

Knoxville Transportation Authority

Meeting Date: Thursday, July 25, 2024



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INDYA KINCANNON
MAYOR
(865)215-2040



CITY OF KNOXVILLE
KNOXVILLE TRANSPORTATION AUTHORITY

AGENDA

Thursday, July 25, 2024

City-County Building, Main Assembly Room

CHRISTI KIRK
CHAIR
CANDACE BRAKEWOOD
VICE-CHAIR
ANALISA VALENTINE
RECORDING SECRETARY
DUSTIN DURHAM
VINCE FUSCO
DEBBIE HELSLEY
NANCY NABORS
JOEL SIMMONS
RICK WHITTED
EBONI WINFORD
JOHN LAWHORN
ATTORNEY TO K.T.A.

- I. Determination of a Quorum
- II. Approval of Minutes – June 27, 2024
- III. Reports
 - A. KTA Chair
 - B. Commissioner’s Comments
 - C. Staff
 - i. City of Knoxville Director of Transit
 - Public Hearing on katConnect Service
 - ii. TPO Transit Planner
- IV. New Business
- V. Old Business
 - Resolution Approving the katConnect Service
- VI. Public Comments
- VII. Set the next meeting for August 22, 2024, and Adjourn

Minutes
For Thursday, June 27, 2024, 3:00 p.m. meeting of the
KNOXVILLE TRANSPORTATION AUTHORITY
City-County Building

I. Determination of Quorum

Chair Kirk welcomed everyone and called the meeting to order. She asked Attorney Lawhorn to confirm a quorum.

Attorney Lawhorn stated they have 6 members present. They have a quorum.

Commissioners in attendance were as follows:

Chair Kirk
Vice Chair Brakewood
Commissioner Durham
Commissioner Helsley
Commissioner Whitted
Commissioner Winford

II. Approval of Minutes

Chair Kirk asked if anyone had any questions or comments for the minutes from June 27th. There were none. Commissioner Winford gave the 1st motion and Vice Chair Brakewood gave the 2nd motion. All were in favor, and no one opposed.

III. Reports A. KTA Chair

Chair Kirk said she didn't have anything to report, and asked the commissioners if they had any comments.

B. Commissioners' Comments

Commissioner Durham said he noticed the 6 most utilized routes are above pre-COVID 2019 numbers. He named 3 of the six routes (Western Ave, Central, and Chapman Hwy) above pre-COVID levels for ridership and then congratulated the staff.

Chair Kirk turned it over to the staff.

C. Staff

i. City of Knoxville Director of Transit

Mr. Thorne stated he had one item he wanted to propose, and that was the introduction of On Demand service, which they are calling, katconnect. He went on to define what On-Demand service is to those who are unfamiliar with it. He stated they would be transporting passengers from one location to a fixed-route bus stop to get them into the system. Mr. Thorne mentioned the area they're proposing is 3 apartment complexes; Holston Ridge, Cassel Ridge, and Elk Hill Way. He said those areas were chosen because there is a large equity gap, by targeting affordable housing units which currently lack any transit access. Mr. Thorne also wanted to point out that Commissioner Brakewood was on a study with the University of Tennessee that addressed this. He said those 3 apartment complexes are in the top 5 in terms of lack of access to transportation. He mentioned there are 280 units in those apartments and they have designated a pick-up location at each property. Mr. Thorne said currently, they're going to transport the passengers to route 12 at the corner of Sherman St. and Texas Ave. He stated they want to educate the residents about the service, but also survey them because they're looking at an additional drop-off location off of Route 20. He went on to state they have identified a couple of different possible locations off of that route, and want to make sure they provide safety, lighting, and a place for them to sit. He said that's the difficult part of this, but wants to survey them and provide a second drop-off location on Route 20, but needs to hear from them as well, as far as where they're trying to get to and their final destination. Mr. Thorne continued by saying what they're proposing to do next month is to hold a public hearing for this service, and that is to make sure they have checked all the boxes in terms of FTA regulations, and they're required to review the accrual of benefits to determine the minority and low-income populations at a rate equal to the overall systemwide minority and low-income populations. He stated that is why they're holding the public hearing, and said this service will be brought to people through the Transit App. Passengers will be able to book a ride through the app or call the office to book a ride. Mr. Thorne said it would be the same cost as the fixed route service, which is \$1.00 and will also operate the same hours as fixed routes. He asked for any questions at this time.

Commissioner Durham asked as of right now, if this service is represented by the dashed line on the hand-out.

Mr. Thorne answered the 3 stars in the blue area are the 3 different apartment units they're looking at. He said what they want to do is to start the service and after 3-6 months, look at their data, then expand the zone. Mr. Thorne stated expanding the zone could be door-to-door service, or expanding it and continuing dropping passengers off for either Route 12 or Route 20. He said they'll look at the data once they start, which would be August 26th, and after 3-6 months, they can see what it's telling them and feel the survey will also help with what they're doing.

Commissioner Durham asked if there is a Northern drop-off location, or just the Sutherland for now.

Mr. Thorne said the dotted line is the possible Route 20 connection.

Attorney Lawhorn stated to be clear, he asked Mr. Thorne if this was going to be a pilot or experimental plan.

Mr. Thorne said it is going to be a pilot.

Attorney Lawhorn stated they needed to set up a public hearing for next month and take care of that.

Chair Kirk asked if they'll have the public hearing on July 25th at their normal meeting time.

Mr. Thorne said that is correct.

Chair Kirk asked at 3 pm.

Mr. Thorne answered, correct. He said they will advertise that and make sure the passengers know they'll be having a public hearing over this, and they'll be surveying the residents in that area and educating them about the service.

Commissioner Whitted asked if they would be operating cut-a-ways with this.

Mr. Thorne answered, yes, they will be using van cut-a-ways.

Chair Kirk said thank you, and mentioned it sounds like it's going to be an asset to the community. Then turned it over the Doug Burton with TPO.

iii. TPO Transit Planner

Mr. Burton said he didn't have anything to report at this time but would like to congratulate Mr. Thorne on trying to implement that service. He stated around 20 years ago, they took a contingency with the City and KAT over to North Carolina to look at someone who was operating something like this. He stated through their planning organization meetings, they had citizens all the time come up and ask them why their area doesn't have an On-Demand type of service. Mr. Burton mentioned this type of service is gaining in popularity across the country and he's glad to see KAT taking a hard look into this and getting some new type of service out there.

IV. New Business

There was no new business.

V. Old Business

There was no new business.

VI. Public Comment

Chair Kirk asked Dr. Darrell Ray to come up to the podium to speak.

Dr. Darrell Ray: 4301 Whittle Springs Rd, Apt #421. Knoxville, TN 37917. He stated that he is satisfied with the obstacles they've had from the different Senior Centers and that CAC will be picking up the slack with the transportation since they will no longer be on a direct line for those who take it over to the Broadway Super stop from Northgate. Dr. Ray said he'd been riding Route 90 lately, and he's heard from several people who stated they would

lose their jobs because they wouldn't have a way to get to work. He said he would pass along their concerns. Mr. Ray mentioned how the staff has done a phenomenal job and is looking forward to seeing how things work out.

Chair Kirk thanked Dr. Ray for his time. She asked for any further comments from the Commissioners. There were none.

VII. Set the Next Meeting and Adjourn

The next meeting was set for July 25th, at 3:00 p.m. in the City-County Building Main Assembly Room.

