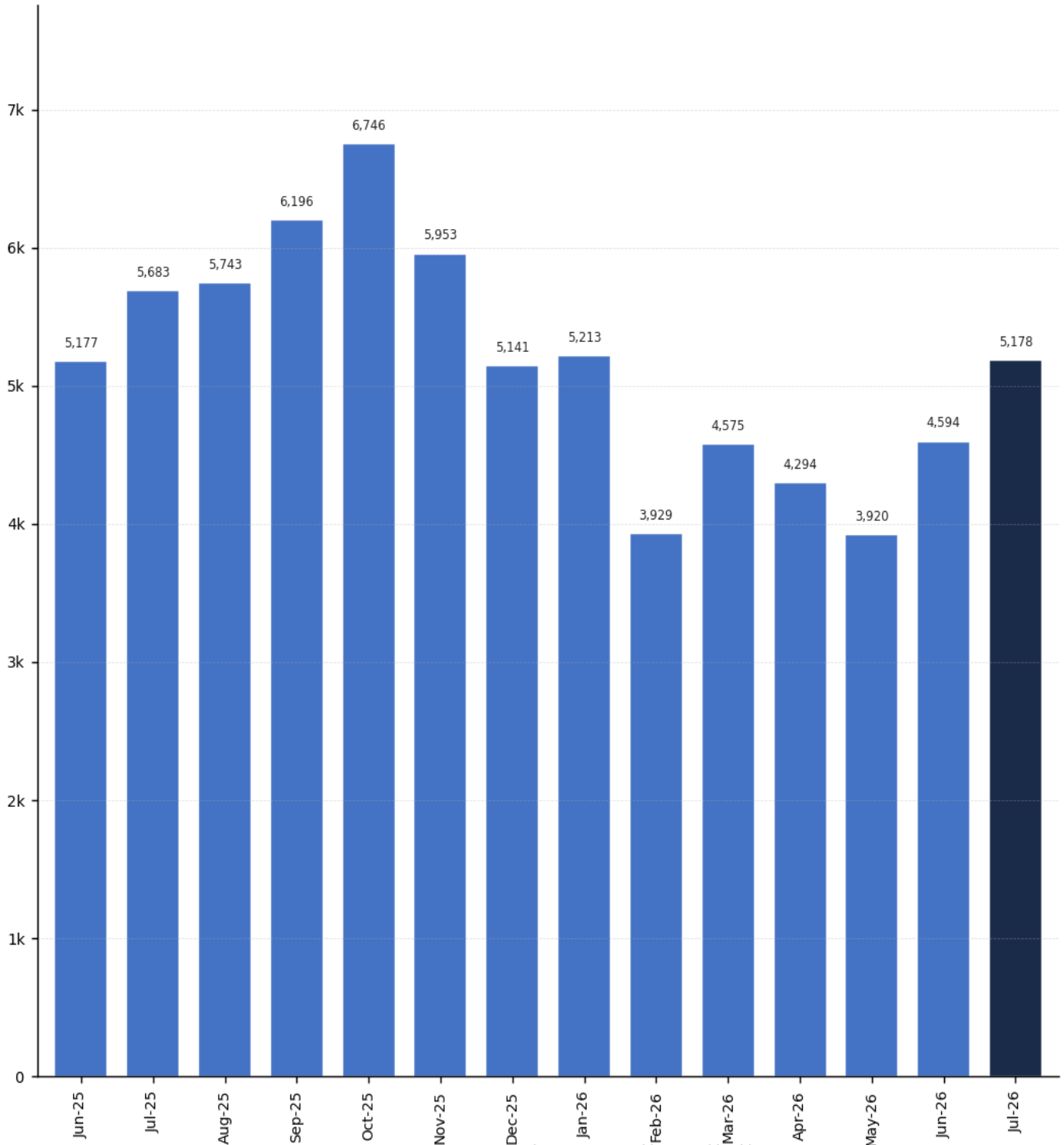


KAT RIDERSHIP CHARTS

45 — 45 - Vestal

Monthly Ridership · January 2025 to July, 2026

Dark blue = July, 2026 (most recent month)



