

Knoxville Transportation Authority

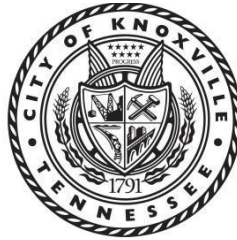
Meeting Date: Thursday, June 25th, 2026



Monthly Report

May 2026

Indya Kincannon
MAYOR
(865) 215-2040



CITY OF KNOXVILLE
Knoxville Transportation Authority

Dustin Durham
CHAIR

Rick Whitted
VICE-CHAIR

Sara May
RECORDING SECRETARY

Matthew DeBardelaben

Beth Miller

Aly Taylor

Mary Thom-Adams

Nancy Nabors

Eboni Winford

Zach Roskop

John Lawhorn
ATTORNEY TO KTA

AGENDA

Thursday, June 25th, 2026

City-County Building, Large Conference Room

- I. Determination of Quorum
- II. Approval of Minutes – May
- III. Reports
 - a. KTA Chair
 - b. Commissioner’s Comments
 - c. Staff
 - i. City of Knoxville Director of Transit
 - ii. TPO Transit Planner
- What’s Next Knoxville: Update
- IV. New Business
 - a. Taxi Appeal of Amanda White
- V. Old Business
- VI. Public Comments
- VII. Set the next meeting for July 23rd, 2026 & Adjourn

I. Determination of Quorum

Chair Durham called the meeting to order and confirmed a quorum was present.

II. Approval of Minutes

Chair Durham moved to approval of the April Minutes, requested motion to approve.

Commissioner Winford motioned first

Vice Chair Whitted seconded the motion

Chair Durham stated with no opposition, April minutes passed.

III. Reports

a. KTA Chair

Referencing feedback from the previous meeting, he explained that he had decided to align the “Ride the Routes” series with KTA meetings and hold the rides immediately afterward. He stated that due to time constraints, this adjustment would allow greater participation while spreading the rides over a longer period. He explained that after the meeting, attendees would attempt to catch the 4:15 bus for Route 40 through South Knoxville. If the meeting ran long, they would instead take the 5:15 bus. He also referenced the “What’s Next Knoxville” comprehensive plan, emphasizing its importance to the city’s future, particularly regarding zoning and land use related to transit. He encouraged commissioners and citizens alike to become involved and noted that a City Council workshop scheduled for 6:00 p.m. that evening would address corridor densification, which impacts transit.

b. Commissioner’s Comments

Commissioner Winford

Thanked Chair Durham for the invitation and program.

Commissioner Roskop

Inquired about the resurfacing on Magnolia and asked if it was negatively impacting Route 31 operations.

Umar Tennessee

Stated that there had been an impact and that an alternate layover location at Kirkwood was being used. While bus operations had not been significantly affected, the layover area experienced the most disruption.

Commissioner Roskop Acknowledged the response and shared his appreciation for the efforts and how the challenges were managed.

Chair Durham

Moved onto Staff Reports.

c. Staff

i. City of Knoxville Director of Transit

Isaac Thorne

He provided two announcements. He noted that Memorial Day service would follow a Sunday schedule. He also stated that the Title VI program edits discussed in the previous meeting would be provided to the board at least two weeks prior to the June meeting for review.

Chair Durham

Moved onto the TPO report

ii. TPO Transit Planner

TPO Transit Planner Doug Burton spoke about the “What’s Next Knoxville” initiative, reiterating its importance as a long-term, generational plan. He directed attendees to the website (whatsnextknoxville.com) and highlighted opportunities for engagement, including an online survey, community events, and a temporary storefront on Market Square. He encouraged commissioners to share information with their networks.

Chair Durham thanked him and added that he had spoken with the mayor about presenting at the June meeting and that efforts were underway to arrange a brief presentation on how the comprehensive plan connects to transit improvements. Then moved to New Business.

IV. New Business

Isaac Thorne two items: route modifications for the Downtown Connector and making the service fare-free permanently. The current detour, used for events near Covenant Health Park, had been disruptive and confusing. He recommended making the detour route permanent to improve consistency for passengers and staff.

Commissioner Roskop asked whether additional buses were added during events.

Isaac Thorne confirmed that Covenant Health Park funded extra shuttle service during events, increasing frequency to 15-minute intervals, with additional buses especially on Fridays and Saturdays.

Chair Durham called for a motion to approve the route modification.

Commissioner DeBardelaben made the first motion.

Commissioner Miller seconded it.

The motion passed unanimously, establishing the new route.

Isaac Thorne then presented the second item—making the Downtown Connector fare-free permanently. He noted that since December 1, ridership has increased by over 6,000 trips, surpassing initial expectations.

Chair Durham called for a motion.

Commissioner Winford called for the first motion.

Commissioner DeBardelaben seconded.

The motion passed, and the Downtown Connector is permanently fare free.

V. Old Business

No old business to discuss.

VI. Public Comments

Chair Durham

He opened the floor for public comments.

Elliot Lloyd 708 Morgan Street, Knoxville TN

Mr. Lloyd addressed the board, introduced himself, and shared his experience as a public transit user. He highlighted the lack of bus stop amenities such as shelters, benches, sidewalks, and accessible information. He described a recent experience waiting over an hour for a bus without adequate information or infrastructure. He advocated for improvements and suggested consideration of an “Adopt-a-Stop” program.

Isaac Thorne responded to the concerns raised. He acknowledged that improvements are needed and stated that 15 bus stops were currently in the design phase, with additional funding secured for future projects. He also noted that right-of-way acquisition often caused delays.

Commissioner DeBardelaben asked about funding, and Thorne confirmed that \$600,000 had already been allocated through a TDOT grant.

Commissioner Roskop asked about private-sector involvement in stop improvements.

Chair Durham explained that he had discussed with the mayor the possibility of a matching fund program to encourage community investment. He stated that the idea would require support from city council.

Isaac Thorne added that guidelines already existed for private contributions, particularly when stops were located on privately owned land.

Chair Durham also suggested improving website accessibility for this information, and Thorne agreed.

VII. Set the Next Meeting and Adjourn

Chair Durham Closed public comments and confirmed that the next meeting will be on June 25th, 2026, and adjourned the meeting.

Respectfully Submitted,
Sara F. May
KTA Recording Secretary



KNOXVILLE AREA TRANSIT

ROUTE PERFORMANCE REPORT - May, 2026

ROUTE NUMBER	ROUTE NAME	RIDERSHIP	% of Ridership	MILES	% of Miles	HOURS	% of Hours	Passg/ Mile	Passg/ Hour
1	Downtown Connector	11,430	4.9%	7,439	2.8%	1,451	6.1%	1.54	7.88
10	Sequoyah Hills	200	0.1%	940	0.4%	80	0.3%	0.21	2.50
11	Kingston Pike	24,603	10.6%	21,179	8.1%	1,847	7.8%	1.16	13.32
12	Western Avenue	9,688	4.2%	16,115	6.2%	1,699	7.2%	0.60	5.70
15	Woodland Crosstown	10,720	4.6%	21,490	8.2%	1,930	8.1%	0.50	5.55
16	Cedar Bluff Connector	12,824	5.6%	15,608	6.0%	1,386	5.8%	0.82	9.25
17	Sutherland/Bearden	4,875	2.1%	6,452	2.5%	636	2.7%	0.76	7.66
20	Central Street	18,481	8.0%	20,102	7.7%	1,556	6.6%	0.92	11.88
22	Broadway	27,871	12.1%	14,436	5.5%	1,760	7.4%	1.93	15.84
23	Millertown	2,897	1.3%	5,434	2.1%	493	2.1%	0.53	5.88
24	Inskip/Breda	4,406	1.9%	7,638	2.9%	750	3.2%	0.58	5.88
31	Magnolia Avenue	22,272	9.6%	14,950	5.7%	1,556	6.6%	1.49	14.31
32	Dandridge Avenue	4,371	1.9%	5,125	2.0%	500	2.1%	0.85	8.74
34	Burlington	15,496	6.7%	18,589	7.1%	1,631	6.9%	0.83	9.50
37	Morningside/Riverside	4,954	2.1%	3,319	1.3%	474	2.0%	1.49	10.44
40	South Knoxville	2,196	1.0%	5,943	2.3%	439	1.9%	0.37	5.00
41	Chapman Highway	16,616	7.2%	17,724	6.8%	1,048	4.4%	0.94	15.85
42	Fort Sanders/UT Medical Centers	3,920	1.7%	5,309	2.0%	864	3.6%	0.74	4.54
44	University Park	5,958	2.6%	2,141	0.8%	282	1.2%	2.78	21.14
45	Vestal	3,920	1.7%	4,172	1.6%	358	1.5%	0.94	10.95
	Other/ Unknown								
SUB TOTAL LINE SERVICE		207,698	89.9%	214,105	81.9%	20,739	87.5%	0.97	10.01
LIFT SERVICE		5,732	2.5%	47,421	18.1%	2,956	12.5%	0.12	1.94
katConnect		35	0.0%	0	0.0%	0	0.0%	0.00	0.00
Charter Services		17,560	7.6%	0	0.0%	0	0.0%	0.00	0.00
GRAND TOTAL ALL KAT SERVICES		231,025	100.0%	261,526	100.0%	23,695	100.0%	0.88	9.75



KNOXVILLE AREA TRANSIT SYSTEM PERFORMANCE REPORT May, 2026

	THIS MONTH			FISCAL YEAR-TO-DATE		
	This Year	Last Year	Change	This Year	Last Year	Change
FIXED ROUTE SERVICE						
Total Passengers	207,698	206,545	1%	1,954,878	1,861,271	5%
System Generated Revenue				\$965,927	\$1,052,999	-8%
Revenue Veh. Miles	214,105	246,320	-13%	2,060,902	2,100,455	-2%
Revenue Veh. Hours	20,739	18,041	15%	175,568	172,122	2%
Passengers/Mile	0.97	0.84	16%	0.95	0.89	7%
Passengers/Hour	10.01	11.45	-13%	11.13	10.81	3%
Preventable Accidents	3	3	0%	34	40	-15%
Mechanical Road Calls	51	33	55%	465	438	6%
Accidents/100,000 Miles	1.40	1.22	15%	1.65	1.90	-13%
Miles/Road Failure	4,198	7,464	-44%	4,432	4,796	-8%
DEMAND RESPONSE						
Total Passengers	5,732	6,537	-12%	57,833	57,260	1%
System Generated Revenue				\$260,542	\$191,249	36%
Revenue Veh. Miles	47,421	42,414	12%	381,389	371,739	3%
Revenue Veh. Hours	2,956	3,035	-3%	28,835	27,710	4%
Passengers/Mile	0.12	0.15	-22%	0.15	0.15	-2%
Passengers/Hour	1.94	2.15	-10%	2.01	2.07	-3%
Preventable Accidents	0.00	1.00	-100%	0.00	2.00	-100%
Mechanical Road Calls	6.00	2.00	200%	49.00	45.00	9%
Accidents/100,000 Miles	0.00	2.36	-100%	0.00	0.54	-100%
Miles/Road Failure	7,904	21,207	-63%	7,783	8,261	-6%
CHARTER SERVICE						
Charters	3	202	-99%	0	0	N/A
Sports Charters	17,560	8	219400%	0	0	N/A
Total Passengers	17,560	8,419	109%	80,882	91,375	-11%
Revenue						
Football Shuttle Charters	\$0	\$0	N/A	\$0	\$0	N/A
Other Sports - Boyd Sports, LLC	\$0	\$0	N/A	\$0	\$0	N/A
Total Miles	42.00	1141.00	-96%	11794.10	11576.80	2%
Total Hours	5.92	240.80	-98%	2133.92	2086.65	2%

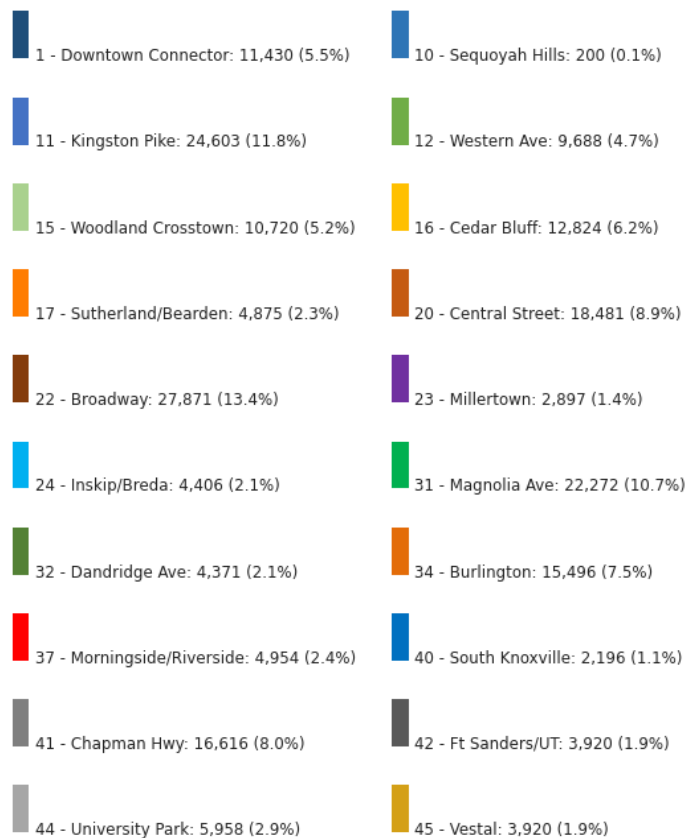
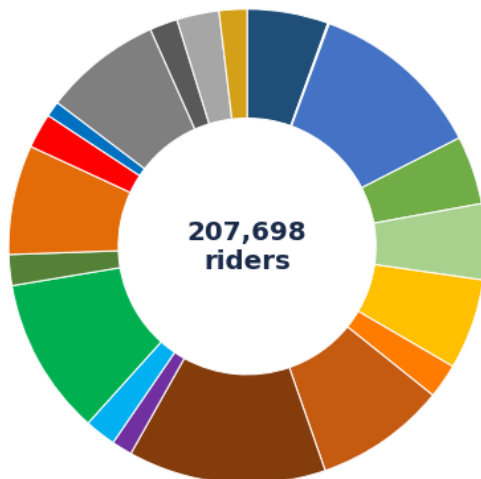
KAT RIDERSHIP CHARTS

May, 2026

Knoxville Area Transit · Route Performance & System Overview

Fixed route riders	LIFT passengers	Charter passengers	Total all services
207,698	5,732	17,560	230,990
▲ 0.6% vs MAY-25	▼ 12.3% vs MAY-25	▲ 108.6% vs MAY-25	▲ 4.3% vs MAY-25