Respectfully submitted,
Analisa R. Valentine
KTA Recording Secretary

City of Knoxville
Schedule of Revenues & Expenses Compared to Budget
May 2024

	Current Year:					Prior Year:	
	Original Budget	Current Budget	Actual	Variance		Actual - Prior Year	Variance
Revenue							
Charges for Service							
Farebox & Pass Revenue	\$ 560,000	\$ 560,000	\$ 580,827	\$ 20,827	103.72%	\$ 597,913	\$ (17,086)
Ticket Sales	435,000	435,000	477,478	42,478	109.77%	379,030	98,448
Miscellaneous Subsidies - KAT	65,000	65,000	64,650	(350)	99.46%	65,000	(350)
Football Shuttle	115,000	115,000	124,398	9,398	108.17%	111,250	13,148
Charter Fees	20,500	20,500	27,060	6,560	132.00%	16,100	10,960
UT Trolley Subsidy	88,150	88,150	44,075	(44,075)	50.00%	66,113	(22,038)
Miscellaneous Revenue	3,500	3,500	3,175	(325)	90.71%	3,353	(178)
Total Operating Revenue	<u>1,287,150</u>	<u>1,287,150</u>	<u>1,321,663</u>	<u>34,513</u>	<u>102.68%</u>	<u>1,238,759</u>	<u>82,904</u>
Non-Operating Revenues							
Federal Grants	-	-	-	-	-	4,349,596	(4,349,596)
State Contribution	3,609,300	5,018,098	(265)	(5,018,363)	-0.01%	6,320	(6,585)
Transit Grant Revenues	4,529,000	4,529,000	3,956,519	(572,481)	87.36%	5,080,635	(1,124,116)
General Fund Transfer	15,227,740	15,339,950	16,667,465	1,327,515	108.65%	7,090,002	9,577,463
Total Non-Operating Revenues	<u>23,366,040</u>	<u>24,887,048</u>	<u>20,623,719</u>	<u>(4,263,329)</u>	<u>82.87%</u>	<u>16,526,553</u>	<u>4,097,166</u>
Total Revenue	<u>\$ 24,653,190</u>	<u>\$ 26,174,198</u>	<u>\$ 21,945,382</u>	<u>\$ (4,228,816)</u>	<u>83.84%</u>	<u>\$ 17,765,312</u>	<u>\$ 4,180,070</u>
Expenditures							
Personal Services							
Wages, Taxes, & Retirement Contributions	\$ 15,775,240	\$ 15,775,240	\$ 13,212,651	\$ 2,562,589	83.76%	\$ 12,483,205	\$ 729,446
Employee Group Insurance/Benefits	3,454,030	3,454,030	3,508,825	(54,795)	101.59%	3,435,319	73,506
Total Personal Services	<u>19,229,270</u>	<u>19,229,270</u>	<u>16,721,476</u>	<u>2,507,794</u>	<u>86.96%</u>	<u>15,918,524</u>	<u>802,952</u>
Administrative Expenses							
Supplies	452,800	742,686	378,019	364,667	50.90%	299,996	78,023
Services	2,721,630	4,074,145	3,142,144	932,001	77.12%	2,676,473	465,671
Total Administrative Expenses	<u>3,174,430</u>	<u>4,816,831</u>	<u>3,520,163</u>	<u>1,296,668</u>	<u>73.08%</u>	<u>2,976,469</u>	<u>543,694</u>
Fleet Expenses							
Fleet Supplies	10,000	10,000	10,496	(496)	104.96%	4,025	6,471
Parts	50,000	10,336	901	9,435	8.72%	3,592	(2,691)
Fuel/Oil/Fluids	2,356,500	2,274,771	1,692,346	582,425	74.40%	2,108,968	(416,622)
Total Administrative Expenses	<u>2,416,500</u>	<u>2,295,107</u>	<u>1,703,743</u>	<u>591,364</u>	<u>74.23%</u>	<u>2,116,585</u>	<u>(412,842)</u>
Total Expenditures	<u>\$ 24,820,200</u>	<u>\$ 26,341,208</u>	<u>\$ 21,945,382</u>	<u>\$ 4,395,826</u>	<u>83.31%</u>	<u>\$ 21,011,578</u>	<u>\$ 933,804</u>
Excess (Deficiency) of Revenues Over Expenses			<u>\$ -</u>			<u>\$ (3,246,266)</u>	<u>\$ 3,246,266</u>



KNOXVILLE AREA TRANSIT

ROUTE PERFORMANCE REPORT

June, 2024

ROUTE NUMBER	ROUTE NAME	RIDERSHIP	Percentage of Ridership	MILES	Percentage of Miles	HOURS	Percentage of Hours	Passg/ Mile	Passg/ Hour
10	Sequoyah Hills	0	0.0%	0	0.0%	0	0.0%	0.00	0.00
11	Kingston Pike	19,298	12.5%	19,268	10.1%	1,678	12.7%	1.00	11.50
12	Western Ave	13,418	8.7%	20,345	10.7%	1,271	9.6%	0.66	10.56
13	Beaumont	1,278	0.8%	1,839	1.0%	119	0.9%	0.69	10.71
16	Cedar Bluff Connector	2,480	1.6%	4,867	2.6%	347	2.6%	0.51	7.14
17	Sutherland/Bearden	7,320	4.8%	9,489	5.0%	633	4.8%	0.77	11.56
19	Lakeshore/Lonas Connector	0	0.0%	0	0.0%	0	0.0%	0.00	0.00
20	Central Ave/Clinton Hwy	11,283	7.3%	13,418	7.0%	728	5.5%	0.84	15.49
21	Lincoln Park	2,680	1.7%	4,863	2.6%	325	2.5%	0.55	8.24
22	Broadway	22,726	14.8%	14,789	7.8%	1,141	8.7%	1.54	19.91
23	Millertown	4,657	3.0%	7,762	4.1%	619	4.7%	0.60	7.53
24	Inskip/Breda Rd	2,680	1.7%	6,862	3.6%	424	3.2%	0.39	6.33
30	Parkridge	2,744	1.8%	3,589	1.9%	245	1.9%	0.76	11.22
31	Magnolia Ave.	16,656	10.8%	11,374	6.0%	811	6.2%	1.46	20.53
32	Dandridge	4,515	2.9%	7,914	4.2%	419	3.2%	0.57	10.78
33	M.L.K.	3,356	2.2%	8,020	4.2%	546	4.1%	0.42	6.15
34	Burlington	5,424	3.5%	11,172	5.9%	671	5.1%	0.49	8.08
40	South Knoxville	2,639	1.7%	5,929	3.1%	347	2.6%	0.45	7.60
41	Chapman Hwy	15,881	10.3%	13,832	7.3%	815	6.2%	1.15	19.48
42	UT/Ft Sanders Hospitals	4,458	2.9%	3,839	2.0%	414	3.1%	1.16	10.76
44	University Park	0	0.0%	0	0.0%	0	0.0%	0.00	0.00
45	Vestal	4,156	2.7%	4,821	2.5%	618	4.7%	0.86	6.72
90	Crosstown	6,183	4.0%	16,446	8.6%	1,003	7.6%	0.38	6.17
	Other/ Unknown	0							
SUB TOTAL LINE SERVICE		153,832		190,439		13,175		0.81	11.68
82	Trolley (Orange Line)	3,507	20.8%	4,003	39.5%	638	41.9%	0.88	5.50
84	Trolley (Green Line)	4,501	26.6%	2,000	19.7%	339	22.3%	2.25	13.28
86	Trolley (Blue Line)	8,882	52.6%	4,126	40.7%	546	35.8%	2.15	16.28
SUB TOTAL TROLLEY SERVICES		16,890		10,129		1,522		1.67	11.10
TOTAL PASSENGERS WITH TROLLEYS		170,722		200,568		14,697		0.85	11.62
LIFT SERVICE		6,052		38,989		2,871		0.16	2.11
TOTAL SCHEDULED SERVICES		176,774		239,557		17,568		0.74	10.06
TOTAL CHARTER SERVICES		85		56		11		1.52	7.64
GRAND TOTAL ALL KAT SERVICES		176,859		239,613		17,579		0.74	10.06



