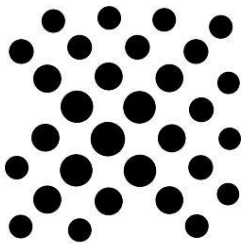


Knoxville Transportation Authority

Meeting Date: Thursday, May 21st, 2026



kat

KNOXVILLE
AREA TRANSIT

Monthly Report April 2026

Indya Kincannon CHAIR
MAYOR
(865) 215-2040 Rick



CITY OF KNOXVILLE

Knoxville Transportation Authority

Whitted

Dustin Durham

VICE-CHAIR

Sara May
RECORDING SECRETARY

Matthew DeBardelaben

Beth Miller

Aly Taylor

Mary Thom-Adams

Nancy Nabors

Eboni Winford

Zach Roskop

John Lawhorn
ATTORNEY TO KTA

AGENDA

Thursday, May 21st, 2026

City-County Building, Large Assembly Room

- I. Determination of Quorum
- II. Approval of Minutes – April
- III. Reports
 - a. KTA Chair
 - b. Commissioner’s Comments
 - c. Staff
 - i. City of Knoxville Director of Transit
 - ii. TPO Transit Planner
- IV. New Business
 - i. Downtown Connector-Route Modification Recommendation
 - ii. Downtown Connector- Fare-Free Recommendation
- V. Old Business
- VI. Public Comments
- VII. Set the next meeting for June 25th, 2026 & Adjourn

I. Determination of Quorum

Chair Durham called the meeting to order and confirmed a quorum was present.

II. Approval of Minutes

Chair Durham stated that only the February minutes were available for approval. There were no comments or objections and the minutes were approved.

III. Reports a. KTA Chair

He provided a brief report, noting he had been organizing “Ride the Routes” events. He had canceled his recent ride due to illness but planned to reschedule. He explained that the original schedule was too ambitious, so he adjusted the plan to one or two rides per month over a longer period. He shared tentative upcoming dates for May and June. He noted that participation had gradually increased and that the rides helped gather feedback. He shared an example of a rider who depended on bus access and highlighted infrastructure concerns, such as the lack of a safe crosswalk near a bus stop. He said he was compiling notes and would share them with staff.

b. Commissioner’s Comments

Commissioner Miller

He asked for clarification on the June ride dates.

Chair Durham

He repeated the June dates: June 4 (Route 20) and June 18 (Route 31).

c. Staff

i. City of Knoxville Director of Transit Isaac Thorne

He introduced a presentation on the Title VI program review conducted by Calyptus Group. He explained the update was required every three years and aimed to ensure compliance and improve the program.

George Harris

He explained that Calyptus Group had reviewed and updated the Title VI plan, which ensures nondiscrimination in federally funded programs. He outlined required elements, including notices, complaint procedures, data collection, public participation, and language assistance.

He noted updates included:

- Removing outdated terminology and replacing it with “individuals requiring language assistance”

- Adding Spanish-language materials
- Updating contact information and complaint procedures
- Verifying posting locations
- Updating maps and demographic data

He stated there were no complaints or lawsuits reported. He confirmed that KAT met all service standards and compliance requirements. He explained that Spanish was the only language requiring significant translation support. He also noted that committee membership should reflect community demographics but clarified that no specific appointments were required. He stated that no major structural changes were made to the plan. He outlined the next steps, which included board approval and submission to the Federal Transit Administration.

John Lawhorn

He requested a red-lined version or comparison document to clearly show the changes.

Isaac Thorne

He agreed to highlight all changes by page number in the recommendation.

Commissioner Winford

She asked about demographic representation on the board and expressed concern about selecting members to meet quotas.

John Lawhorn

He added that the board did not control its membership and cautioned against adopting policies it could not enforce.

Isaac Thorne

He acknowledged the concern and noted that board members were appointed by the mayor, which limited control over representation.

Hilda Mercedes

She clarified that the plan only reported demographic information and did not require selecting members based on race or identity.

Isaac Thorne

He confirmed the plan would be returned to the board for approval in May or June.

Commissioner Winford

She asked whether equity analysis data had been improved for clarity and accuracy.

Isaac Thorne

He stated efforts had been made to better explain the data so it would be more understandable to the public and the board.

Isaac Thorne

He presented two proposed recommendations (no vote at this meeting):

1. Continuing the zero-fare pilot for the downtown connector, noting increased ridership.
2. Making a temporary detour permanent to reduce confusion and improve consistency.

Chair Durham

He asked why certain parking garages were chosen for service instead of others that were less crowded.

Isaac Thorne

He explained that the selected garages were closer and had reserved spaces for events.

Umar Tennessee

He noted that another route already served the alternative garage mentioned.

ii. TPO Transit Planner

Isaac Thorne

He shared information about the City's comprehensive plan outreach sessions on behalf of the TPO Transit Planner Mr. Burton and encouraged participation. He noted the next meeting date needed to be changed due to a scheduling conflict.

Commissioner Winford

She made a motion to move the May meeting to May 21.

Chair Durham

He seconded the motion, and it passed unanimously.

IV. New Business

Isaac Thorne

- **Downtown Connector-Route Modification Recommendation**

The proposed route modification for Downtown Connector is to make the Gameday Detour permanent. KAT has been using detours for the last six weeks for events at Covenant Health Park and are using the detour multiple times per week. The recommended route modification would reduce confusion for passengers.

Benefits

The recommendation is being made to encourage residents and visitors to utilize the Downtown Connector. The route modification also encourages residents and visitors to use the Downtown Connector when using parking garages to attend events at Covenant Health Park

- **Downtown Connector- Zero Fare Recommendation**

The proposed fare recommendation for Downtown Connector would make it fare-free permanently.

Background

The Downtown Connector has been operating fare-free since December 1, 2025, and has been an excellent benefit to the residents and visitors of Downtown.

Benefits

The recommendation is being made to encourage residents and visitors to utilize the Downtown Connector. The fare-free pilot has increased

ridership on the Downtown Connector by over 6,000 trips per month since the pilot started.

V. Old Business

No old business to discuss.

VI. Public Comments

Chair Durham

He opened the floor for public comments.

William Harry Sharon

He introduced himself as a new resident at 311 Florida Street Knoxville, TN 37915 and thanked the board. He asked about transit access from his location to Gay Street.

Chair Durham

He informed him that the staff would assist him after the meeting.

VII. Set the Next Meeting and Adjourn

Chair Durham

He closed public comments, confirmed the next meeting date for May 21st, 2026, and adjourned the meeting.