RIDERSHIP BY ROUTE — MAY-26



ROUTE TRENDS — JUL-25 TO MAY-26

See following pages for all 20 route trend charts

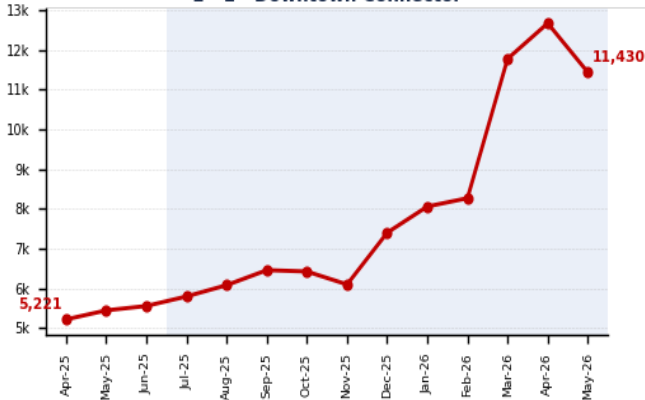


KAT RIDERSHIP CHARTS

May, 2026

Route Trend Charts · January 2025 to May, 2026

1 - 1 - Downtown Connector



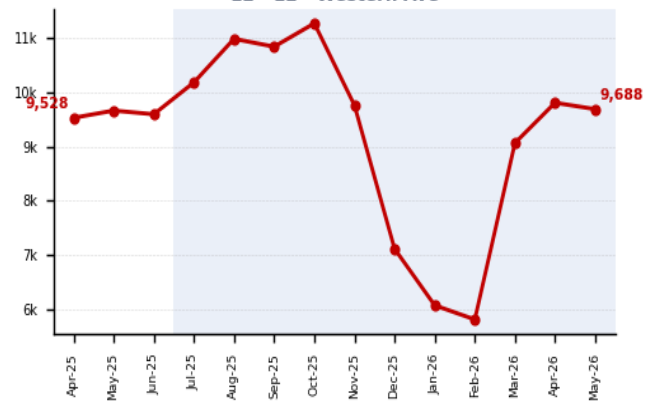
10 - 10 - Sequoyah Hills



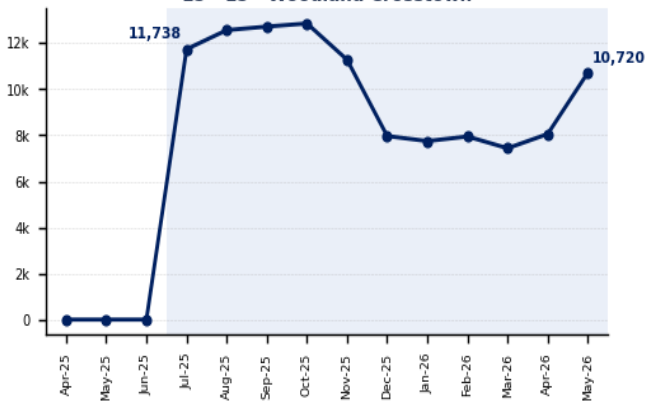
11 - 11 - Kingston Pike



12 - 12 - Western Ave



15 - 15 - Woodland Crosstown



16 - 16 - Cedar Bluff





KAT RIDERSHIP CHARTS

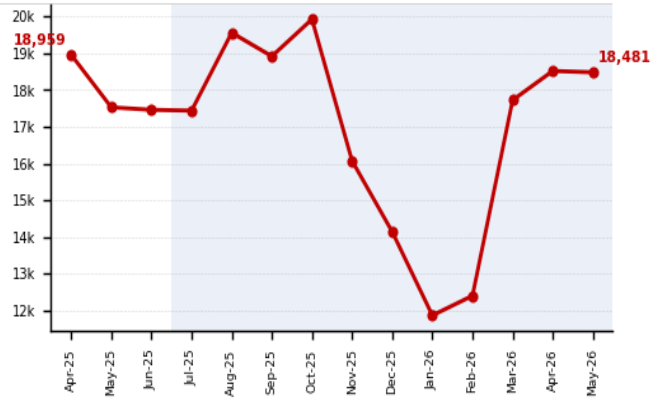
May, 2026

Route Trend Charts · January 2025 to May, 2026

17 - 17 - Sutherland/Bearden



20 - 20 - Central Street



22 - 22 - Broadway



23 - 23 - Millertown



24 - 24 - Inskip/Breda



31 - 31 - Magnolia Ave



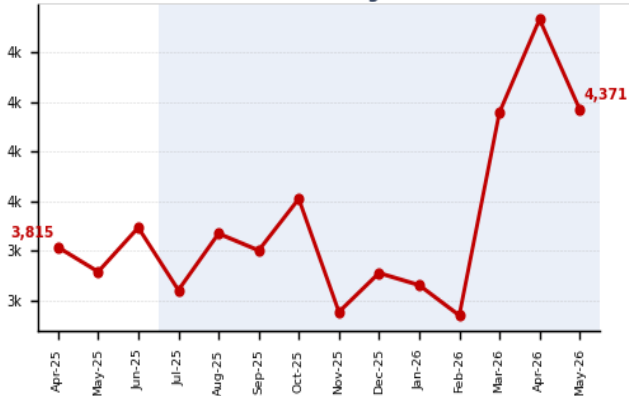


KAT RIDERSHIP CHARTS

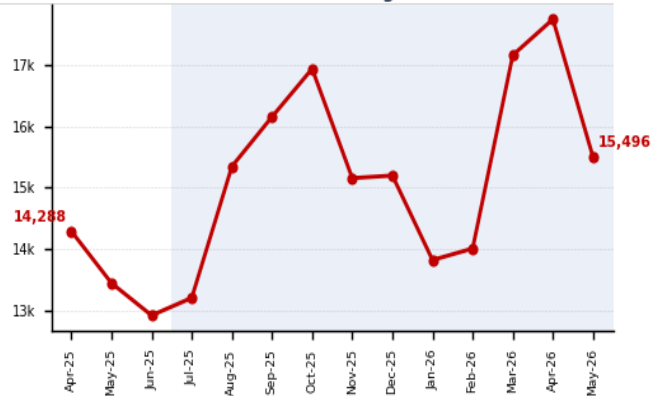
May, 2026

Route Trend Charts · January 2025 to May, 2026

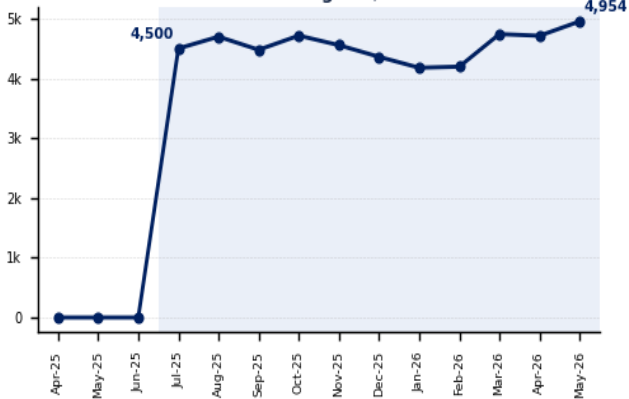
32 - 32 - Dandridge Ave



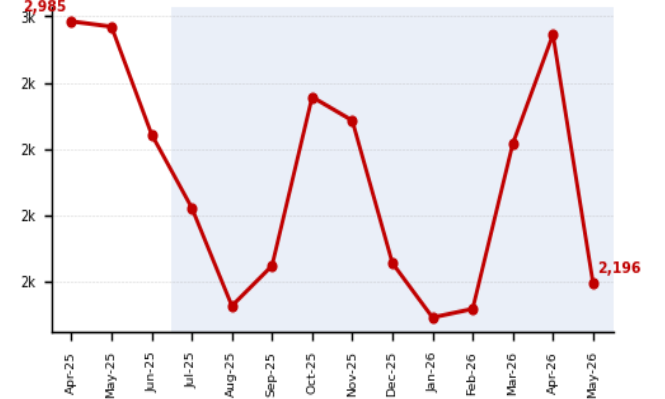
34 - 34 - Burlington



37 - 37 - Morningside/Riverside



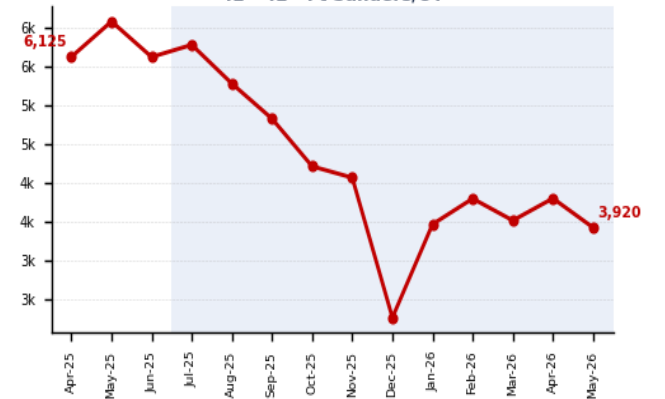
40 - 40 - South Knoxville



41 - 41 - Chapman Hwy



42 - 42 - Ft Sanders/UT





KAT RIDERSHIP CHARTS

May, 2026

Route Trend Charts · January 2025 to May, 2026

44 - 44 - University Park



45 - 45 - Vestal





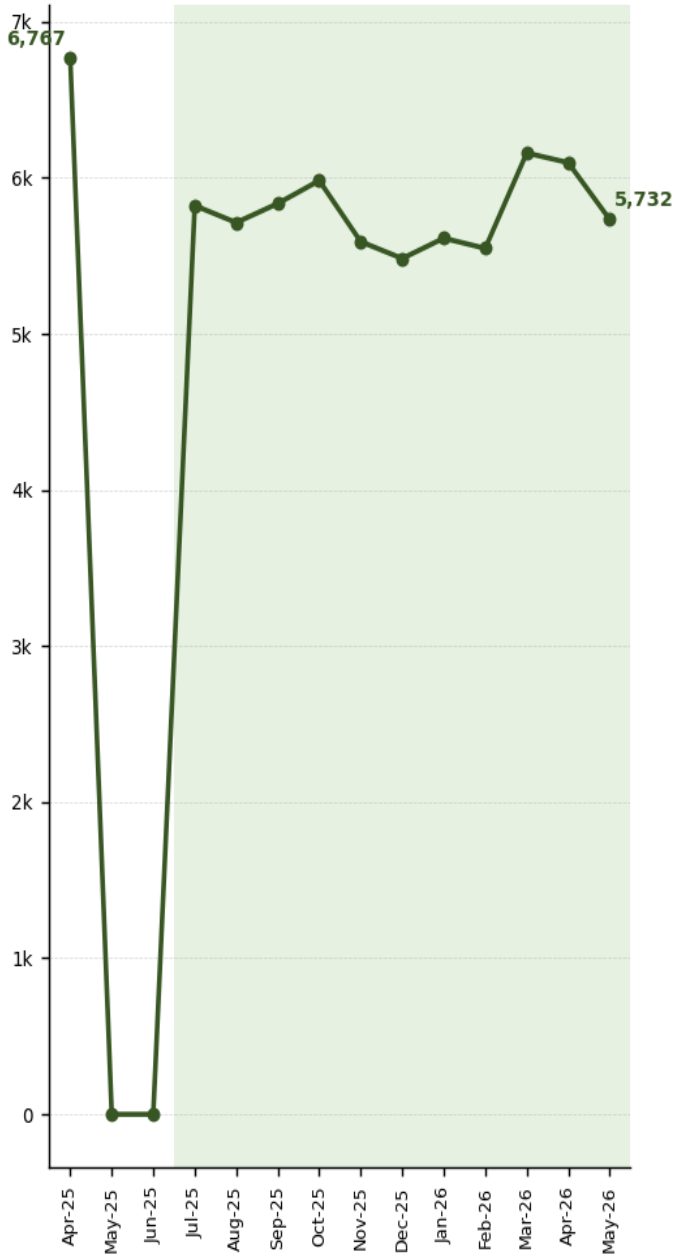
KAT RIDERSHIP CHARTS

May, 2026

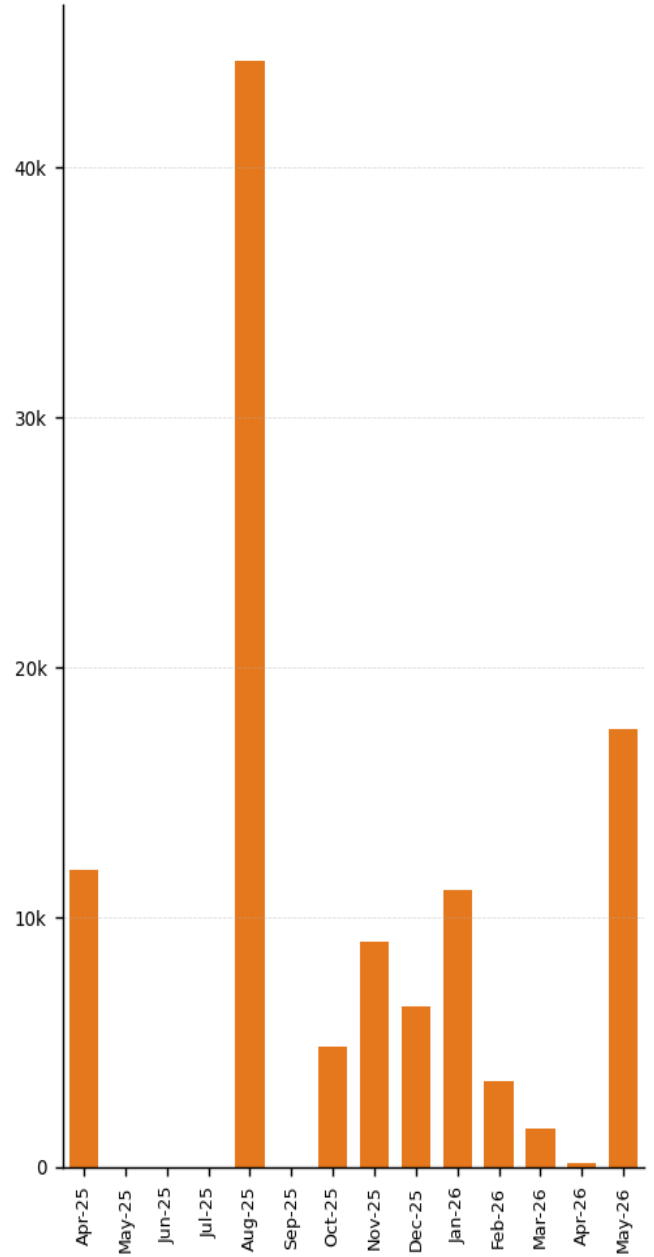
LIFT Demand Response & Charter Services

LIFT & CHARTER SERVICES

Lift — demand response



Charter services passengers



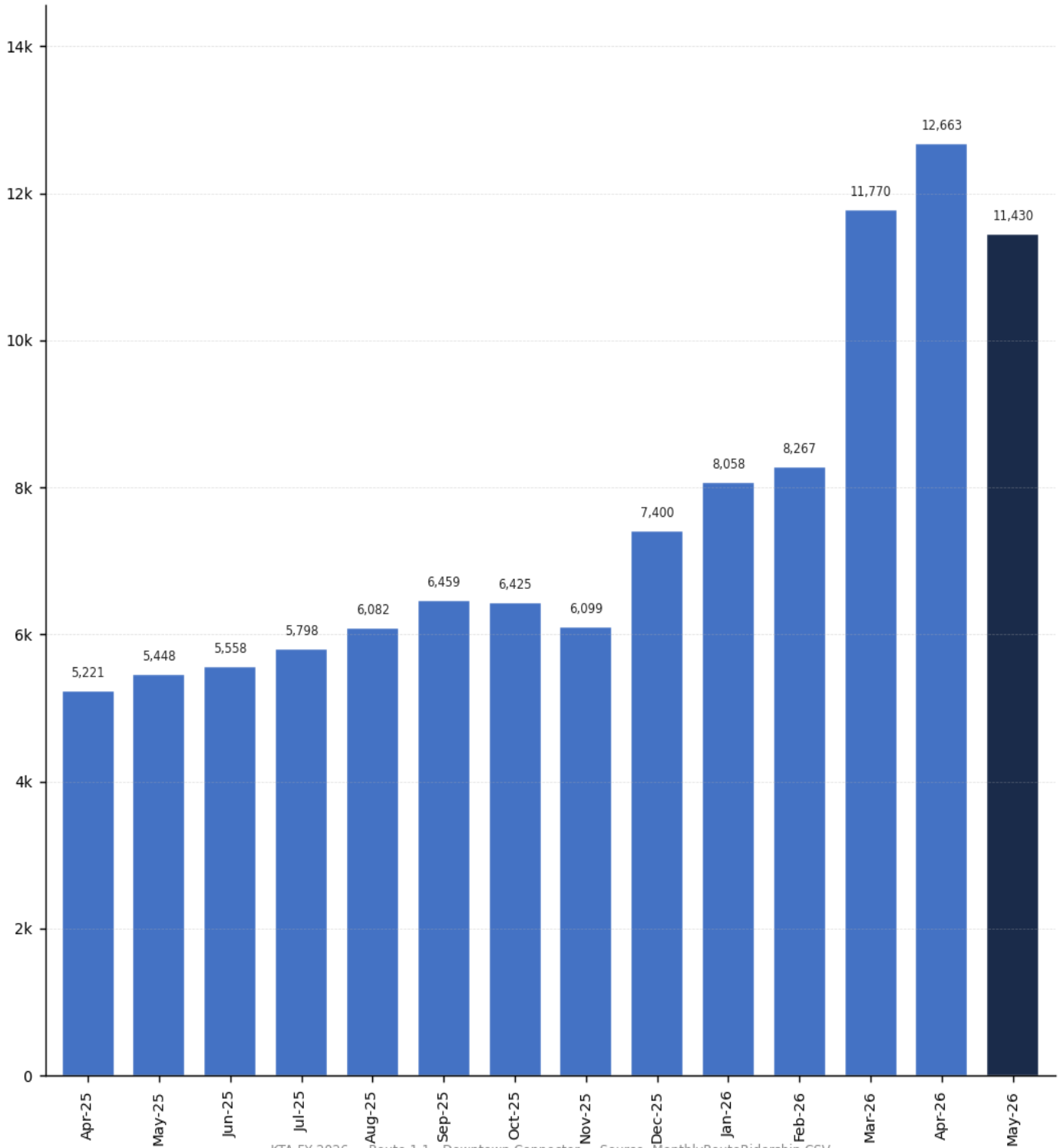


KAT RIDERSHIP CHARTS

1 — 1 - Downtown Connector

Monthly Ridership · January 2025 to May, 2026

Dark blue = May, 2026 (most recent month)



