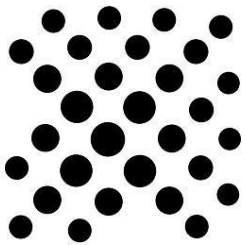


Knoxville Transportation Authority



kat

KNOWVILLE
AREA TRANSIT

Monthly Report

April 2020



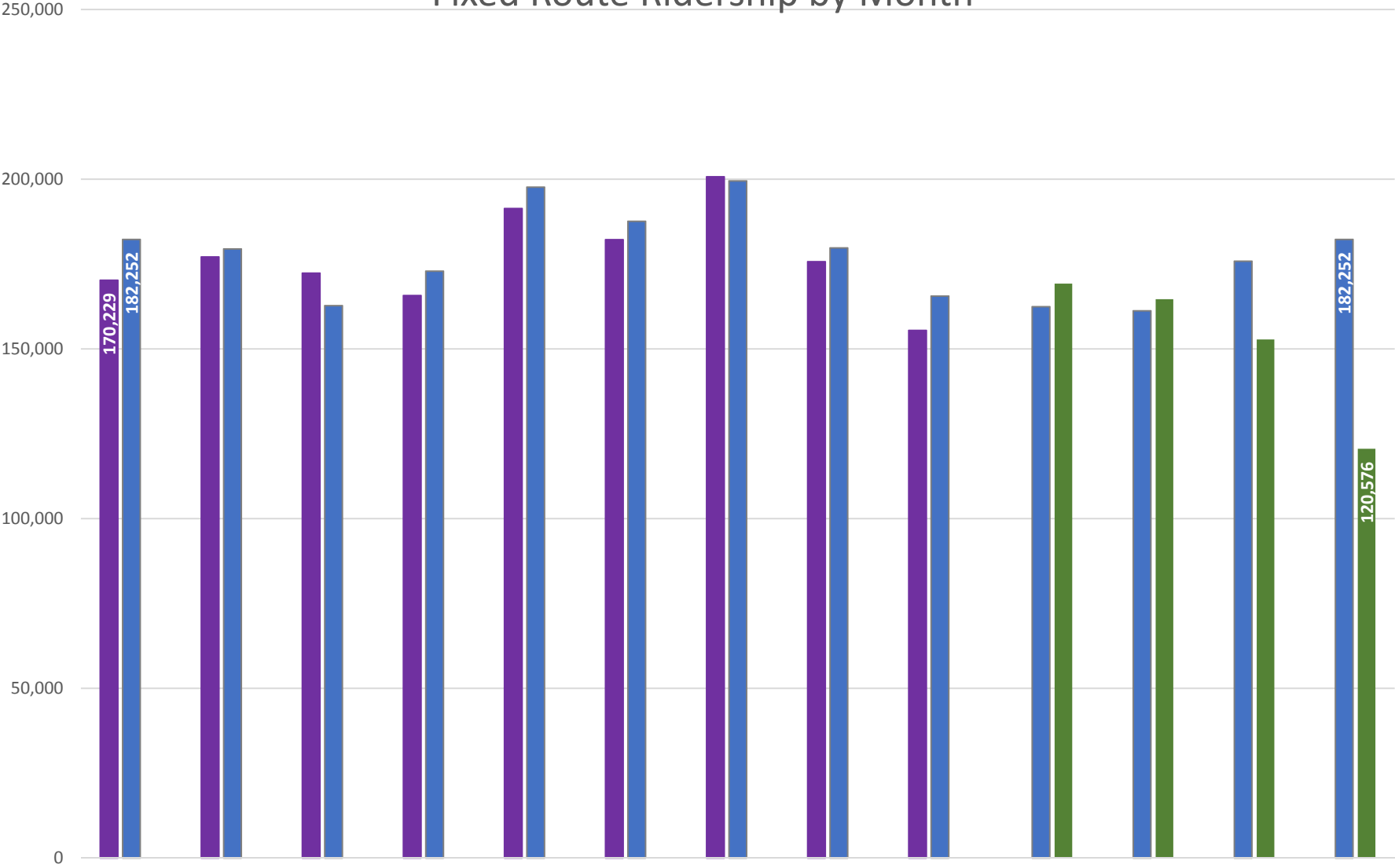
Monthly KAT Staff Report to KTA – April, 2020

COVID-19 Update and Status

- As we complete Phase 1 of the reopening process for Knoxville/Knox County, we are seeing increasing need for our service even as we have been maintaining our 10 passenger limit per bus. While we work with the Health Department to finalize our plan for Phase 2, we are looking at all options, from re-instating fares, to expanding bus capacity, to looking at other creative ways to keep our operators and passengers safe. Our operations team continues to respond to these challenges with additional pick-up buses staged at the platform and other strategies to help ensure that passengers get where they need to go as efficiently as possible.
- With our workforce returning, we plan to return to regular service levels on Monday, July 6.
- As mentioned in a previous email update, the Red Line trolley will not be returning with the regular service in July. As you recall, this was a demonstration project, and due to the low ridership shown during Red Line operation as well as the lack of continued funding for the route, KAT will not be bringing a request for permanent approval to the board.
- Our weekly fixed route and trolley ridership numbers charted around 44% lower than the same period in the previous year in April. With more businesses reopening in May, we are seeing that percentage loss in ridership drop by week, indicating more people are riding with us. The most recent May week recorded indicates a drop of 30% over the same period the previous year.
- City Council passed a resolution on May 19, 2020, authorizing the City to apply for and accept a CARES Act award in the amount of \$13,264,902 to assist with loss of revenues and increased expenses during the COVID-19 pandemic. The City will use this funding to keep transit operating in the City for the rest of this fiscal year and for a part of next fiscal year, which begins July 1, 2020. We are very fortunate to have this support.

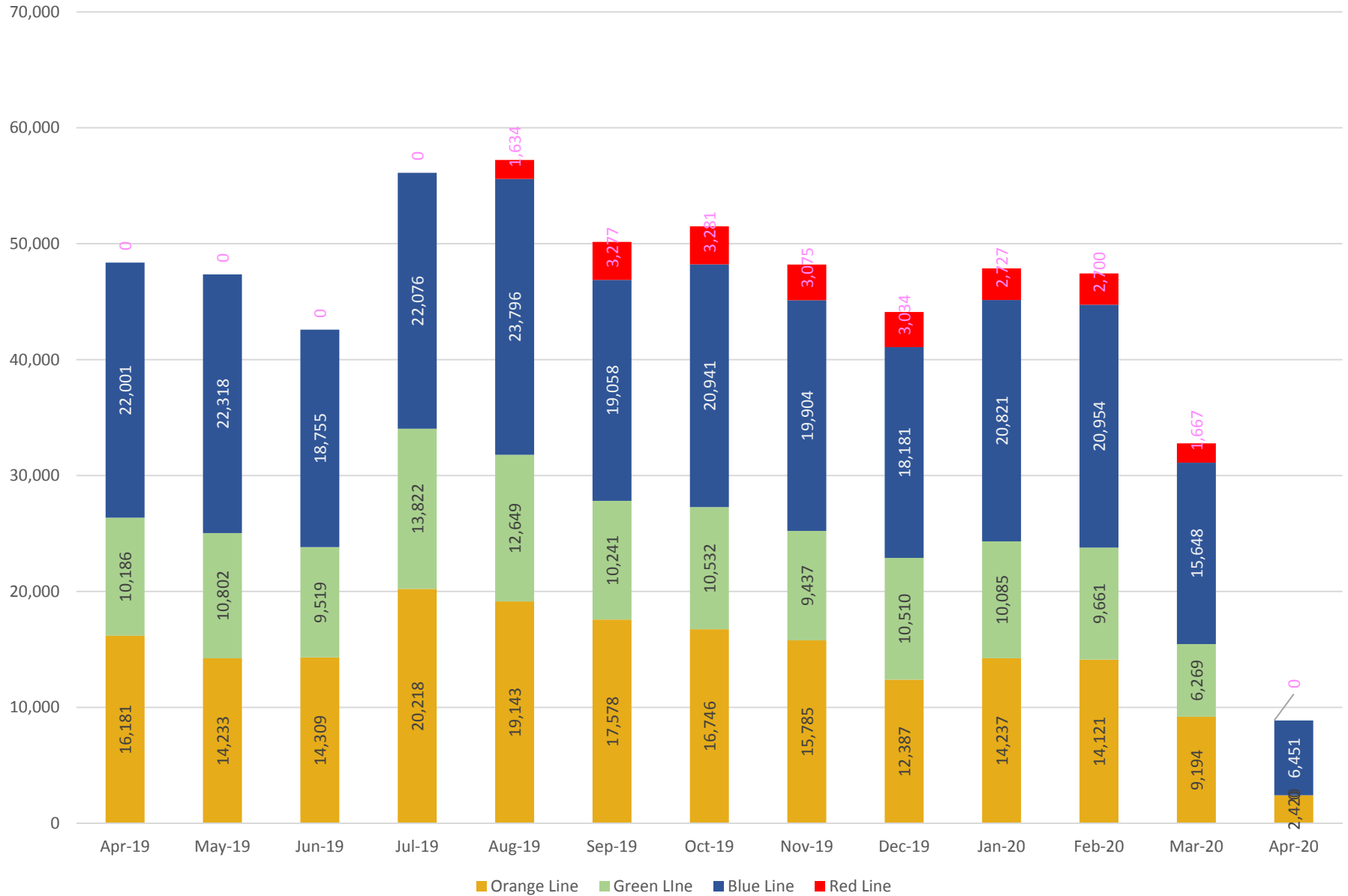
Respectfully submitted by Melissa Roberson, Interim Director of Transit

