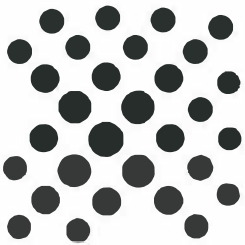


Knoxville Transportation Authority

Meeting Date: Thursday, October 22, 2020
(Held virtually via Zoom)



kat

KNOXVILLE
AREA TRANSIT

Monthly Report
September 2020

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INDYA KINCANNON
MAYOR
(865)215-2040



CITY OF KNOXVILLE
KNOXVILLE TRANSPORTATION AUTHORITY

AGENDA
KNOXVILLE TRANSPORTATION AUTHORITY

Held virtually via Zoom
Thursday, October 22, 2020 at 3:00 pm

DOUGLAS LAWYER
CHAIR
CHRIS CROUCH
VICE-CHAIR
RHONDA THOMPSON
RECORDING SECRETARY
SANDY BOOHER
LILIANA BURBANO BONILLA
MARK HAIRR
AMELIA PARKER
JIM RICHARDS
KIMBERLY WATKINS
DR. WALTER WILLIAMS
JOHN LAWHORN
ATTORNEY TO K.T.A.

- I. Determination of Quorum
- II. Approval of Minutes – September 24, 2020
- III. Reports
 - A. KTA Chair
 - B. Commissioner's Comments
 - C. Staff
 - i. City of Knoxville Director of Transit
 - ii. TPO Transit Planner
- IV. New Business
 - Proposed Timepoint Adjustments for January
- V. Old Business
- VI. Public Comments
- VII. Set Next Meeting for November 19, 2020 and Adjourn

This meeting and all communications between members is subject to the provisions of the Tennessee Open Meetings Act, TENN. CODE ANN. § 8-44-101, *et seq.*

CITY COUNTY BUILDING 400 MAIN STREET KNOXVILLE, TENNESSEE 37902 (865)215-2090

Minutes
KNOXVILLE TRANSPORTATION AUTHORITY
Meeting held via Zoom
Thursday, September 24, 2020 at 3:00 pm

I. Determination of Quorum

Chair Lawyer called the meeting to order and acknowledged there was a quorum. Other Commissioners in attendance were as follows:

Commissioner Crouch
Commissioner Burbano-Bonilla
Commissioner Hairr
Commissioner Parker
Commissioner Watkins
Commissioner Booher
Commissioner Richards
Commissioner Williams

II. Approval of Minutes- August 27, 2020

Chair Lawyer requested approval of the August 27, 2020 minutes. Commissioner Burbano-Bonilla made a motion to approve the minutes and Commissioner Richards seconded that motion. The minutes were approved unanimously.

III. Reports

A. KTA Chair

Chair Lawyer introduced Isaac Thorne, The City of Knoxville's new Director of Transit.

B. Commissioners' Comments

There were no Commissioner comments.

C. Staff

i. City of Knoxville Director of Transit

Chair Lawyer recognized Isaac Thorne from KAT to deliver the Director of Transit report. Mr. Thorne reported that ridership is showing a decrease, as is the case across North America due to the pandemic. He stated that fixed ridership is currently down 24% and main line response is down 14% compared to August 2019 data. Mr. Thorne added that KAT did see a slight increase in ridership on routes 12, 20, 31, 41, and 42. He stated that density, employment opportunities, and food pantries being located on these particular routes could contribute to those increases.

Chief Financial Officer, Melissa Roberson stated that 16.6% of the fiscal year has passed and that revenue from operations is standing at 3.2% due to the current zero-fare status. Ms. Roberson added that total operating expenses stands at 12.9%, which is favorable to the 16.6% of the fiscal year being gone. Overall, Ms. Roberson stated, the system stood with a deficiency of revenue over expenses at \$228,813 through August. She noted that there were no transit grant revenue transfers and that this is common during the first quarter of every year while waiting on FTA Grants to become available when the federal fiscal year begins on October 1.

Chief Planning and Public Information Officer, Ms. Woodiel-Brill stated that next month, KAT will present four minor time point adjustments for the board to review. These changes would take place on Route 12 and Route 90. Ms. Woodiel-Brill shared the following detail on the proposed changes:

- Route 12 – Western Avenue
 - Adjust two inbound timepoints by 3 minutes.
 - Change Center inbound timepoint #10 proposed to be :02 and :32 after the hour on weekdays and Saturdays (currently :05 and :35 after) All Sunday times at this location also move back by 3 minutes.
 - Food City inbound timepoint #9 proposed to be :20 and :50 after the

hour on weekdays and Saturdays (currently :23 and :53 after). All Sunday times at this location also move back by 3 minutes.

- Route 90 – Crosstown
 - Adjust 2 eastbound timepoints by 3 minutes.
 - I-640 Plaza eastbound timepoint #10 proposed to be :13 after the hour (currently :16 after)
 - Middlebrook at Piney Grove Church Rd. eastbound timepoint #9 proposed to be :05 after the hour (currently :08 after)

Belinda stated this information will be given out to passengers and announced formerly next month and, if approved, will take effect in January 2021.

Concluding his Director's Report, Mr. Thorne reminded every one of the importance of filling out the Census Form. He stated the deadline is next Wednesday, Sept 30 and that the KAT Customer Service Team is assisting with those along with voter registration, which has a deadline of Oct. 5th.

Commissioner Crouch asked for an update on the current number of COVID-19 cases among employees/operators. Mr. Thorne responds that there have been six cases since March, none of which involved KAT building or buses, but rather came from outside exposures. He added that KAT is doing contract tracing and continuing to follow CDC guidelines. Commissioner Crouch asked if the status of those six employees is available. Mr. Thorne says that the HR department is in constant contact, and that one employee is still experiencing the side effects of COVID and is at home. Melissa Roberson adds that all other employees fully recovered and are back at work.

Commissioner Hairr asked for an update on how the pandemic is affecting revenue and if there is any special money available. He also inquired if KAT will be making any significant cuts to make cost savings. Mr. Thorne responded that KAT received \$13 million from CARES Act funding to

help make it through this time of missing revenue from the farebox. Melissa Roberson added that The Cares Act funding is going to assist the city in expenses occurred along with the loss of sales tax revenue. She stated that these funds will allow KAT to continue running full transit service through 2021.

Commissioner Bonilla inquired as to if there is a planned date to end the zero-fare trips at this point. Ms. Roberson stated that at this time, there is no set end date for zero-fare service and once that time comes, the situation will be analyzed and discussed. No end date is currently set. Mr. Thorne added that KAT plans to provide a 45-day notice to passengers, giving them ample time to prepare for the change.

Chair Lawyer asked if there is a sense of how often a bus pulls up with limited capacity and a follow up shuttle is required to bring those other passengers and is it an often occurrence? Ms. Woodiel-Brill responded that these occurrences are being monitored and the need for additional buses are rare. Operators do have a "full bus" sign to inform passengers the bus is at capacity and then the additional bus is called. She added that a lot of times this need is happening during peak hours when often times there is already another bus coming behind 15 minutes later so they have been somewhat lucky with it all working out.

Commissioner Bonilla asked how the operators are currently handling the enforcement of mask wearing. Ms. Woodiel-Brill responded that KAT wants operators to be informers and not enforcers. The operators are there to explain what the policy is, point out that masks are available on the bus, and audio announcement buttons were added that the operators can press to remind everyone of the policy. She stated that if there were a situation where a passenger refuses to wear a mask, a road supervisor would be called to serve as the enforcer. Ms. Woodiel-Brill also added that hand sanitizer dispensers are on back order, but are being added to every bus as they become available to purchase.

Commissioner Parker asked what the current process looks like for making changes to the proposed routes and stated that she would like to know if the public will be notified of the proposed changes coming before the meeting in October. Ms. Woodiel-Brill responded that process is explained to the

public in the same manner as done with the Board. The public is then able to give comments via phone, website, Customer Service counter, or regular mail. It is provided as a proposal followed by offering the ways in which the public can respond. She added that any comments received will be available for all commissioners to see. Commissioner Crouch stated that a detailed report is also sent to Board members a week before Board meetings to give ample time for members to decide how they would like to vote. Commissioner Parker requested that information be shared on obtaining public comments with commissioners so that they can, in turn, share with their networks as well. Attorney Lawhorn also commented that As of Oct 1, 2020, the KTA would be required to comply with Executive Order 60 from Governor Bill Lee. Attorney Lawhorn stated that he would follow up to make sure the board is in compliance.

ii. TPO Transit Planner

Doug Burton stated that the Human Service Transportation Coordination Plan is being drafted and will be put on the TPO website. It focuses on finding the areas that have the most needs for seniors, disabled, and people with low income.

Mr. Burton added that TPO is also working on the Mobility Plan 2045. This is a long-range transportation plan looking out 25 years. Knoxmobility.org is the website to go make comments on any of their capital projects like roadways, greenways and transit vehicles. Local issues are also being discussed on this site such as congestion and safety, mobility and health, land use and development, and tourism. Chair Lawyer asked for a link to be sent to all Board members with this website for all to review.

IV. New Business

Attorney Lawhorn stated that the newly nominated Recording Secretary is Rhonda Thompson who is a KAT employee. Chair Crouch made motion to close nominations and proceed. Commissioner Williams seconded the motion. Motion was approved unanimously. John Lawhorn requested a motion for approval on Rhonda Thompson filling the vacancy for KTA Recording Secretary. Commissioner Bonilla moved to approve the motion. Commissioner Watkins seconded the motion. The motion passed unanimously.

V. Old Business

There was no old business

VI. Public Comment

There was no public comment

VII. Set Next Meeting and Adjourn

The next meeting was set for October 22, 2020 at 3:00 p.m. via Zoom.

