

**Knoxville Area Transit (KAT)
Public Comment Form
Proposed Major Service Change Policy Update (Fare Media Language)**

Knoxville Area Transit (KAT) is proposing an update to its Major Service Change Policy to include language addressing fare media and payment systems. This update clarifies how changes to fare payment methods may be evaluated under KAT’s Title VI policies. This update does not change current fares or service levels.

KAT welcomes public comments regarding the proposed policy update. This comment form is provided as part of Knoxville Area Transit’s Title VI public participation process, conducted in accordance with the Federal Transit Administration Title VI Circular 4702.1B.

Comment Period: March 13 - April 11, 2026

Name (Optional): _____

Organization (Optional): _____

City/Neighborhood (Optional): _____

Email or Phone (Optional) _____

Personal contact information is optional and will only be used if clarification regarding your comment is needed.

Do you use KAT services? (Optional)

- Yes – Regularly
- Yes – Occasionally
- No
- Prefer not to answer

Please share your comments regarding the proposed policy update:

If additional space is needed, please continue your comments on the back of this form.

How would you prefer to receive updates about this process?

- Email Phone No follow-up requested

Please submit this form by April 11, 2026

Email: UTennessee@katbus.com

Mail: Attention: Umar Tennessee
Title VI Coordinator
301 Church Avenue
Knoxville, TN 37915
Phone: 865-215-7800