Fixed Route Ridership by Month

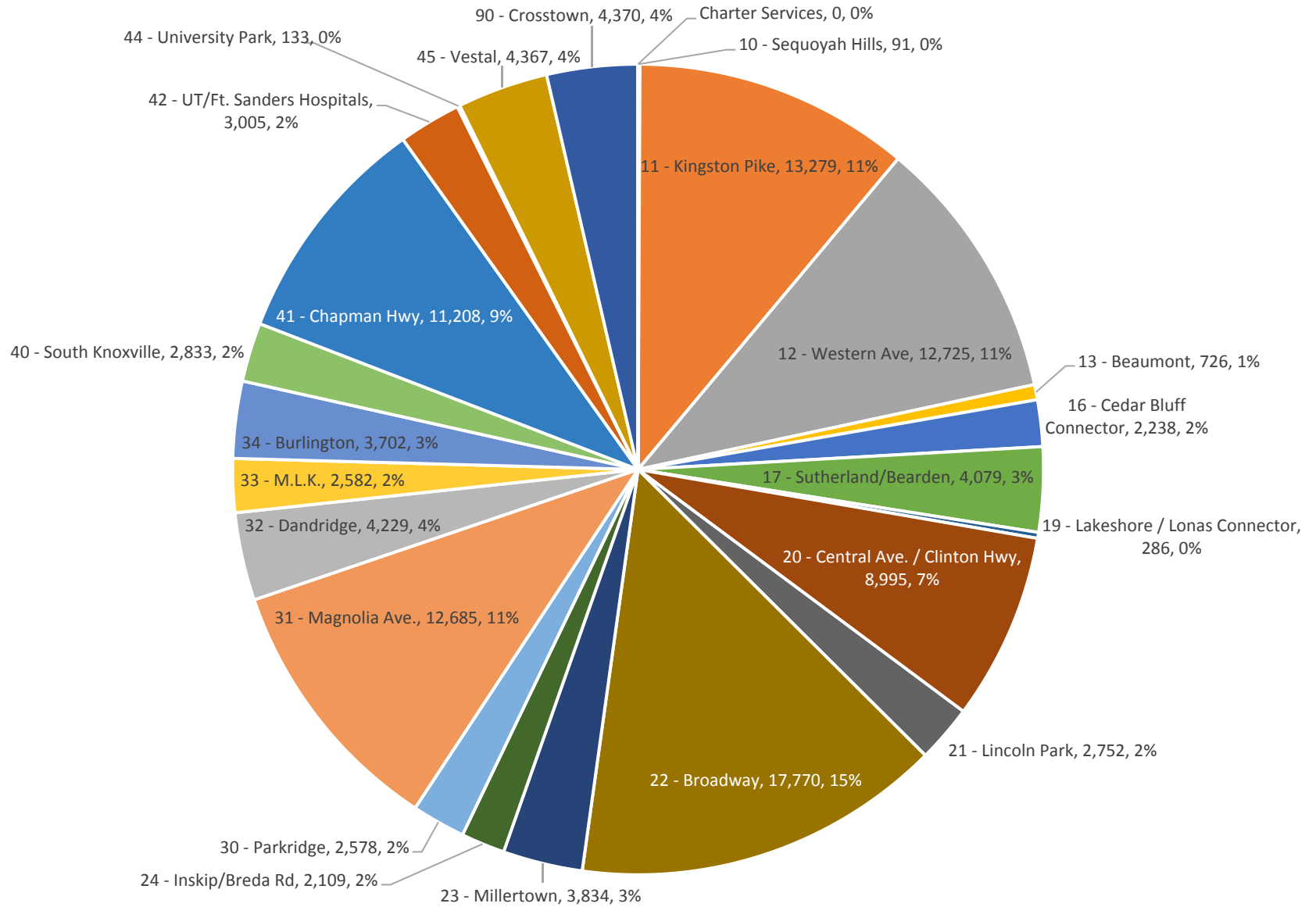


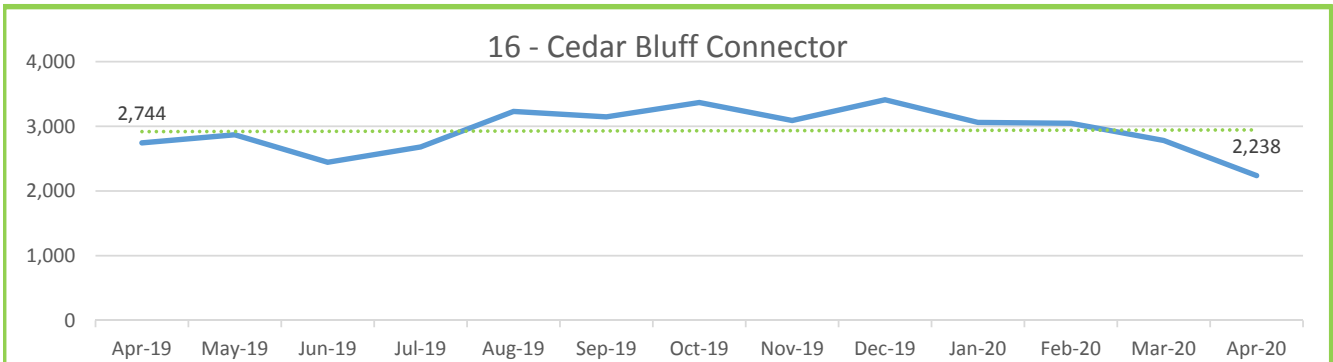
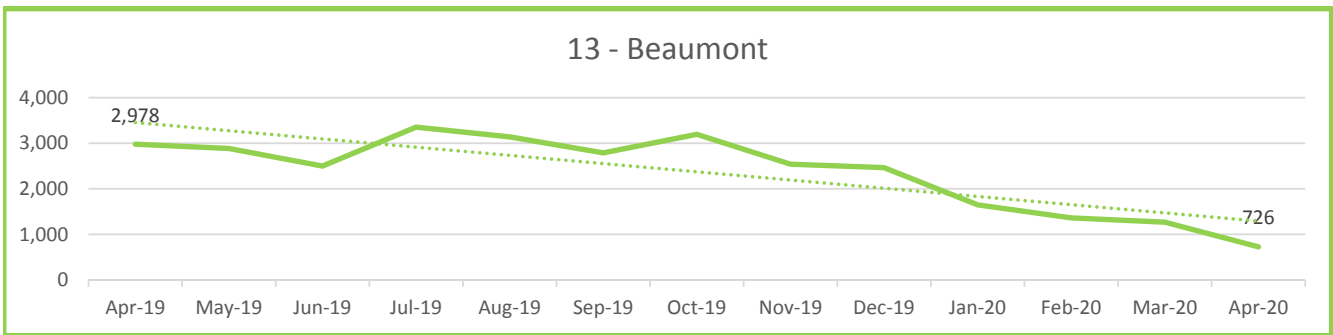
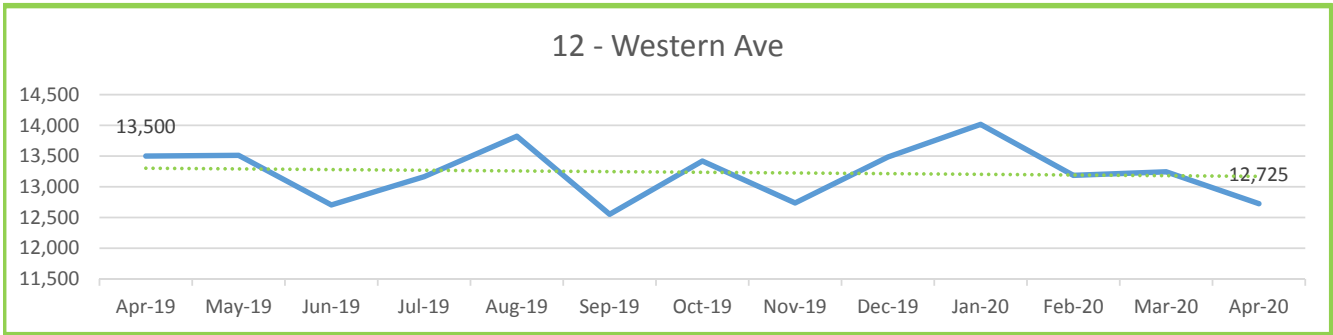
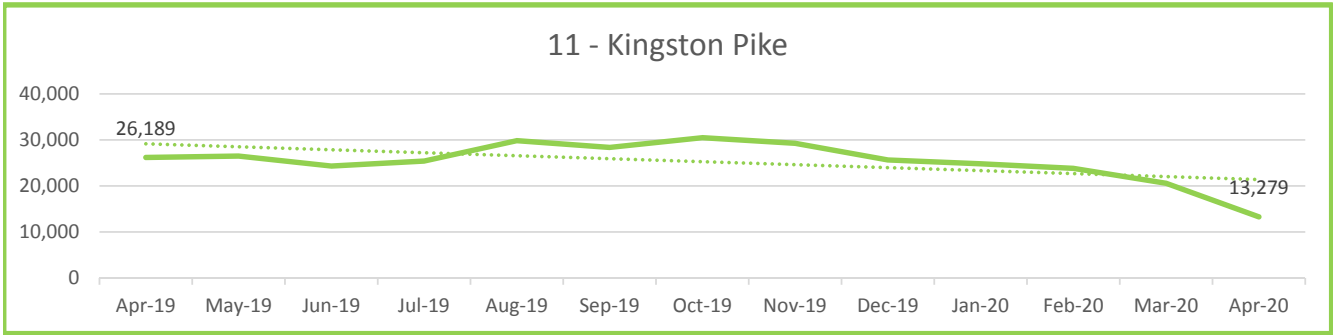
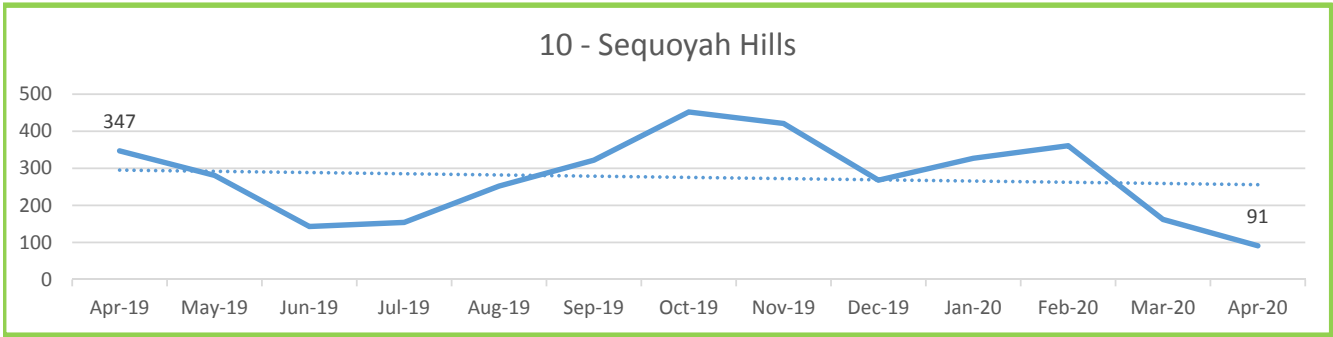
■ 2018 ■ 2019 ■ 2020