Respectfully Submitted, Sara
F. May
KTA Recording Secretary



KNOXVILLE AREA TRANSIT

ROUTE PERFORMANCE REPORT - April, 2026

ROUTE NUMBER	ROUTE NAME	RIDERSHIP	% of Ridership	MILES	% of Miles	HOURS	% of Hours	Passg/ Mile	Passg/ Hour
1	Downtown Connector	12,663	5.7%	7,603	3.0%	1,414	6.1%	1.67	8.96
10	Sequoyah Hills	601	0.3%	1,027	0.4%	121	0.5%	0.59	4.97
11	Kingston Pike	27,427	12.2%	21,686	8.6%	1,866	8.1%	1.26	14.70
12	Western Avenue	9,805	4.4%	15,751	6.2%	1,580	6.8%	0.62	6.21
15	Woodland Crosstown	8,058	3.6%	12,183	4.8%	1,106	4.8%	0.66	7.28
16	Cedar Bluff Connector	12,740	5.7%	15,744	6.2%	1,351	5.8%	0.81	9.43
17	Sutherland/Bearden	6,315	2.8%	6,703	2.7%	656	2.8%	0.94	9.63
20	Central Street	18,518	8.3%	18,234	7.2%	1,424	6.2%	1.02	13.01
22	Broadway	26,767	12.0%	14,374	5.7%	1,799	7.8%	1.86	14.88
23	Millertown	3,161	1.4%	5,719	2.3%	516	2.2%	0.55	6.13
24	Inskip/Breda	3,644	1.6%	7,619	3.0%	739	3.2%	0.48	4.93
31	Magnolia Avenue	23,357	10.4%	15,302	6.1%	1,623	7.0%	1.53	14.39
32	Dandridge Avenue	4,735	2.1%	5,038	2.0%	505	2.2%	0.94	9.38
34	Burlington	17,742	7.9%	18,713	7.4%	1,684	7.3%	0.95	10.54
37	Morningside/Riverside	4,714	2.1%	3,461	1.4%	483	2.1%	1.36	9.77
40	South Knoxville	2,945	1.3%	6,945	2.7%	542	2.3%	0.42	5.43
41	Chapman Highway	15,686	7.0%	17,548	6.9%	1,040	4.5%	0.89	15.08
42	Fort Sanders/UT Medical Centers	4,297	1.9%	3,842	1.5%	653	2.8%	1.12	6.58
44	University Park	10,228	4.6%	2,340	0.9%	303	1.3%	4.37	33.80
45	Vestal	4,293	1.9%	5,971	2.4%	514	2.2%	0.72	8.35

SUB TOTAL LINE SERVICE	217,696	97.2%	205,803	81.4%	19,916	86.1%	1.06	10.93
LIFT SERVICE	6,096	2.7%	46,963	18.6%	3,208	13.9%	0.13	1.90
katConnect	2	0.0%	0	0.0%	0	0.0%	0.00	0.00
Charter Services	149	0.1%	0	0.0%	0	0.0%	0.00	0.00
GRAND TOTAL ALL KAT SERVICES	223,943	100.0%	252,766	100.0%	23,124	100.0%	0.89	9.68



KNOXVILLE AREA TRANSIT SYSTEM PERFORMANCE REPORT April, 2026

	THIS MONTH			FISCAL YEAR-TO-DATE		
	This Year	Last Year	Change	This Year	Last Year	Change
FIXED ROUTE SERVICE						
Total Passengers	217,696	213,908	2%	1,954,878	1,861,271	5%
System Generated Revenue				\$888,241	\$972,911	-9%
Revenue Veh. Miles	205,803	240,982	-15%	2,060,902	2,100,455	-2%
Revenue Veh. Hours	19,916	19,965	0%	175,568	172,122	2%
Passengers/Mile	1.06	0.89	19%	0.95	0.89	7%
Passengers/Hour	10.93	10.71	2%	11.13	10.81	3%
Preventable Accidents	3	5	-40%	34	40	-15%
Mechanical Road Calls	51	48	6%	465	438	6%
Accidents/100,000 Miles	1.46	2.07	-30%	1.65	1.90	-13%
Miles/Road Failure	4,035	5,020	-20%	4,432	4,796	-8%
DEMAND RESPONSE						
Total Passengers	6,096	6,767	-10%	57,833	57,260	1%
System Generated Revenue				\$237,482	\$169,750	40%
Revenue Veh. Miles	46,963	43,547	8%	381,389	371,739	3%
Revenue Veh. Hours	3,208	3,139	2%	28,835	27,710	4%
Passengers/Mile	0.13	0.16	-16%	0.15	0.15	-2%
Passengers/Hour	1.90	2.16	-12%	2.01	2.07	-3%
Preventable Accidents	0.00	1.00	-100%	0.00	2.00	-100%
Mechanical Road Calls	6.00	10.00	-40%	49.00	45.00	9%
Accidents/100,000 Miles	0.00	2.30	-100%	0.00	0.54	-100%

Miles/Road Failure	7,827	4,355	80%	7,783	8,261	-6%
CHARTER SERVICE						
Charters	1	0	N/A	0	0	N/A
Sports Charters	0	11,889	-100%	0	0	N/A
Total Passengers	149	11,889	-99%	80,882	91,375	-11%
Revenue						
Football Shuttle Charters	\$0	\$0	N/A	\$0	\$0	N/A
Other Sports - Boyd Sports, LLC	\$0	\$0	N/A	\$0	\$0	N/A
Total Miles	42.00	1081.00	-96%	11794.10	11576.80	2%
Total Hours	5.92	236.90	-98%	2133.92	2086.65	2%

Prepared by: U. Tennessee, Planning Manager

KTA FY 2026 April, 2026

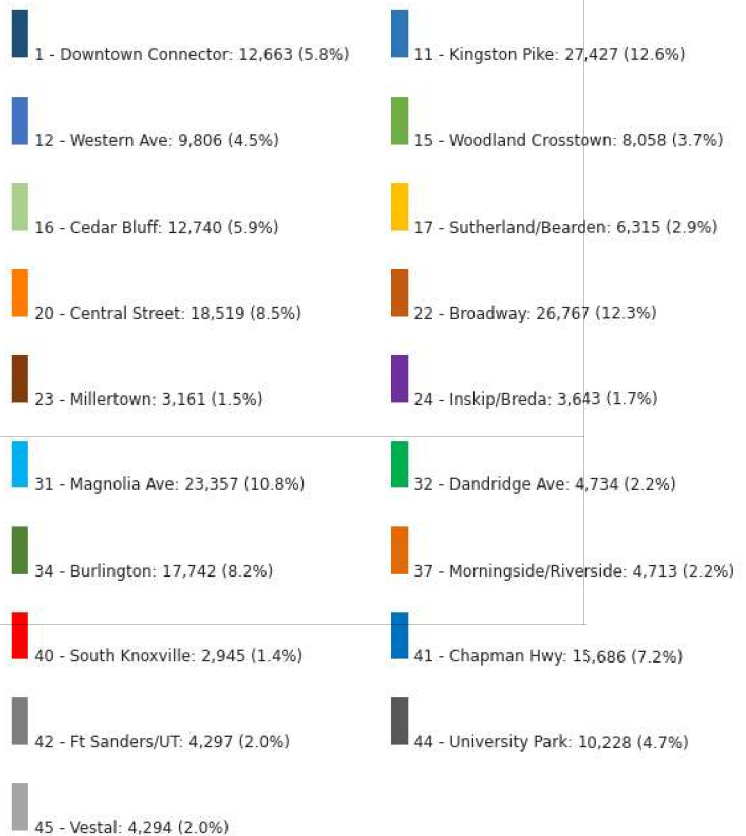
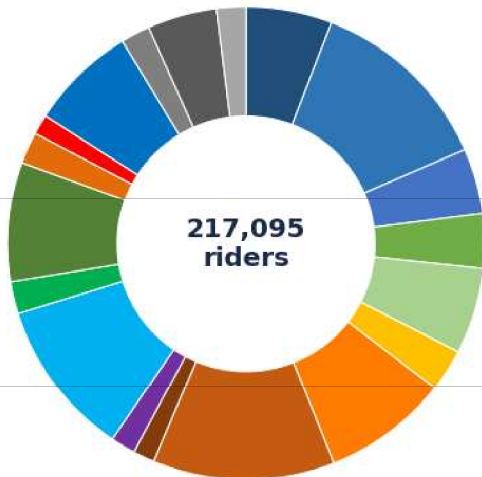
KAT RIDERSHIP CHARTS