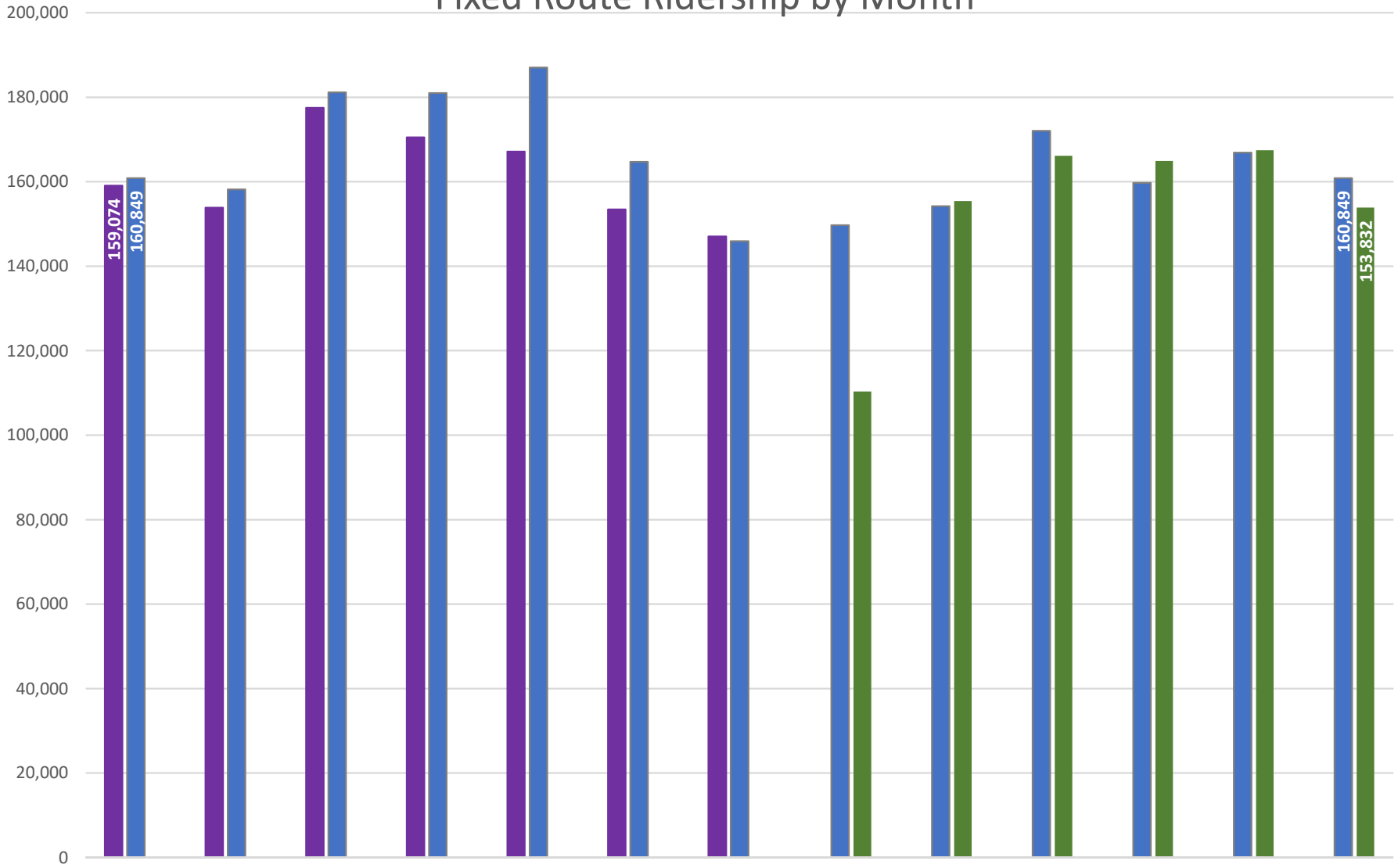
KNOXVILLE AREA TRANSIT

SYSTEM PERFORMANCE REPORT

June, 2024

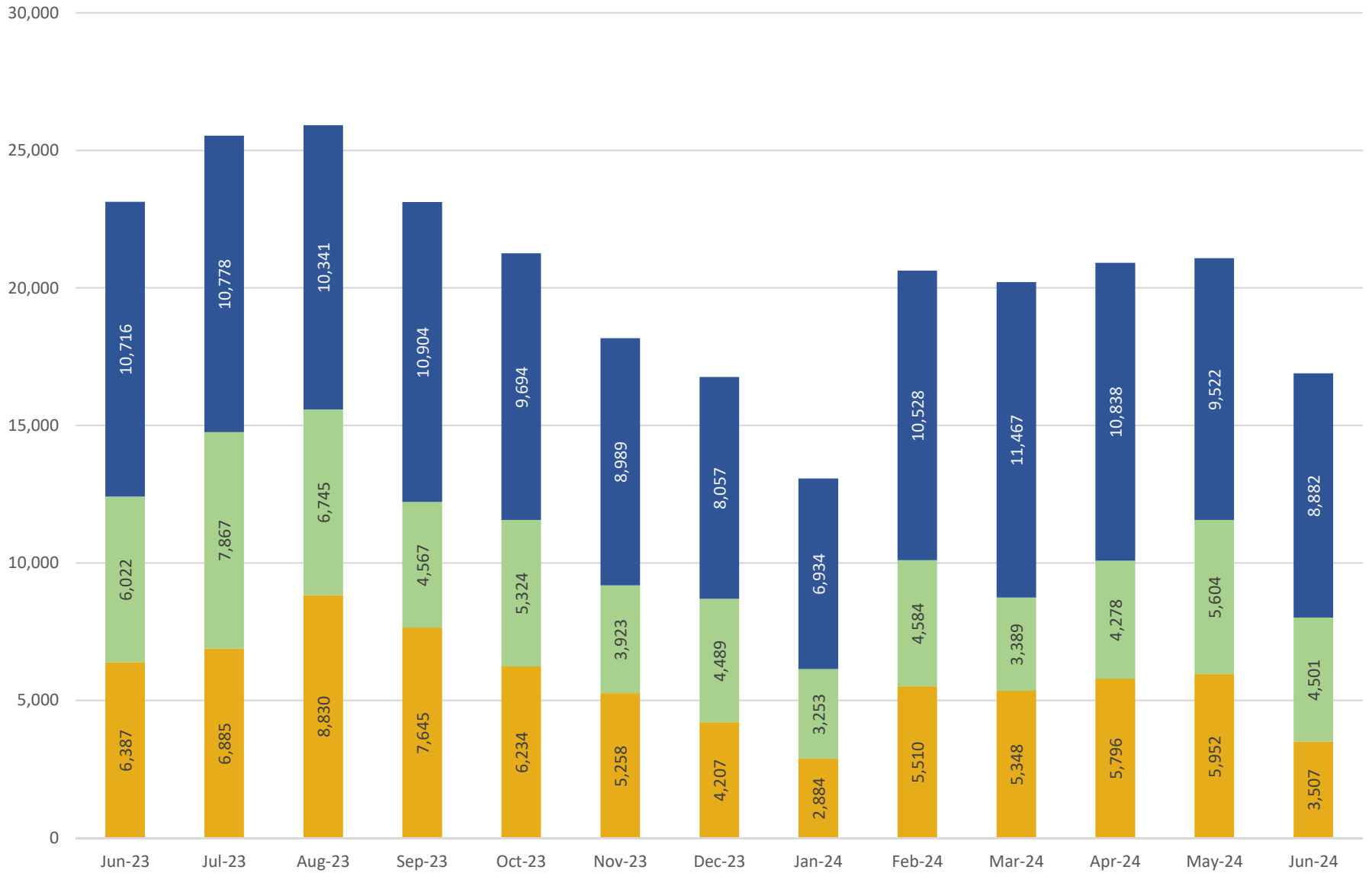
	<u>THIS MONTH</u>			<u>FISCAL YEAR-TO-DATE</u>		
	This Year	Last Year	Change	This Year	Last Year	Change
FIXED ROUTE SERVICE						
Total Passengers	170,722	183,974	-7%	2,179,430	2,234,346	-2%
System Generated Revenue				\$1,197,583	\$1,102,994	9%
Revenue Veh. Miles	200,568	210,412	-5%	2,489,054	2,602,348	-4%
Revenue Veh. Hours	14,697	16,568	-11%	193,175	206,095	-6%
Passengers/Mile	0.85	0.87	-3%	0.88	0.86	2%
Passengers/Hour	11.62	11.10	5%	11.28	10.84	4%
Preventable Accidents	6	5	20%	71	91	-22%
Mechanical Road Calls	37	30	23%	433	315	37%
Accidents/100,000 Miles	2.99	2.38	26%	2.85	3.50	-18%
Miles/Road Failure	5,421	7,014	-23%	5,748	8,261	-30%
DEMAND RESPONSE						
				0		
Total Passengers	6,052	6,490	-7%	76,005	77,842	-2%
System Generated Revenue				\$109,564	\$124,514	-12%
Revenue Veh. Miles	38,989	44,107	-12%	510,058	522,900	-2%
Revenue Veh. Hours	2,871	3,197	-10%	38,042	37,630	1%
Passengers/Mile	0.16	0.15	5%	0.15	0.15	0%
Passengers/Hour	2.11	2.03	4%	2.00	2.07	-3%
Preventable Accidents	1	2	-50%	19	14	36%
Mechanical Road Calls	6	2	200%	34	21	62%
Accidents/100,000 Miles	2.56	4.53	-43%	3.73	2.68	39%
Miles/Road Failure	6,498	22,054	-71%	15,002	24,900	-40%
CHARTER SERVICE						
				0		
Charters	85	223	-62%	20,419	4,469	357%
Sports Charters	0	0	0%	31,059	26,329	18%
Total Passengers	85	223	-62%	51,478	30,798	67%
Revenue						0%
Football Shuttle Charters				\$124,398	\$111,250	12%
Trolley Charters				\$27,250	\$17,350	57%
Total Miles	56	93	-40%	9,156	5,701	61%
Total Hours	11.1	20.5	-46%	1,526	730	109%