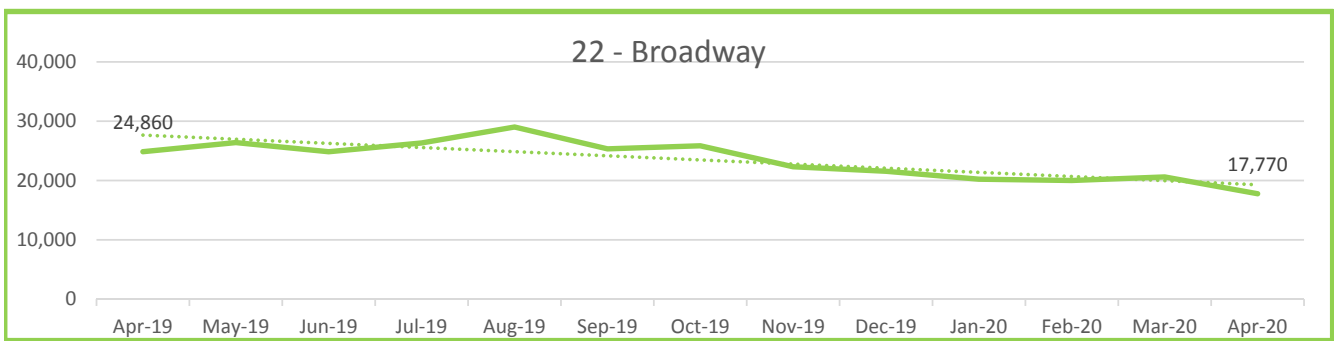
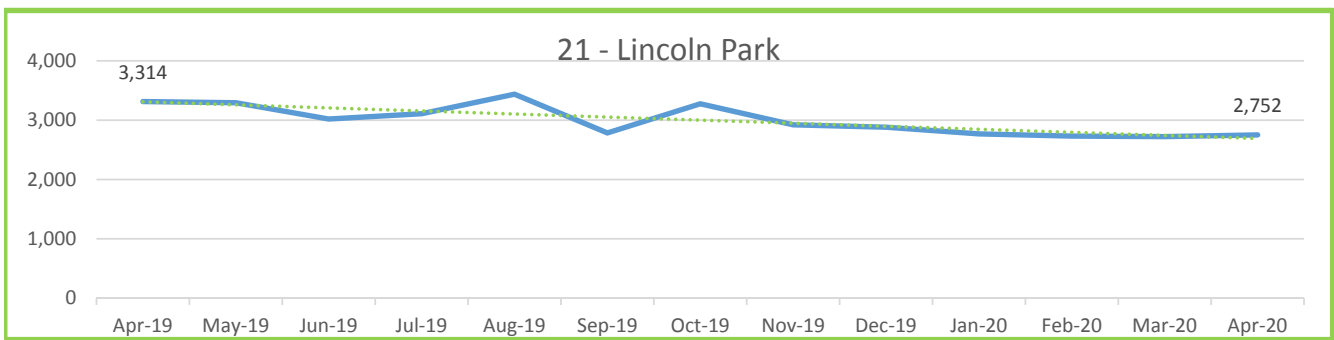
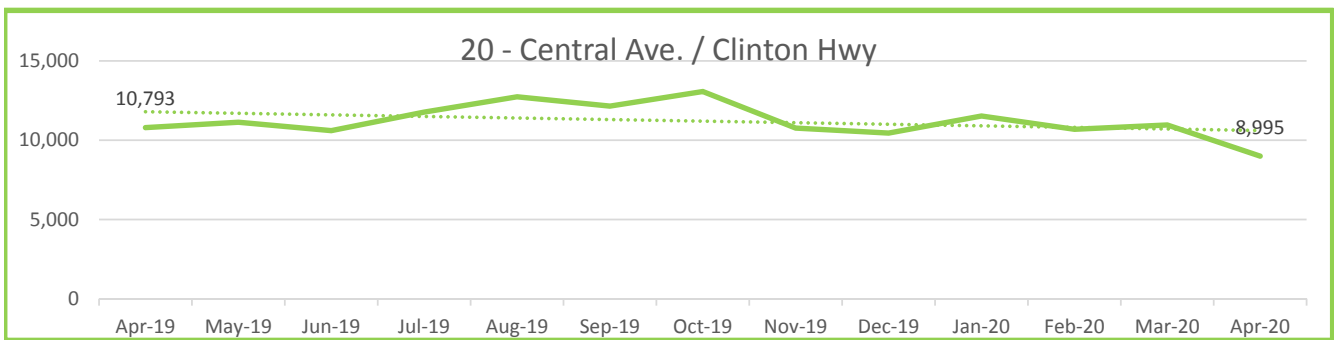
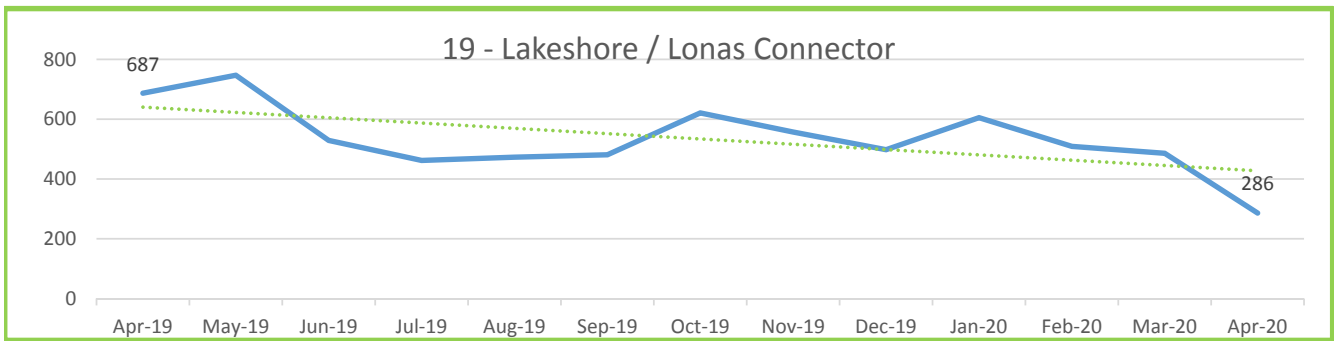
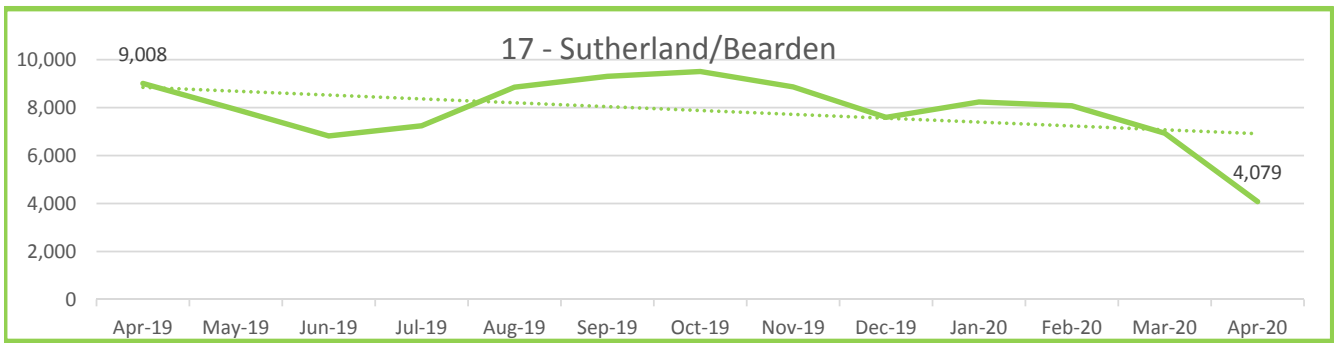
Trolley Ridership