KTA FY 2027 · Route 45 45 - Vestal · Source: MonthlyRouteRidership CSV



KAT RIDERSHIP

July 2019



ROUTE #	ROUTE NAME	FY20	FY19	% CHANGE	YTD/FY20	YTD/FY19	% CHANGE
10	Sequoyah Hills	154	266	-42.1%	154	266	-42.1%
11	Kingston Pike	25,403	26,186	-3.0%	25,403	26,186	-3.0%
12	Western Ave	13,164	12,620	4.3%	13,164	12,620	4.3%
13	Beaumont	3,353	2,679	25.2%	3,353	2,679	25.2%
16	Cedar Bluff Connector	2,681	2,972	-9.8%	2,681	2,972	-9.8%
17	Sutherland/Bearden	7,241	6,425	12.7%	7,241	6,425	12.7%
19	Lakeshore / Lonas Connector	462	606	-23.8%	462	606	-23.8%
20	Central Ave. / Clinton Hwy	11,770	11,671	0.8%	11,770	11,671	0.8%
21	Lincoln Park	3,109	3,481	-10.7%	3,109	3,481	-10.7%
22	Broadway	26,328	23,906	10.1%	26,328	23,906	10.1%
23	Millertown	5,336	5,469	-2.4%	5,336	5,469	-2.4%
24	Inskip/Breda Rd	2,788	2,692	3.6%	2,788	2,692	3.6%
30	Parkridge	3,200	2,577	24.2%	3,200	2,577	24.2%
31	Magnolia Ave.	18,081	18,444	-2.0%	18,081	18,444	-2.0%
32	Dandridge	6,742	6,046	11.5%	6,742	6,046	11.5%
33	M.L.K.	3,561	3,572	-0.3%	3,561	3,572	-0.3%
34	Burlington	6,216	6,089	2.1%	6,216	6,089	2.1%
40	South Knoxville	3,899	3,438	13.4%	3,899	3,438	13.4%
41	Chapman Hwy	12,948	11,219	15.4%	12,948	11,219	15.4%
42	UT/Ft. Sanders Hospitals	3,878	3,317	16.9%	3,878	3,317	16.9%
44	University Park	-	-	0.0%	-	-	0.0%
45	Vestal	4,989	4,828	3.3%	4,989	4,828	3.3%
90	Crosstown	7,604	7,220	5.3%	7,604	7,220	5.3%
	Other	-	-	0.0%	-	-	0.0%
SUBTOTAL		172,907	165,723	4.3%	172,907	165,723	4.3%
82	Orange Line Trolley	20,218	22,872	-11.6%	20,218	22,872	-11.6%
84	Green Line Trolley	13,822	11,767	17.5%	13,822	11,767	17.5%
86	Blue Line Trolley	22,076	21,406	3.1%	22,076	21,406	3.1%
SUBTOTAL		56,116	56,045	0.1%	56,116	56,045	0.1%
TOTAL PASSENGERS WITH TROLLEYS		229,023	221,768	3.3%	229,023	221,768	3.3%
LIFT SERVICE		5,331	5,466	-2.5%	5,331	5,466	-2.5%
TOTAL SCHEDULED SERVICES		234,354	227,234	3.1%	234,354	227,234	3.1%
TOTAL CHARTER SERVICES		516	1,092	-52.7%	516	1,092	-52.7%
GRAND TOTAL ALL KAT SERVICES		234,870	228,326	2.9%	234,870	228,326	2.9%