April, 2026

Knoxville Area Transit · Route Performance & System Overview

Fixed route riders	LIFT passengers	Charter passengers	Total all services
217,696	6,096	149	223,941
▲ 1.8% vs APR-25	▼ 9.9% vs APR-25	▼ 98.7% vs APR-25	▼ 3.7% vs APR-25

RIDERSHIP BY ROUTE — APR-26



ROUTE TRENDS — JUL-25 TO APR-26

See following pages for all 20 route trend charts

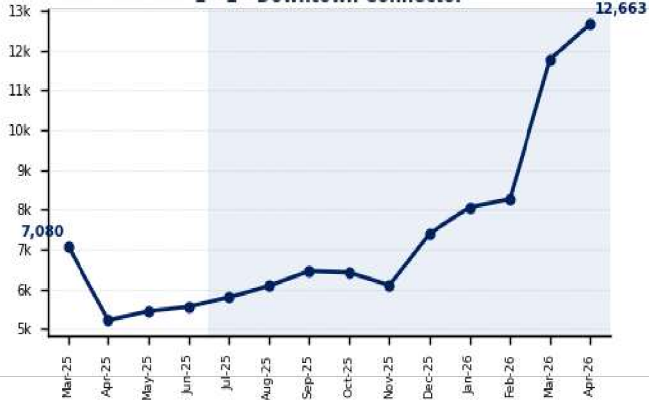


KAT RIDERSHIP CHARTS

April, 2026

Route Trend Charts · January 2025 to April, 2026

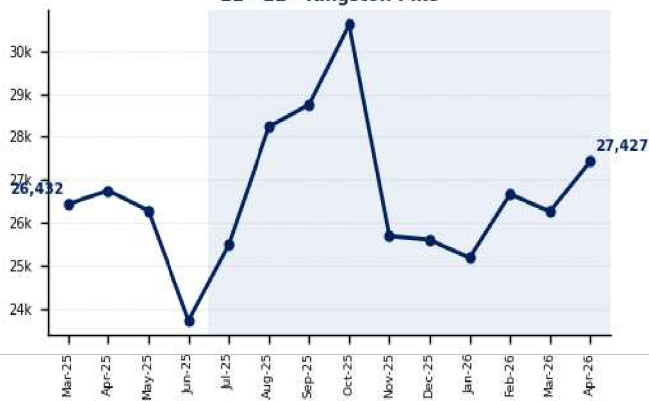
1 - 1 - Downtown Connector



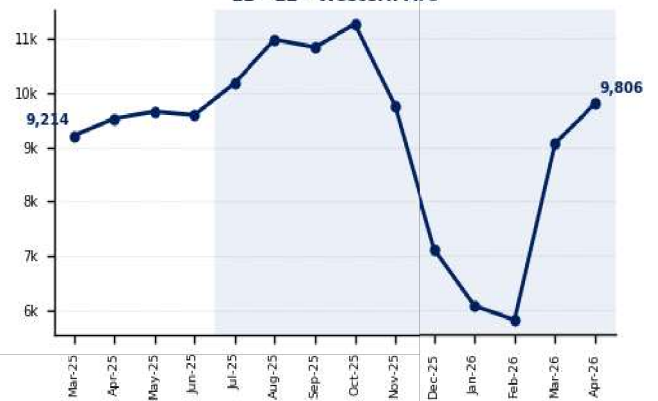
10 - 10 - Sequoyah Hills



11 - 11 - Kingston Pike



12 - 12 - Western Ave



15 - 15 - Woodland Crosstown



16 - 16 - Cedar Bluff



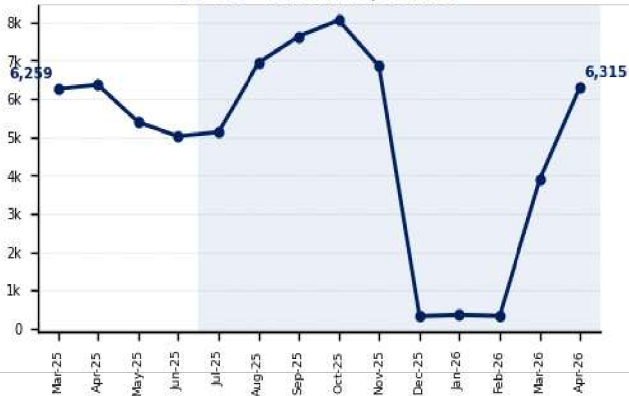


KAT RIDERSHIP CHARTS

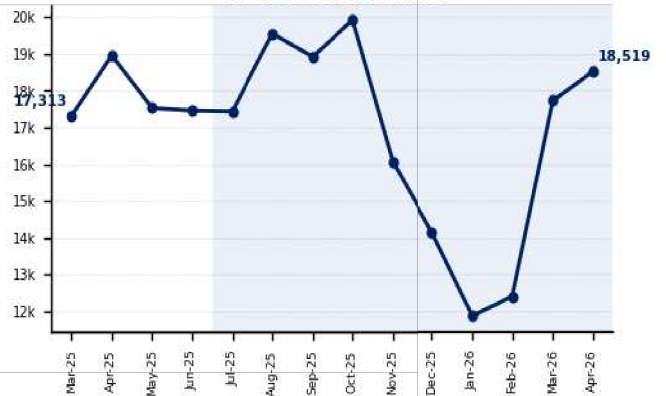
April, 2026

Route Trend Charts · January 2025 to April, 2026

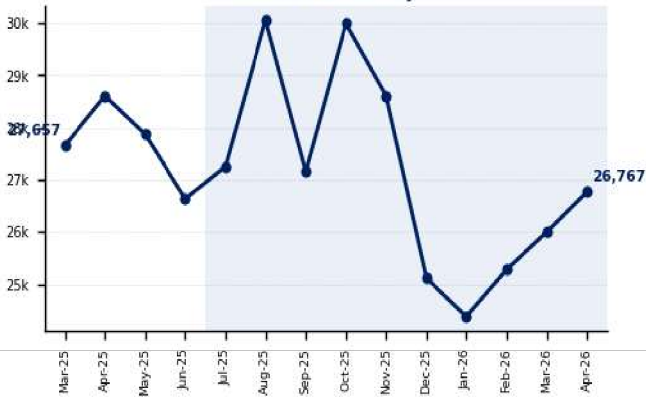
17 - 17 - Sutherland/Bearden



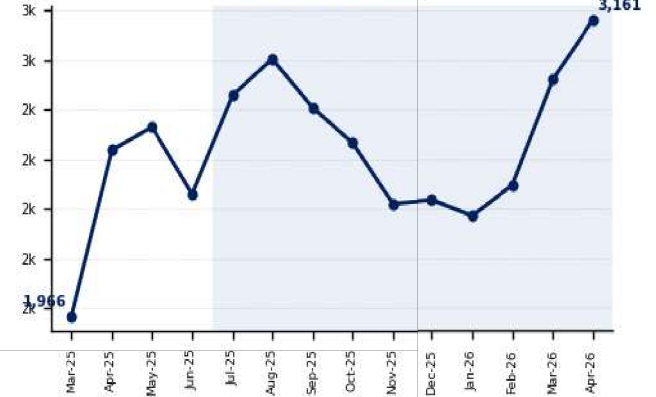
20 - 20 - Central Street



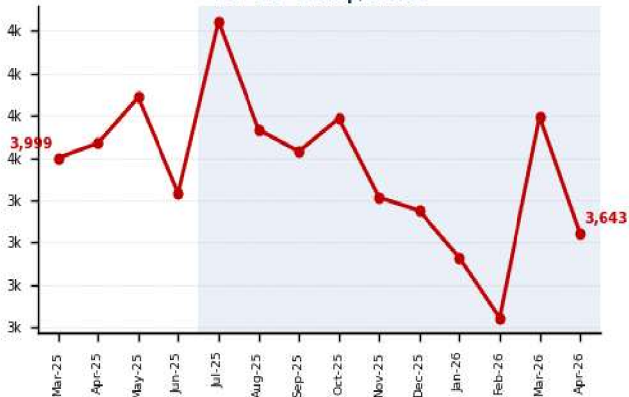
22 - 22 - Broadway



23 - 23 - Millertown



24 - 24 - Inskip/Breda



31 - 31 - Magnolia Ave

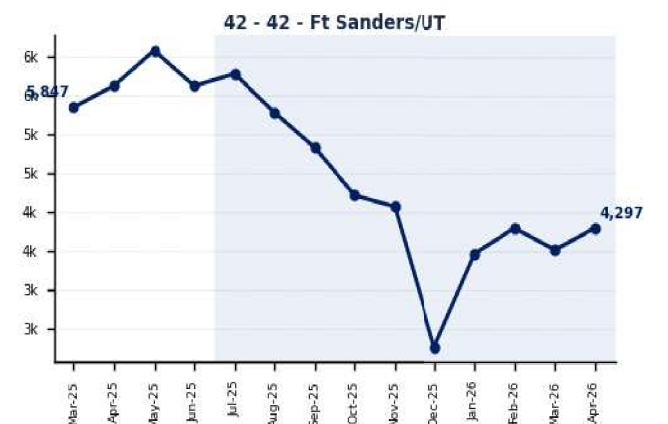
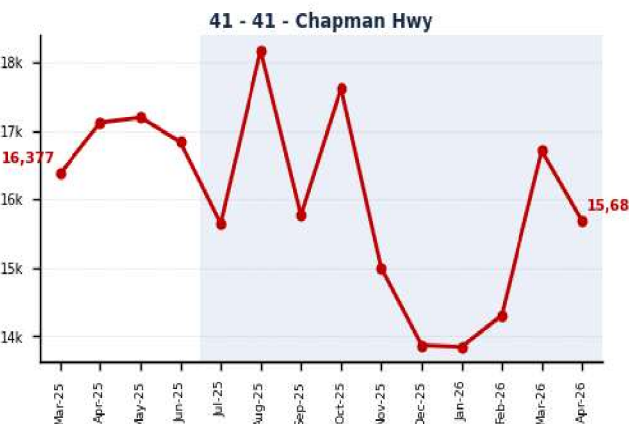
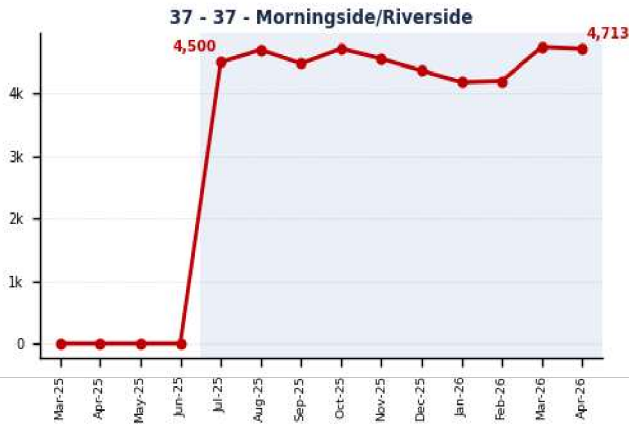