Respectfully submitted,

Rhonda Thompson
KTA Recording Secretary



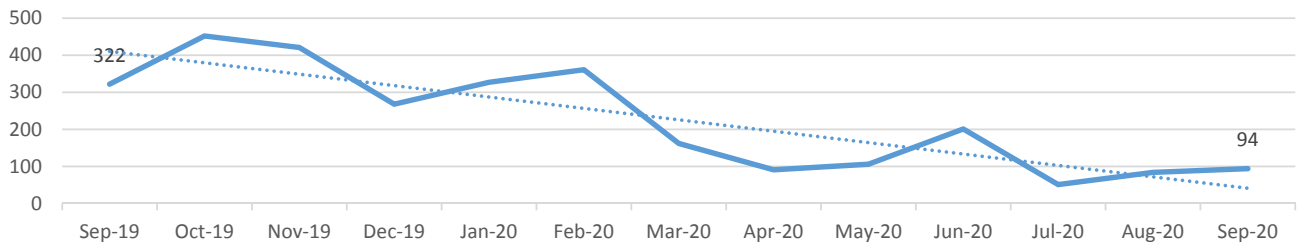
KAT RIDERSHIP

September 2020

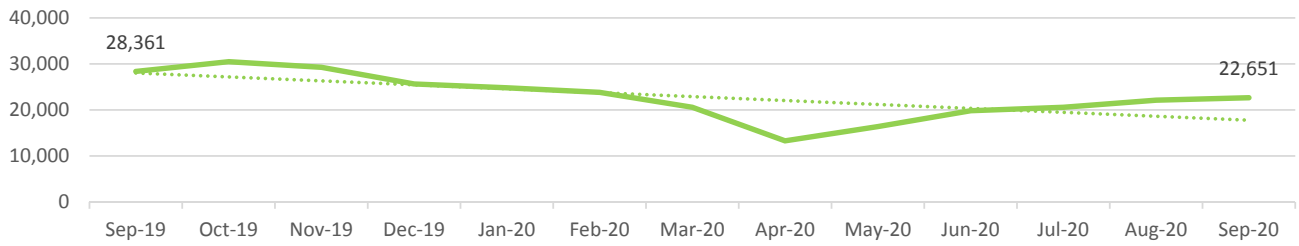


ROUTE #	ROUTE NAME	FY21	FY20	% CHANGE	YTD/FY21	YTD/FY20	% CHANGE
10	Sequoyah Hills	94	322	-70.8%	229	728	-68.5%
11	Kingston Pike	22,651	28,361	-20.1%	65,350	83,598	-21.8%
12	Western Ave	17,227	12,552	37.2%	48,711	39,539	23.2%
13	Beaumont	1,147	2,788	-58.9%	3,043	9,280	-67.2%
16	Cedar Bluff Connector	3,172	3,146	0.8%	8,920	9,057	-1.5%
17	Sutherland/Bearden	7,040	9,304	-24.3%	20,141	25,397	-20.7%
19	Lakeshore / Lonas Connector	532	481	10.6%	1,354	1,416	-4.4%
20	Central Ave. / Clinton Hwy	13,817	12,151	13.7%	39,564	36,659	7.9%
21	Lincoln Park	2,255	2,785	-19.0%	6,056	9,332	-35.1%
22	Broadway	30,737	25,334	21.3%	80,621	80,680	-0.1%
23	Millertown	5,134	5,421	-5.3%	14,809	17,038	-13.1%
24	Inskip/Breda Rd	3,669	2,984	23.0%	8,864	8,780	1.0%
30	Parkridge	2,619	3,159	-17.1%	8,918	9,707	-8.1%
31	Magnolia Ave.	21,694	19,465	11.5%	60,630	58,084	4.4%
32	Dandridge	5,829	6,188	-5.8%	17,140	20,491	-16.4%
33	M.L.K.	3,678	3,822	-3.8%	10,909	11,494	-5.1%
34	Burlington	5,257	5,725	-8.2%	15,174	18,797	-19.3%
40	South Knoxville	3,453	4,326	-20.2%	10,519	12,642	-16.8%
41	Chapman Hwy	14,687	13,542	8.5%	43,535	40,846	6.6%
42	UT/Ft. Sanders Hospitals	5,744	3,748	53.3%	15,589	11,677	33.5%
44	University Park	2,066	9,651	-78.6%	3,148	13,721	-77.1%
45	Vestal	5,896	5,180	13.8%	16,830	16,029	5.0%
90	Crosstown	6,575	7,154	-8.1%	18,566	23,157	-19.8%
	Other	-	-	0.0%	-	-	0.0%
SUBTOTAL		184,973	187,589	-1.4%	518,620	558,149	-7.1%
82	Orange Line Trolley	5,822	17,578	-66.9%	15,424	56,939	-72.9%
84	Green Line Trolley	5,167	10,241	-49.5%	14,880	36,712	-59.5%
86	Blue Line Trolley	11,365	19,058	-40.4%	33,125	64,930	-49.0%
88	Red Line Trolley	-	3,277	-100.0%	-	4,911	-100.0%
SUBTOTAL		22,354	50,154	-55.4%	63,429	163,492	-61.2%
TOTAL PASSENGERS WITH TROLLEYS		207,327	237,743	-12.8%	582,049	721,641	-19.3%
LIFT SERVICE		5,278	5,537	-4.7%	15,186	16,717	-9.2%
TOTAL SCHEDULED SERVICES		212,605	243,280	-12.6%	597,235	738,358	-19.1%
TOTAL CHARTER SERVICES		79	9,010	-99.1%	441	14,626	-97.0%
GRAND TOTAL ALL KAT SERVICES		212,684	252,290	-15.7%	597,676	752,984	-20.6%