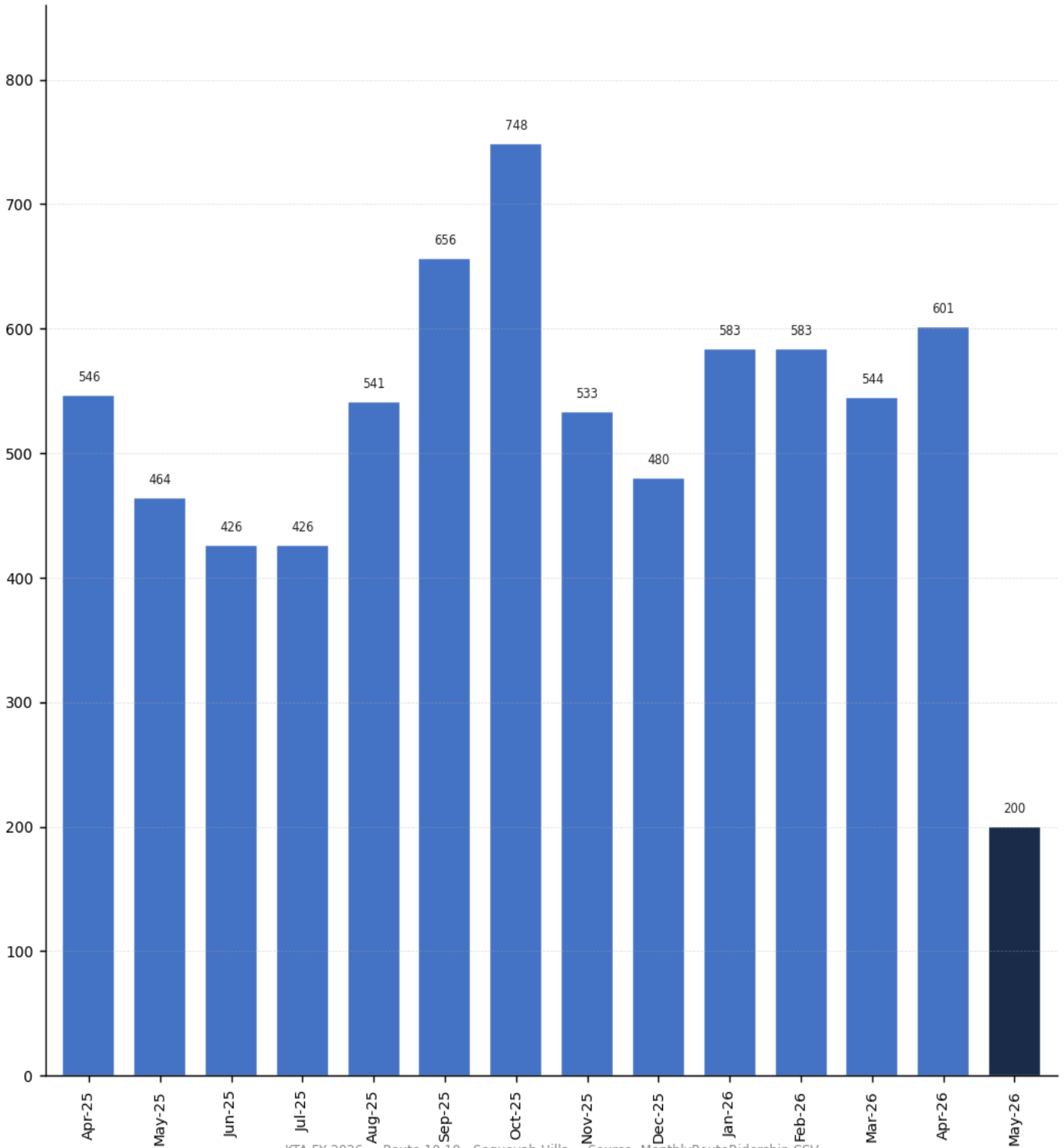


KAT RIDERSHIP CHARTS

10 — 10 - Sequoyah Hills

Monthly Ridership · January 2025 to May, 2026

Dark blue = May, 2026 (most recent month)



KTA FY 2026 · Route 10 10 - Sequoyah Hills · Source: MonthlyRouteRidership CSV

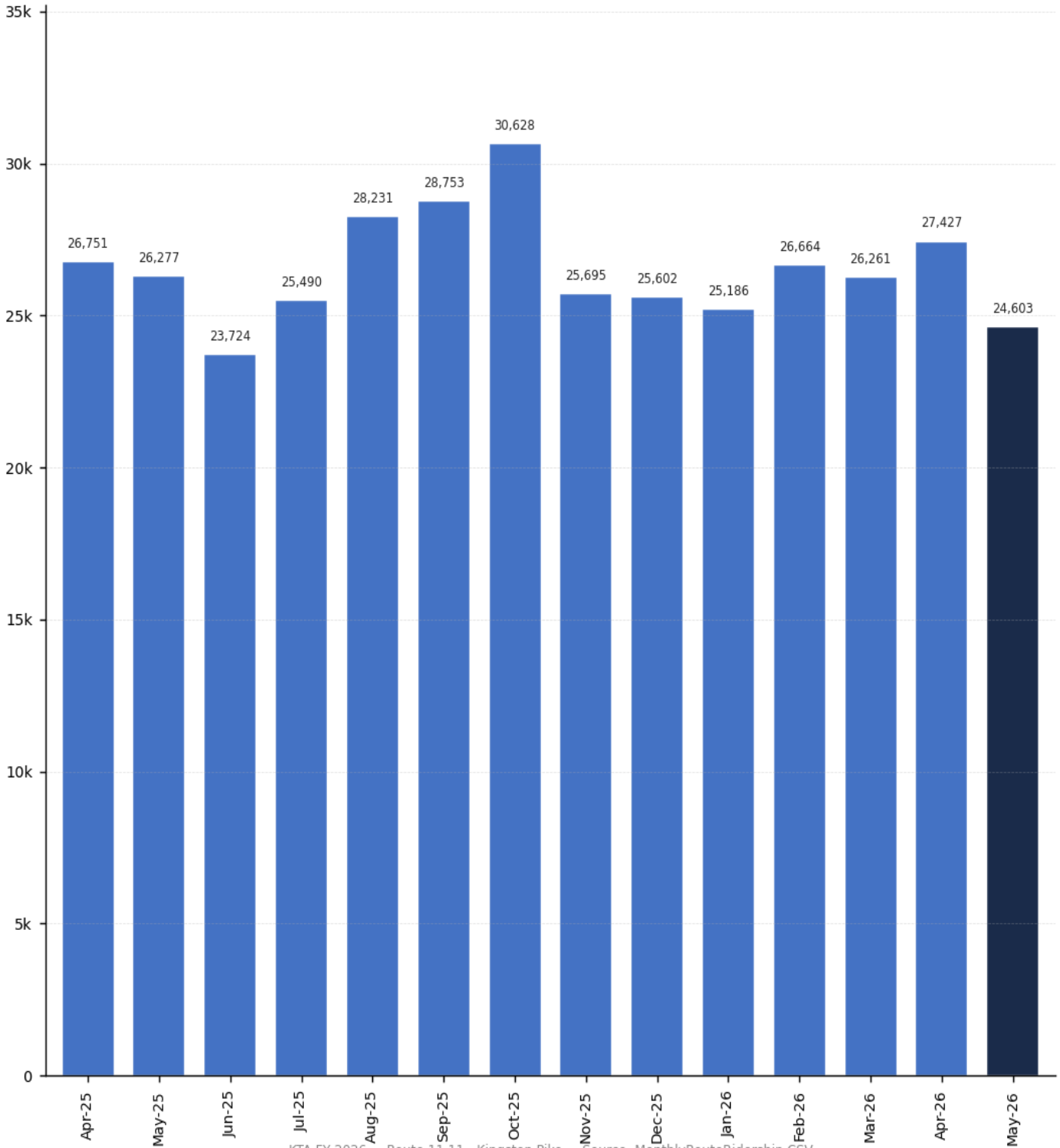


KAT RIDERSHIP CHARTS

11 — 11 - Kingston Pike

Monthly Ridership · January 2025 to May, 2026

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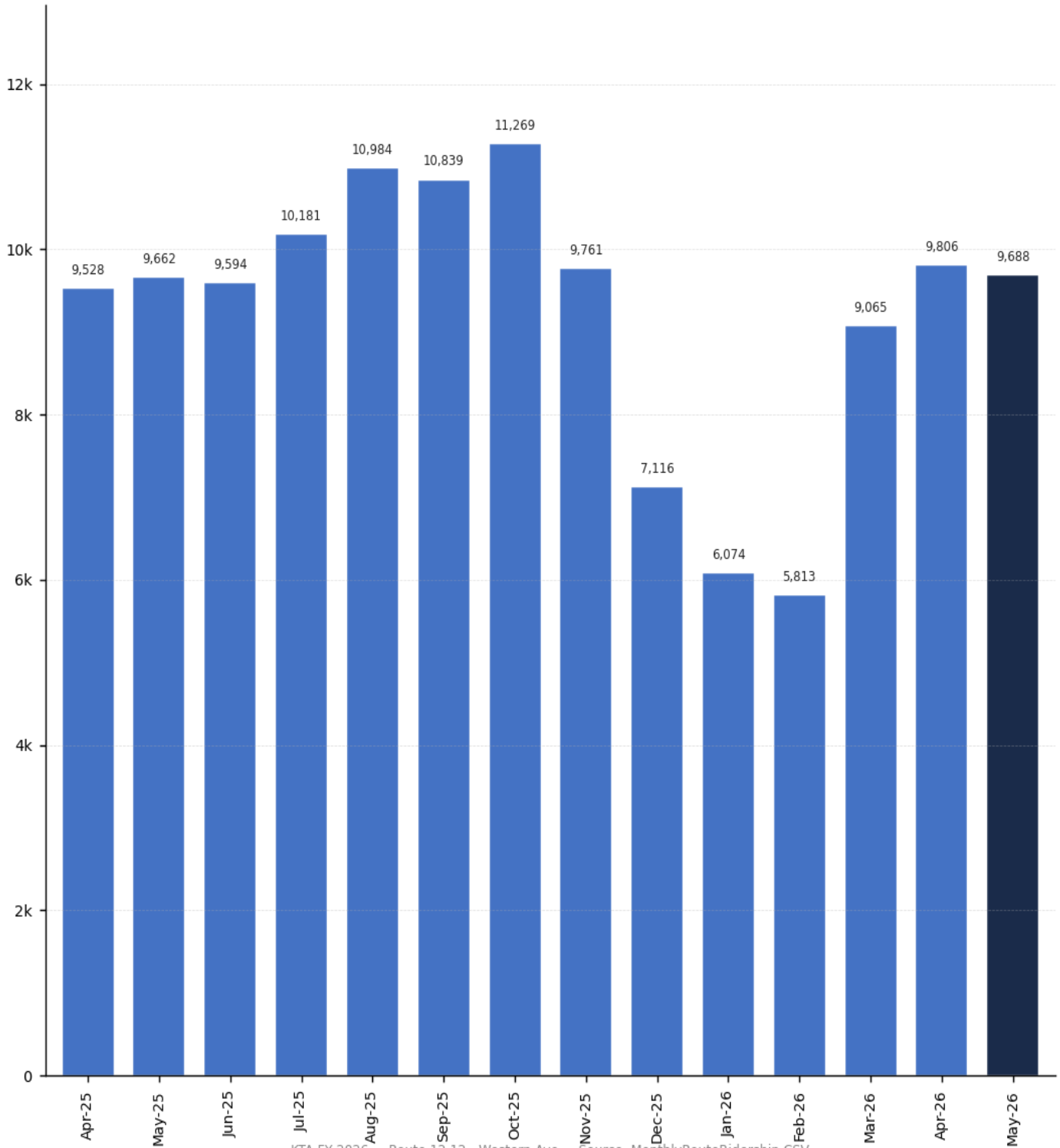


KAT RIDERSHIP CHARTS

12 — 12 - Western Ave

Monthly Ridership · January 2025 to May, 2026

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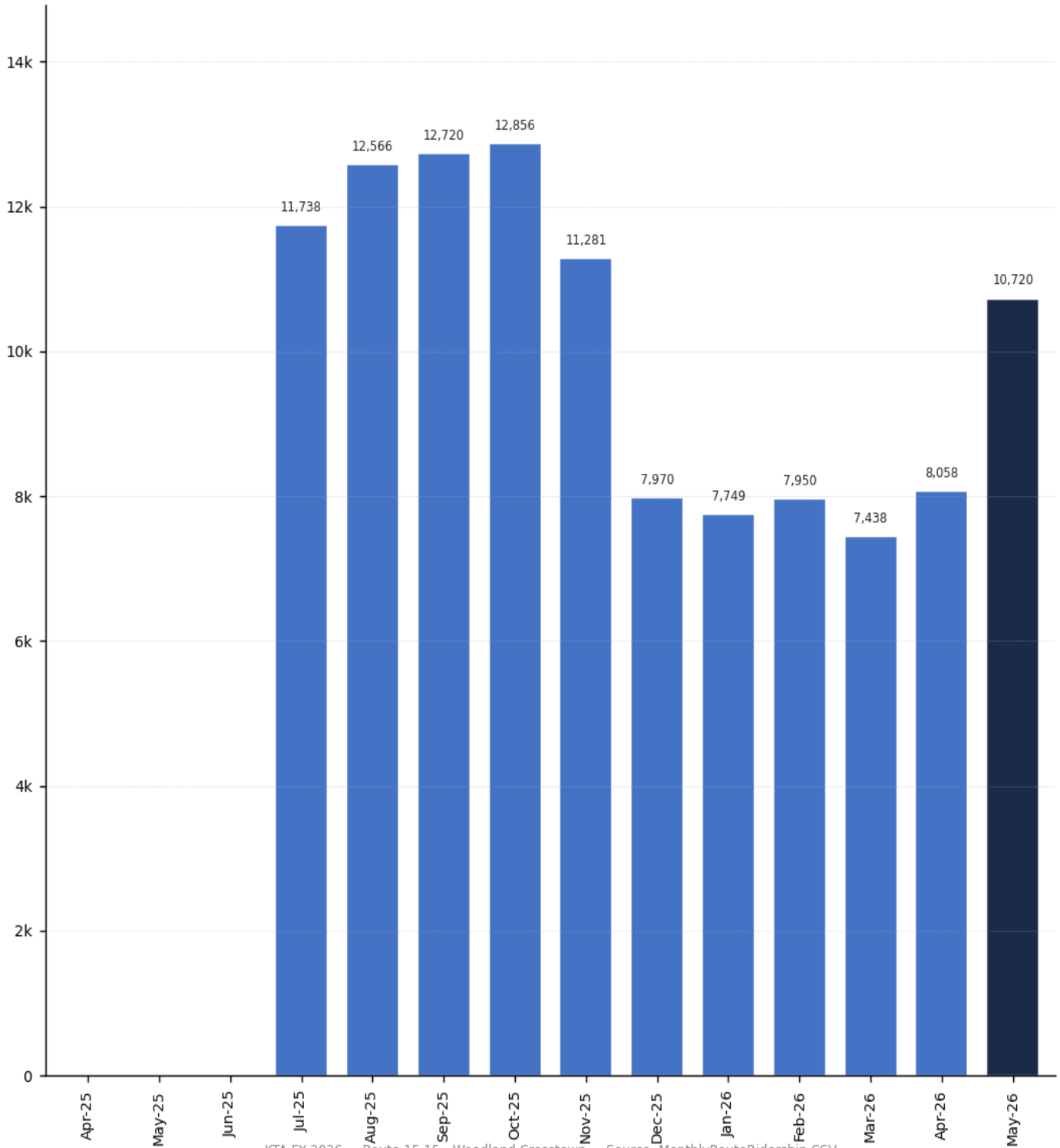