KAT RIDERSHIP CHARTS

April, 2026

Route Trend Charts · January 2025 to April, 2026





KAT RIDERSHIP CHARTS

April, 2026

Route Trend Charts · January 2025 to April, 2026



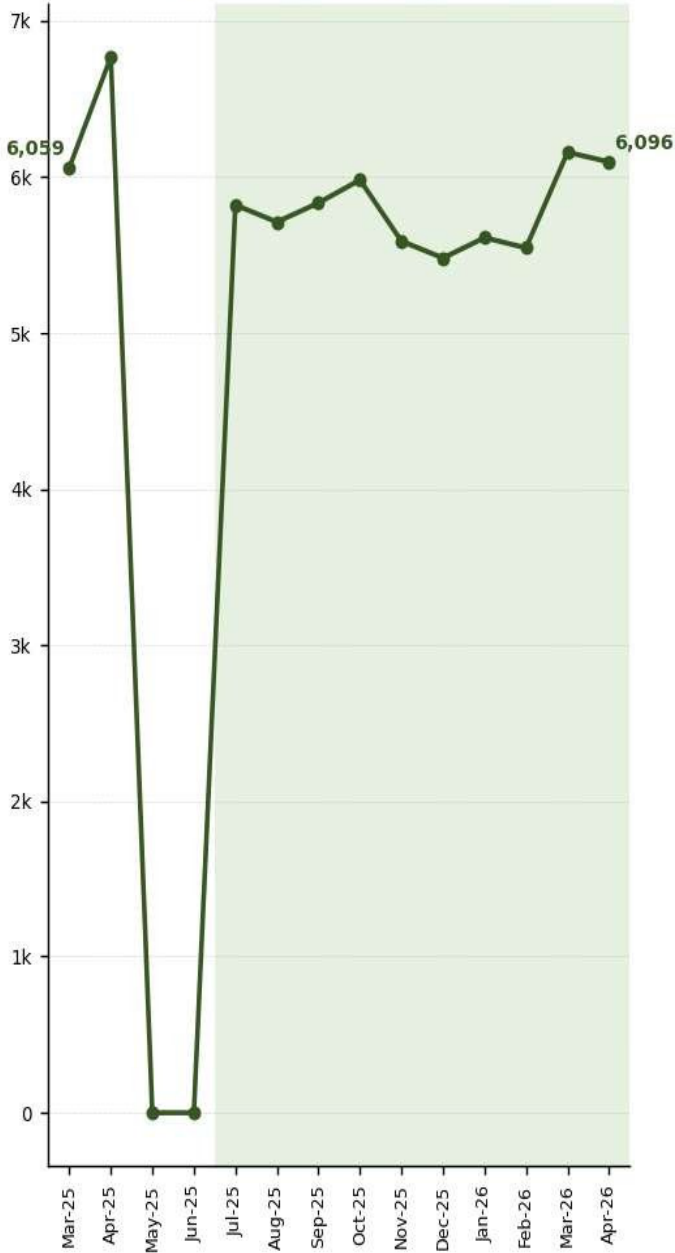


KAT RIDERSHIP CHARTS

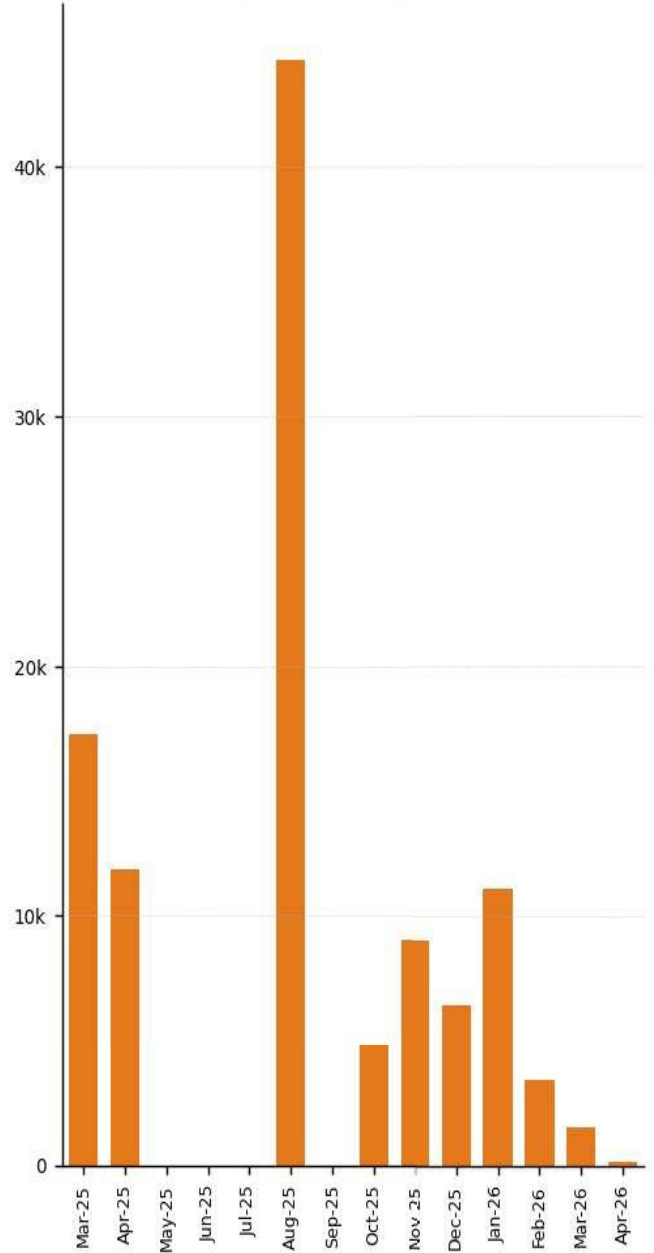
April, 2026

LIFT Demand Response & Charter Services

LIFT & CHARTER SERVICES
Lift - demand response



Charter services passengers



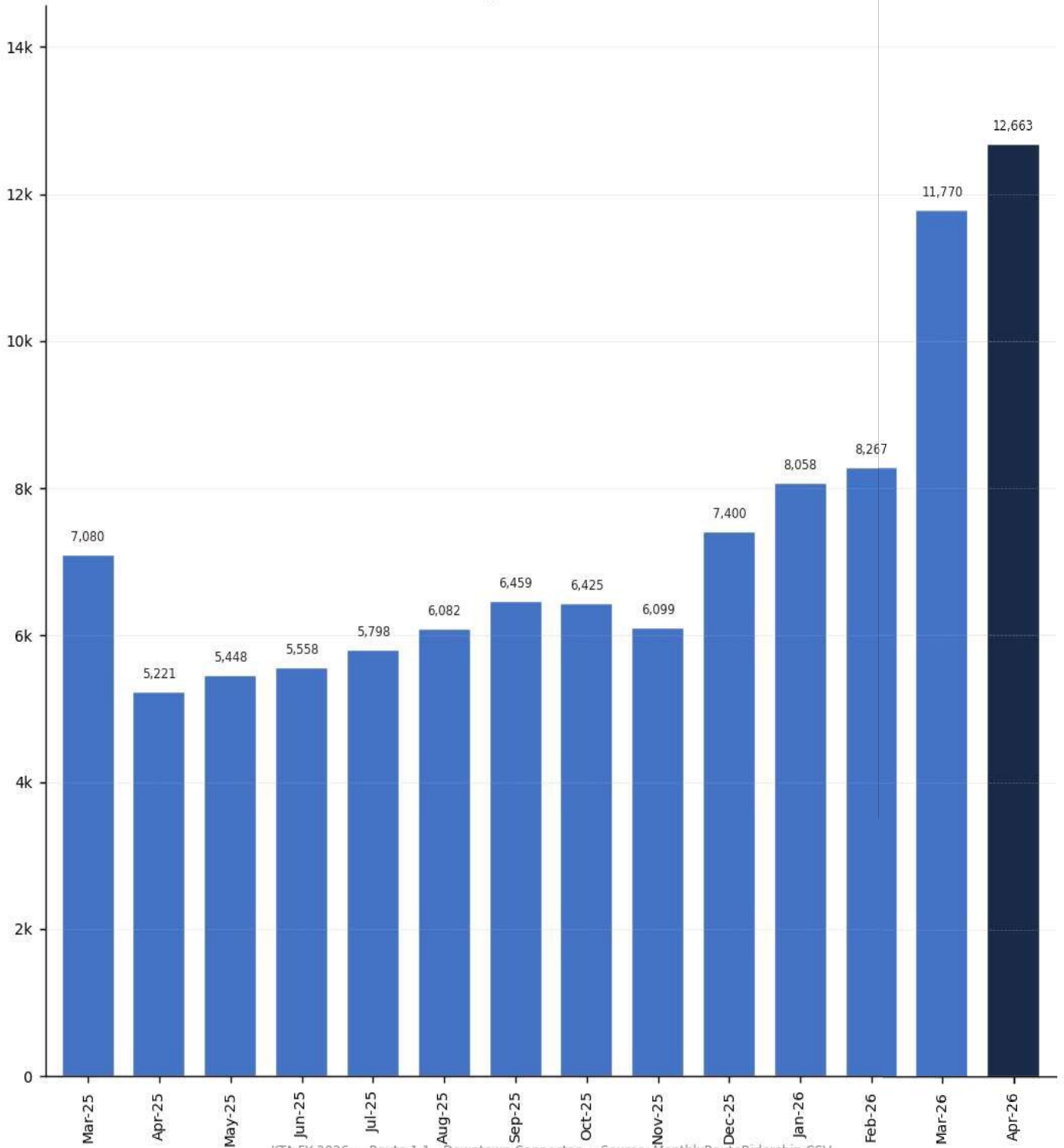


KAT RIDERSHIP CHARTS

1 — 1 - Downtown Connector

Monthly Ridership · January 2025 to April, 2026

Dark blue = April, 2026 (most recent month)