Fixed Route Ridership by Month

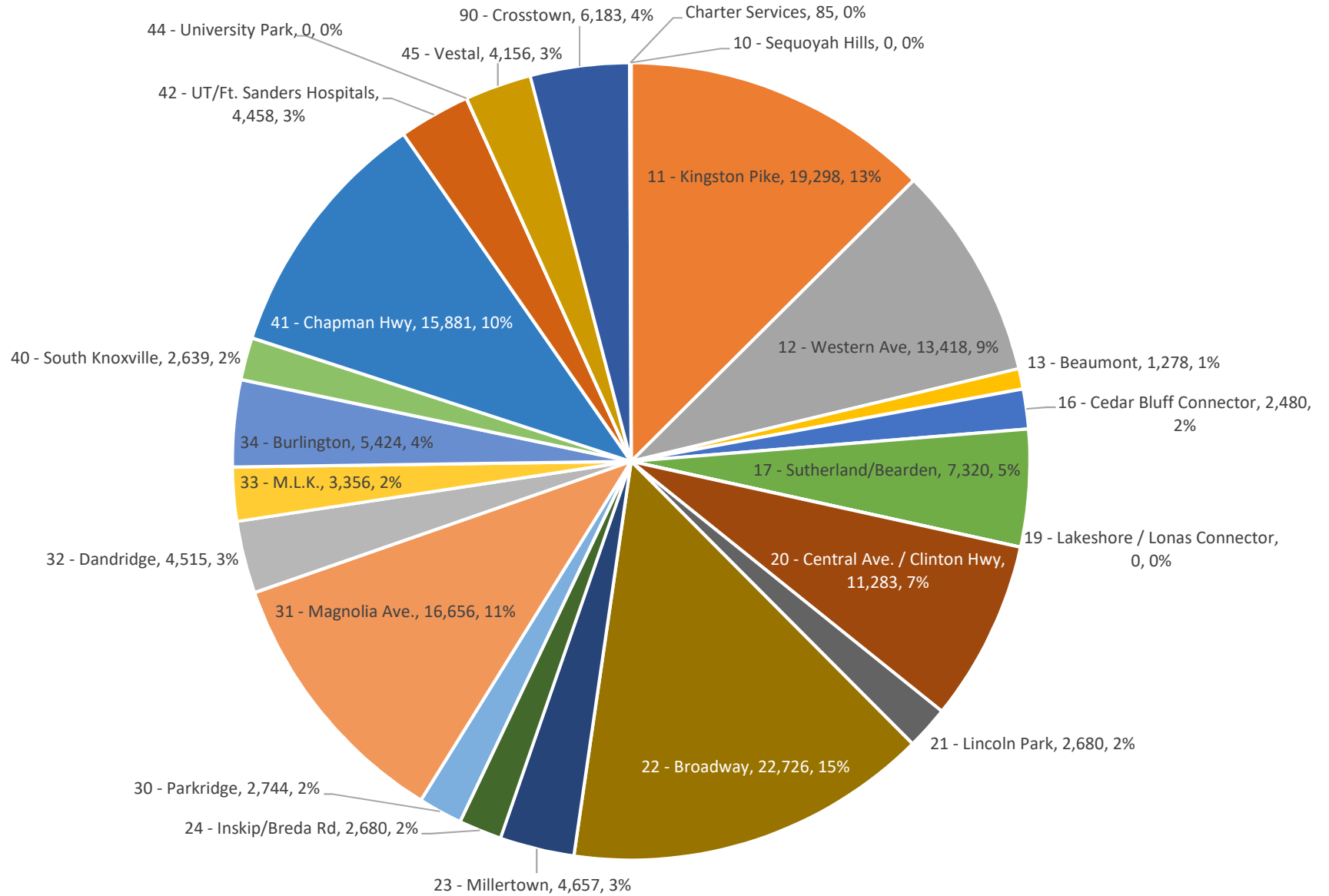


■ 2022 ■ 2023 ■ 2024

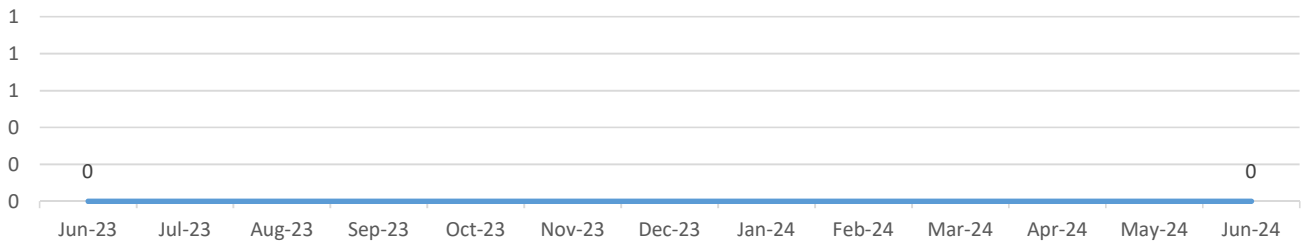
Trolley Ridership



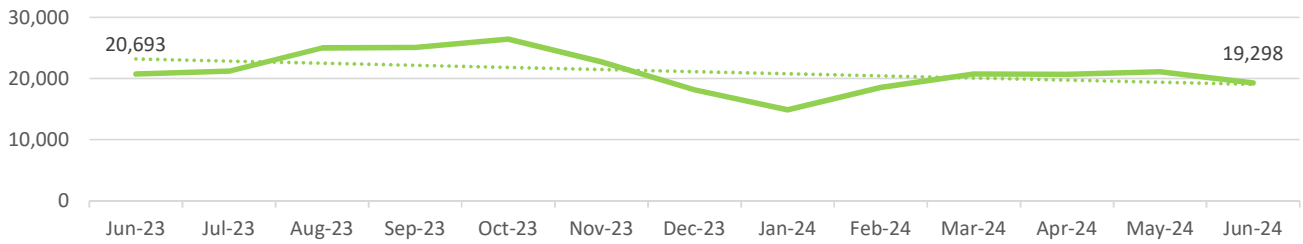
June 2024 System Ridership by Route



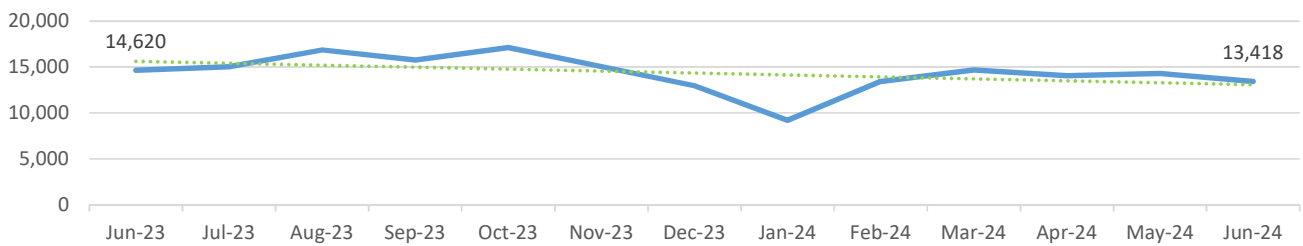
10 - Sequoyah Hills



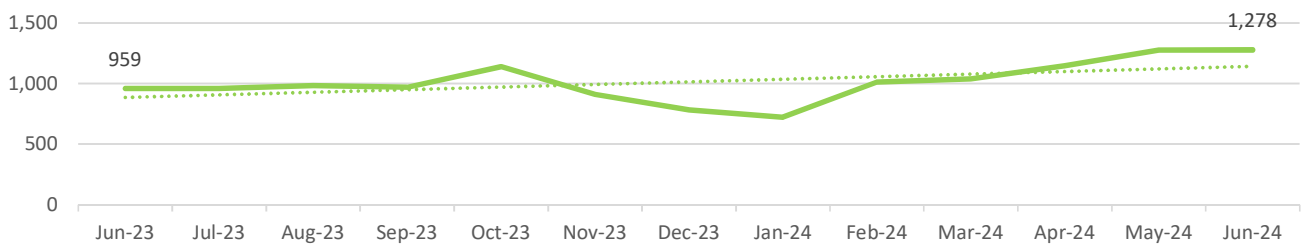
11 - Kingston Pike



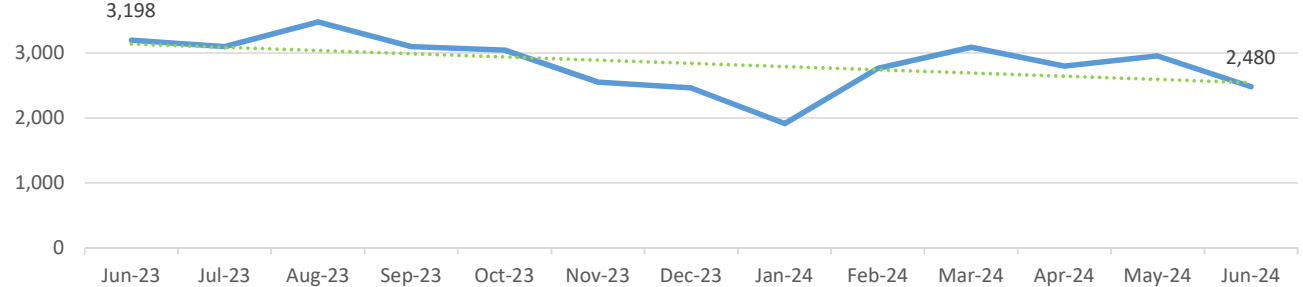