KAT RIDERSHIP CHARTS

15 — 15 - Woodland Crosstown

Monthly Ridership · January 2025 to May, 2026

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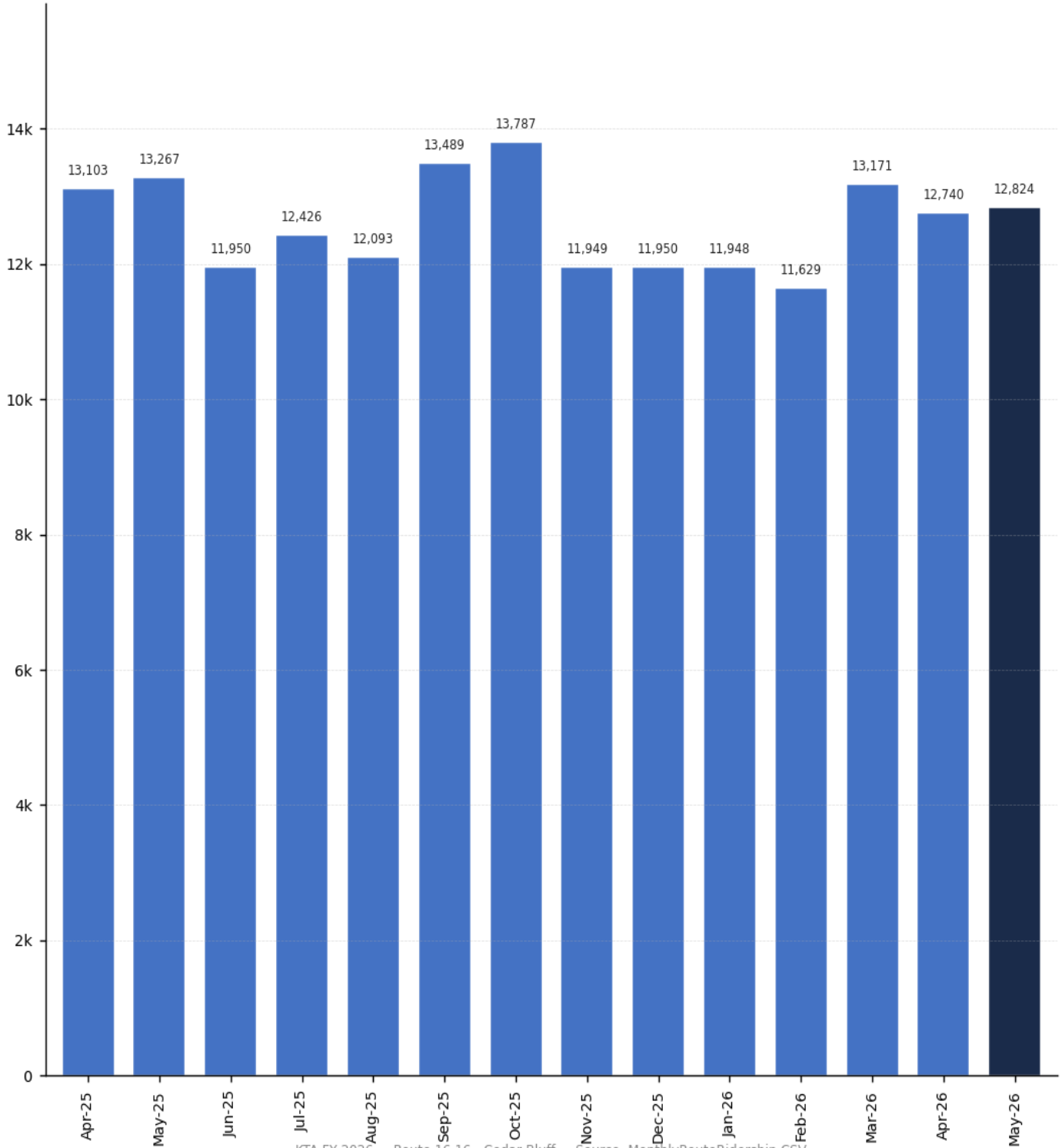


KAT RIDERSHIP CHARTS

16 — 16 - Cedar Bluff

Monthly Ridership · January 2025 to May, 2026

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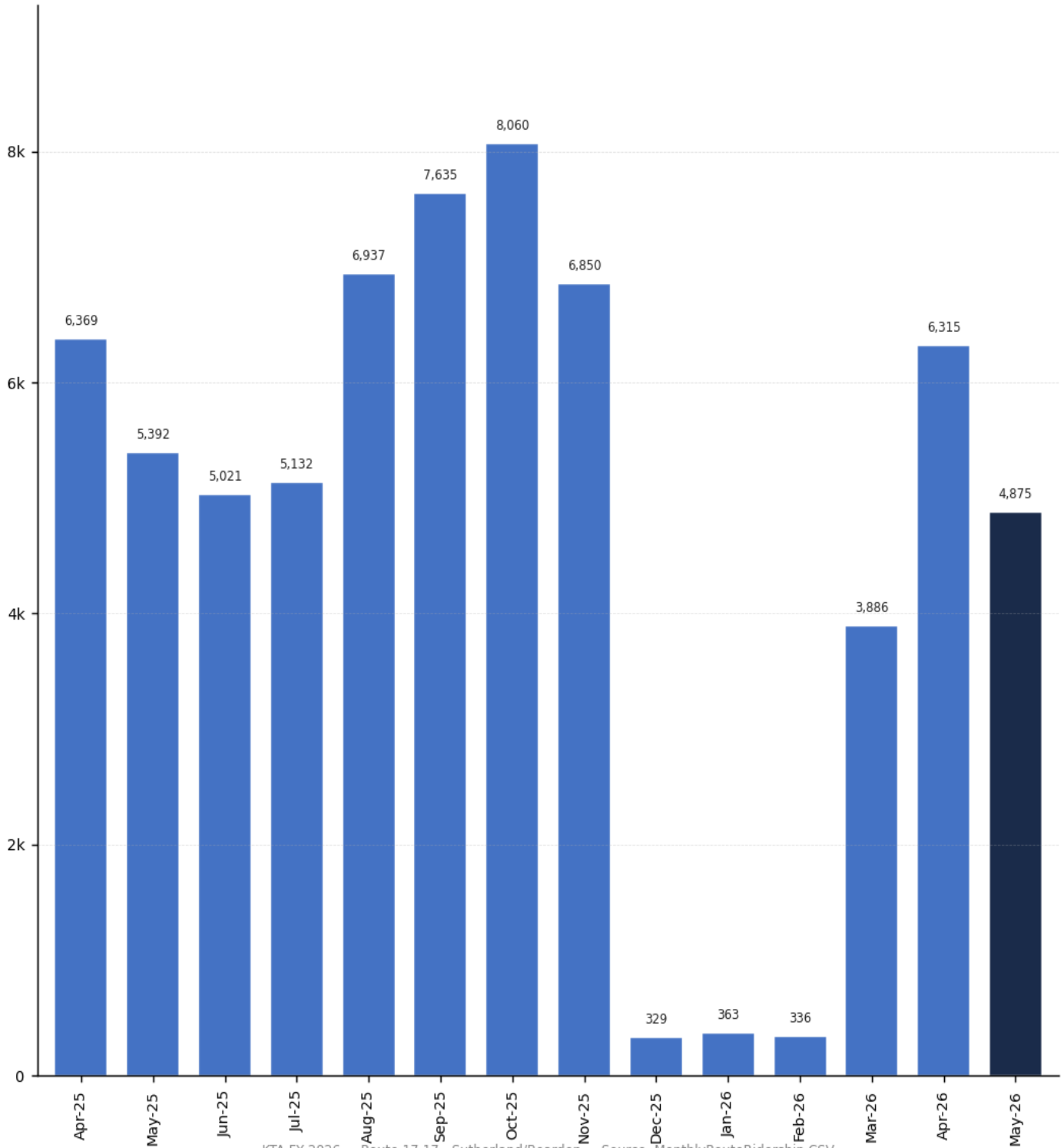


KAT RIDERSHIP CHARTS

17 – 17 - Sutherland/Bearden

Monthly Ridership · January 2025 to May, 2026

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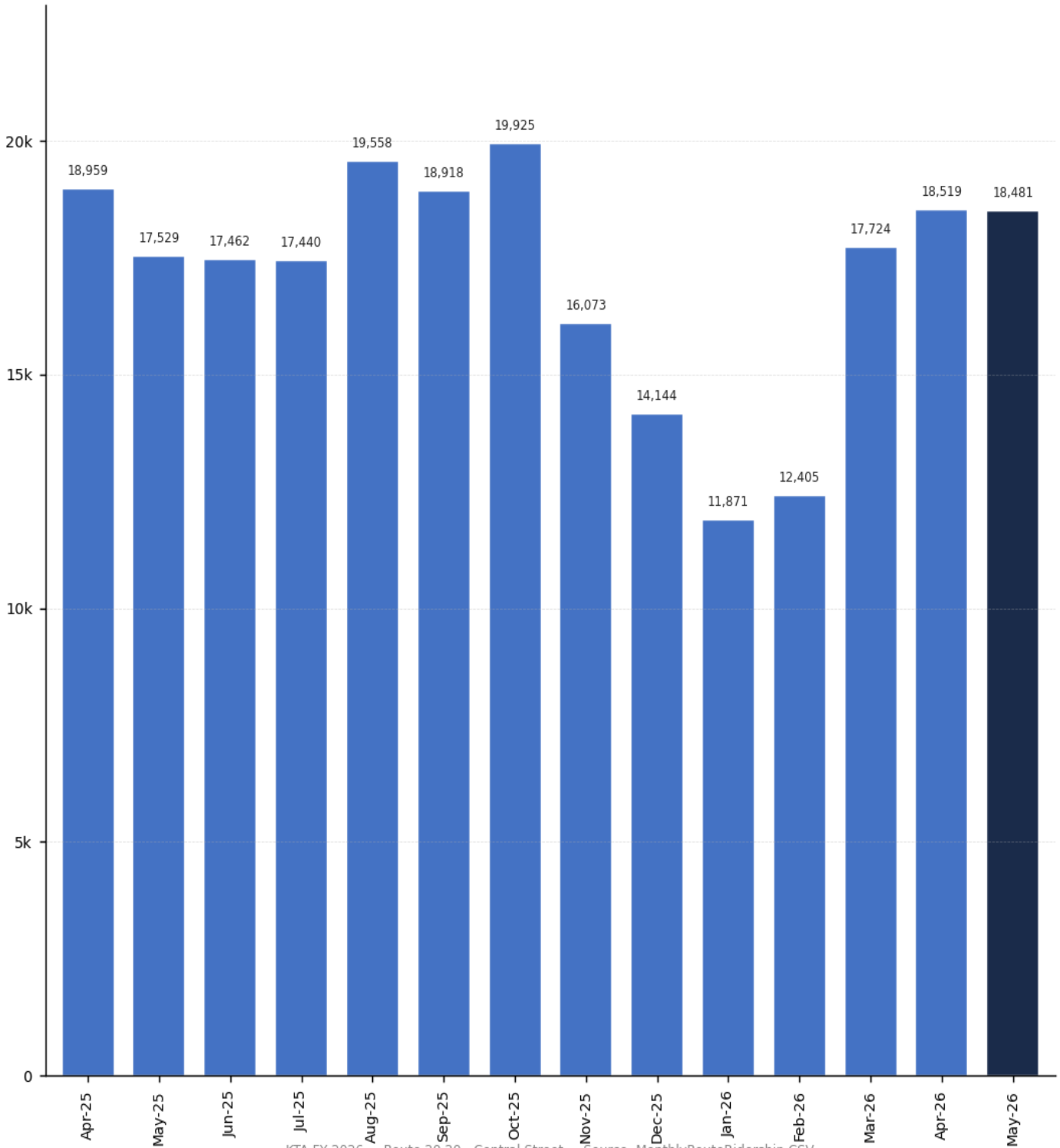


KAT RIDERSHIP CHARTS

20 — 20 - Central Street

Monthly Ridership · January 2025 to May, 2026

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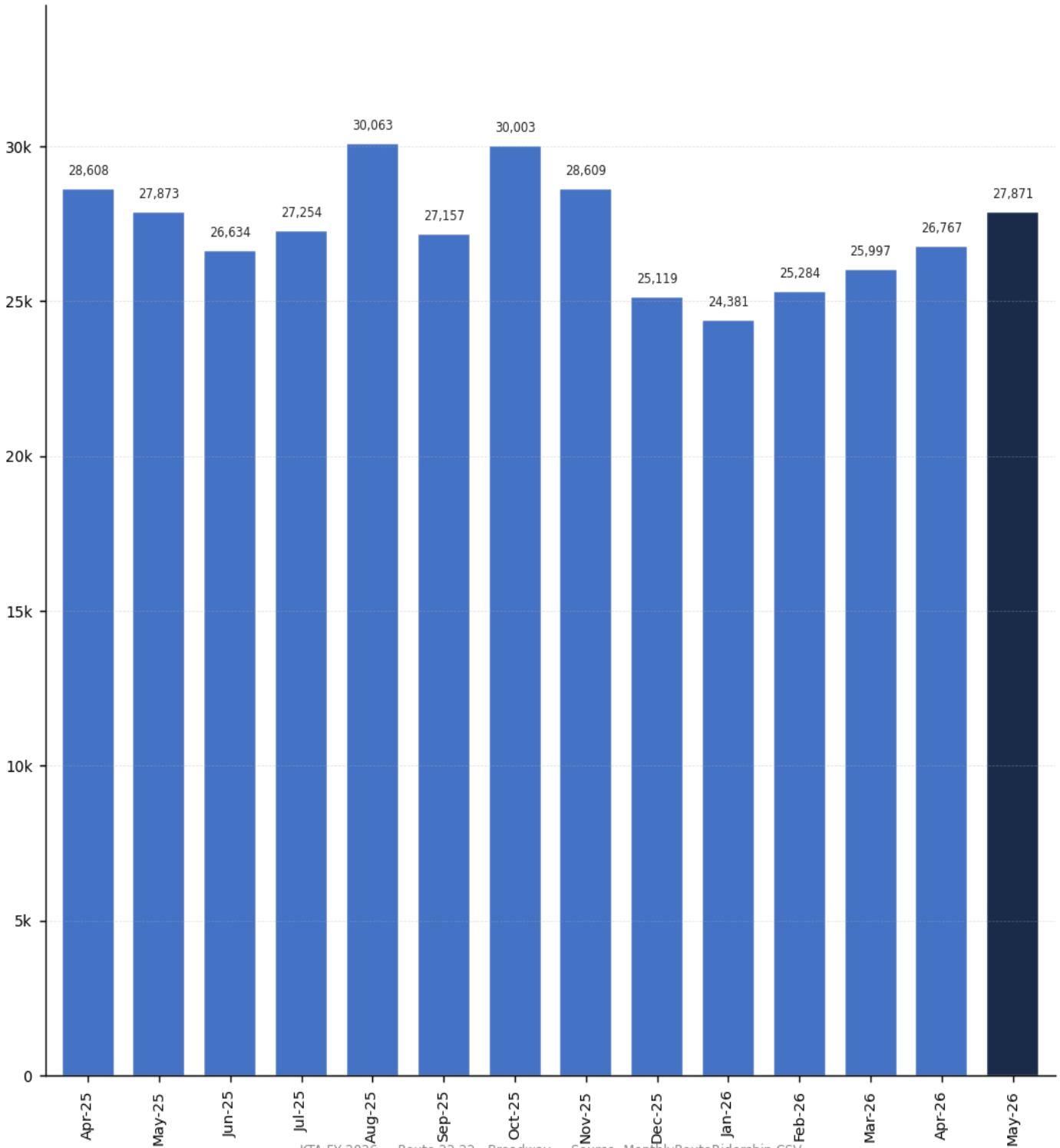