KAT RIDERSHIP April 2019



ROUTE #	ROUTE NAME	FY19	FY18	% CHANGE	YTD/FY19	YTD/FY18	% CHANGE
10	Sequoyah Hills	347	324	7.1%	3,529	3,996	-11.7%
11	Kingston Pike	26,189	27,294	-4.0%	267,344	277,396	-3.6%
12	Western Ave	13,500	13,038	3.5%	133,318	126,880	5.1%
13	Beaumont	2,978	2,661	11.9%	29,240	27,663	5.7%
16	Cedar Bluff Connector	2,744	3,028	-9.4%	28,903	30,455	-5.1%
17	Sutherland/Bearden	9,008	7,708	16.9%	74,519	73,344	1.6%
19	Lakeshore / Lonas Connector	687	566	21.4%	5,638	6,059	-6.9%
20	Central Ave. / Clinton Hwy	10,793	10,713	0.7%	107,265	106,171	1.0%
21	Lincoln Park	3,314	3,607	-8.1%	34,785	38,045	-8.6%
22	Broadway	24,860	22,742	9.3%	243,826	237,518	2.7%
23	Millertown	5,309	5,089	4.3%	50,389	50,224	0.3%
24	Inskip/Breda Rd	2,598	2,346	10.7%	24,702	24,689	0.1%
30	Parkridge	3,152	2,344	34.5%	28,301	23,544	20.2%
31	Magnolia Ave.	18,185	19,750	-7.9%	187,849	193,574	-3.0%
32	Dandridge	7,171	6,044	18.6%	62,229	60,548	2.8%
33	M.L.K.	3,563	3,553	0.3%	34,563	37,334	-7.4%
34	Burlington	6,090	5,133	18.6%	58,507	49,862	17.3%
40	South Knoxville	4,540	3,608	25.8%	36,034	38,528	-6.5%
41	Chapman Hwy	12,444	11,060	12.5%	118,482	115,979	2.2%
42	UT/Ft. Sanders Hospitals	3,902	3,164	23.3%	35,106	30,867	13.7%
44	University Park	8,362	4,829	73.2%	66,219	41,444	59.8%
45	Vestal	4,922	4,791	2.7%	49,589	50,016	-0.9%
90	Crosstown	7,594	6,837	11.1%	72,511	66,880	8.4%
	Other	-	-	0.0%	-	-	0.0%
SUBTOTAL		182,252	170,229	7.1%	1,752,848	1,711,016	2.4%
82	Orange Line Trolley	16,181	20,151	-19.7%	187,474	182,635	2.6%
84	Green Line Trolley	10,186	9,352	8.9%	97,728	94,260	3.7%
86	Blue Line Trolley	22,001	20,304	8.4%	215,118	193,379	11.2%
SUBTOTAL		48,368	49,807	-2.9%	500,320	470,274	6.4%
TOTAL PASSENGERS WITH TROLLEYS		230,620	220,036	4.8%	2,253,168	2,181,290	3.3%



LIFT SERVICE	5,957	5,759	3.4%	55,551	48,838	13.7%	
TOTAL SCHEDULED SERVICES	236,577	225,795	4.8%	2,308,719	2,230,128	3.5%	
TOTAL CHARTER SERVICES	1,130	643	75.7%	44,263	51,353	-13.8%	
GRAND TOTAL ALL KAT SERVICES	237,707	226,438	5.0%	2,352,982	2,281,481	3.1%	

KAT RIDERSHIP_APC April 2026

ROUTE #	ROUTE NAME	FY26	FY25	% CHANGE	YTD/FY26	YTD/FY25	% CHANGE
1	Downtown Connector	12,663	5,221	142.5%	79,022	67,350	17.3%
10	Sequoyah Hills	601	546	10.1%	5,695	4,217	35.0%
11	Kingston Pike	27,427	26,751	2.5%	269,937	268,808	0.4%
12	Western Ave	9,805	9,528	2.9%	90,907	111,293	-18.3%
13	Beaumont	-	-	0.0%	-	3,809	-100.0%
15	Woodland Crosstown	8,058	11,691	-31.1%	100,327	86,319	16.2%
16	Cedar Bluff Connector	12,740	13,103	-2.8%	125,182	108,869	15.0%

17	Sutherland/Bearden	6,315	6,369	-0.8%	45,842	70,577	-35.0%
20	Central Ave/Clinton Hwy	18,518	18,959	-2.3%	166,576	168,589	-1.2%
21	Lincoln Park	-	-	0.0%	-	6,692	-100.0%
22	Broadway	26,767	28,608	-6.4%	270,634	283,552	-4.6%
23	Millertown	3,161	2,636	19.9%	27,134	28,325	-4.2%
24	Inskip/Breda Rd	3,644	4,069	-10.4%	39,172	42,977	-8.9%
30	Parkridge	-	-	0.0%	-	6,594	-100.0%
31	Magnolia Ave.	23,357	21,256	9.9%	216,901	235,860	-8.0%
32	Dandridge	4,735	3,815	24.1%	38,884	43,259	-10.1%
33	M.L.K.	-	-	0.0%	-	9,017	-100.0%
34	Burlington	17,742	14,288	24.2%	154,709	122,835	25.9%
37	Morningside/Riverside	4,714	3,721	26.7%	45,137	36,672	23.1%
40	South Knoxville	2,945	2,985	-1.3%	24,268	35,902	-32.4%
41	Chapman Hwy	15,686	17,122	-8.4%	156,661	173,891	-9.9%
42	UT/Ft Sanders Hospitals	4,297	6,125	-29.8%	45,981	62,106	-26.0%
44	University Park	10,228	12,110	-15.5%	90,681	114,049	-20.5%
45	Vestal	4,293	5,005	-14.2%	53,471	53,792	-0.6%
90	Crosstown	-	-	0.0%	-	15,926	-100.0%
	Other	-	-	0.0%	-	-	0.0%
SUBTOTAL		217,696	213,908	1.8%	2,047,121	2,161,280	-5.3%
82	Orange Line Trolley	-	-	0.0%	-	12,543	-100.0%
84	Green Line Trolley	-	-	0.0%	-	15,801	-100.0%
86	Blue Line Trolley	-	-	0.0%	-	37,053	-100.0%
SUBTOTAL		-	-	0.0%	-	65,397	-100.0%
TOTAL PASSENGERS WITH TROLLEYS		217,696	213,908	1.8%	2,047,121	2,226,677	-8.1%
LIFT SERVICE		6,096	6,767	-9.9%	55,898	56,569	-1.2%
KAT CONNECT		2	4	-50.0%	64	39	64.1%
TOTAL SCHEDULED SERVICES		223,794	220,679	1.4%	2,103,019	2,283,246	-7.9%
TOTAL CHARTER SERVICES		149	11,889	-98.7%	51,438	53,559	-4.0%

GRAND TOTAL ALL KAT SERVICES	223,943	232,568	-3.7%	2,154,457	2,336,805	-7.8%

KAT RIDERSHIP_APC April 2026

ROUTE #	ROUTE NAME	FY26	FY25	% CHANGE	YTD/FY26	YTD/FY25	% CHANGE
1	Downtown Connector	12,663	5,221	142.5%	79,022	67,350	17.3%
10	Sequoyah Hills	601	546	10.1%	5,695	4,217	35.0%
11	Kingston Pike	27,427	26,751	2.5%	269,937	268,808	0.4%
12	Western Ave	9,805	9,528	2.9%	90,907	111,293	-18.3%
13	Beaumont	-	-	0.0%	-	3,809	-100.0%
15	Woodland Crosstown	8,058	11,691	-31.1%	100,327	86,319	16.2%
16	Cedar Bluff Connector	12,740	13,103	-2.8%	125,182	108,869	15.0%
17	Sutherland/Bearden	6,315	6,369	-0.8%	45,842	70,577	-35.0%
20	Central Ave/Clinton Hwy	18,518	18,959	-2.3%	166,576	168,589	-1.2%
21	Lincoln Park	-	-	0.0%	-	6,692	-100.0%
22	Broadway	26,767	28,608	-6.4%	270,634	283,552	-4.6%
23	Millertown	3,161	2,636	19.9%	27,134	28,325	-4.2%
24	Inskip/Breda Rd	3,644	4,069	-10.4%	39,172	42,977	-8.9%
30	Parkridge	-	-	0.0%	-	6,594	-100.0%
31	Magnolia Ave.	23,357	21,256	9.9%	216,901	235,860	-8.0%
32	Dandridge	4,735	3,815	24.1%	38,884	43,259	-10.1%
33	M.L.K.	-	-	0.0%	-	9,017	-100.0%
34	Burlington	17,742	14,288	24.2%	154,709	122,835	25.9%
37	Morningside/Riverside	4,714	3,721	26.7%	45,137	36,672	23.1%
40	South Knoxville	2,945	2,985	-1.3%	24,268	35,902	-32.4%
41	Chapman Hwy	15,686	17,122	-8.4%	156,661	173,891	-9.9%
42	UT/Ft Sanders Hospitals	4,297	6,125	-29.8%	45,981	62,106	-26.0%
44	University Park	10,228	12,110	-15.5%	90,681	114,049	-20.5%