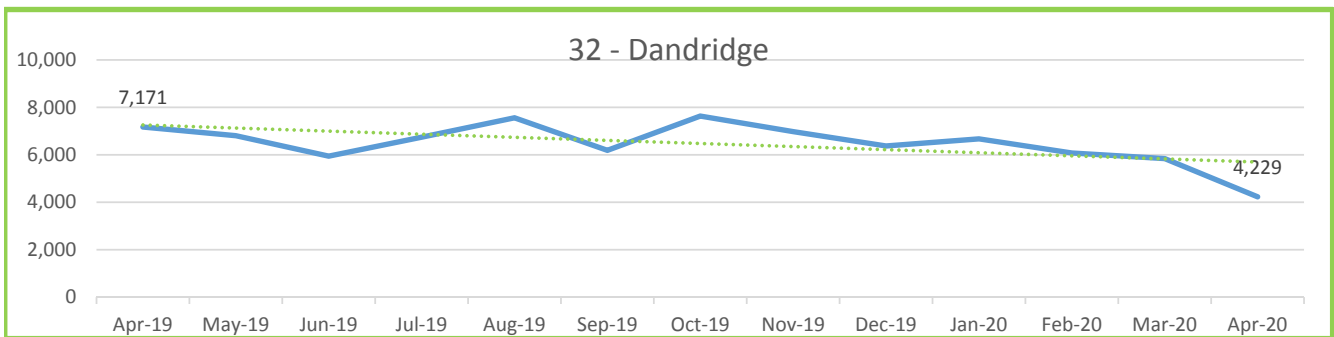
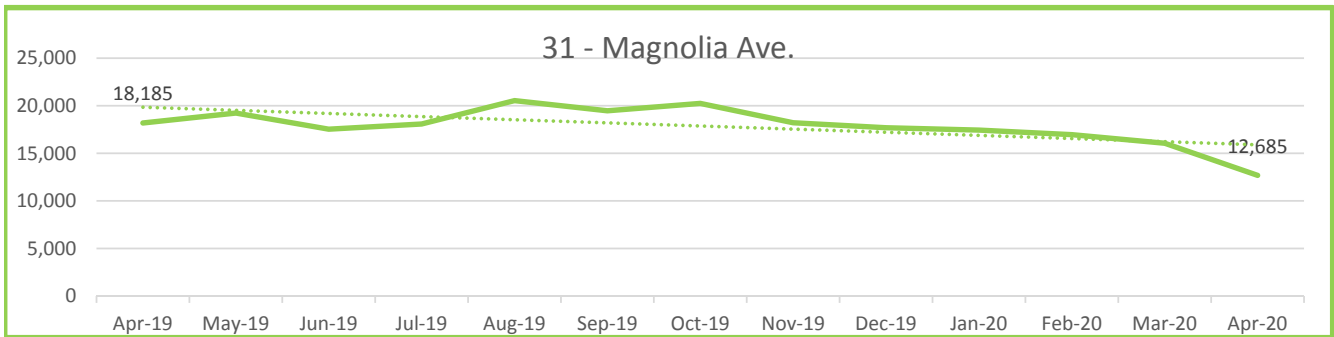
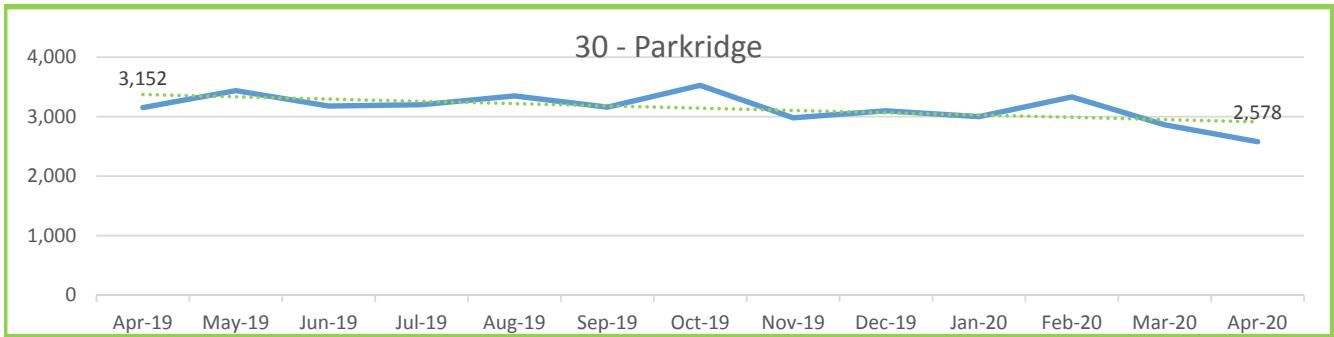
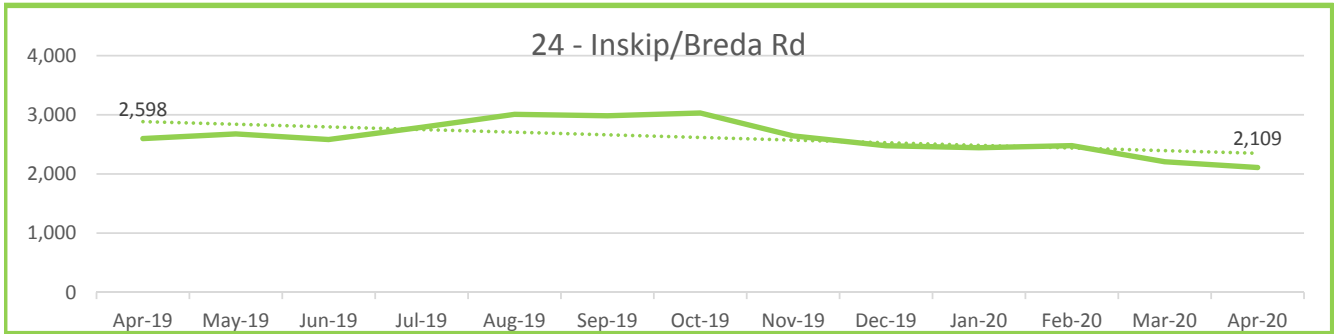
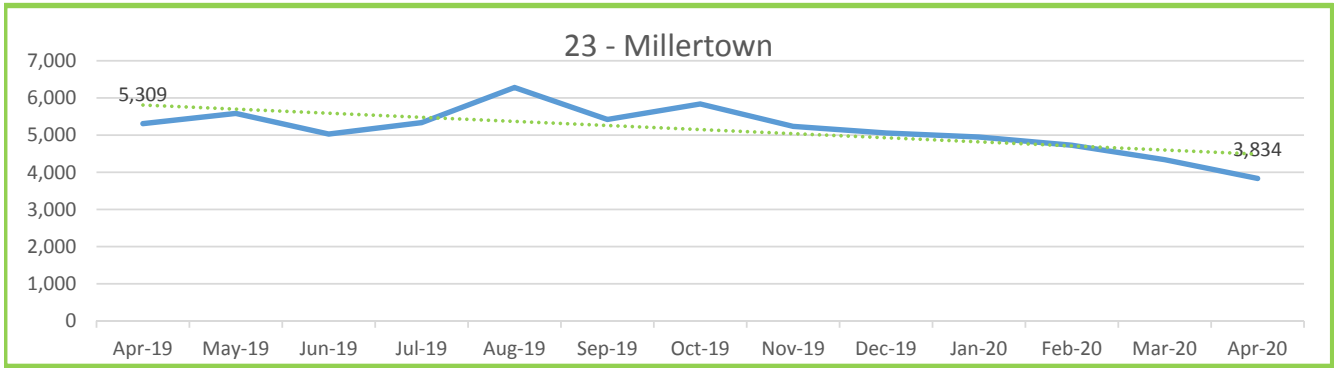