KAT RIDERSHIP CHARTS

22 — 22 - Broadway

Monthly Ridership · January 2025 to May, 2026

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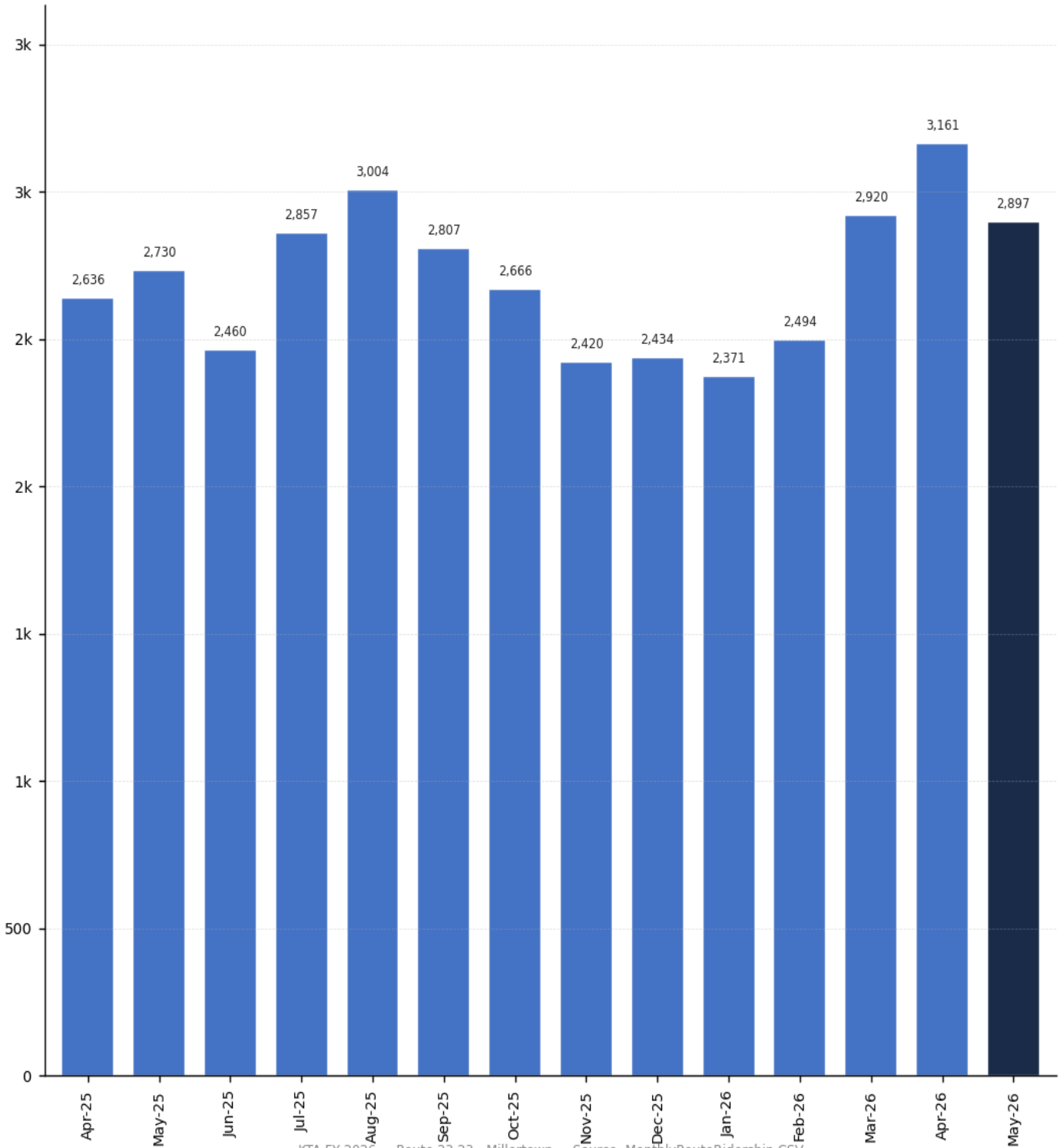


KAT RIDERSHIP CHARTS

23 – 23 - Millertown

Monthly Ridership · January 2025 to May, 2026

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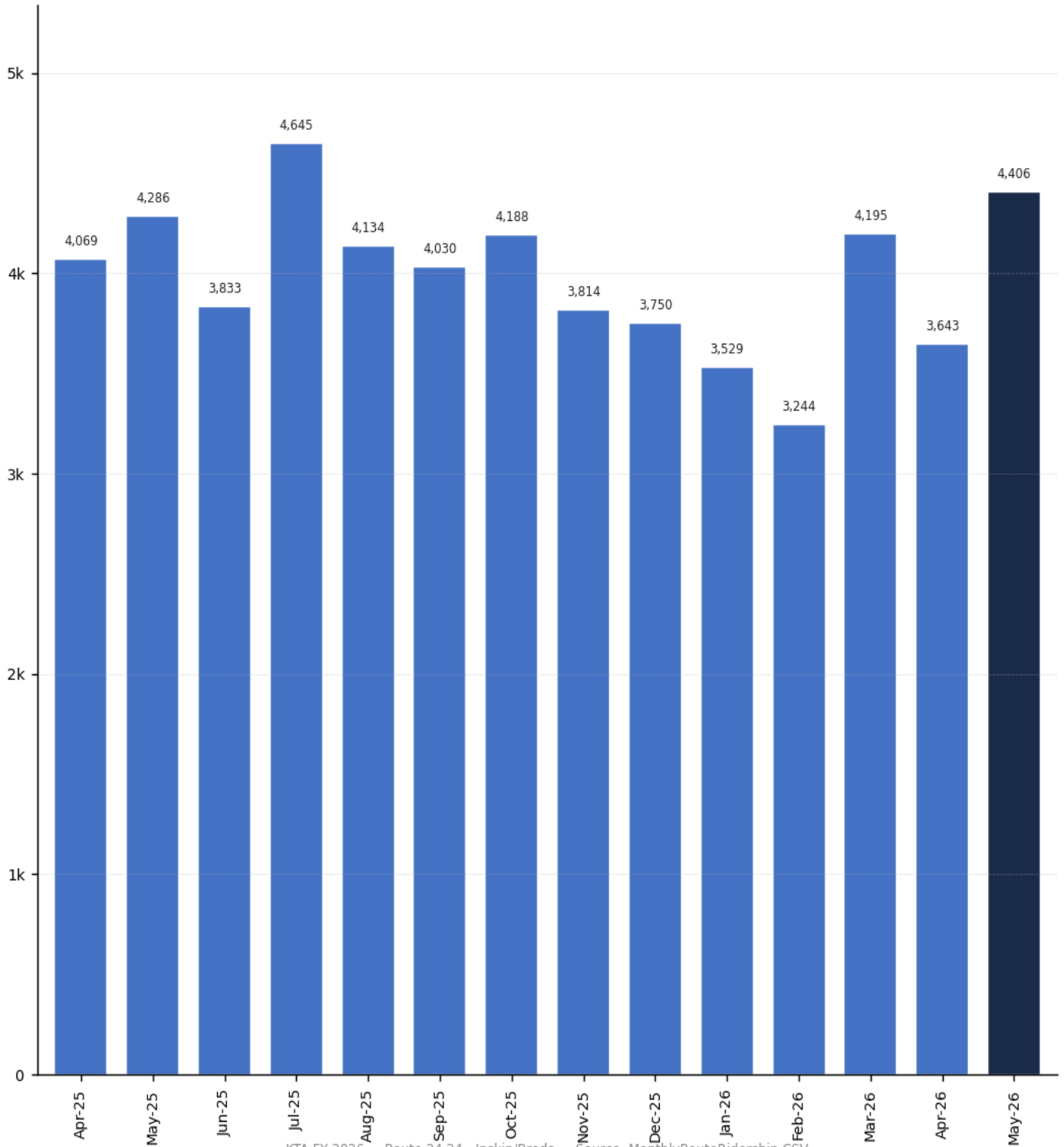


KAT RIDERSHIP CHARTS

24 — 24 - Inskip/Breda

Monthly Ridership · January 2025 to May, 2026

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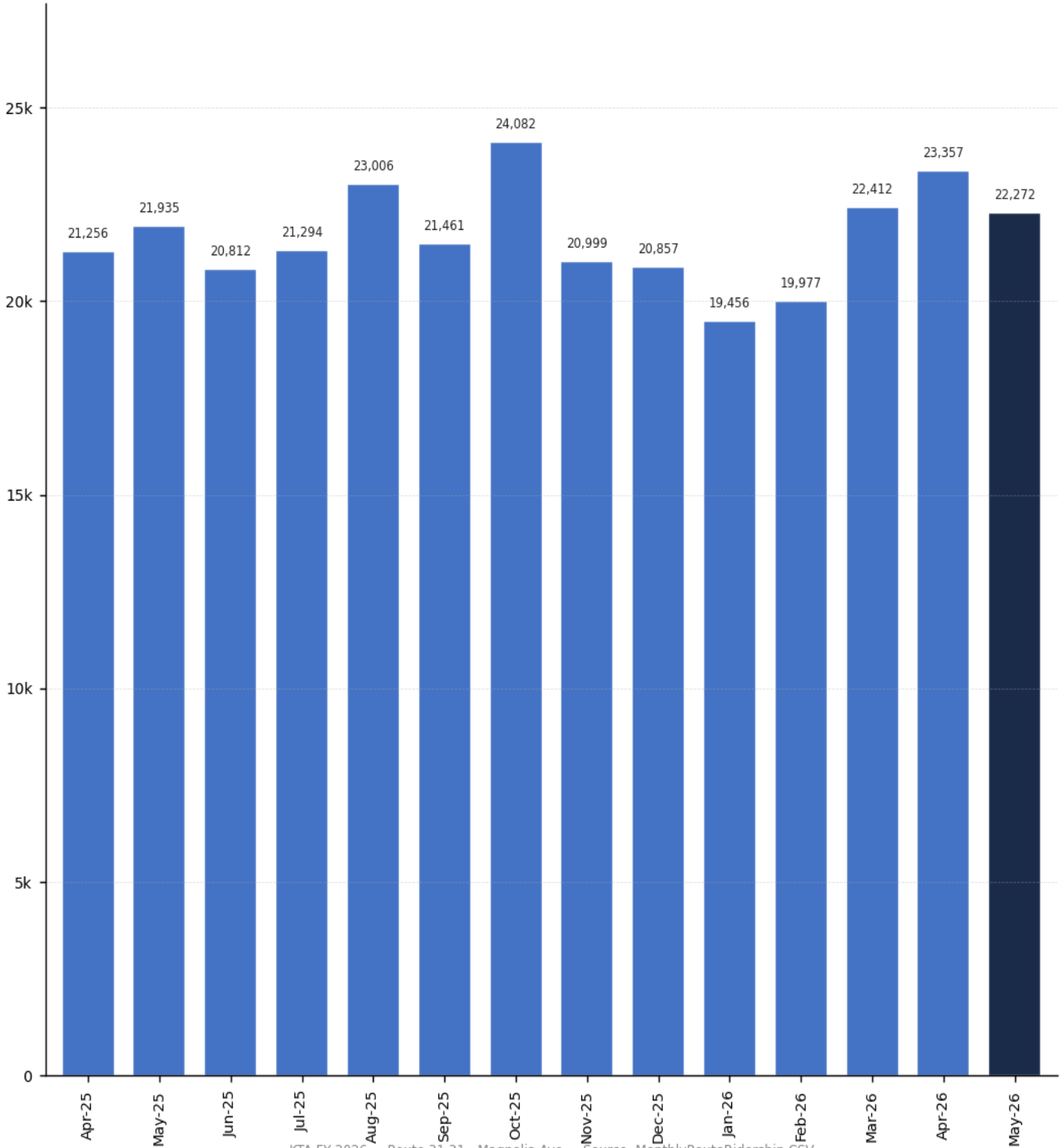


KAT RIDERSHIP CHARTS

31 — 31 - Magnolia Ave

Monthly Ridership · January 2025 to May, 2026

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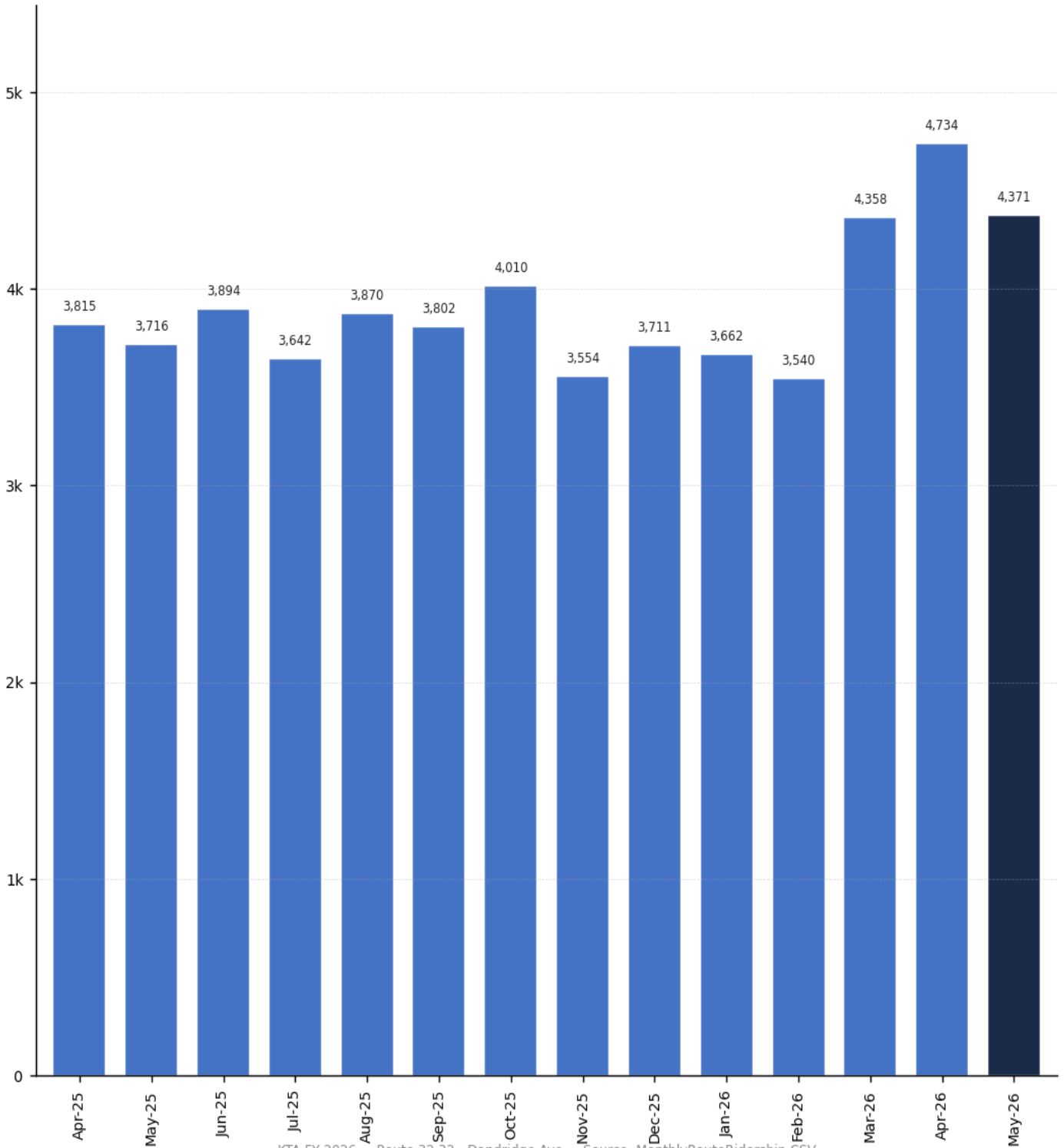