45	Vestal	4,293	5,005	-14.2%	53,471	53,792	-0.6%
90	Crosstown	-	-	0.0%	-	15,926	-100.0%
	Other	-	-	0.0%	-	-	0.0%
SUBTOTAL		217,696	213,908	1.8%	2,047,121	2,161,280	-5.3%
82	Orange Line Trolley	-	-	0.0%	-	12,543	-100.0%
84	Green Line Trolley	-	-	0.0%	-	15,801	-100.0%
86	Blue Line Trolley	-	-	0.0%	-	37,053	-100.0%
SUBTOTAL		-	-	0.0%	-	65,397	-100.0%
TOTAL PASSENGERS WITH TROLLEYS		217,696	213,908	1.8%	2,047,121	2,226,677	-8.1%
LIFT SERVICE		6,096	6,767	-9.9%	55,898	56,569	-1.2%
KAT CONNECT		2	4	-50.0%	64	39	64.1%
TOTAL SCHEDULED SERVICES		223,794	220,679	1.4%	2,103,019	2,283,246	-7.9%
TOTAL CHARTER SERVICES		149	11,889	-98.7%	51,438	53,559	-4.0%
GRAND TOTAL ALL KAT SERVICES		223,943	232,568	-3.7%	2,154,457	2,336,805	-7.8%