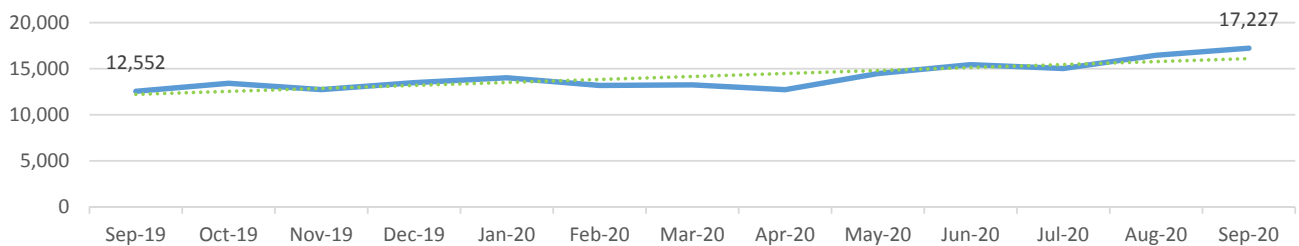
10 - Sequoyah Hills



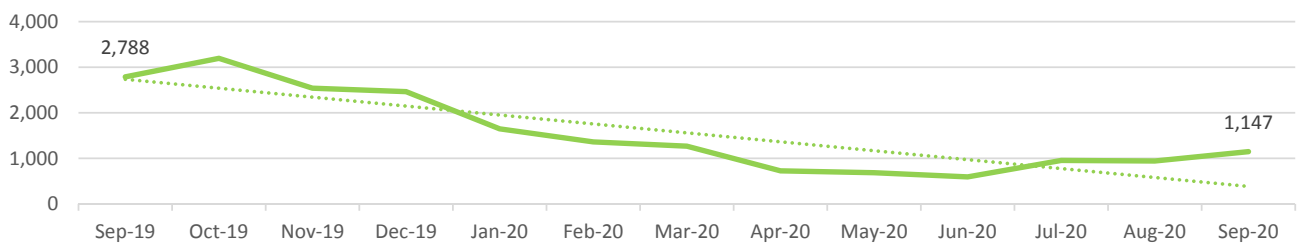
11 - Kingston Pike



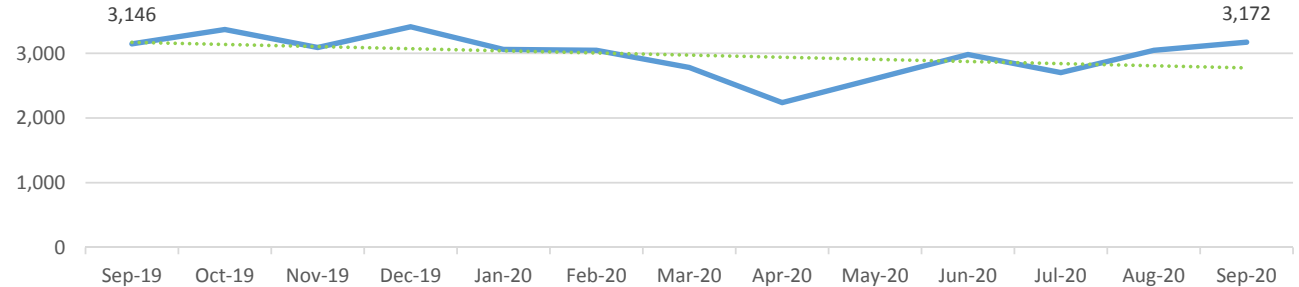
12 - Western Ave

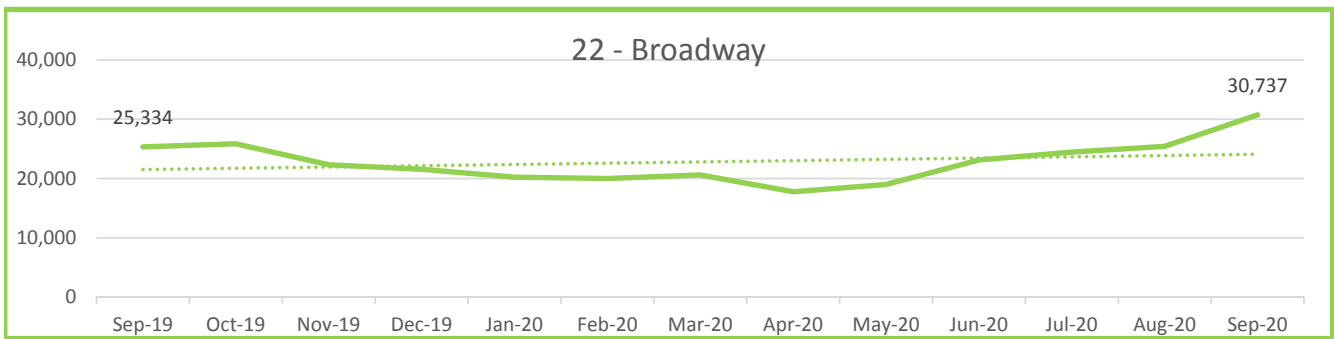
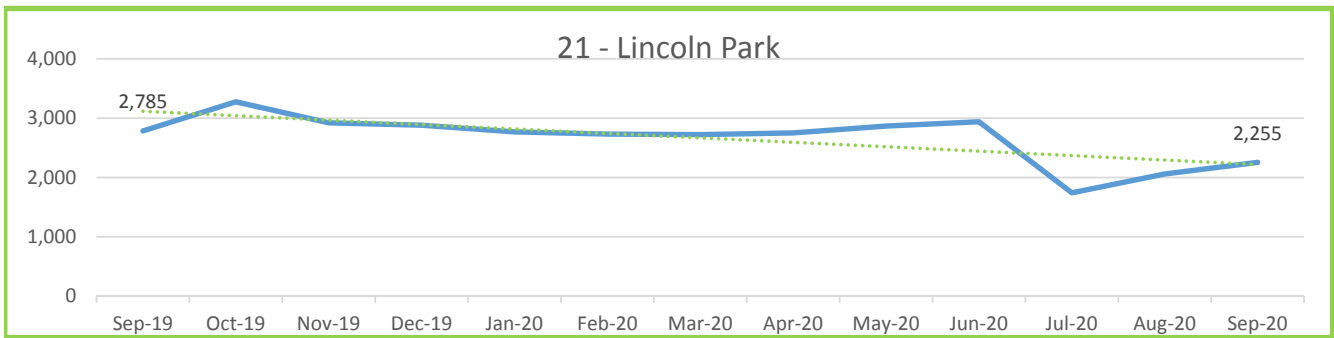
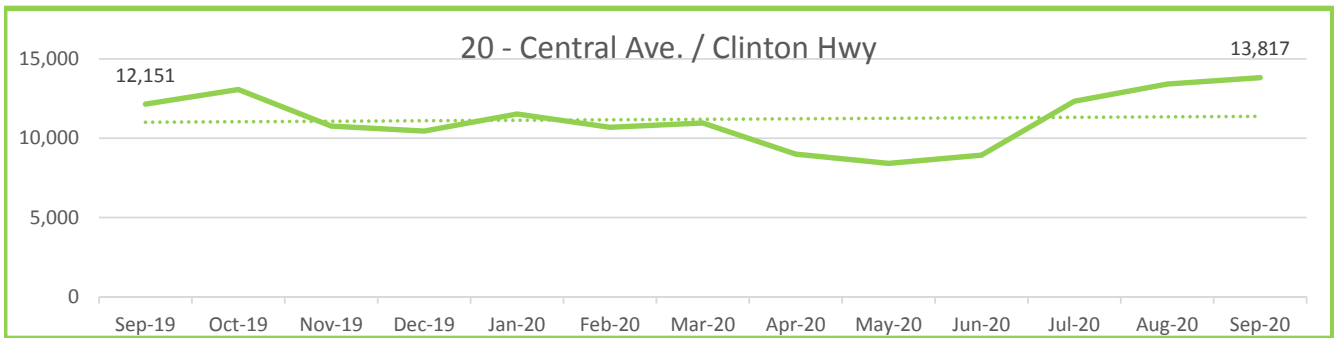
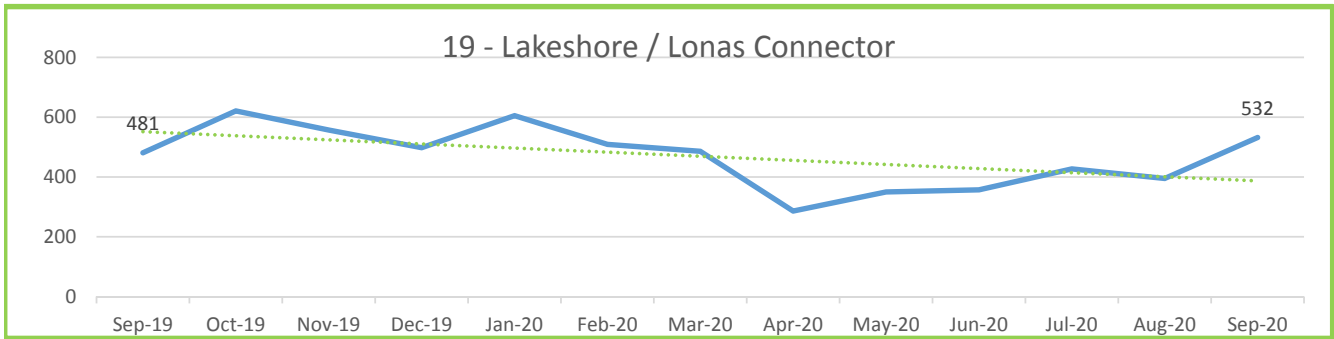
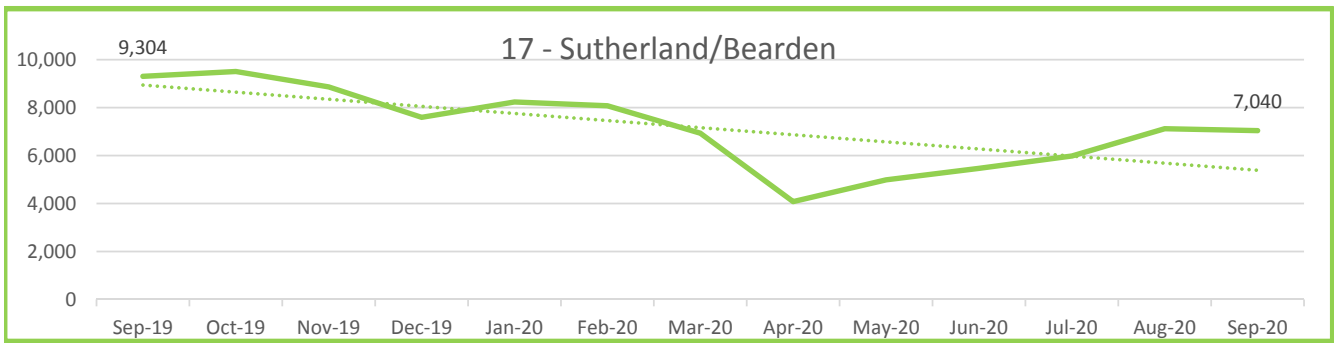