KAT RIDERSHIP CHARTS

32 — 32 - Dandridge Ave

Monthly Ridership · January 2025 to May, 2026

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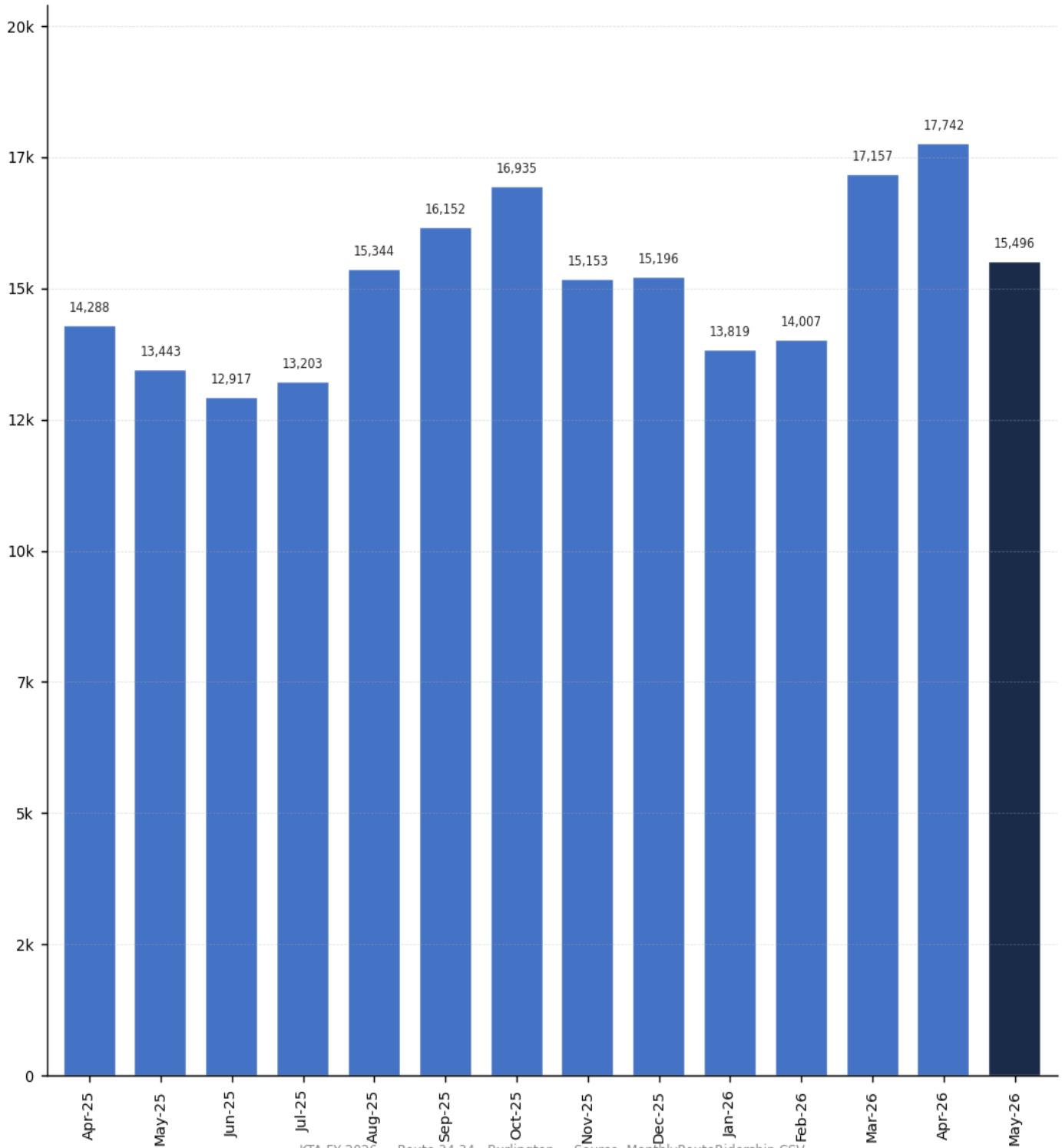


KAT RIDERSHIP CHARTS

34 — 34 - Burlington

Monthly Ridership · January 2025 to May, 2026

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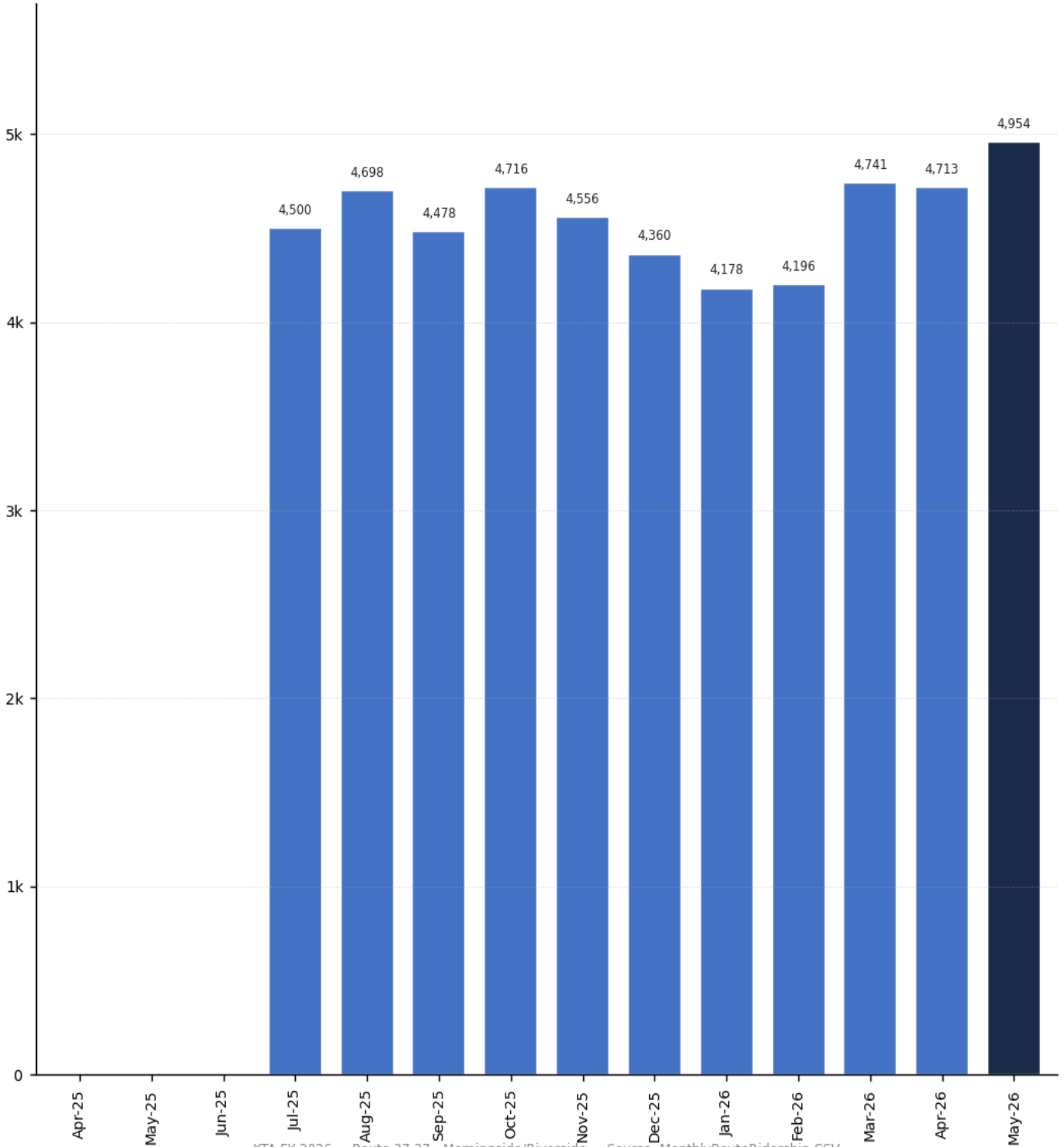


KAT RIDERSHIP CHARTS

37 — 37 - Morningside/Riverside

Monthly Ridership · January 2025 to May, 2026

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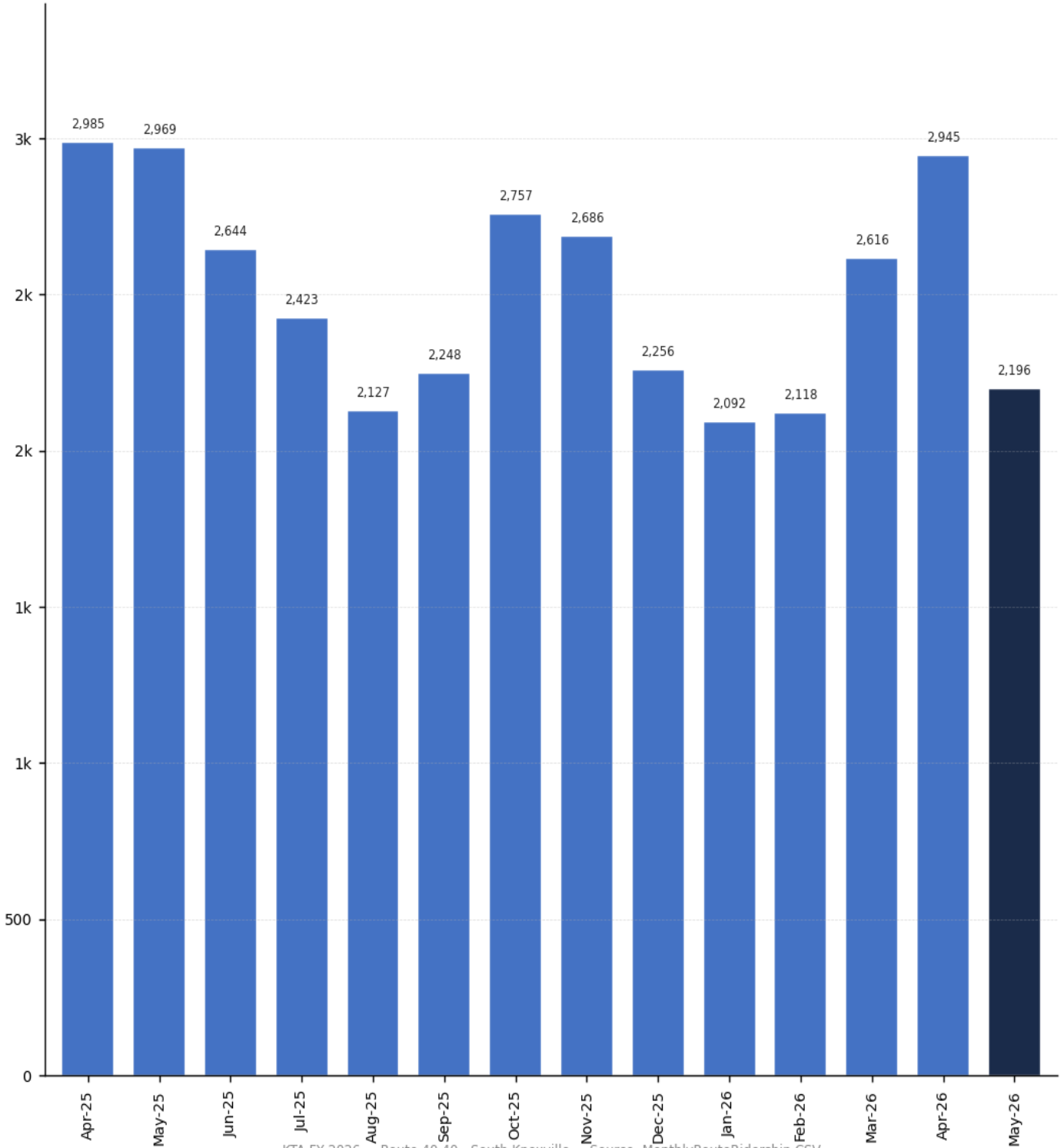


KAT RIDERSHIP CHARTS

40 — 40 - South Knoxville

Monthly Ridership · January 2025 to May, 2026

Dark blue = May, 2026 (most recent month)