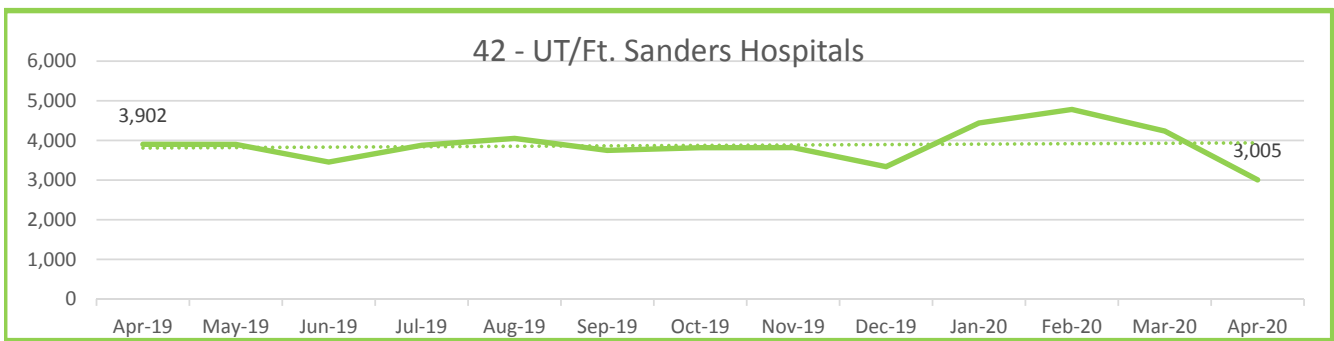
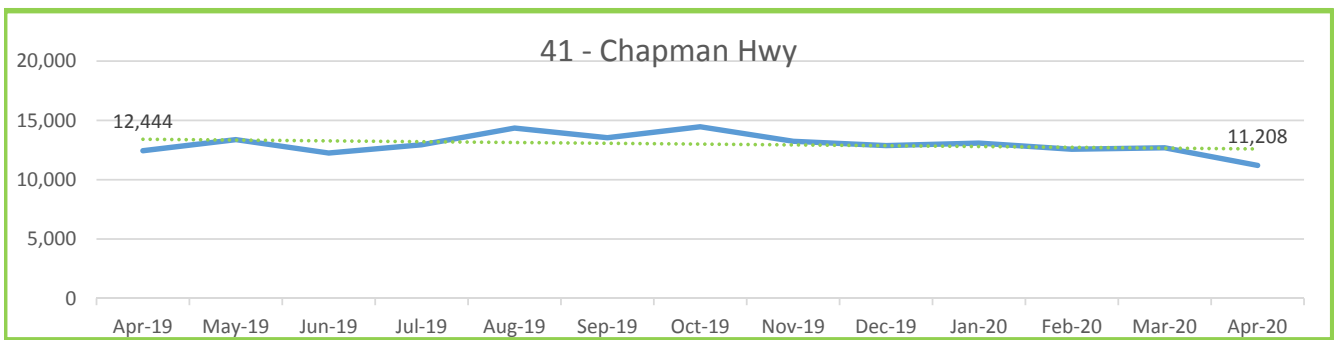
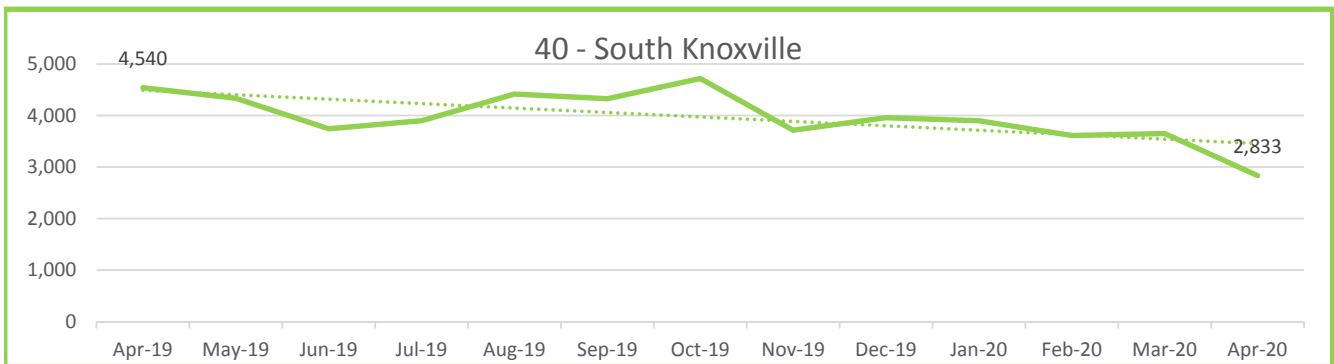
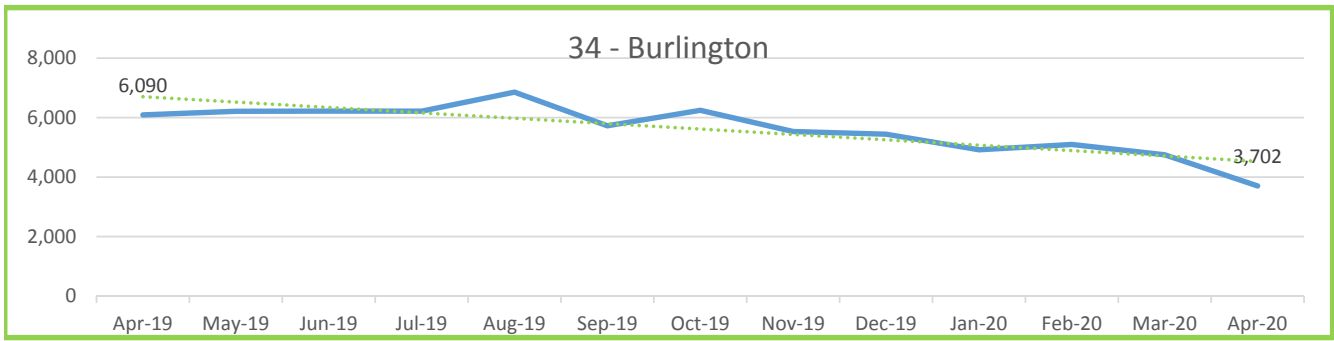
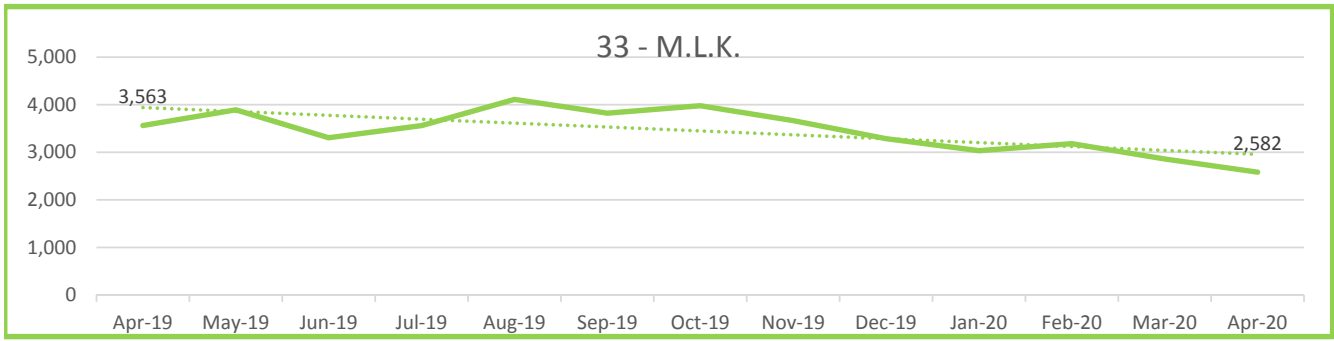
April 2020 System Ridership by Route