KAT RIDERSHIP_APC

July 2026



ROUTE #	ROUTE NAME	FY27	FY26	% CHANGE	YTD/FY27	YTD/FY26	% CHANGE
1	Downtown Connector	13,008	5,798	124.4%	13,008	5,798	124.4%
10	Sequoyah Hills	408	426	-4.2%	408	426	-4.2%
11	Kingston Pike	23,767	25,490	-6.8%	23,767	25,490	-6.8%
12	Western Ave	10,303	10,181	1.2%	10,303	10,181	1.2%
13	Beaumont	-	-	0.0%	-	-	0.0%
15	Woodland Crosstown	11,279	11,738	-3.9%	11,279	11,738	-3.9%
16	Cedar Bluff Connector	12,850	12,426	3.4%	12,850	12,426	3.4%
17	Sutherland/Bearden	5,012	5,132	-2.3%	5,012	5,132	-2.3%
20	Central Ave/Clinton Hwy	18,859	17,440	8.1%	18,859	17,440	8.1%
21	Lincoln Park	-	-	0.0%	-	-	0.0%
22	Broadway	24,602	27,254	-9.7%	24,602	27,254	-9.7%
23	Millertown	3,152	2,857	10.3%	3,152	2,857	10.3%
24	Inskip/Breda Rd	4,840	4,645	4.2%	4,840	4,645	4.2%
30	Parkridge	-	-	0.0%	-	-	0.0%
31	Magnolia Ave.	21,441	21,294	0.7%	21,441	21,294	0.7%
32	Dandridge	4,563	3,642	25.3%	4,563	3,642	25.3%
33	M.L.K.	-	-	0.0%	-	-	0.0%
34	Burlington	15,563	13,203	17.9%	15,563	13,203	17.9%
37	Morningside/Riverside	5,191	4,500	15.4%	5,191	4,500	15.4%
40	South Knoxville	2,078	2,423	-14.2%	2,078	2,423	-14.2%
41	Chapman Hwy	17,399	15,647	11.2%	17,399	15,647	11.2%
42	UT/Ft Sanders Hospitals	4,876	6,281	-22.4%	4,876	6,281	-22.4%
44	University Park	-	-	0.0%	-	-	0.0%
45	Vestal	5,178	5,683	-8.9%	5,178	5,683	-8.9%
90	Crosstown	-	-	0.0%	-	-	0.0%
	Other	-	-	0.0%	-	-	0.0%
SUBTOTAL		204,369	196,060	4.2%	204,369	196,060	4.2%
82	Orange Line Trolley	-	-	0.0%	-	-	0.0%
84	Green Line Trolley	-	-	0.0%	-	-	0.0%
86	Blue Line Trolley	-	-	0.0%	-	-	0.0%
SUBTOTAL		-	-	0.0%	-	-	0.0%
TOTAL PASSENGERS WITH TROLLEYS		204,369	196,060	4.2%	204,369	196,060	4.2%
LIFT SERVICE		6,139	6,588	-6.8%	6,139	6,588	-6.8%
KAT CONNECT		11	2	450.0%	11	5	120.0%
TOTAL SCHEDULED SERVICES		210,519	202,650	3.9%	210,508	202,648	3.9%
TOTAL CHARTER SERVICES		-	14,165	-100.0%	-	14,165	-100.0%
GRAND TOTAL ALL KAT SERVICES		210,519	216,815	-2.9%	210,508	216,813	-2.9%



MONTHLY RIDERSHIP

JULY REPORT FY2026

Month	Booked Trips	Completed Trips	No-Show/Cancel	Unique Riders	Connected w/ Route 12	Connected w/ Route 20	Ineligible Trip Requests	On-Time Performance
July	14	3	11	9	2	4	8	100%
August	20	13	7	1	8	5	0	76.92%
September	2	1	1	1	0	1	0	100%
October	6	4	2	2	2	4	0	100%
November	15	9	6	1	0	15	0	100%
December	4	2	2	2	1	3	0	100%
January	3	2	1	1	0	3	0	100%
February	12	6	6	2	6	6	0	91.70%
March	30	21	9	1	0	30	0	95.23%
April	62	22	40	2	0	22	0	95.45%
May	65	35	30	2	16	19	0	94.28%
June	47	21	26	2	6	15	0	100%
July	23	11	12	2	5	6	0	100%