KTA FY 2026 · Route 40 40 - South Knoxville · Source: MonthlyRouteRidership CSV

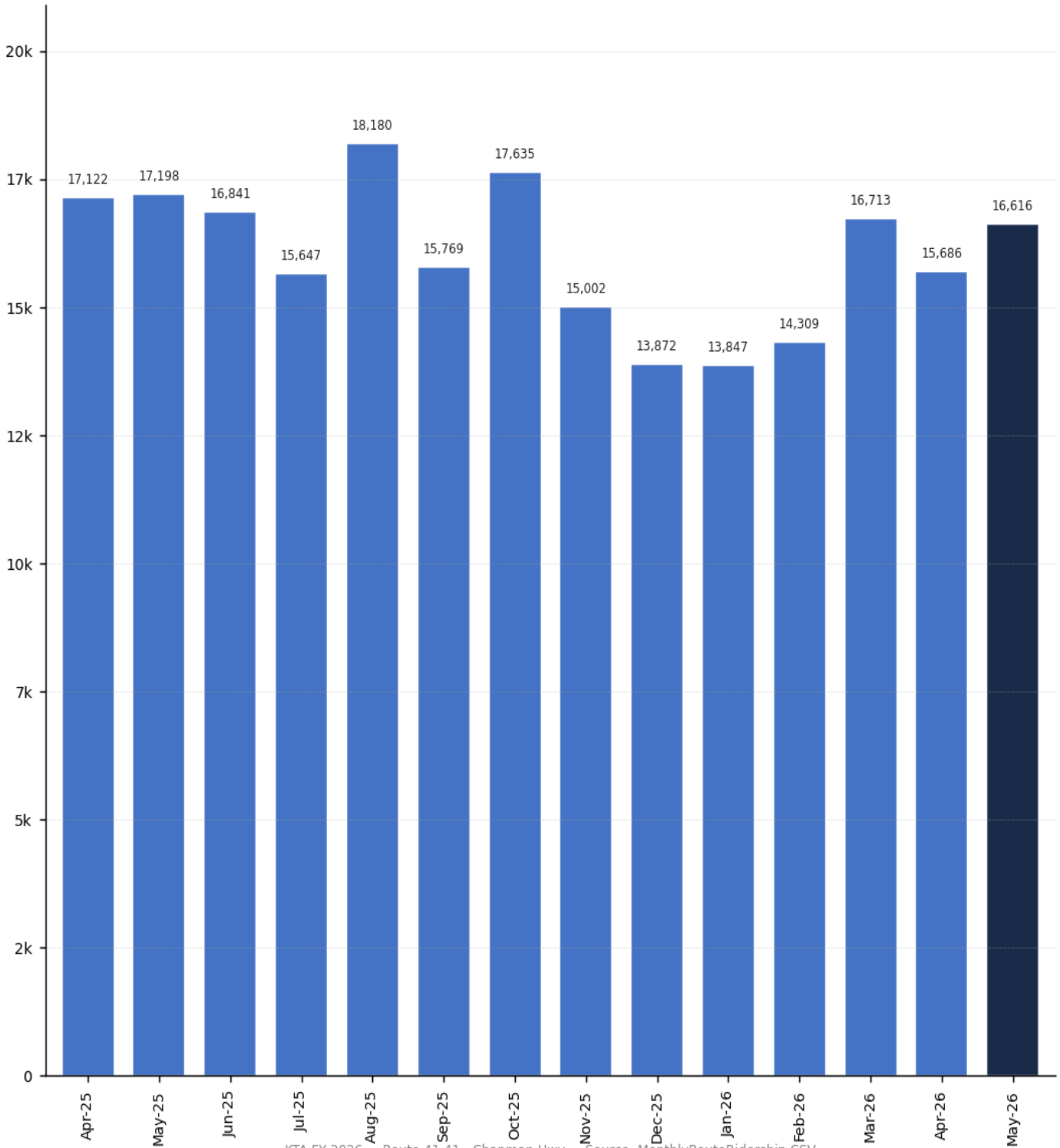


KAT RIDERSHIP CHARTS

41 — 41 - Chapman Hwy

Monthly Ridership · January 2025 to May, 2026

Dark blue = May, 2026 (most recent month)



KTA FY 2026 · Route 41 41 - Chapman Hwy · Source: MonthlyRouteRidership CSV

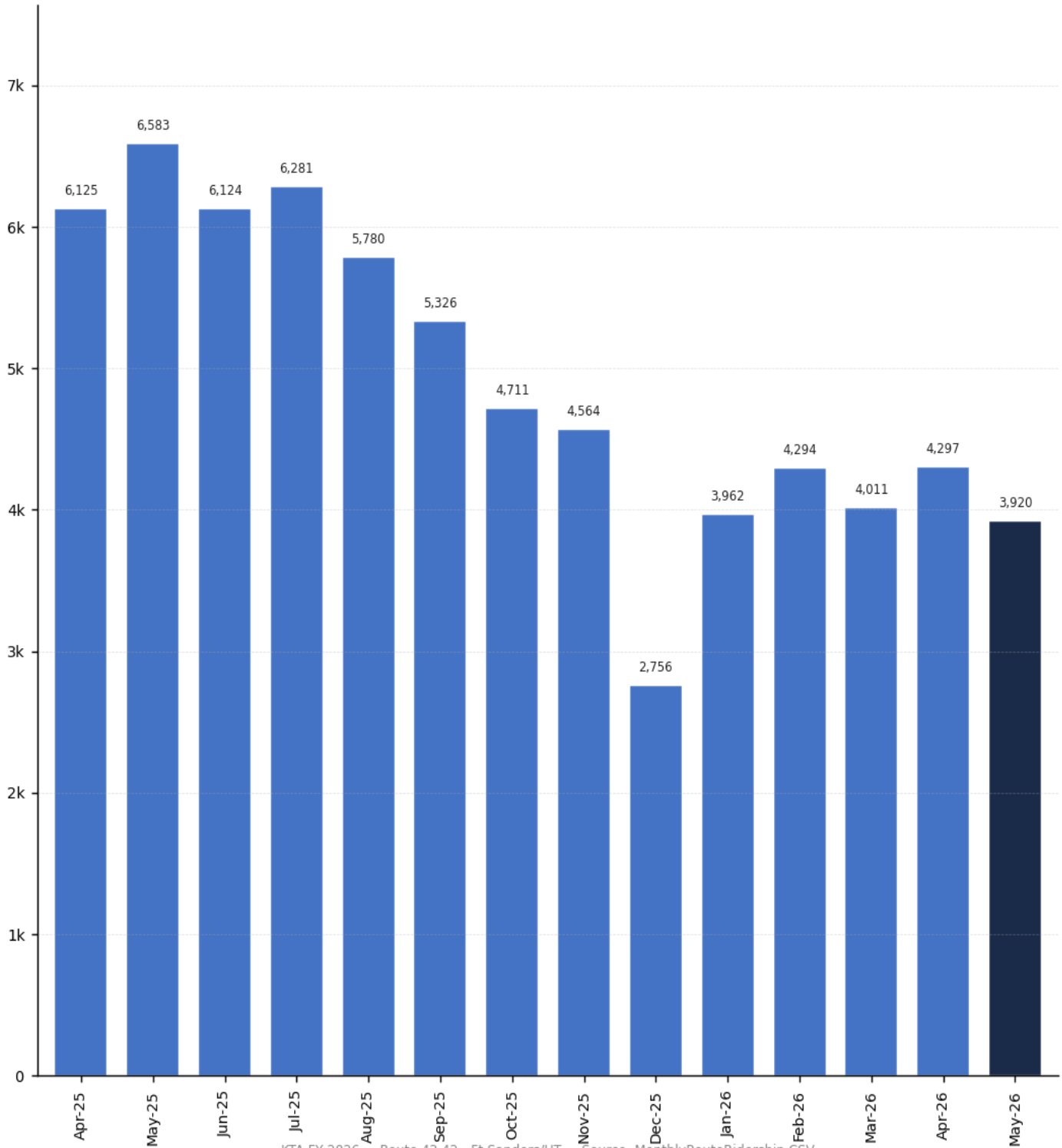


KAT RIDERSHIP CHARTS

42 — 42 - Ft Sanders/UT

Monthly Ridership · January 2025 to May, 2026

Dark blue = May, 2026 (most recent month)



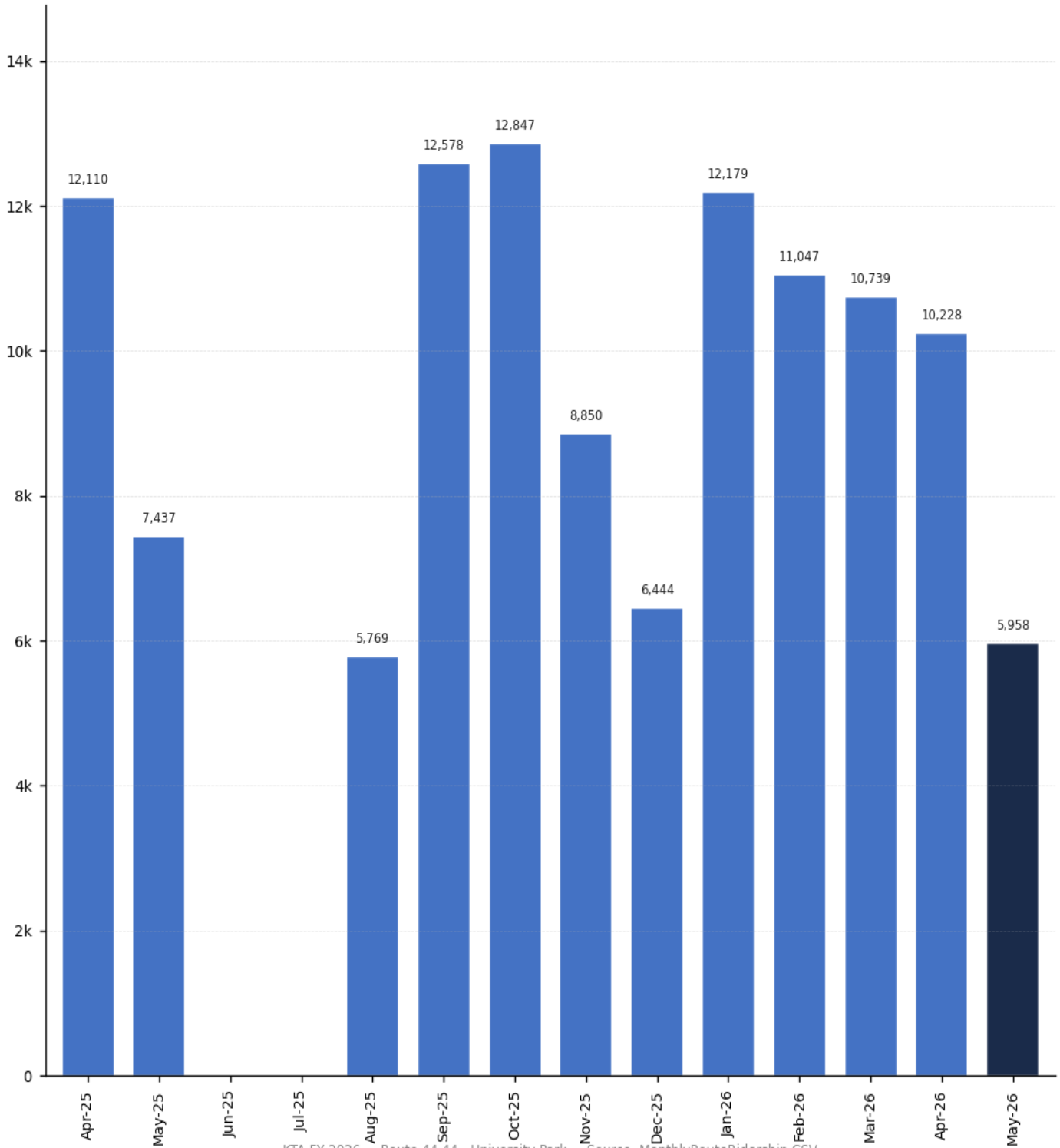


KAT RIDERSHIP CHARTS

44 — 44 - University Park

Monthly Ridership · January 2025 to May, 2026

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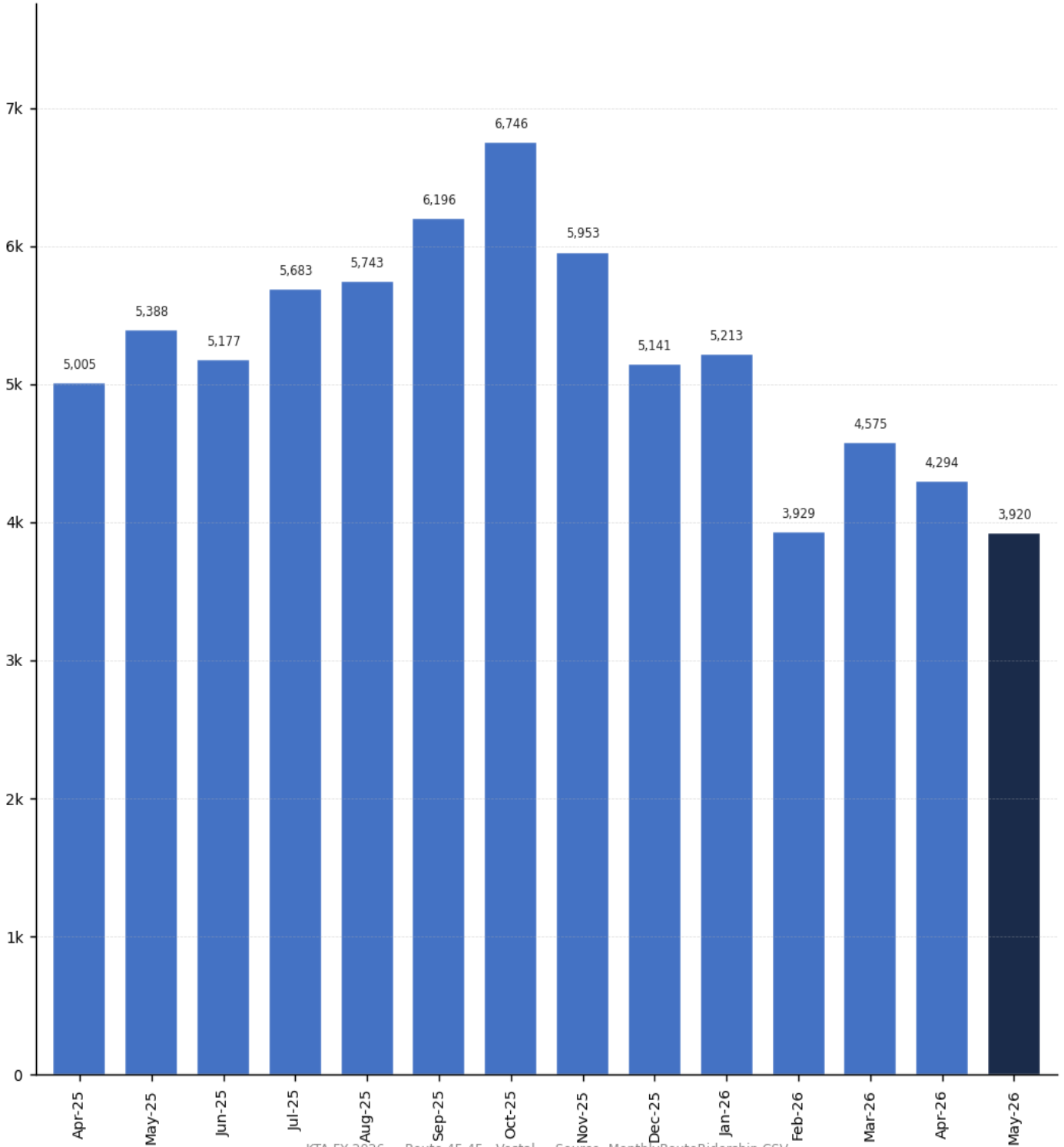


KAT RIDERSHIP CHARTS

45 — 45 - Vestal

Monthly Ridership · January 2025 to May, 2026

Dark blue = May, 2026 (most recent month)