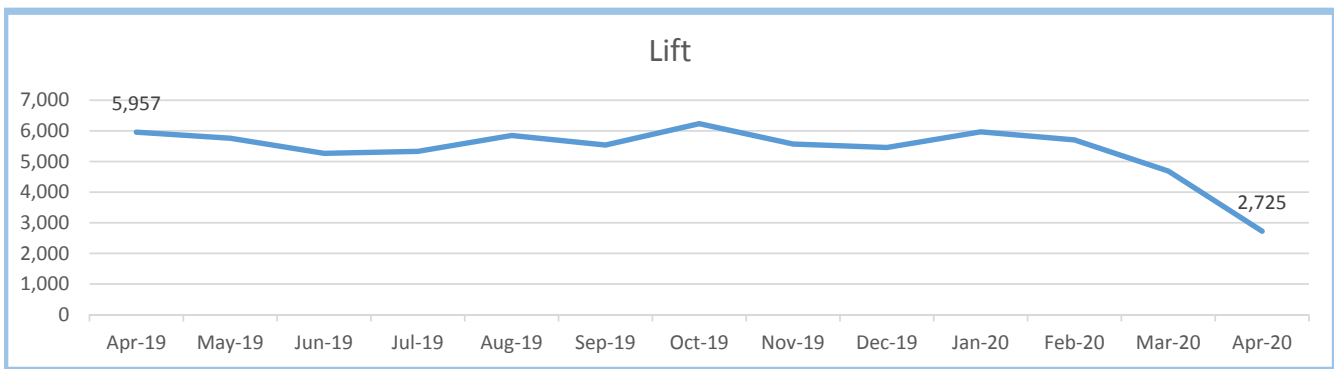
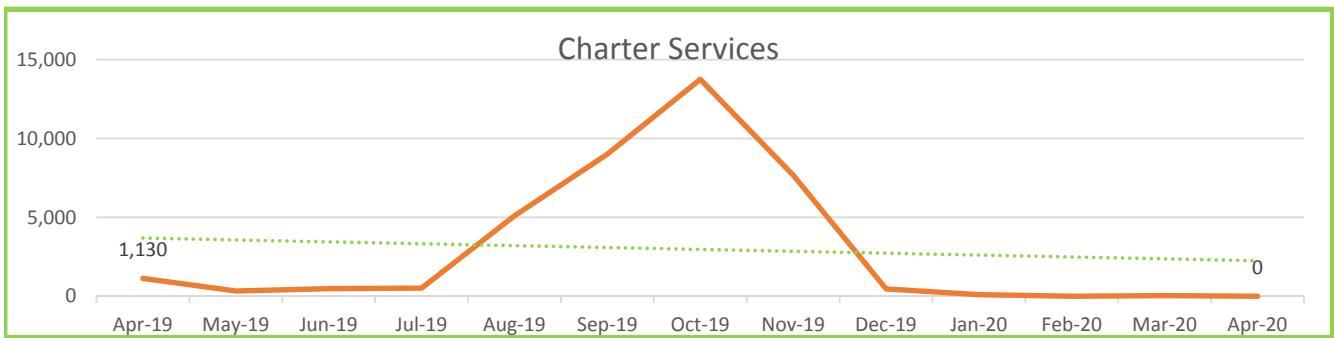
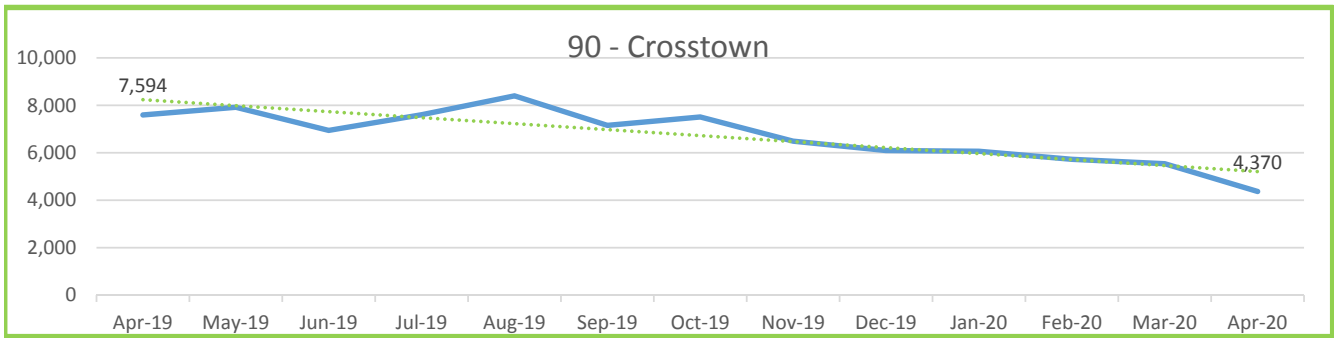
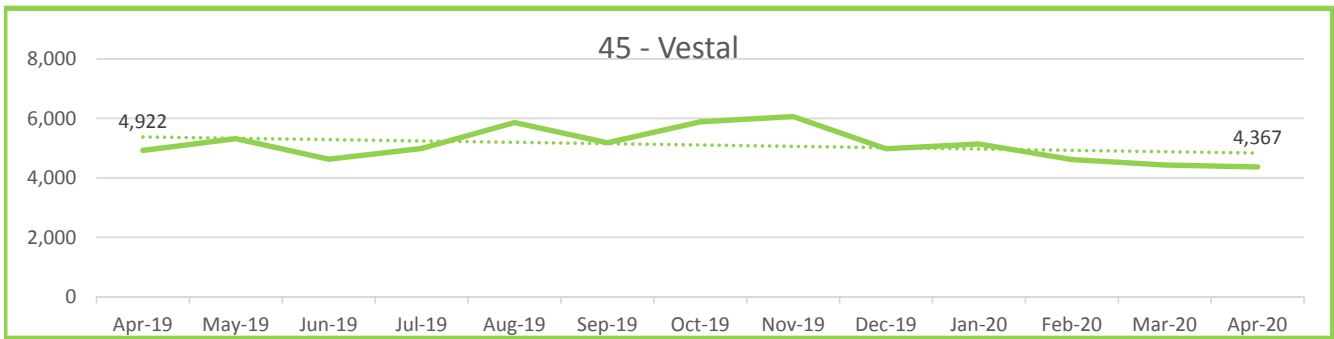
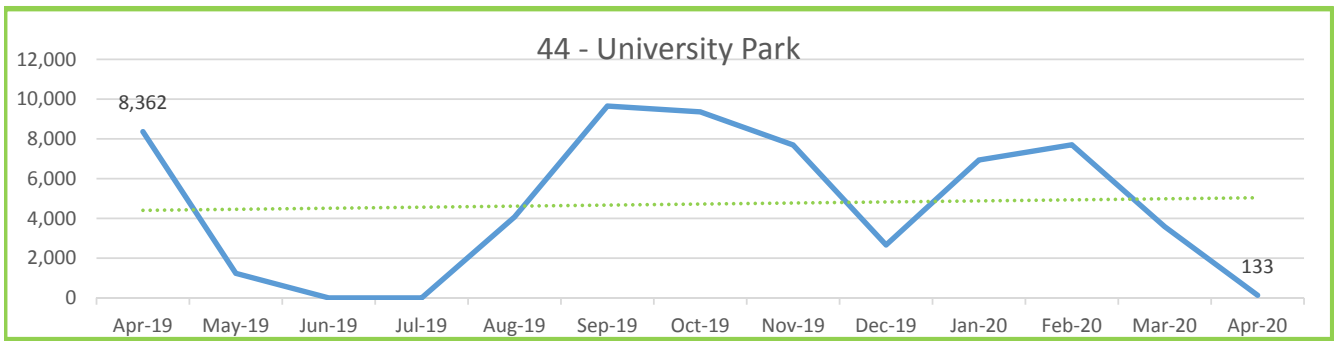