12 - Western Ave

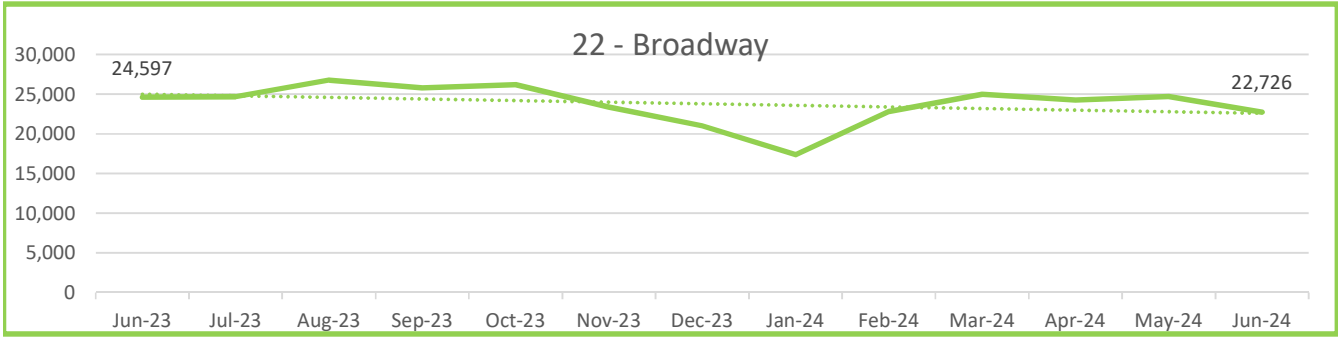
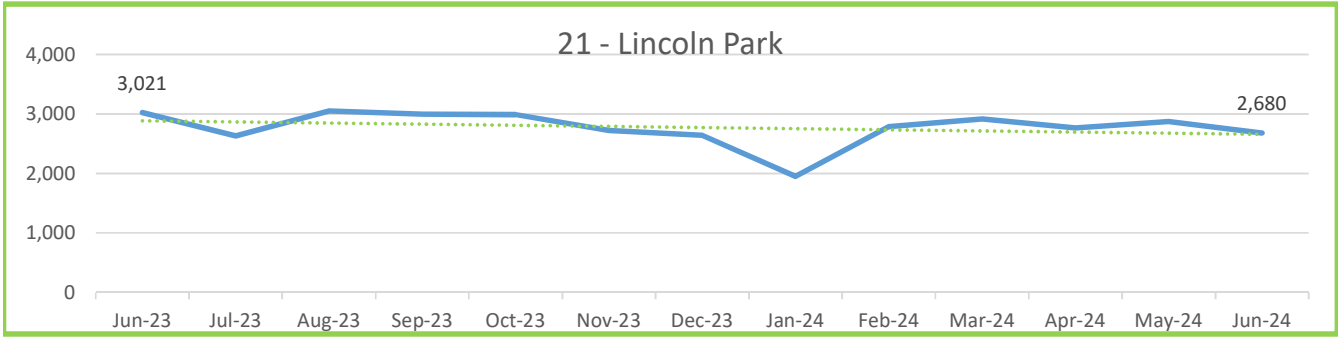
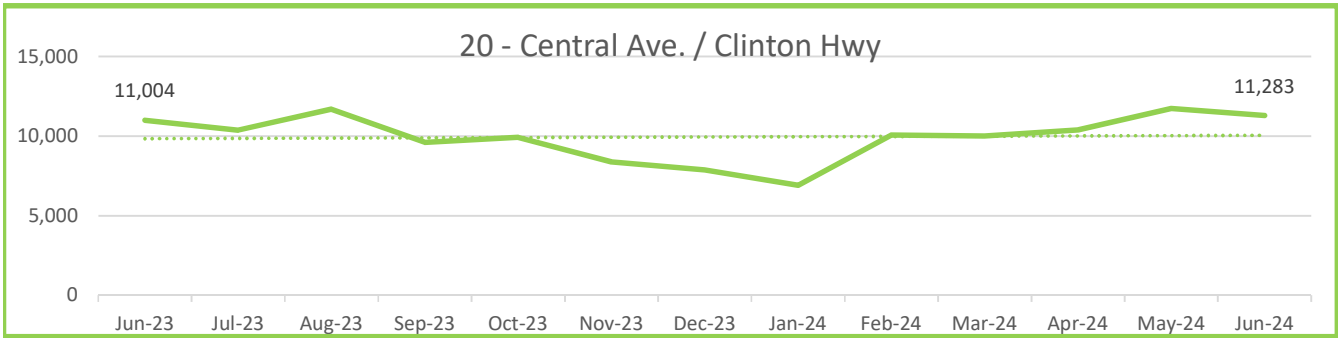
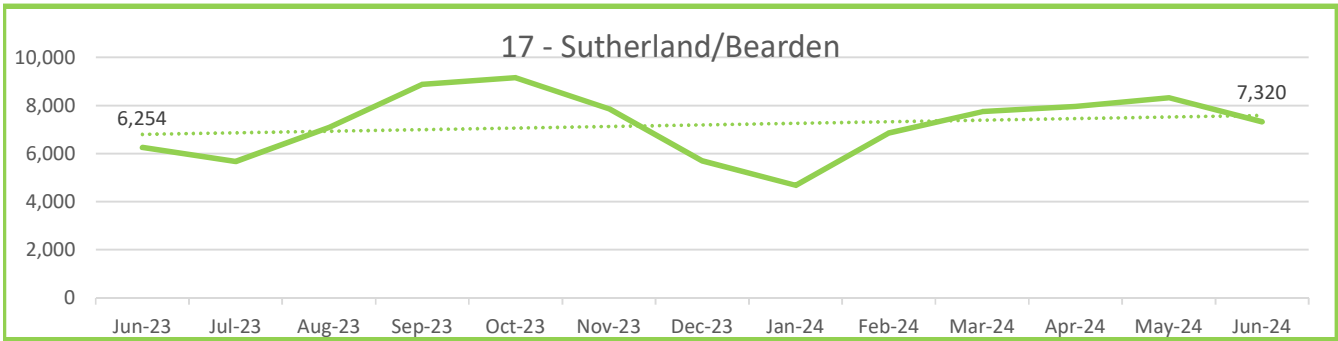


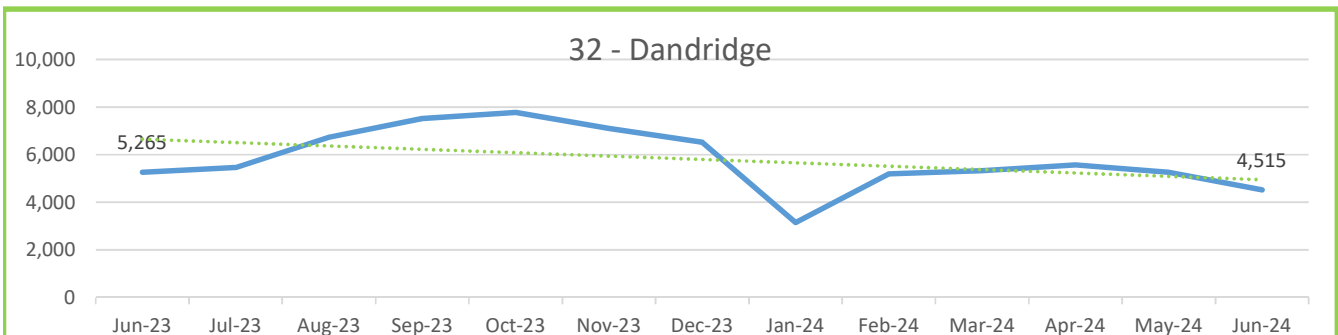
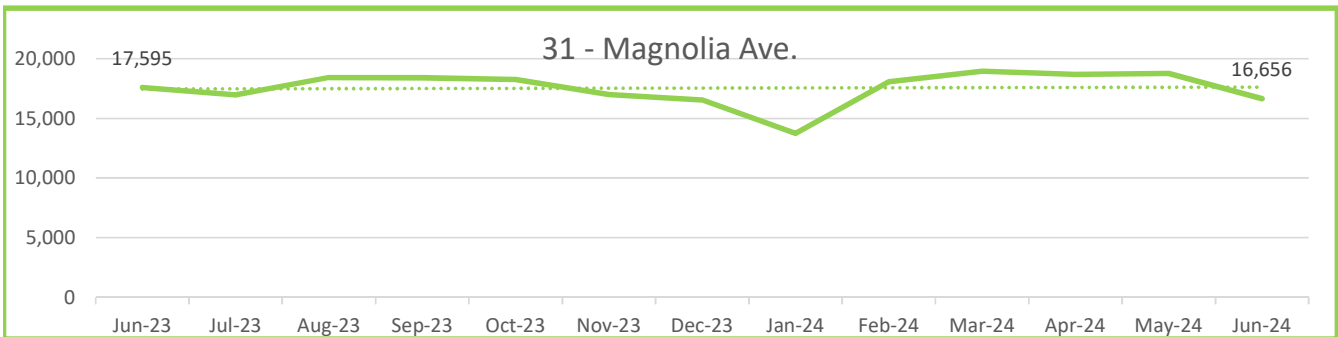
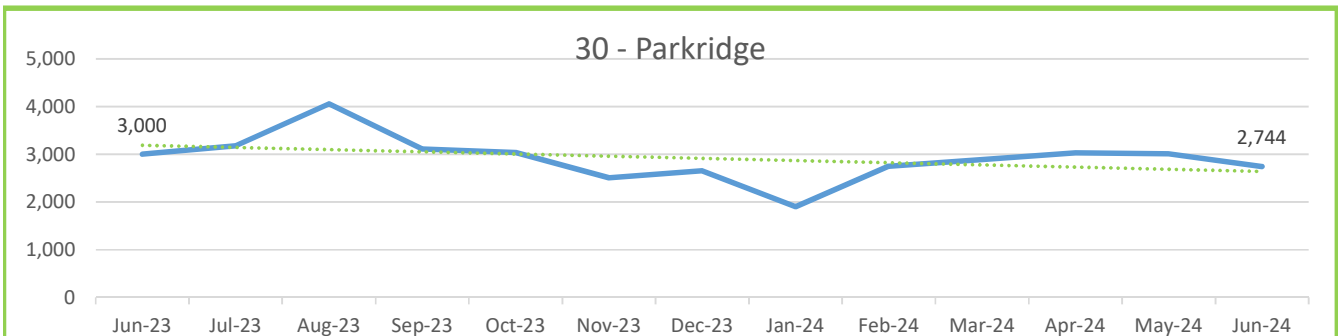
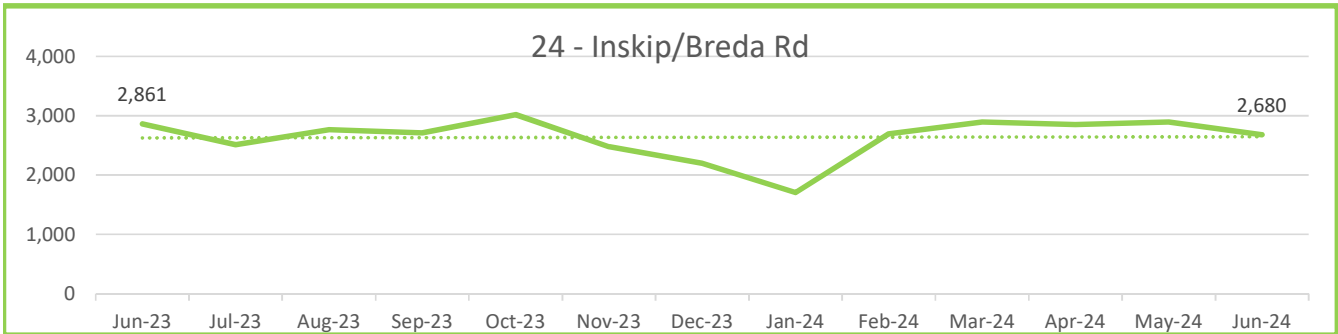
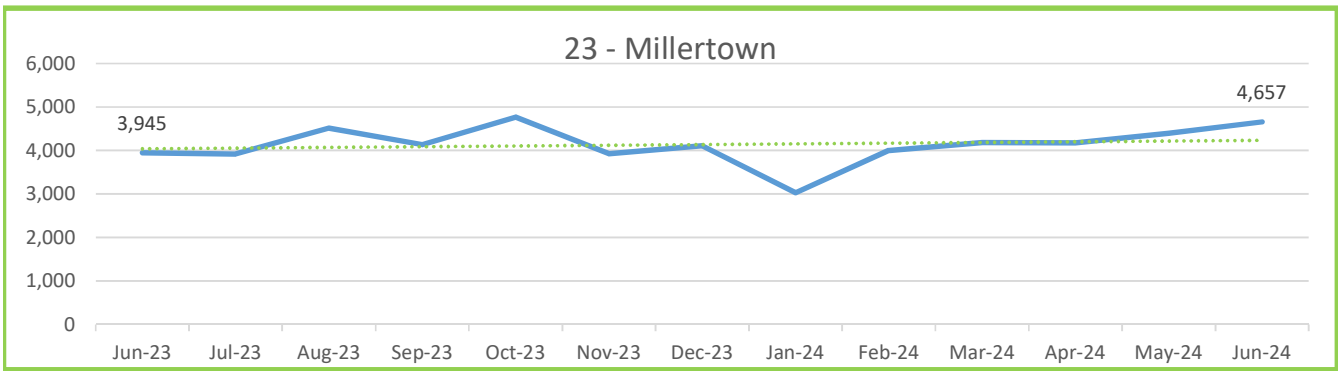
13 - Beaumont