JULY 2026

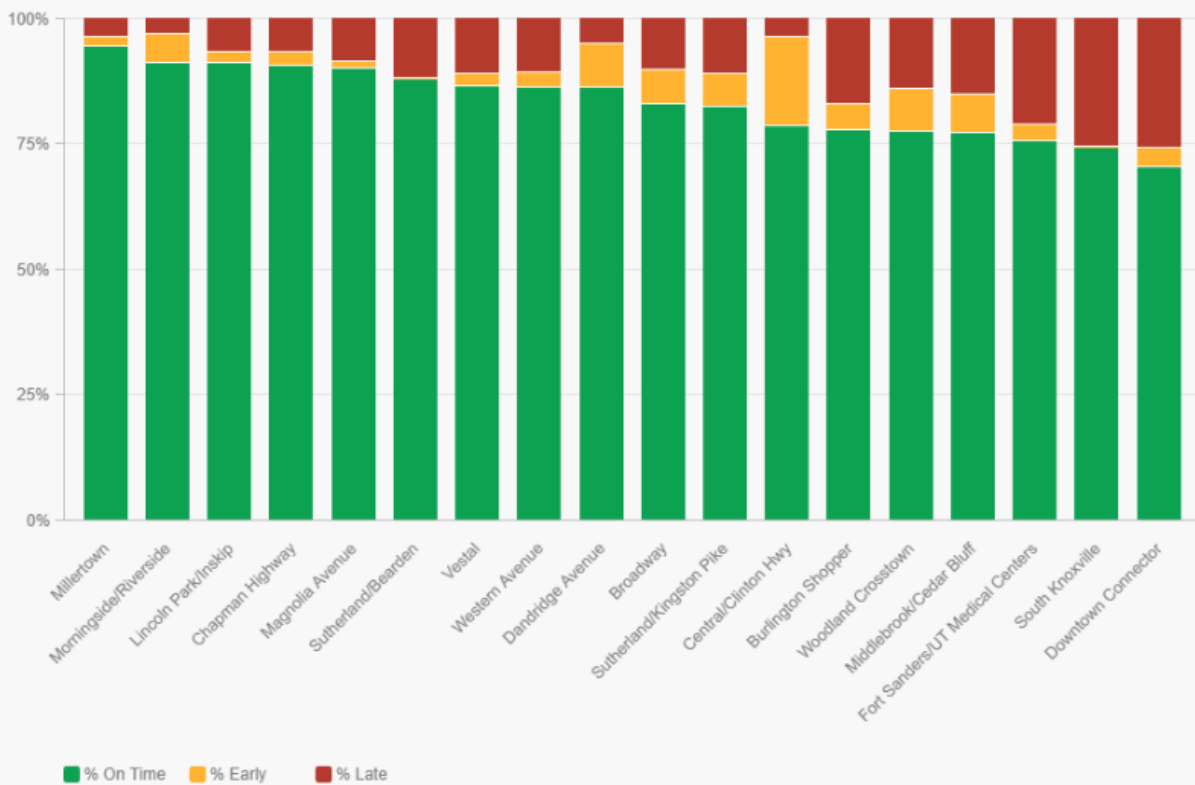
ON-TIME PERFORMANCE

Route Performance

ON TIME: 82.2%

EARLY: 5.2%

LATE: 12.6%



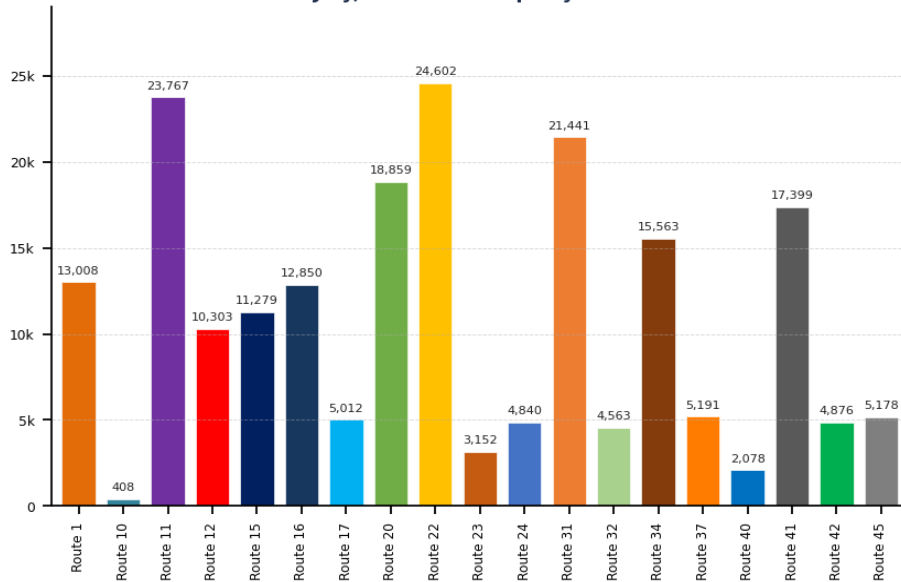


KNOXVILLE AREA TRANSIT — FY27 ROUTE RIDERSHIP

July 2026 — July, 2026 · Prepared by U. Tennessee, Planning Manager

Route	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Annual
1 - Downtown Connector	13,008												13,008
10 - Sequoyah Hills	408												408
11 - Kingston Pike	23,767												23,767
12 - Western Ave	10,303												10,303
15 - Woodland Crosstown	11,279												11,279
16 - Cedar Bluff	12,850												12,850
17 - Sutherland/Bearden	5,012												5,012
20 - Central Street	18,859												18,859
22 - Broadway	24,602												24,602
23 - Millertown	3,152												3,152
24 - Inskip/Breda	4,840												4,840
31 - Magnolia Ave	21,441												21,441
32 - Dandridge Ave	4,563												4,563
34 - Burlington	15,563												15,563
37 - Morningside/Riverside	5,191												5,191
40 - South Knoxville	2,078												2,078
41 - Chapman Hwy	17,399												17,399
42 - Ft Sanders/UT	4,876												4,876
45 - Vestal	5,178												5,178
TOTAL	204,369												204,369

July, 2026 Total Trips by Route



July, 2026 Riders per Hour by Route