ROUTE PERFORMANCE REPORT
April, 2020

ROUTE NUMBER	ROUTE NAME	RIDERSHIP	Percentage of Ridership	MILES	Percentage of Miles	HOURS	Percentage of Hours	Passg/ Mile	Passg/ Hour
10	Sequoyah Hills	91	0.1%	1,001	0.5%	101	0.7%	0.09	0.90
11	Kingston Pike	13,279	11.0%	27,811	13.7%	1,582	11.2%	0.48	8.39
12	Western Ave	12,725	10.6%	17,895	8.8%	1,352	9.6%	0.71	9.41
13	Beaumont	726	0.6%	3,885	1.9%	283	2.0%	0.19	2.56
16	Cedar Bluff Connector	2,238	1.9%	4,802	2.4%	378	2.7%	0.47	5.92
17	Sutherland/Bearden	4,079	3.4%	5,683	2.8%	438	3.1%	0.72	9.31
19	Lakeshore/Lonas Connector	286	0.2%	4,822	2.4%	284	2.0%	0.06	1.01
20	Central Ave/Clinton Hwy	8,995	7.5%	8,813	4.4%	545	3.9%	1.02	16.51
21	Lincoln Park	2,752	2.3%	4,505	2.2%	354	2.5%	0.61	7.78
22	Broadway	17,770	14.7%	18,755	9.3%	1,083	7.7%	0.95	16.41
23	Millertown	3,834	3.2%	8,287	4.1%	726	5.1%	0.46	5.28
24	Inskip/Breda Rd	2,109	1.7%	6,381	3.2%	461	3.3%	0.33	4.57
30	Parkridge	2,578	2.1%	3,367	1.7%	265	1.9%	0.77	9.74
31	Magnolia Ave.	12,685	10.5%	13,397	6.6%	720	5.1%	0.95	17.62
32	Dandridge	4,229	3.5%	5,129	2.5%	329	2.3%	0.82	12.87
33	M.L.K.	2,582	2.1%	7,962	3.9%	645	4.6%	0.32	4.00
34	Burlington	3,702	3.1%	6,067	3.0%	415	2.9%	0.61	8.92
40	South Knoxville	2,833	2.3%	6,049	3.0%	431	3.1%	0.47	6.58
41	Chapman Hwy	11,208	9.3%	14,104	7.0%	863	6.1%	0.79	12.99
42	UT/Ft Sanders Hospitals	3,005	2.5%	6,455	3.2%	806	5.7%	0.47	3.73
43	University Heights	0	0.0%	0	0.0%	0	0.0%	0.00	0.00
44	University Park	133	0.1%	5,283	2.6%	587	4.2%	0.03	0.23
45	Vestal	4,367	3.6%	5,218	2.6%	364	2.6%	0.84	12.00
90	Crosstown	4,370	3.6%	16,621	8.2%	1,096	7.8%	0.26	3.99
	Other/ Unknown	0							
SUB TOTAL LINE SERVICE		120,576		202,290		14,106		0.60	8.55
82	Trolley (Orange Line)	2,420	27.3%	6,222	57.6%	991	62.3%	0.39	2.44
84	Trolley (Green Line)	0	0.0%	0	0.0%	0	0.0%	0.00	0.00
86	Trolley (Blue Line)	6,451	72.7%	4,579	42.4%	600	37.7%	1.41	10.74
88	Trolley (Red Line)	0	0.0%	0	0.0%	0	0.0%	0.00	0.00
SUB TOTAL TROLLEY SERVICES		8,871		10,800		1,592		0.82	5.57
TOTAL PASSENGERS WITH TROLLEYS		129,447		213,090		15,697		0.61	8.25
LIFT SERVICE		2,725		19,807		1,747		0.14	1.56
TOTAL SCHEDULED SERVICES		132,172		232,897		17,444		0.57	7.58
TOTAL CHARTER SERVICES		0		-		-		0.00	0.00
GRAND TOTAL ALL KAT SERVICES		132,172		232,897		17,444		0.57	7.58