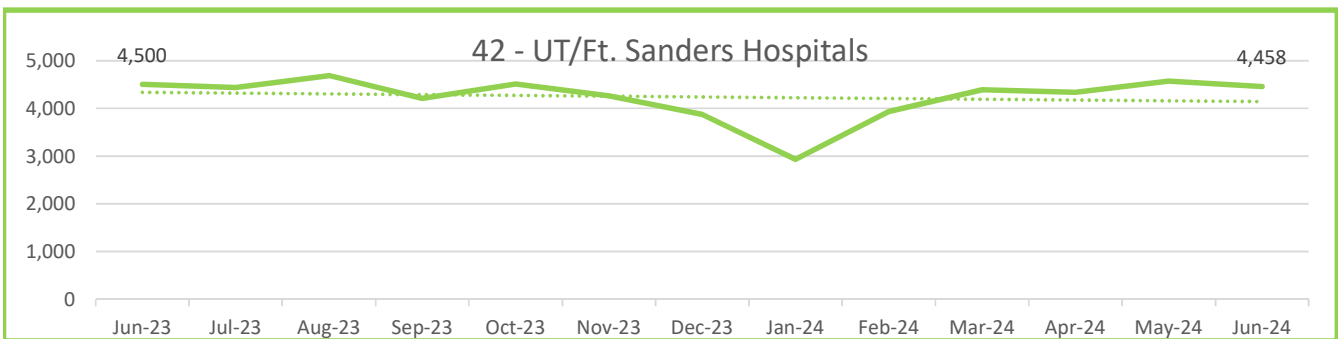
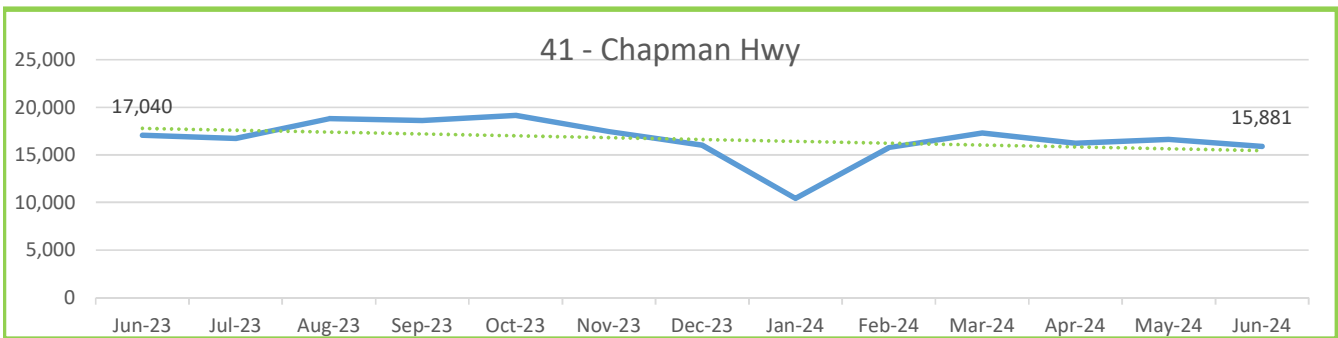
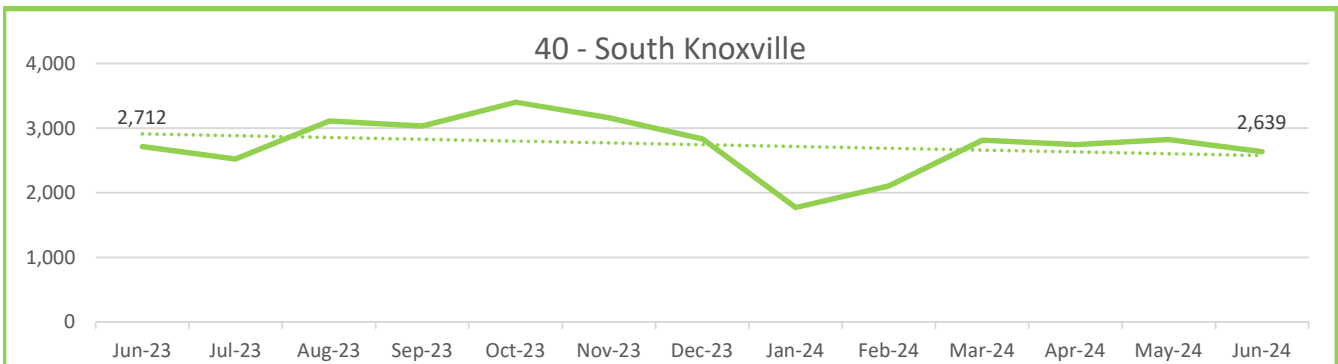
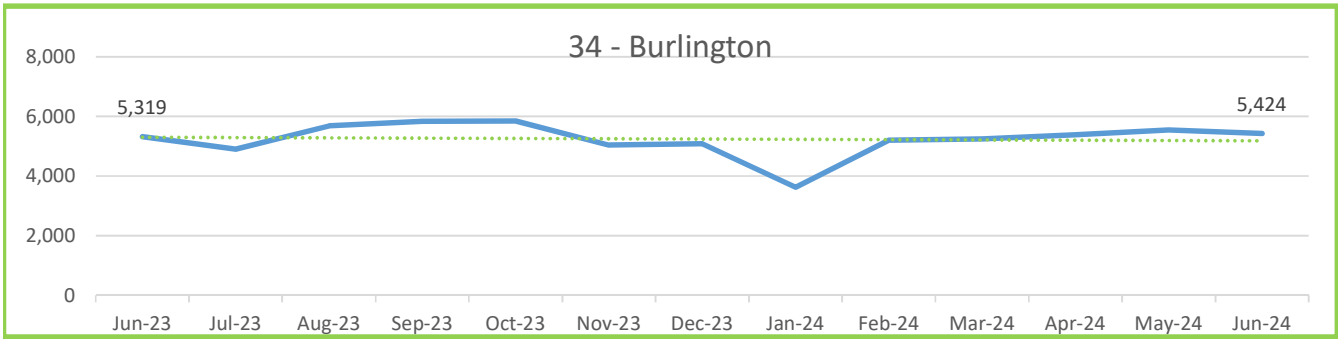
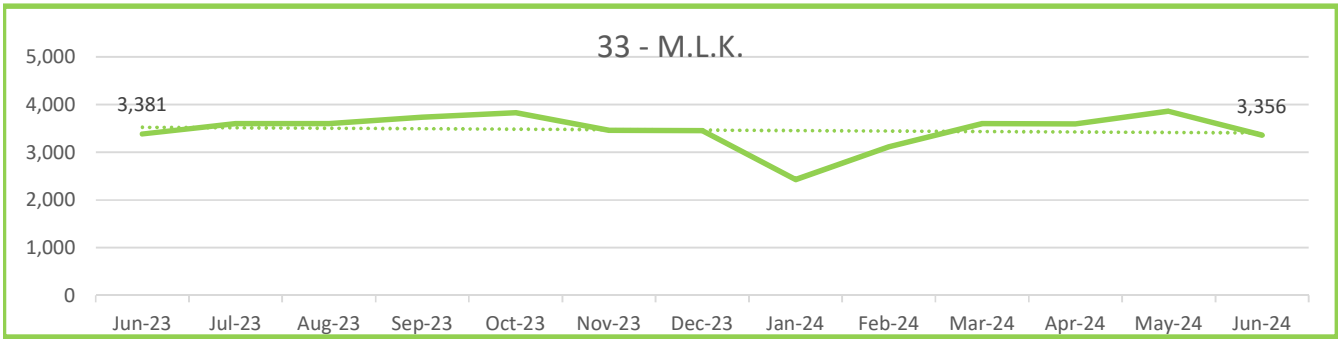