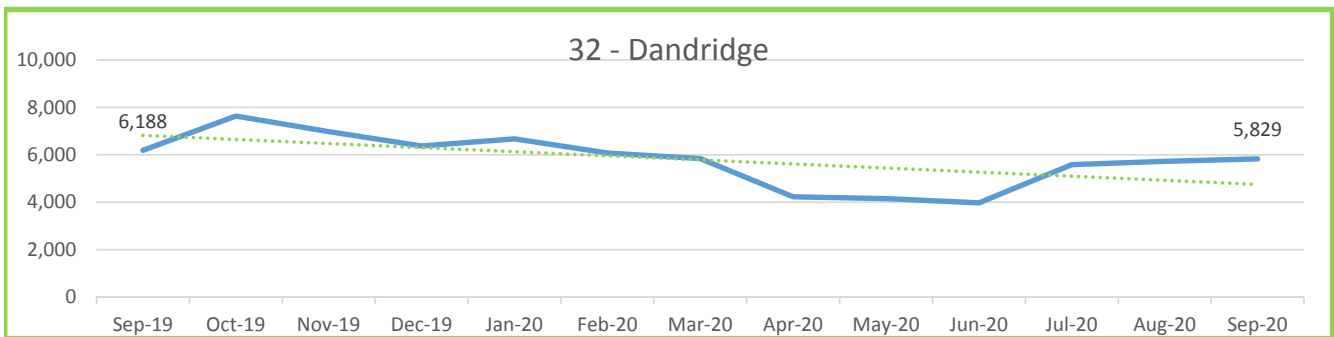
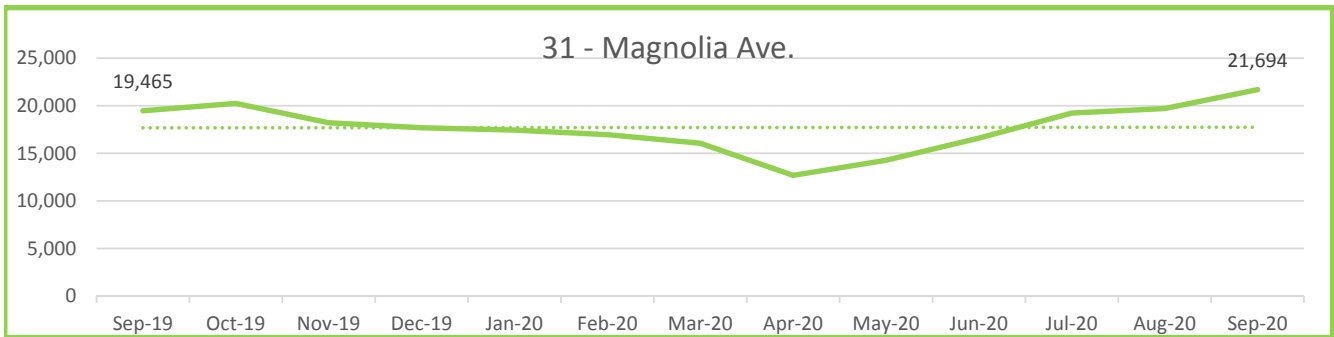
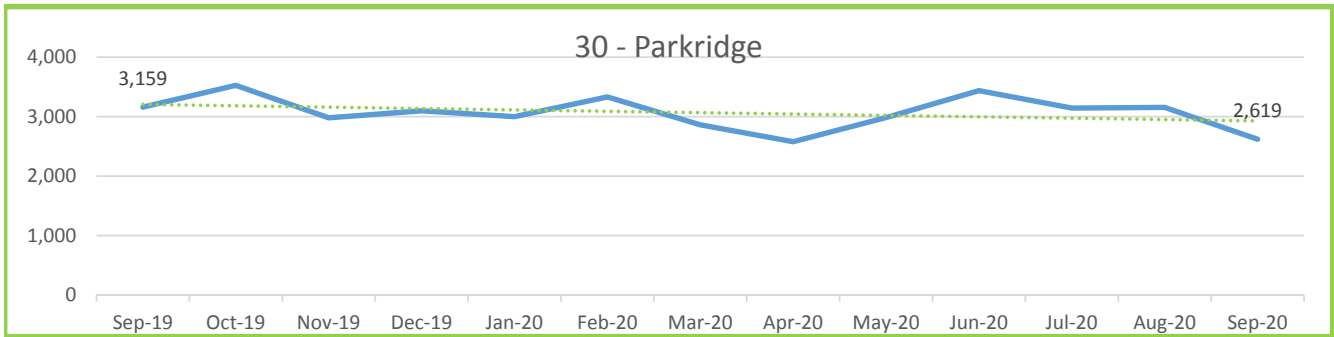
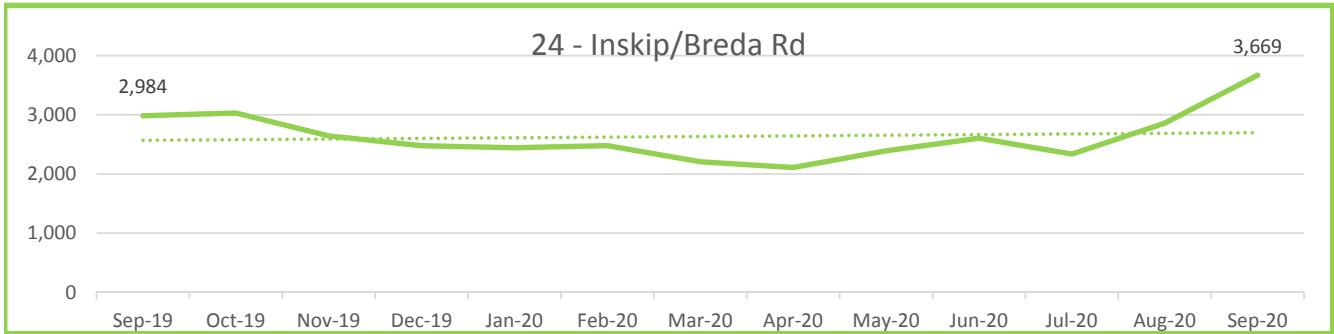
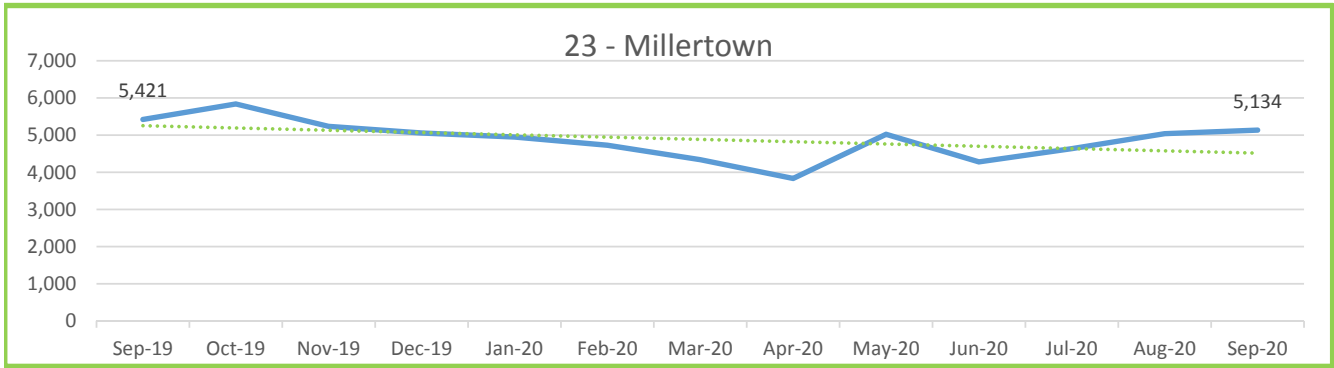
13 - Beaumont

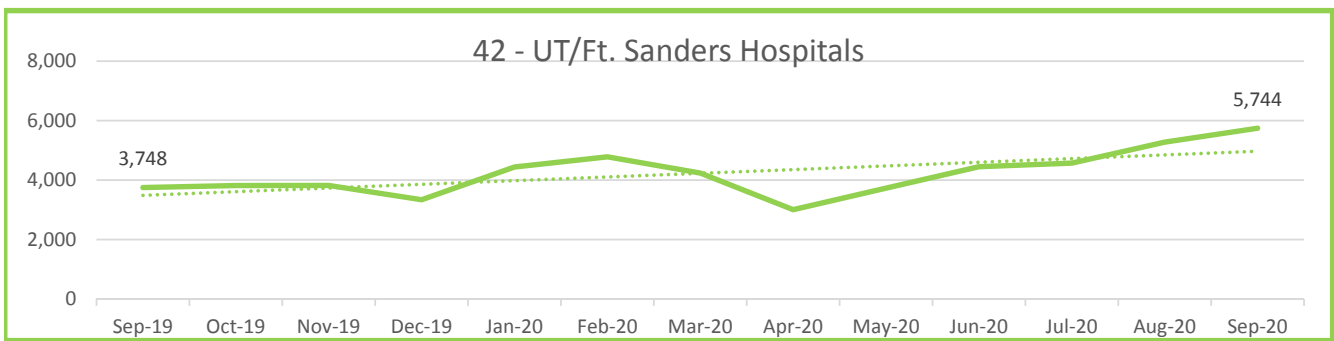
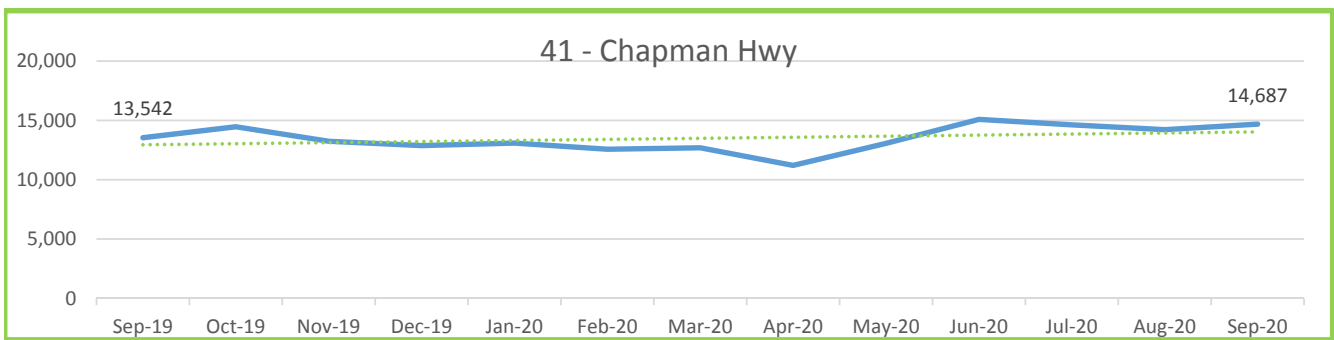
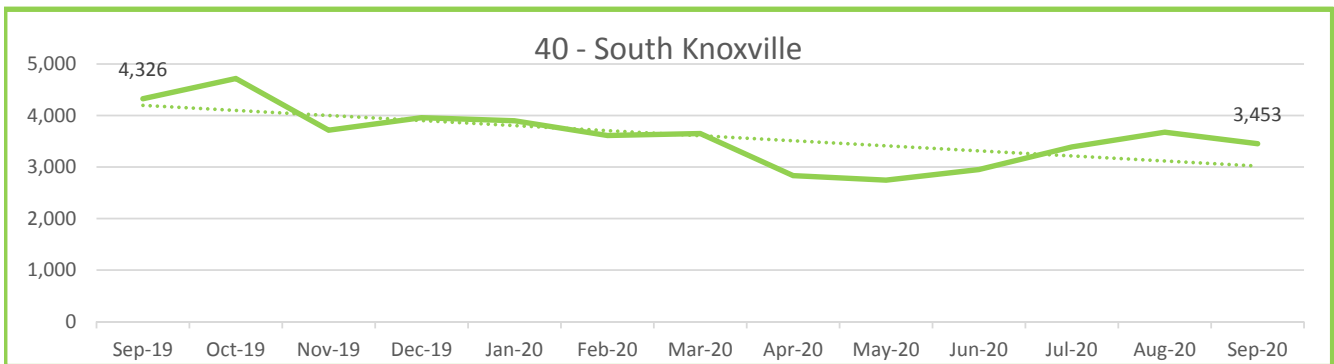
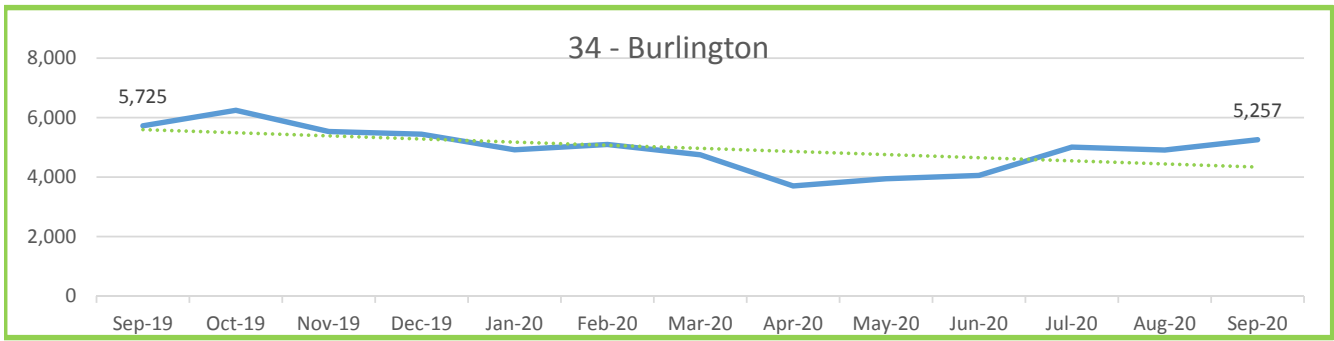
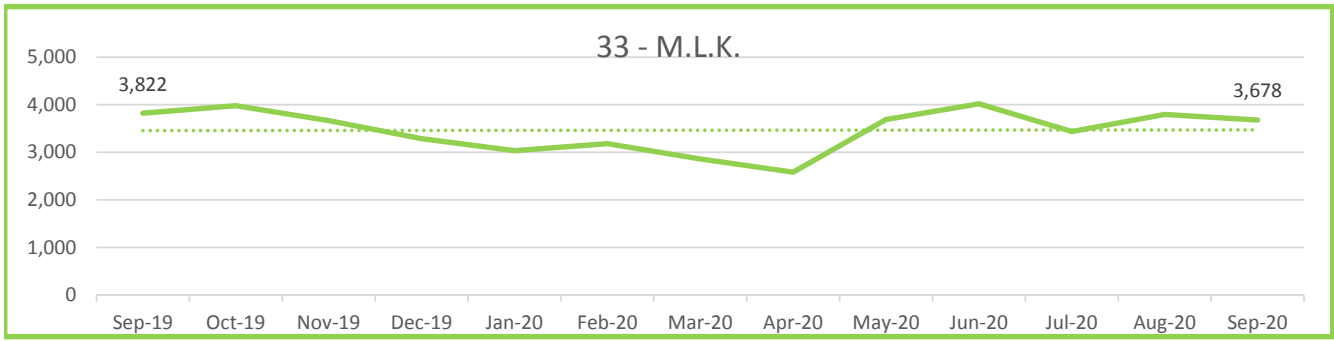