APRIL 2026

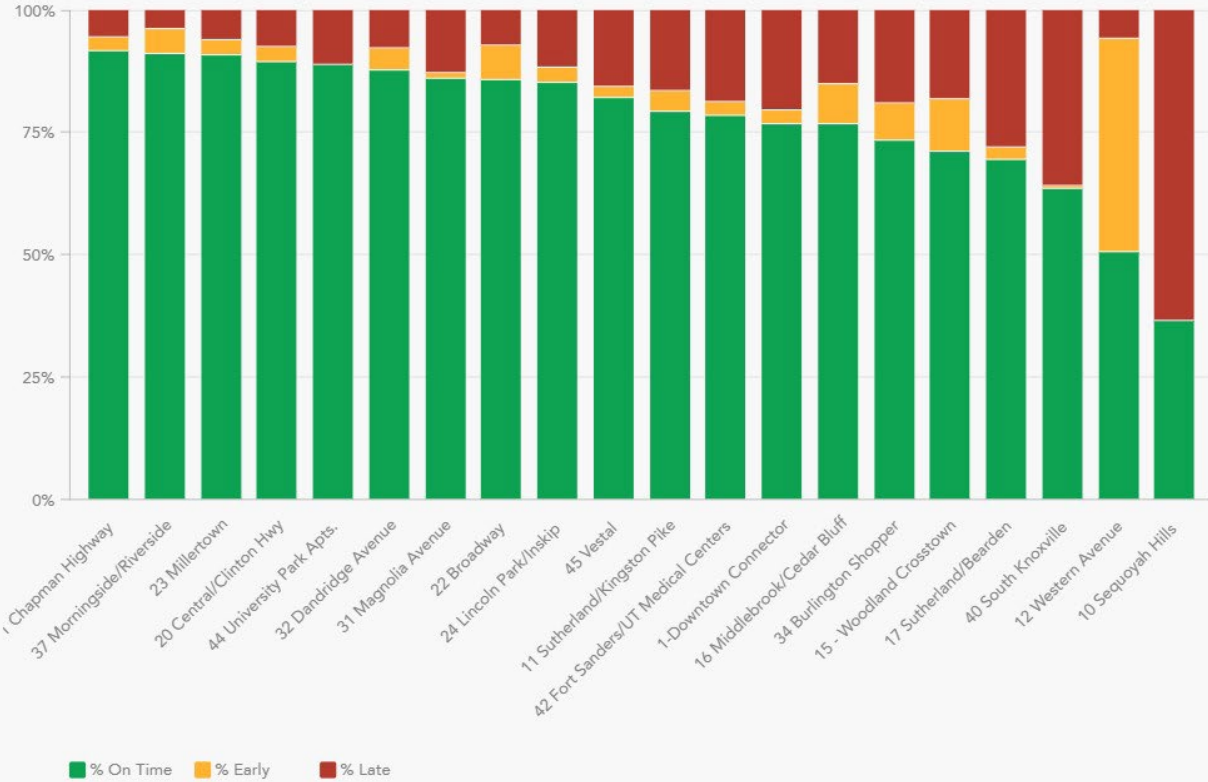
ON-TIME PERFORMANCE

Route Performance

ON TIME: 79.5%

EARLY: 6.3%

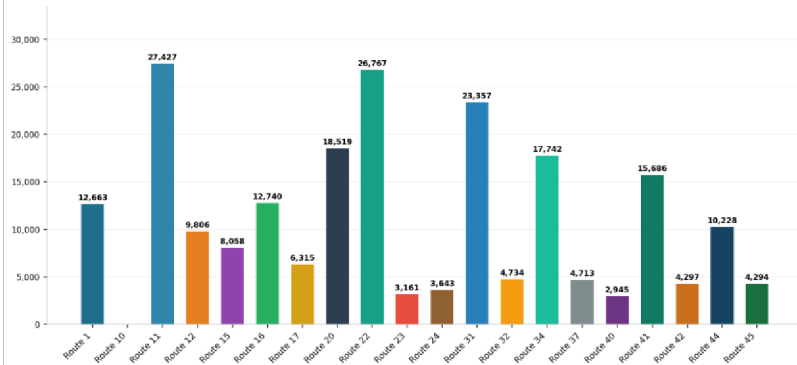
LATE: 14.2%



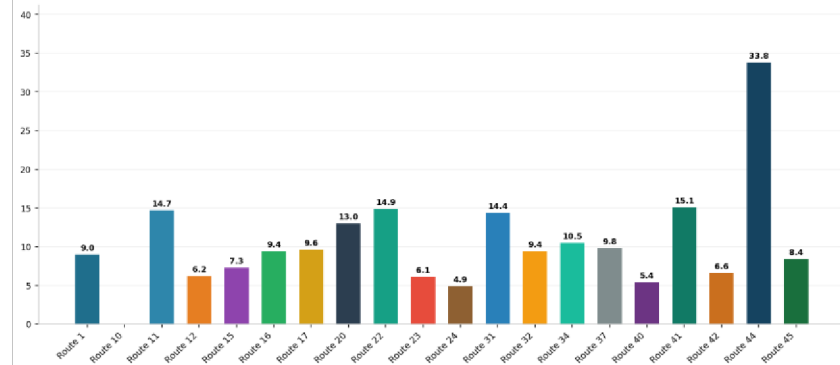
FY26													
Route	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Annual
1 - Downtown Connector	5,798	6,082	6,459	6,425	6,099	7,400	8,058	8,267	11,770	12,663			79,021
10 - Sequoyah Hills	426	541	656	748	533	480	583	583	544	601			5,696
11 - Kingston Pike	25,490	28,231	28,753	30,628	25,695	25,602	25,186	26,664	26,261	27,427			269,937
12 - Western Ave	10,181	10,984	10,839	11,269	9,761	7,116	6,074	5,813	9,065	9,806			90,908
15 - Woodland Crosstown	11,738	12,566	12,720	12,856	11,281	7,970	7,749	7,950	7,438	8,058			100,326
16 - Cedar Bluff	12,426	12,093	13,489	13,787	11,949	11,950	11,948	11,629	13,171	12,740			125,182
17 - Sutherland/Bearden	5,132	6,937	7,635	8,060	6,850	329	363	336	3,886	6,315			45,843
20 - Central Street	17,440	19,558	18,918	19,925	16,073	14,144	11,871	12,405	17,724	18,519			166,577
22 - Broadway	27,254	30,063	27,157	30,003	28,609	25,119	24,381	25,284	25,997	26,767			270,634
23 - Millertown	2,857	3,004	2,807	2,666	2,420	2,434	2,371	2,494	2,920	3,161			27,134
24 - Inskip/Breda	4,645	4,134	4,030	4,188	3,814	3,750	3,529	3,244	4,195	3,643			39,172
31 - Magnolia Ave	21,294	23,006	21,461	24,082	20,999	20,857	19,456	19,977	22,412	23,357			216,901
32 - Dandridge Ave	3,642	3,870	3,802	4,010	3,554	3,711	3,662	3,540	4,358	4,734			38,883