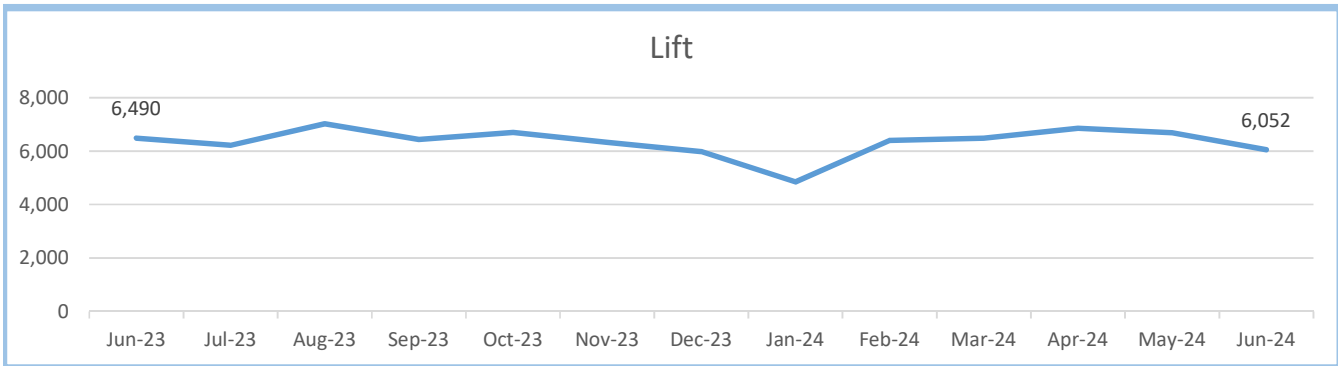
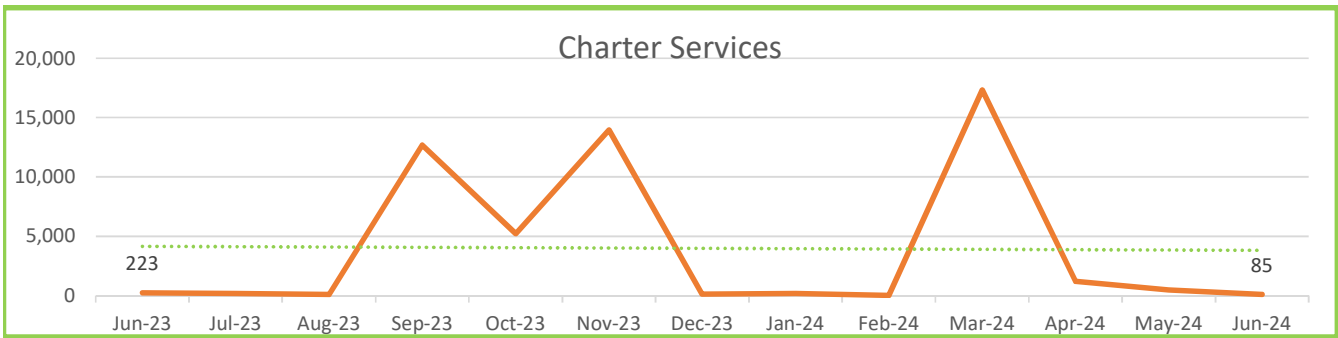
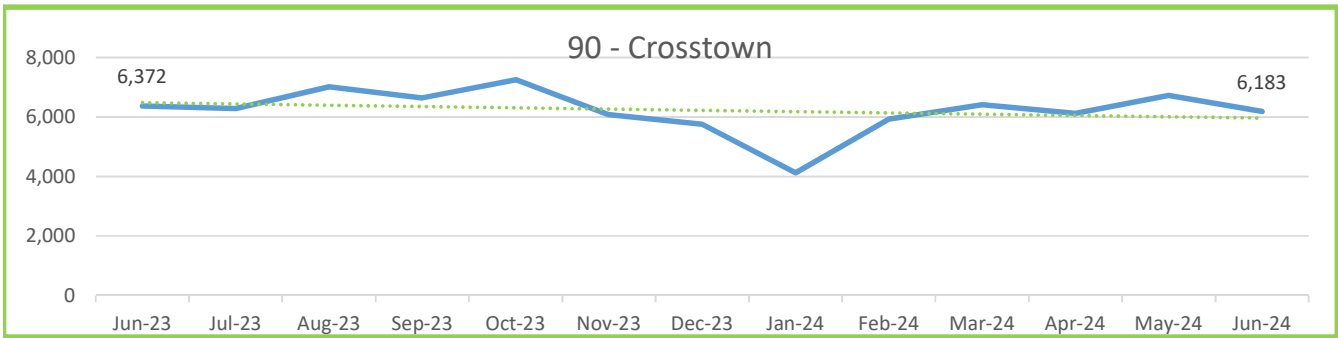
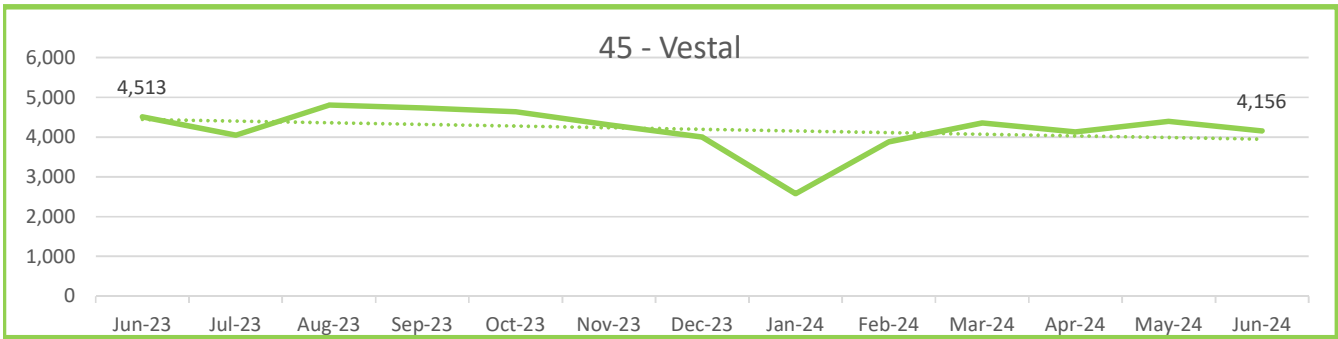
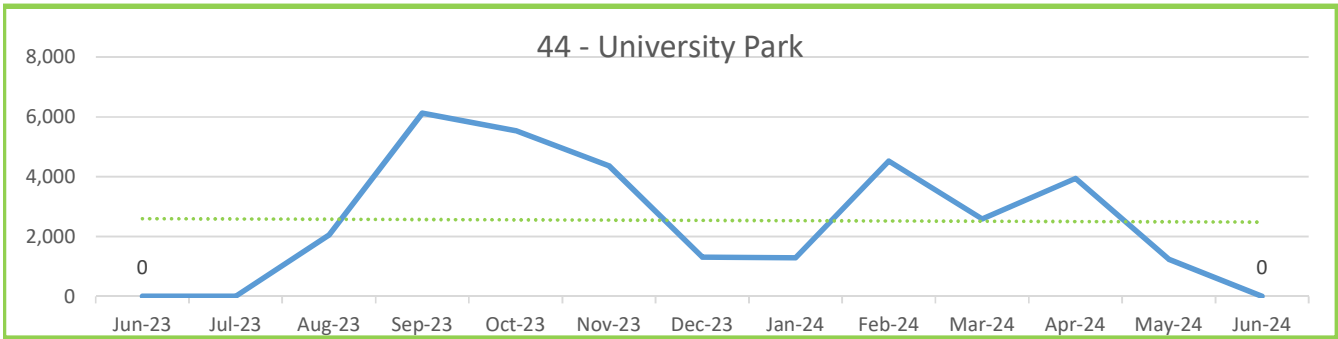
16 - Cedar Bluff Connector