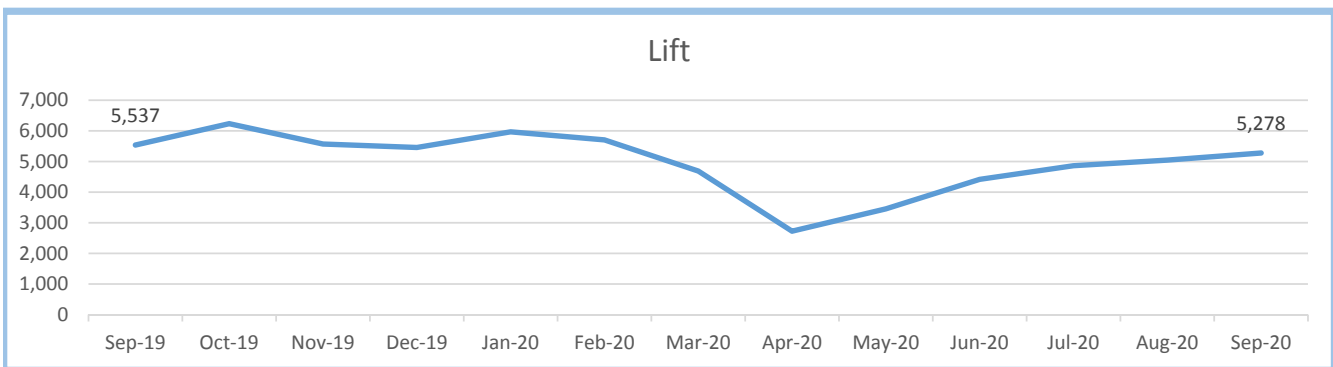
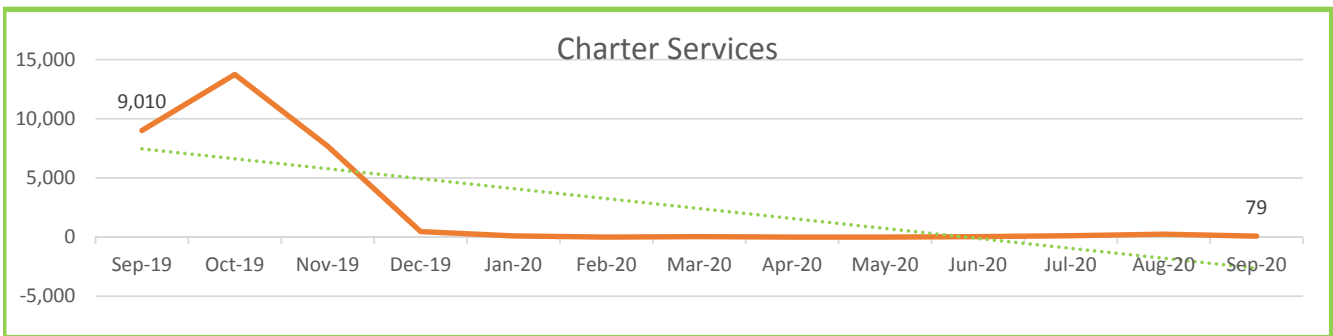
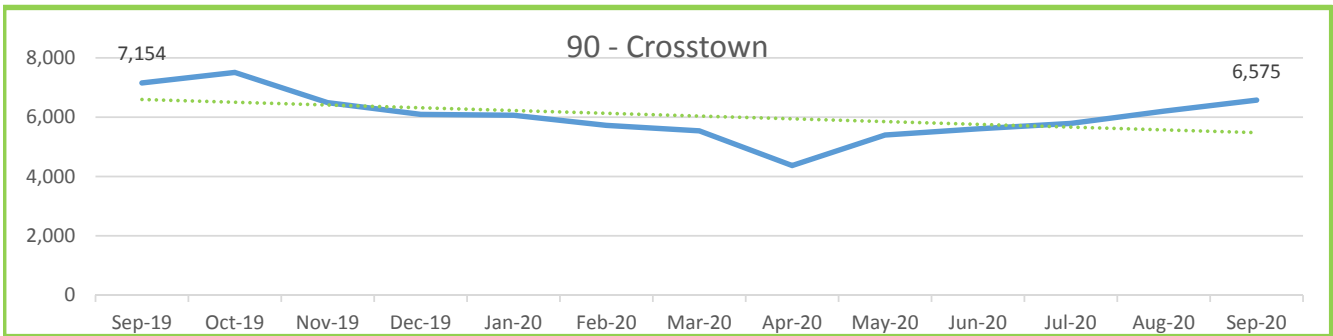
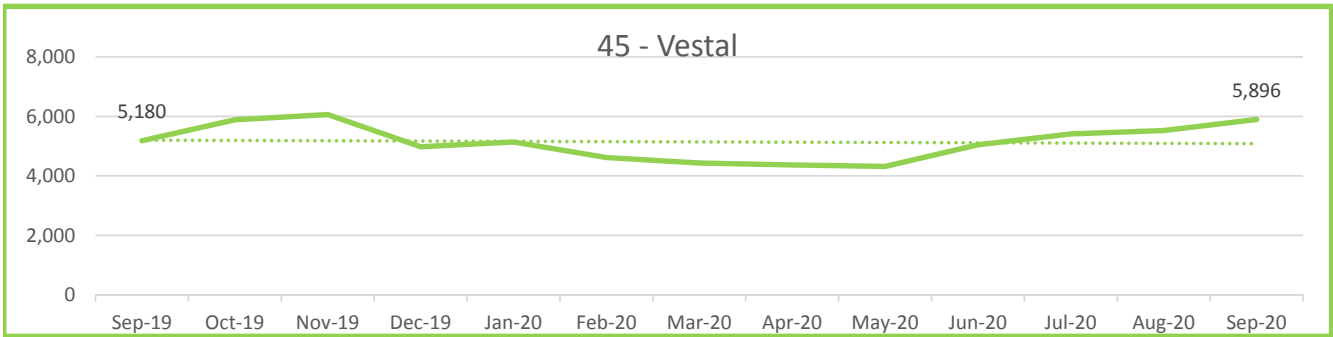
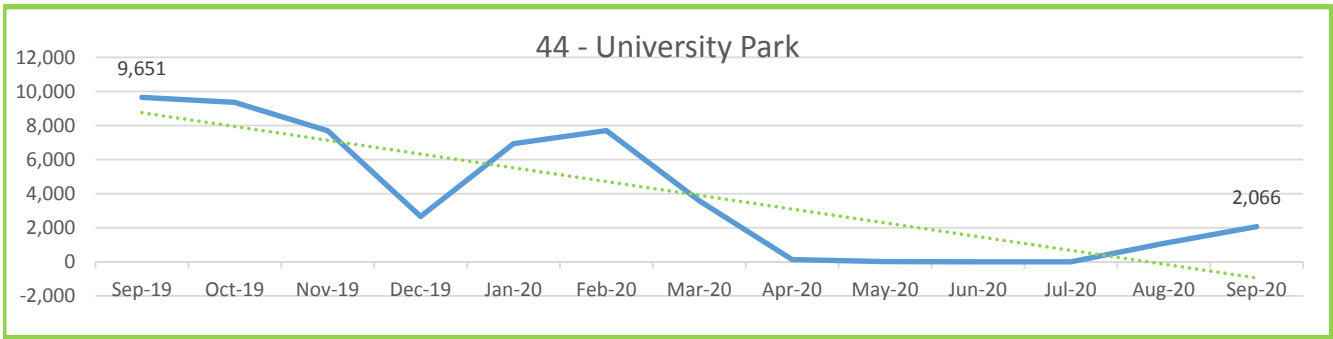
16 - Cedar Bluff Connector