34 - Burlington	13,203	15,344	16,152	16,935	15,153	15,196	13,819	14,007	17,157	17,742			154,708

37 - Morningside/Riverside	4,500	4,698	4,478	4,716	4,556	4,360	4,178	4,196	4,741	4,713			45,136
40 - South Knoxville	2,423	2,127	2,248	2,757	2,686	2,256	2,092	2,118	2,616	2,945			24,268
41 - Chapman Hwy	15,647	18,180	15,769	17,635	15,002	13,872	13,847	14,309	16,713	15,686			156,660
42 - Ft Sanders/UT	6,281	5,780	5,326	4,711	4,564	2,756	3,962	4,294	4,011	4,297			45,982
44 - University Park	0	5,769	12,578	12,847	8,850	6,444	12,179	11,047	10,739	10,228			90,681
45 - Vestal	5,683	5,743	6,196	6,746	5,953	5,141	5,213	3,929	4,575	4,294			53,473
TOTAL	196,060	218,710	221,473	234,994	204,401	180,887	180,521	182,086	210,293	217,095			2,046,520

April 2026 Total Trips by Route



April 2026 Riders per Hour by Route

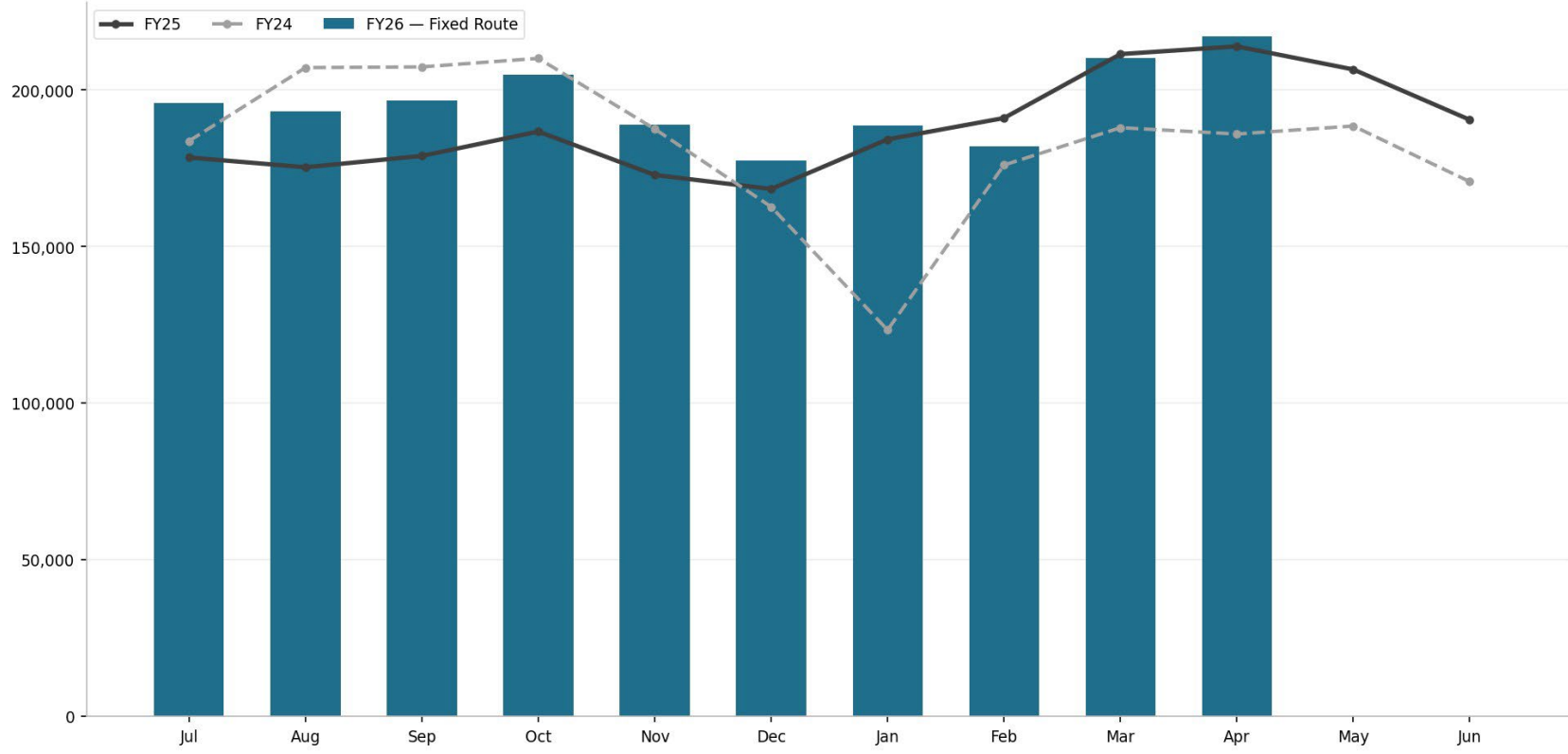


Ridership Comparison by Month

FY24 to FY26 | Fixed Route Passengers

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
FY24	183,699	207,128	207,359	210,086	187,536	162,689	123,365	176,033	187,955	185,930	188,481	170,729
FY25	178,432	175,318	178,943	186,721	172,845	168,392	184,234	191,033	211,445	213,908	206,545	190,484

FY26	195,842	193,218	196,743	204,821	188,845	177,392	188,543	182,086	210,293	217,095		
Change from prior year	10%	10%	10%	10%	9%	5%	2%	-5%	-1%	1%		



Bars — current fiscal year (FY26). Lines — previous fiscal years (lighter = older).