KAT RIDERSHIP

May 2019



ROUTE #	ROUTE NAME	FY19	FY18	% CHANGE	YTD/FY19	YTD/FY18	% CHANGE
10	Sequoyah Hills	281	227	23.8%	3,810	4,223	-9.8%
11	Kingston Pike	26,487	27,879	-5.0%	293,831	305,275	-3.7%
12	Western Ave	13,512	13,809	-2.2%	146,830	140,689	4.4%
13	Beaumont	2,884	2,689	7.3%	32,124	30,352	5.8%
16	Cedar Bluff Connector	2,869	3,302	-13.1%	31,772	33,757	-5.9%
17	Sutherland/Bearden	7,925	7,361	7.7%	82,444	80,705	2.2%
19	Lakeshore / Lonas Connector	747	620	20.5%	6,385	6,679	-4.4%
20	Central Ave. / Clinton Hwy	11,132	11,587	-3.9%	118,397	117,758	0.5%
21	Lincoln Park	3,294	4,036	-18.4%	38,079	42,081	-9.5%
22	Broadway	26,395	24,445	8.0%	270,221	261,963	3.2%
23	Millertown	5,584	5,647	-1.1%	55,973	55,871	0.2%
24	Inskip/Breda Rd	2,677	2,627	1.9%	27,379	27,316	0.2%
30	Parkridge	3,437	2,670	28.7%	31,738	26,214	21.1%
31	Magnolia Ave.	19,231	20,717	-7.2%	207,080	214,291	-3.4%
32	Dandridge	6,806	6,834	-0.4%	69,035	67,382	2.5%
33	M.L.K.	3,892	3,707	5.0%	38,455	41,041	-6.3%
34	Burlington	6,212	5,795	7.2%	64,719	55,657	16.3%
40	South Knoxville	4,334	4,291	1.0%	40,368	42,819	-5.7%
41	Chapman Hwy	13,378	12,451	7.4%	131,860	128,430	2.7%
42	UT/Ft. Sanders Hospitals	3,900	3,250	20.0%	39,006	34,117	14.3%
44	University Park	1,236	864	43.1%	67,455	42,308	59.4%
45	Vestal	5,318	5,053	5.2%	54,907	55,069	-0.3%
90	Crosstown	7,918	7,235	9.4%	80,429	74,115	8.5%
	Other	-	-	0.0%	-	-	0.0%
SUBTOTAL		179,449	177,096	1.3%	1,932,297	1,888,112	2.3%
82	Orange Line Trolley	14,233	20,535	-30.7%	201,707	203,170	-0.7%
84	Green Line Trolley	10,802	11,332	-4.7%	108,530	105,592	2.8%
86	Blue Line Trolley	22,318	21,669	3.0%	237,436	215,048	10.4%
SUBTOTAL		47,353	53,536	-11.5%	547,673	523,810	4.6%
TOTAL PASSENGERS WITH TROLLEYS		226,802	230,632	-1.7%	2,479,970	2,411,922	2.8%
LIFT SERVICE		5,760	5,964	-3.4%	61,311	54,802	11.9%
TOTAL SCHEDULED SERVICES		232,562	236,596	-1.7%	2,541,281	2,466,724	3.0%
TOTAL CHARTER SERVICES		333	613	-45.7%	44,596	51,966	-14.2%
GRAND TOTAL ALL KAT SERVICES		232,895	237,209	-1.8%	2,585,877	2,518,690	2.7%



KAT RIDERSHIP_APC

May 2026



ROUTE #	ROUTE NAME	FY26	FY25	% CHANGE	YTD/FY26	YTD/FY25	% CHANGE
1	Downtown Connector	11,429	5,448	109.8%	90,451	72,798	24.2%
10	Sequoyah Hills	200	464	-56.9%	5,895	4,681	25.9%
11	Kingston Pike	24,603	26,277	-6.4%	294,540	295,085	-0.2%
12	Western Ave	9,688	9,662	0.3%	100,595	120,955	-16.8%
13	Beaumont	-	-	0.0%	-	3,809	-100.0%
15	Woodland Crosstown	10,720	11,321	-5.3%	111,047	97,640	13.7%
16	Cedar Bluff Connector	12,824	13,267	-3.3%	138,006	122,136	13.0%
17	Sutherland/Bearden	4,875	5,392	-9.6%	50,717	75,969	-33.2%
20	Central Ave/Clinton Hwy	18,482	17,529	5.4%	185,058	186,118	-0.6%
21	Lincoln Park	-	-	0.0%	-	6,692	-100.0%
22	Broadway	27,871	27,873	0.0%	298,505	311,425	-4.1%
23	Millertown	2,897	2,730	6.1%	30,031	31,055	-3.3%
24	Inskip/Breda Rd	4,405	4,286	2.8%	43,577	47,263	-7.8%
30	Parkridge	-	-	0.0%	-	6,594	-100.0%
31	Magnolia Ave.	22,272	21,935	1.5%	239,173	257,795	-7.2%
32	Dandridge	4,370	3,716	17.6%	43,254	46,975	-7.9%
33	M.L.K.	-	-	0.0%	-	9,017	-100.0%
34	Burlington	15,496	13,443	15.3%	170,205	136,278	24.9%
37	Morningside/Riverside	4,954	3,627	36.6%	50,091	40,299	24.3%
40	South Knoxville	2,197	2,969	-26.0%	26,465	38,871	-31.9%
41	Chapman Hwy	16,616	17,198	-3.4%	173,277	191,089	-9.3%
42	UT/Ft Sanders Hospitals	3,920	6,583	-40.5%	49,901	68,689	-27.4%
44	University Park	5,958	7,437	-19.9%	96,639	121,486	-20.5%
45	Vestal	3,920	5,388	-27.2%	57,391	59,180	-3.0%
90	Crosstown	-	-	0.0%	-	15,926	-100.0%
	Other	-	-	0.0%	-	-	0.0%
SUBTOTAL		207,697	206,545	0.6%	2,254,818	2,367,825	-4.8%
82	Orange Line Trolley	-	-	0.0%	-	12,543	-100.0%
84	Green Line Trolley	-	-	0.0%	-	15,801	-100.0%
86	Blue Line Trolley	-	-	0.0%	-	37,053	-100.0%
SUBTOTAL		-	-	0.0%	-	65,397	-100.0%
TOTAL PASSENGERS WITH TROLLEYS		207,697	206,545	0.6%	2,254,818	2,433,222	-7.3%
LIFT SERVICE		5,732	6,537	-12.3%	61,630	62,435	-1.3%
KAT CONNECT		35	2	1650.0%	99	43	130.2%
TOTAL SCHEDULED SERVICES		213,464	213,084	0.2%	2,316,448	2,495,657	-7.2%
TOTAL CHARTER SERVICES		17,560	19,400	-9.5%	68,998	72,959	-5.4%
GRAND TOTAL ALL KAT SERVICES		231,024	232,484	-0.6%	2,385,446	2,568,616	-7.1%

MAY 2026

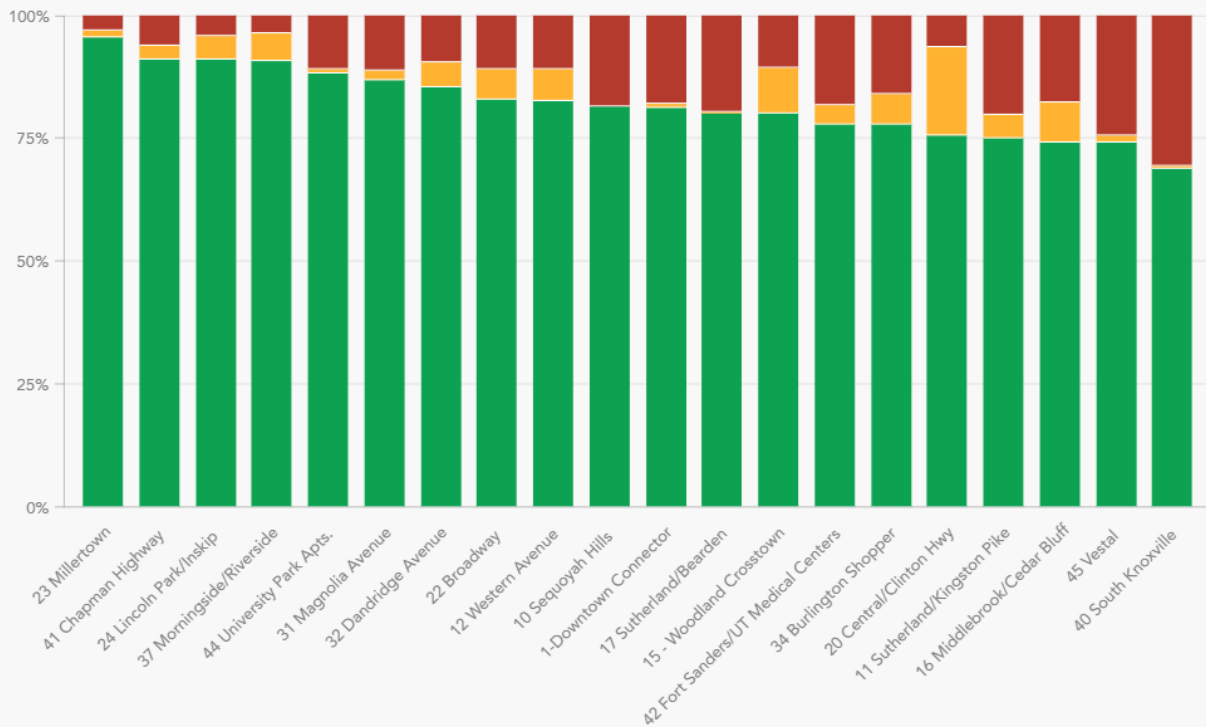
ON-TIME PERFORMANCE

Route Performance

ON TIME: 81.8%

EARLY: 5.1%

LATE: 13.1%



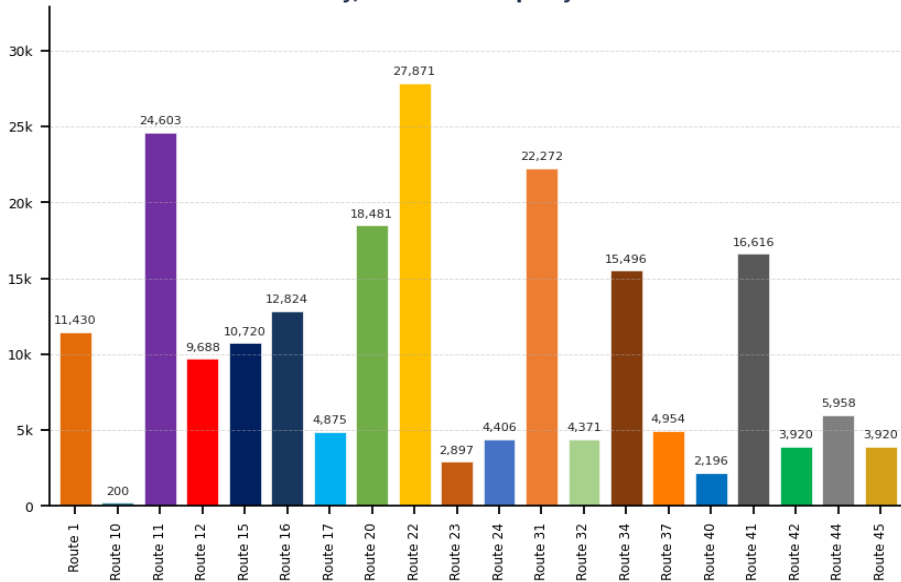


KNOXVILLE AREA TRANSIT — FY26 ROUTE RIDERSHIP

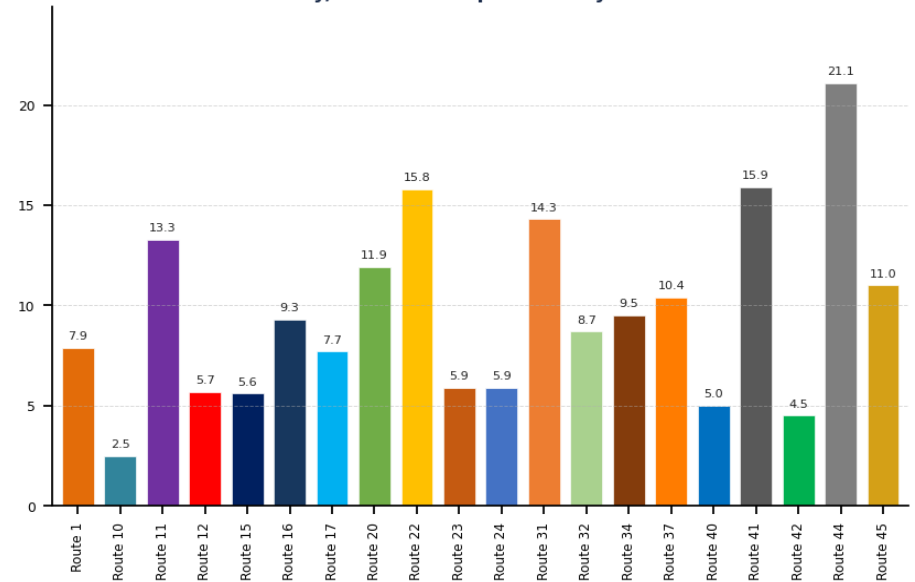
July 2025 — May, 2026 · Prepared by U. Tennessee, Planning Manager

Route	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Annual
1 - Downtown Connector	5,798	6,082	6,459	6,425	6,099	7,400	8,058	8,267	11,770	12,663	11,430		90,451
10 - Sequoyah Hills	426	541	656	748	533	480	583	583	544	601	200		5,895
11 - Kingston Pike	25,490	28,231	28,753	30,628	25,695	25,602	25,186	26,664	26,261	27,427	24,603		294,540
12 - Western Ave	10,181	10,984	10,839	11,269	9,761	7,116	6,074	5,813	9,065	9,806	9,688		100,596
15 - Woodland Crosstown	11,738	12,566	12,720	12,856	11,281	7,970	7,749	7,950	7,438	8,058	10,720		111,046
16 - Cedar Bluff	12,426	12,093	13,489	13,787	11,949	11,950	11,948	11,629	13,171	12,740	12,824		138,006
17 - Sutherland/Bearden	5,132	6,937	7,635	8,060	6,850	329	363	336	3,886	6,315	4,875		50,718
20 - Central Street	17,440	19,558	18,918	19,925	16,073	14,144	11,871	12,405	17,724	18,519	18,481		185,058
22 - Broadway	27,254	30,063	27,157	30,003	28,609	25,119	24,381	25,284	25,997	26,767	27,871		298,505
23 - Millertown	2,857	3,004	2,807	2,666	2,420	2,434	2,371	2,494	2,920	3,161	2,897		30,031
24 - Inskip/Breda	4,645	4,134	4,030	4,188	3,814	3,750	3,529	3,244	4,195	3,643	4,406		43,578
31 - Magnolia Ave	21,294	23,006	21,461	24,082	20,999	20,857	19,456	19,977	22,412	23,357	22,272		239,173
32 - Dandridge Ave	3,642	3,870	3,802	4,010	3,554	3,711	3,662	3,540	4,358	4,734	4,371		43,254
34 - Burlington	13,203	15,344	16,152	16,935	15,153	15,196	13,819	14,007	17,157	17,742	15,496		170,204
37 - Morningside/Riverside	4,500	4,698	4,478	4,716	4,556	4,360	4,178	4,196	4,741	4,713	4,954		50,090
40 - South Knoxville	2,423	2,127	2,248	2,757	2,686	2,256	2,092	2,118	2,616	2,945	2,196		26,464
41 - Chapman Hwy	15,647	18,180	15,769	17,635	15,002	13,872	13,847	14,309	16,713	15,686	16,616		173,276
42 - Ft Sanders/UT	6,281	5,780	5,326	4,711	4,564	2,756	3,962	4,294	4,011	4,297	3,920		49,902
44 - University Park		5,769	12,578	12,847	8,850	6,444	12,179	11,047	10,739	10,228	5,958		96,639
45 - Vestal	5,683	5,743	6,196	6,746	5,953	5,141	5,213	3,929	4,575	4,294	3,920		57,393
TOTAL	196,060	218,710	221,473	234,994	204,401	180,887	180,521	182,086	210,293	217,696	207,698		2,254,819

May, 2026 Total Trips by Route



May, 2026 Riders per Hour by Route





MONTHLY RIDERSHIP

May REPORT FY2026

Month	Booked Trips	Completed Trips	No-Show/Cancel	Unique Riders	Connected w/ Route 12	Connected w/ Route 20	Ineligible Trip Requests	On-Time Performance
July	14	3	11	9	2	4	8	100%
August	20	13	7	1	8	5	0	76.92%
September	2	1	1	1	0	1	0	100%
October	6	4	2	2	2	4	0	100%
November	15	9	6	1	0	15	0	100%
December	4	2	2	2	1	3	0	100%
January	3	2	1	1	0	3	0	100.00%
February	12	6	6	2	6	6	0	91.70%
March	30	21	9	1	0	30	0	95.23%
April	62	22	40	2	0	22	0	95.45%
May	65	35	30	2	16	19	0	94.28%