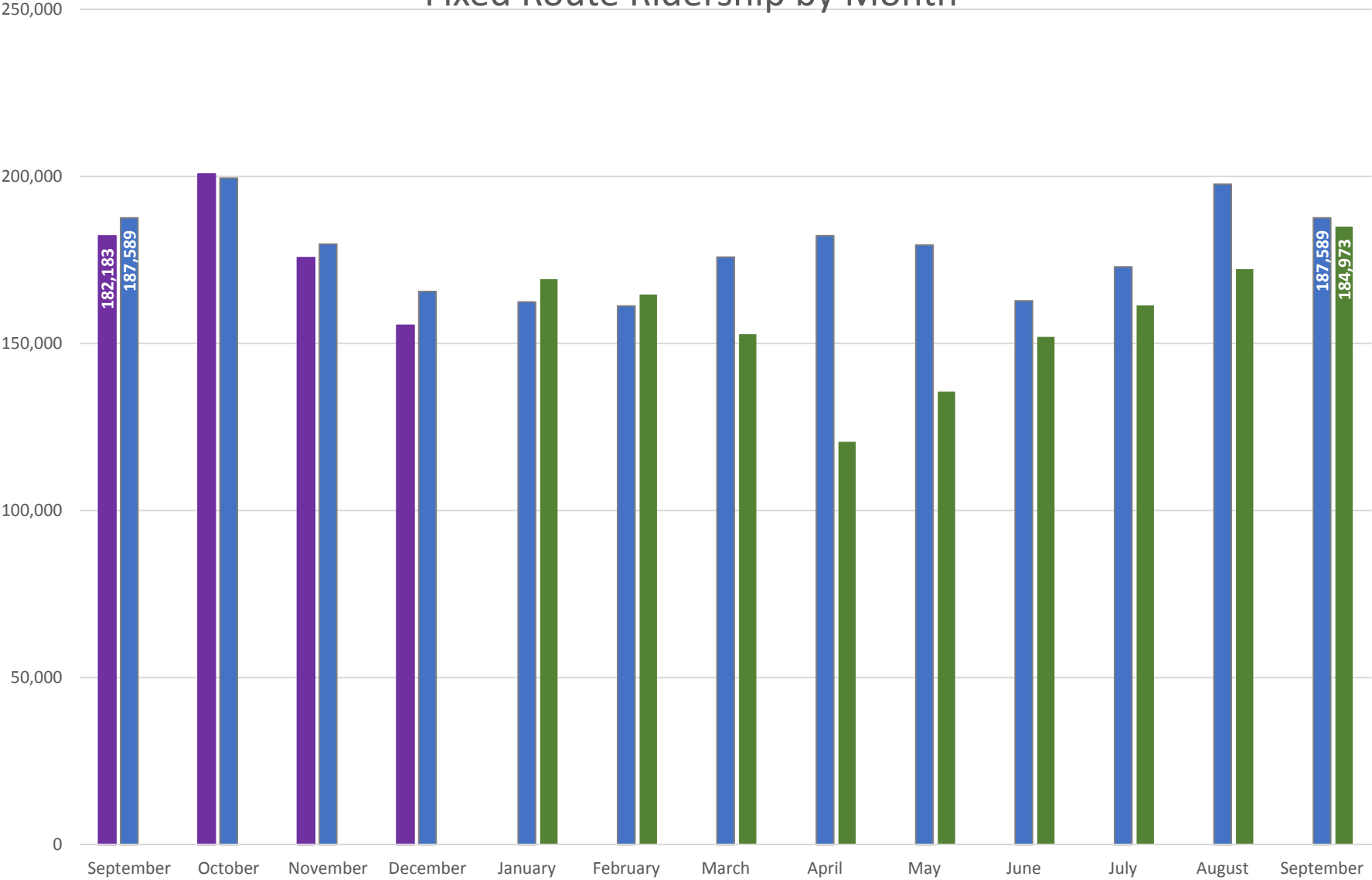






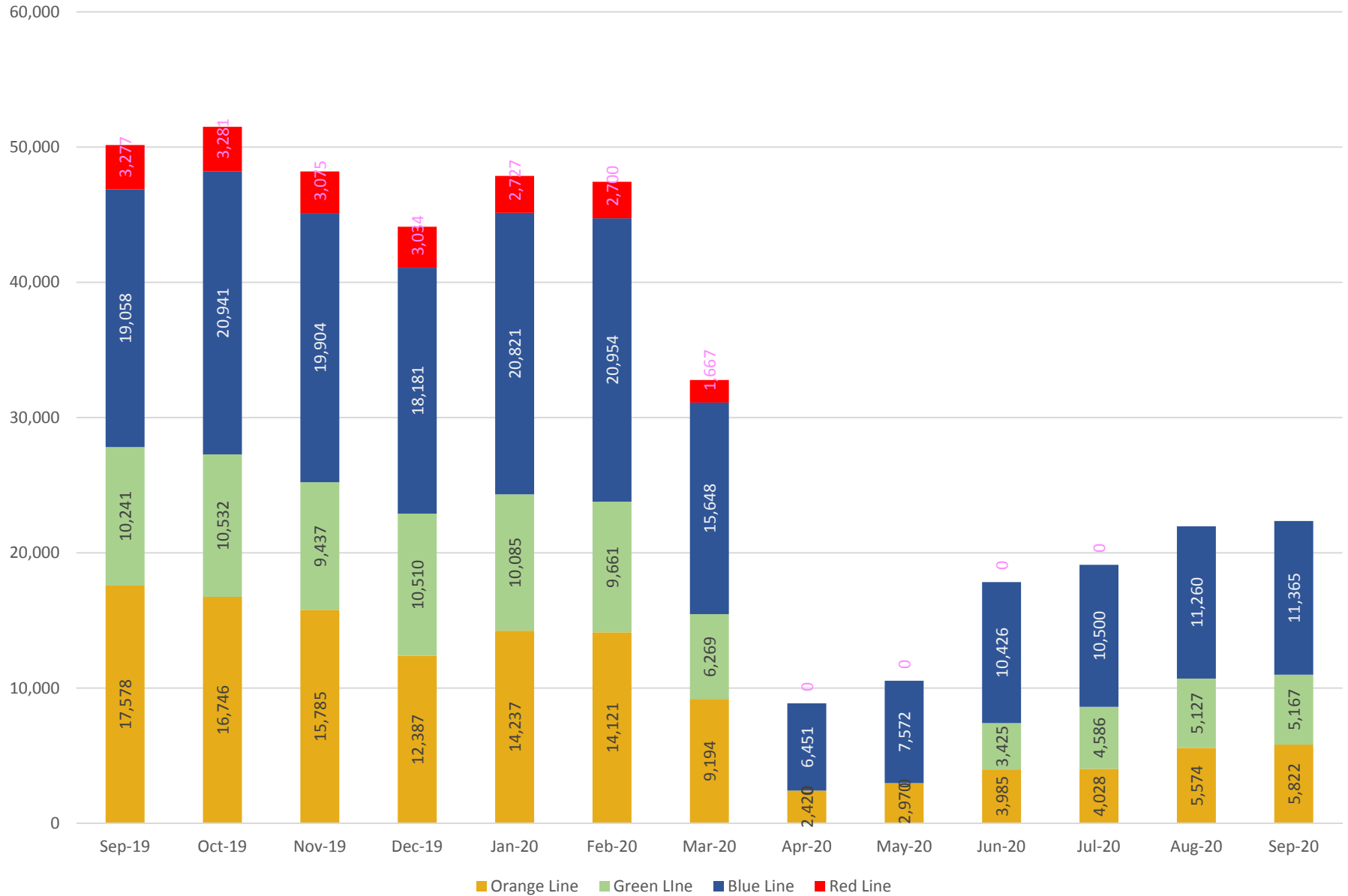


Fixed Route Ridership by Month

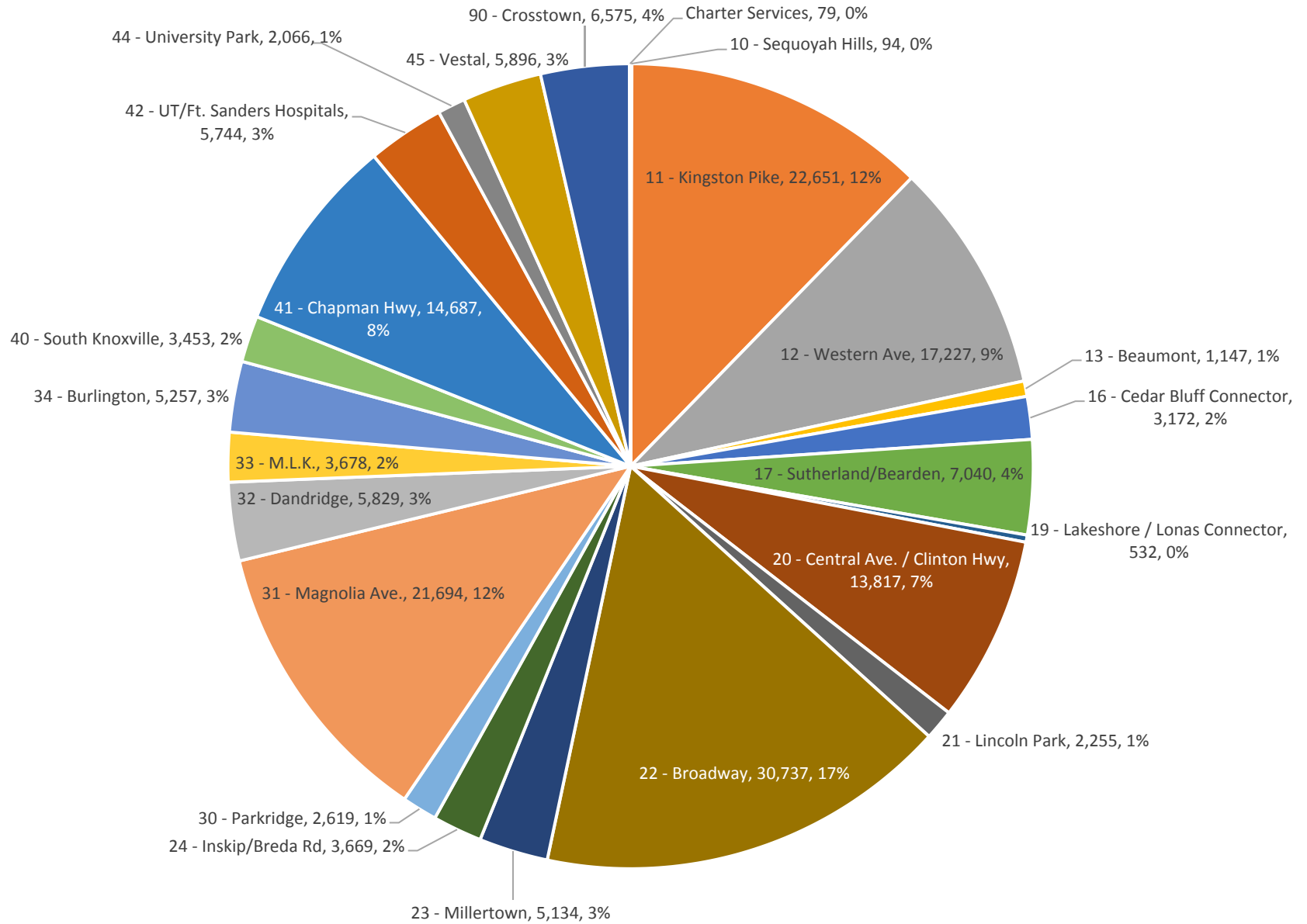


■ 2018 ■ 2019 ■ 2020

Trolley Ridership



September 2020 System Ridership by Route





ROUTE PERFORMANCE REPORT
September, 2020

ROUTE NUMBER	ROUTE NAME	RIDERSHIP	Percentage of Ridership	MILES	Percentage of Miles	HOURS	Percentage of Hours	Passg/ Mile	Passg/ Hour
10	Sequoyah Hills	94	0.1%	955	0.4%	96	0.6%	0.10	0.98
11	Kingston Pike	22,651	12.2%	27,511	12.2%	2,305	13.5%	0.82	9.83
12	Western Ave	17,227	9.3%	17,839	7.9%	1,344	7.9%	0.97	12.82
13	Beaumont	1,147	0.6%	3,709	1.6%	270	1.6%	0.31	4.24
16	Cedar Bluff Connector	3,172	1.7%	4,781	2.1%	377	2.2%	0.66	8.42
17	Sutherland/Bearden	7,040	3.8%	10,443	4.6%	805	4.7%	0.67	8.75
19	Lakeshore/Lonas Connector	532	0.3%	4,790	2.1%	282	1.7%	0.11	1.89
20	Central Ave/Clinton Hwy	13,817	7.5%	13,574	6.0%	838	4.9%	1.02	16.49
21	Lincoln Park	2,255	1.2%	4,493	2.0%	353	2.1%	0.50	6.39
22	Broadway	30,737	16.6%	18,536	8.2%	1,375	8.1%	1.66	22.35
23	Millertown	5,134	2.8%	8,257	3.7%	724	4.2%	0.62	7.09
24	Inskip/Breda Rd	3,669	2.0%	6,359	2.8%	460	2.7%	0.58	7.98
30	Parkridge	2,619	1.4%	3,351	1.5%	264	1.5%	0.78	9.94
31	Magnolia Ave.	21,694	11.7%	13,272	5.9%	1,116	6.6%	1.63	19.43
32	Dandridge	5,829	3.2%	7,788	3.5%	500	2.9%	0.75	11.67
33	M.L.K.	3,678	2.0%	7,945	3.5%	645	3.8%	0.46	5.70
34	Burlington	5,257	2.8%	11,518	5.1%	787	4.6%	0.46	6.68
40	South Knoxville	3,453	1.9%	10,634	4.7%	754	4.4%	0.32	4.58
41	Chapman Hwy	14,687	7.9%	14,082	6.3%	862	5.1%	1.04	17.05
42	UT/Ft Sanders Hospitals	5,744	3.1%	6,324	2.8%	789	4.6%	0.91	7.28
43	University Heights	0	0.0%	0	0.0%	0	0.0%	0.00	0.00
44	University Park	2,066	1.1%	2,646	1.2%	305	1.8%	0.78	6.78
45	Vestal	5,896	3.2%	9,890	4.4%	690	4.1%	0.60	8.54
90	Crosstown	6,575	3.6%	16,606	7.4%	1,096	6.4%	0.40	6.00
	Other/ Unknown	0							
SUB TOTAL LINE SERVICE		184,973		225,301		17,036		0.82	10.86
82	Trolley (Orange Line)	5,822	26.0%	6,502	42.7%	1,036	44.1%	0.90	5.62
84	Trolley (Green Line)	5,167	23.1%	4,097	26.9%	701	29.8%	1.26	7.38