KAT RIDERSHIP

June 2019



ROUTE #	ROUTE NAME	FY19	FY18	% CHANGE	YTD/FY19	YTD/FY18	% CHANGE
10	Sequoyah Hills	143	223	-35.9%	3,953	4,446	-11.1%
11	Kingston Pike	24,317	27,011	-10.0%	318,148	332,286	-4.3%
12	Western Ave	12,705	13,320	-4.6%	159,535	154,009	3.6%
13	Beaumont	2,499	2,563	-2.5%	34,623	32,915	5.2%
16	Cedar Bluff Connector	2,444	2,954	-17.3%	34,216	36,711	-6.8%
17	Sutherland/Bearden	6,818	7,057	-3.4%	89,262	87,762	1.7%
19	Lakeshore / Lonas Connector	529	696	-24.0%	6,914	7,375	-6.3%
20	Central Ave. / Clinton Hwy	10,604	11,439	-7.3%	129,001	129,197	-0.2%
21	Lincoln Park	3,020	3,948	-23.5%	41,099	46,029	-10.7%
22	Broadway	24,852	25,095	-1.0%	295,073	287,058	2.8%
23	Millertown	5,028	5,676	-11.4%	61,001	61,547	-0.9%
24	Inskip/Breda Rd	2,582	2,701	-4.4%	29,961	30,017	-0.2%
30	Parkridge	3,178	2,831	12.3%	34,916	29,045	20.2%
31	Magnolia Ave.	17,538	19,374	-9.5%	224,618	233,665	-3.9%
32	Dandridge	5,943	6,952	-14.5%	74,978	74,334	0.9%
33	M.L.K.	3,305	3,449	-4.2%	41,760	44,490	-6.1%
34	Burlington	6,218	5,796	7.3%	70,937	61,453	15.4%
40	South Knoxville	3,742	3,718	0.6%	44,110	46,537	-5.2%
41	Chapman Hwy	12,250	12,270	-0.2%	144,110	140,700	2.4%
42	UT/Ft. Sanders Hospitals	3,454	3,360	2.8%	42,460	37,477	13.3%
44	University Park	-	-	0.0%	67,455	42,308	59.4%
45	Vestal	4,627	5,001	-7.5%	59,534	60,070	-0.9%
90	Crosstown	6,942	6,888	0.8%	87,371	81,003	7.9%
	Other	-	-	0.0%	-	-	0.0%
SUBTOTAL		162,738	172,322	-5.6%	2,095,035	2,060,434	1.7%
82	Orange Line Trolley	14,309	18,542	-22.8%	216,016	221,712	-2.6%
84	Green Line Trolley	9,519	10,807	-11.9%	118,049	116,399	1.4%
86	Blue Line Trolley	18,755	20,638	-9.1%	256,191	235,686	8.7%
SUBTOTAL		42,583	49,987	-14.8%	590,256	573,797	2.9%
TOTAL PASSENGERS WITH TROLLEYS		205,321	222,309	-7.6%	2,685,291	2,634,231	1.9%
LIFT SERVICE		5,267	5,592	-5.8%	66,578	60,394	10.2%
TOTAL SCHEDULED SERVICES		210,588	227,901	-7.6%	2,751,869	2,694,625	2.1%
TOTAL CHARTER SERVICES		480	2,426	-80.2%	45,076	54,392	-17.1%
GRAND TOTAL ALL KAT SERVICES		211,068	230,327	-8.4%	2,796,945	2,749,017	1.7%



KAT RIDERSHIP

June 2024



ROUTE #	ROUTE NAME	FY24	FY23	% CHANGE	YTD/FY24	YTD/FY23	% CHANGE
10	Sequoyah Hills	-	-	0.0%	-	763	-100.0%
11	Kingston Pike	19,298	20,693	-6.7%	253,825	254,879	-0.4%
12	Western Ave	13,418	14,620	-8.2%	171,808	174,795	-1.7%
13	Beaumont	1,278	959	33.3%	12,222	11,165	9.5%
16	Cedar Bluff Connector	2,480	3,198	-22.5%	33,731	35,725	-5.6%
17	Sutherland/Bearden	7,320	6,254	17.0%	87,220	83,469	4.5%
19	Lakeshore / Lonas Connector	-	-	0.0%	-	694	-100.0%
20	Central Ave. / Clinton Hwy	11,283	11,004	2.5%	118,241	123,523	-4.3%
21	Lincoln Park	2,680	3,021	-11.3%	33,011	33,270	-0.8%
22	Broadway	22,726	24,597	-7.6%	284,655	288,426	-1.3%
23	Millertown	4,657	3,945	18.0%	49,808	52,141	-4.5%
24	Inskip/Breda Rd	2,680	2,861	-6.3%	31,398	32,543	-3.5%
30	Parkridge	2,744	3,000	-8.5%	34,885	37,532	-7.1%
31	Magnolia Ave.	16,656	17,595	-5.3%	210,453	206,156	2.1%
32	Dandridge	4,515	5,265	-14.2%	70,132	64,653	8.5%
33	M.L.K.	3,356	3,381	-0.7%	41,647	40,059	4.0%
34	Burlington	5,424	5,319	2.0%	62,817	61,289	2.5%
40	South Knoxville	2,639	2,712	-2.7%	32,962	34,460	-4.3%
41	Chapman Hwy	15,881	17,040	-6.8%	198,892	190,668	4.3%
42	UT/Ft. Sanders Hospitals	4,458	4,500	-0.9%	50,631	52,446	-3.5%
44	University Park	-	-	0.0%	32,999	27,675	19.2%
45	Vestal	4,156	4,513	-7.9%	50,037	50,734	-1.4%
90	Crosstown	6,183	6,372	-3.0%	74,535	75,822	-1.7%
	Other	-	-	0.0%	-	-	0.0%
SUBTOTAL		153,832	160,849	-4.4%	1,935,909	1,932,887	0.2%
82	Orange Line Trolley	3,507	6,387	-45.1%	68,056	99,872	-31.9%
84	Green Line Trolley	4,501	6,022	-25.3%	58,524	62,585	-6.5%
86	Blue Line Trolley	8,882	10,716	-17.1%	116,934	139,002	-15.9%
SUBTOTAL		16,890	23,125	-27.0%	243,514	301,459	-19.2%
TOTAL PASSENGERS WITH TROLLEYS		170,722	183,974	-7.2%	2,179,423	2,234,346	-2.5%
LIFT SERVICE		6,052	6,490	-6.7%	6,052	6,490	-6.7%
TOTAL SCHEDULED SERVICES		176,774	190,464	-7.2%	2,185,475	2,240,836	-2.5%
TOTAL CHARTER SERVICES		85	223	-61.9%	51,478	30,798	67.1%
GRAND TOTAL ALL KAT SERVICES		176,859	190,687	-7.3%	2,236,953	2,271,634	-1.5%

INDYA KINCANNON
MAYOR
(865)215-2040



CITY OF KNOXVILLE
KNOXVILLE TRANSPORTATION AUTHORITY

CHRISTI KIRK
CHAIR

CANDACE BRAKEWOOD
VICE-CHAIR

ANALISA R. VALENTINE
RECORDING SECRETARY

DUSTIN DURHAM

VINCE FUSCO

DEBBIE HELSLEY

NANCY NABORS

JOEL SIMMONS

RICK WHITTED

EBONI WINFORD

JOHN LAWHORN
ATTORNEY TO K.T.A.

RESOLUTION

KNOXVILLE TRANSPORTATION AUTHORITY

A Resolution of the Knoxville Transportation Authority recommending approval of a pilot on-demand transportation service

WHEREAS, the Knoxville Transportation Authority has jurisdiction over Knoxville Area Transit routes; and

WHEREAS, The KTA has held a public hearing to receive comments on the recommended pilot of a pilot on-demand transportation service; and

WHEREAS, Knoxville Area Transit proposes a pilot on-demand transportation service called katConnect that will serve three apartment complexes: Holston Ridge, Cassell Ridge, and Elk Hill Way.

NOW THEREFORE, BE IT RESOLVED BY THE KNOXVILLE TRANSPORTATION AUTHORITY (KTA):

The KTA, approves the pilot on-demand transportation service.

Chair, Knoxville Transportation Authority

Date