86	Trolley (Blue Line)	11,365	50.8%	4,644	30.5%	612	26.1%	2.45	18.57
SUB TOTAL TROLLEY SERVICES		22,354		15,244		2,348		1.47	9.52
TOTAL PASSENGERS WITH TROLLEYS		207,327		240,545		19,385		0.86	10.70
LIFT SERVICE		5,278		37,099		2,781		0.14	1.90
TOTAL SCHEDULED SERVICES		212,605		277,644		22,166		0.77	9.59
TOTAL CHARTER SERVICES		79		26		8		3.04	9.88
GRAND TOTAL ALL KAT SERVICES		212,684		277,670		22,174		0.77	9.59



SYSTEM PERFORMANCE REPORT
September, 2020

	<u>THIS MONTH</u>			<u>FISCAL YEAR-TO-DATE</u>		
	<u>This Year</u>	<u>Last Year</u>	<u>Change</u>	<u>This Year</u>	<u>Last Year</u>	<u>Change</u>
FIXED ROUTE SERVICE						
Total Passengers	207,327	237,743	-13%	582,049	721,641	-19%
System Generated Revenue				\$97,693	\$550,453	-82%
Revenue Veh. Miles	240,545	239,432	0%	721,019	731,063	-1%
Revenue Veh. Hours	19,385	19,172	1%	57,970	57,946	0%
Passengers/Mile	0.86	0.99	-13%	0.81	0.99	-18%
Passengers/Hour	10.70	12.40	-14%	10.04	12.45	-19%
Preventable Accidents	1	3	-67%	5	3	67%
Mechanical Road Calls	34	42	-19%	84	99	-15%
Accidents/100,000 Miles	0.42	1.25	-67%	0.69	0.41	69%
Miles/Road Failure	7,075	5,701	24%	8,584	7,384	16%
DEMAND RESPONSE						
					0	
Total Passengers	5,278	5,537	-5%	15,186	16,717	-9%
System Generated Revenue				\$0	\$40,153	-100%
Revenue Veh. Miles	37,099	35,028	6%	109,251	107,715	1%
Revenue Veh. Hours	2,781	2,790	-0%	8,136	8,510	-4%
Passengers/Mile	0.14	0.16	-10%	0.14	0.16	-10%
Passengers/Hour	1.90	1.98	-4%	1.87	1.96	-5%
Preventable Accidents	0	0	0%	1	0	0%
Mechanical Road Calls	4	4	0%	6	12	-50%
Accidents/100,000 Miles	0.00	0.00	0%	0.92	0.00	0%
Miles/Road Failure	9,275	8,757	6%	18,209	8,976	103%
CHARTER SERVICE						
					0	
Charters	79	185	-57%	441	753	-41%
Sports Charters	0	8,825	-100%	0	13,873	-100%
Total Passengers	79	9,010	-99%	441	14,626	-97%
Revenue						0%
Football Shuttle Charters				\$0	\$42,255	-100%
Trolley Charters				\$4,750	\$4,325	10%
Total Miles	26	2,629	-99%	270	4,111	-93%
Total Hours	8.0	508.0	-98%	46	866	-95%

City of Knoxville
Schedule of Revenues & Expenses Compared to Budget
September, 2020

	Current Year:					Prior Year:	
	Original Budget	Current Budget	Actual	Variance		Actual - Prior Year	Variance
Revenue							
Charges for Service							
Farebox & Pass Revenue	\$ 980,000	\$ 980,000	\$ -	\$ (980,000)	0.00%	\$ 232,348	\$ (232,348)
Miscellaneous Subsidies - KAT	131,890	131,890	65,509	(66,381)	49.67%	131,890	(66,381)
Football Shuttle	128,000	128,000	-	(128,000)	0.00%	42,255	(42,255)
Charter Fees	27,400	27,400	5,050	(22,350)	18.43%	4,325	725
Miscellaneous Revenue	4,000	4,000	118	(3,882)	2.95%	2,171	(2,053)
Ticket Sales	761,000	761,000	10,655	(750,345)	1.40%	203,460	(192,805)
Total Operating Revenue	<u>2,032,290</u>	<u>2,032,290</u>	<u>81,332</u>	<u>(1,950,958)</u>	<u>4.00%</u>	<u>616,449</u>	<u>(535,117)</u>
Non-Operating Revenues							
Federal Grants	-	-	-	-	-	-	-
State Contribution	3,330,800	3,330,800	832,701	(2,498,099)	25.00%	832,701	-
Transit Grant Revenues	4,931,160	4,931,160	-	(4,931,160)	0.00%	237,694	(237,694)
UT Trolley Subsidy	88,150	88,150	22,038	(66,112)	25.00%	22,038	-
General Fund Transfer	12,978,720	12,978,720	4,396,537	(8,582,183)	33.87%	3,146,985	1,249,552
Total Non-Operating Revenues	<u>21,328,830</u>	<u>21,328,830</u>	<u>5,251,276</u>	<u>(16,077,554)</u>	<u>24.62%</u>	<u>4,239,418</u>	<u>1,011,858</u>
Total Revenue	<u>\$ 23,361,120</u>	<u>\$ 23,361,120</u>	<u>\$ 5,332,608</u>	<u>\$ (18,028,512)</u>	<u>22.83%</u>	<u>\$ 4,855,867</u>	<u>\$ 476,741</u>
Expenditures							
Personal Services							
Wages, Taxes & Retirement Contributions	\$ 14,082,170	\$ 14,032,170	\$ 3,133,580	\$ 10,898,590	22.33%	\$ 3,235,089	\$ (101,509)
Employee Group Insurance/Benefits	4,111,030	4,111,030	1,052,993	3,058,037	25.61%	1,257,362	(204,369)
Total Personal Services	<u>18,193,200</u>	<u>18,143,200</u>	<u>4,186,573</u>	<u>13,956,627</u>	<u>23.08%</u>	<u>4,492,451</u>	<u>(305,878)</u>
Administrative Expenses							
Supplies	373,660	476,090	130,685	345,405	27.45%	52,252	78,433
Services	2,150,240	2,097,810	491,921	1,605,889	23.45%	579,654	(87,733)
Total Administrative Expenses	<u>2,523,900</u>	<u>2,573,900</u>	<u>622,606</u>	<u>1,951,294</u>	<u>24.19%</u>	<u>631,906</u>	<u>(9,300)</u>
Fleet Expenses							
Fleet Supplies	500	500	-	500	0.00%	-	-
Parts	400,000	400,000	219,271	180,729	54.82%	292,957	(73,686)
Fuel/Oil/Fluids	2,243,520	2,243,520	304,158	1,939,362	13.56%	448,862	(144,704)
Total Administrative Expenses	<u>2,644,020</u>	<u>2,644,020</u>	<u>523,429</u>	<u>2,120,591</u>	<u>19.80%</u>	<u>741,819</u>	<u>(218,390)</u>
Total Expenditures	<u>\$ 23,361,120</u>	<u>\$ 23,361,120</u>	<u>\$ 5,332,608</u>	<u>\$ 18,028,512</u>	<u>22.83%</u>	<u>\$ 5,866,176</u>	<u>\$ (533,568)</u>
Excess (Deficiency) of Revenues Over Expenses			<u>\$ -</u>			<u>\$ (1,010,309)</u>	<u>\$ 1,010,309</u>

MEMORANDUM

October 8, 2020

To: KTA Commissioners
From: Belinda Woodiel-Brill
Re: Proposed timepoint adjustments for January 2021



As mentioned in the last KTA Meeting on Thursday, September 24, KAT is proposing four minor timepoint adjustments for the upcoming shake-up. These adjustments were suggested by bus operators and confirmed by our Operations Department as a beneficial change to better ensure timely transfers between buses. The proposed changes are as follows:

Route 12 – Western Avenue – Inbound to Knoxville Station

- Proposal to move back by three minutes the departure times at the Mechanicsville Food City (Timepoint #9). Current weekday and Saturday schedule would adjust from :23 and :53 after each hour to :20 and :50 departures. Sunday service would also move departures back three minutes.
- Proposal to move back by three minutes the departure times at The Change Center (Timepoint #10). Current weekday and Saturday schedule would adjust from :05 and :35 after each hour to :02 and :32 departures. Sunday service would also move departures back three minutes.

Route 90 - Crosstown – eastbound to Knoxville Center Mall

- Proposal to move back by three minutes the departure times at Middlebrook Pike at Piney Grove Church Rd. (Timepoint #9). Current weekday and Saturday schedule would adjust from :08 after each hour to :05 after each hour.
- Proposal to move back by three minutes the departure times at I-640 Plaza (Timepoint #10). Current weekday and Saturday schedule would adjust from :16 after each hour to :13 after each hour.

For Route 12 – Western Avenue, this change will allow more time for transferring at Knoxville Station. For Route 90 – Crosstown, this change will allow for more time for transfers with Route 12 – Western Avenue at Industrial Parkway. These proposed changes do not require a Title VI analysis.

The flyer regarding these changes has been provided at the four individual stop locations, as well as on all buses. The information has been available on KAT's website and information was also posted on social media.

If approved, these changes would take effect January 4, 2021.

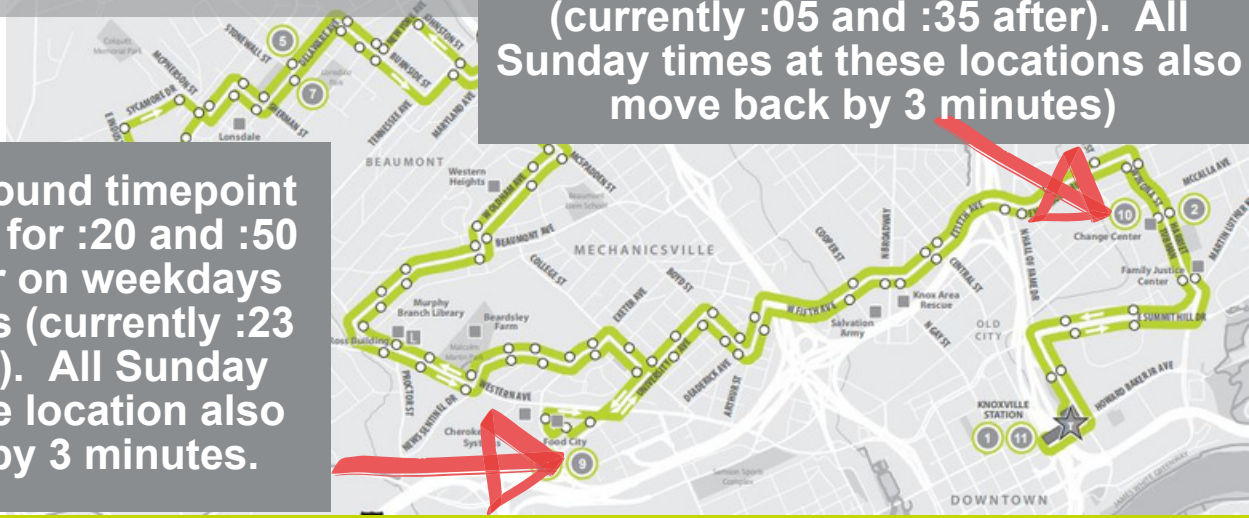
PROPOSED ROUTE CHANGES FOR JANUARY 2021

Route 12 - Western Avenue

Adjust two inbound timepoints by 3 minutes.

Change Center inbound timepoint #10: proposed to be :02 and :32 after the hour on weekdays and Saturdays (currently :05 and :35 after). All Sunday times at these locations also move back by 3 minutes)

Food City inbound timepoint #9: proposed for :20 and :50 after the hour on weekdays and Saturdays (currently :23 and :53 after). All Sunday times at these location also move back by 3 minutes.

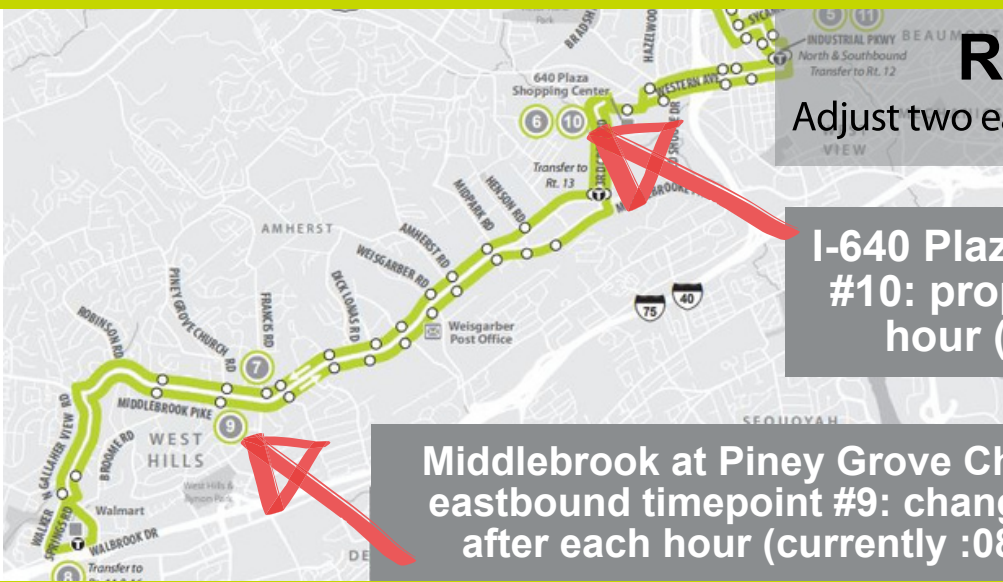


Route 90 - Crosstown

Adjust two eastbound timepoints by 3 minutes.

I-640 Plaza eastbound timepoint #10: proposed for :13 after the hour (currently :16 after)

Middlebrook at Piney Grove Church Rd eastbound timepoint #9: change to :05 after each hour (currently :08 after)



Public comments are encouraged.

If approved, these changes would take effect on Monday, January 4, 2021.

TO PROVIDE COMMENT:

Go to KATbus.com and click on the 'Contact Us' link or use the KTA Public Comment Form at www.katbus.com/KTA. Or, call 637-3000.

Questions? Call 637-3000 or Visit Knoxville Station's Customer Service Counter.

The Knoxville Transportation Authority will vote on these proposed changes on Thursday, October 22, 2020 at their Zoom meeting at 3:00 p.m.