SYSTEM PERFORMANCE REPORT
April, 2020

	<u>THIS MONTH</u>			<u>FISCAL YEAR-TO-DATE</u>		
	<u>This Year</u>	<u>Last Year</u>	<u>Change</u>	<u>This Year</u>	<u>Last Year</u>	<u>Change</u>
FIXED ROUTE SERVICE						
Total Passengers	129,447	230,620	-44%	2,154,445	2,251,963	-4%
System Generated Revenue				\$1,331,798	\$1,509,707	-12%
Revenue Veh. Miles	213,090	245,310	-13%	2,410,659	2,314,374	4%
Revenue Veh. Hours	15,697	19,413	-19%	192,078	183,125	5%
Passengers/Mile	0.61	0.94	-35%	0.89	0.97	-8%
Passengers/Hour	8.25	11.88	-31%	11.22	12.30	-9%
Preventable Accidents	0	3	-100%	5	6	-17%
Mechanical Road Calls	13	25	-48%	235	279	-16%
Accidents/100,000 Miles	0.00	1.22	-100%	0.21	0.26	-20%
Miles/Road Failure	16,392	9,812	67%	10,258	8,295	24%
DEMAND RESPONSE						
					0	
Total Passengers	2,725	5,957	-54%	53,070	54,618	-3%
System Generated Revenue				\$124,730	\$142,947	-13%
Revenue Veh. Miles	19,807	38,509	-49%	351,445	363,672	-3%
Revenue Veh. Hours	1,747	2,927	-40%	27,224	27,792	-2%
Passengers/Mile	0.14	0.15	-11%	0.15	0.15	1%
Passengers/Hour	1.56	2.04	-23%	1.95	1.97	-1%
Preventable Accidents	0	0	0%	0	2	-100%
Mechanical Road Calls	1	3	-67%	22	34	-35%
Accidents/100,000 Miles	0.00	0.00	0%	0.00	0.55	-100%
Miles/Road Failure	19,807	12,836	54%	15,975	10,696	49%
CHARTER SERVICE						
					0	
Charters	0	1,130	-100%	1,972	7,956	-75%
Sports Charters	0	0	0%	34,690	36,185	-4%
Total Passengers	0	1,130	-100%	36,662	44,141	-17%
Revenue						0%
Football Shuttle Charters				\$108,526	\$152,657	-29%
Trolley Charters				\$10,750	\$30,272	-64%
Total Miles	0	136	-100%	10,203	11,692	-13%
Total Hours	0.0	28.0	-100%	2,054	2,114	-3%

**City of Knoxville - Knoxville Area Transportation
Statement of Net Position
As of April 30, 2020**

	Operating Activities
Assets	
Current Assets:	
Cash & Cash Equivalents	\$ -
Receivables:	
State Grants Receivable	2,786,817
Intrafund Receivables	3,745,242
Inventories	1,318,555
Total Current Assets	7,850,614
Noncurrent Assets:	
Land & Site Improvements	2,757,150
Building & Building Improvements	32,737,691
Equipment & Vehicles	39,254,096
Other	49,000
Less: Accumulated Depreciation	(37,763,836)
Total noncurrent assets	37,034,100
Total Assets	44,884,714
Liabilities:	
Current Liabilities	2,545,290
Total Liabilities	2,552,465
Net Assets:	
Net Investment in Capital Assets	37,034,100
Unrestricted	5,298,148
Total Net Position	\$ 42,332,248

City of Knoxville - Knoxville Area Transportation
 Schedule of Revenues and Expenses Compared to Budget
 For the Period Ended April 30, 2020

YTD % - Personal Services

82.47% YTD % - Revenue/Expenses

83.33%

	Current Year:					Prior Year Operating		
	Operating Activities					Actual	Change	%
	Original	Amended	Actual	Variance	%			
Revenue from Operations:								
Charges for Service	\$ 2,198,040	2,198,040	1,596,164	(601,876)	72.6%	1,834,332	(238,168)	-14.92%
Other Revenue	1,600	1,600	8,554	6,954	534.6%	2,144	6,410	74.94%
Total Operating Revenue	<u>2,199,640</u>	<u>2,199,640</u>	<u>1,604,718</u>	<u>(594,922)</u>	73.0%	<u>1,836,476</u>	<u>(231,758)</u>	<u>-14.44%</u>
Operating Expenses:								
Personal Services	17,882,400	17,881,400	15,579,019	(2,302,381)	87.1%	13,691,799	(1,887,220)	-12.11%
Administrative/Office Expenses	2,524,850	2,495,530	2,170,733	(324,797)	87.0%	2,578,979	408,246	18.81%
Fleet Expenses	2,643,520	2,673,840	1,728,888	(944,952)	64.7%	1,798,447	69,559	4.02%
Total Operating Expenses	<u>23,050,770</u>	<u>23,050,770</u>	<u>19,478,640</u>	<u>(3,572,130)</u>	84.5%	<u>18,069,225</u>	<u>(1,409,415)</u>	<u>-7.24%</u>
Gain/(Loss) from Operations	<u>(20,851,130)</u>	<u>(20,851,130)</u>	<u>(17,873,922)</u>	<u>(4,167,052)</u>	85.7%	<u>(16,232,749)</u>	<u>(1,641,173)</u>	<u>9.18%</u>
NonOperating Revenue:								
Grants	3,330,800	3,330,800	2,775,670	(555,130)	83.3%	2,673,420	102,250	3.68%
Contributions & Transfers	17,520,330	17,520,330	14,576,327	(2,944,003)	83.2%	14,094,054	482,273	3.31%
Total NonOperating Revenue	<u>20,851,130</u>	<u>20,851,130</u>	<u>17,351,997</u>	<u>(3,499,133)</u>	83.2%	<u>16,767,474</u>	<u>584,523</u>	<u>3.37%</u>
Change in Net Position			<u>\$ (521,925)</u>			<u>\$ 534,725</u>		

**City of Knoxville - Knoxville Area Transportation
Schedule of Revenues and Expenses Compared to Budget
For the Period Ended April 30, 2020**

YTD % - Personal Services

82.47% YTD % - Revenue/Expenses 83.33%

	Current Year:					Prior Year Operating		
	Operating Activities					Actual	Change	%
	Original	Amended	Actual	Variance	%			
Revenue from Operations:								
Charges for Service -								
Farebox Revenue	\$ 1,005,000	1,005,000	674,848	(330,152)	67.1%	778,142	(103,294)	-15.31%
Miscellaneous Subsidies - KAT	131,890	131,890	131,890	-	100.0%	131,890	-	0.00%
UT Trolley Subsidy	88,150	88,150	66,113	(22,037)	75.0%	66,113	-	0.00%
Football Shuttle	173,000	173,000	108,526	(64,474)	62.7%	152,657	(44,131)	-40.66%
Charter Fees	39,000	39,000	10,750	(28,250)	27.6%	30,272	(19,522)	-181.60%
Ticket Sales	761,000	761,000	604,037	(156,963)	79.4%	675,258	(71,221)	-11.79%
Total Charges for Service	2,198,040	2,198,040	1,596,164	(601,876)	72.6%	1,834,332	(238,168)	-14.92%
Other Revenue -								
Photo I.D.	1,500	1,500	1,678	178	111.9%	1,252	426	25.39%
Miscellaneous Revenue	100	100	6,876	6,776	6876.0%	892	5,984	87.03%
Total Other Revenue	1,600	1,600	8,554	6,954	534.6%	2,144	6,410	74.94%
Total Operating Revenue	2,199,640	2,199,640	1,604,718	(594,922)	73.0%	1,836,476	(231,758)	-14.44%
Operating Expenditures:								
Personal Services -								
Regular Salaries	12,469,080	12,468,080	9,515,014	(2,953,066)		8,670,928	844,086	8.87%
Part-Time Salaries	-	-	4,516	4,516		-	4,516	100.00%
Overtime	540,660	540,660	400,713	(139,947)		504,203	(103,490)	-25.83%
Other Compensation	-	-	6,372	6,372		5,870	502	7.88%
Compensatory Time	-	-	155,521	155,521		363,764	(208,243)	-133.90%
Long Term Disability	204,160	204,160	236,773	32,613		146,131	90,642	38.28%
Section 457 Match	260	260	-	(260)		60	(60)	-
Other Benefits	5,830	5,830	-	(5,830)		972	(972)	-
Annual Leave	-	-	269,816	269,816		546,378	(276,562)	-102.50%
Sick Leave	-	-	327,540	327,540		245,124	82,416	25.16%
Social Security	807,680	807,680	643,874	(163,806)	87.2%	623,150	20,724	3.22%
Pension Contribution	525,940	525,940	367,588	(158,352)		366,236	1,352	0.37%
Group Life Insurance	130	130	3,876	3,746		21	3,855	99.46%
Group Health Individual	2,532,960	2,532,960	3,302,899	769,939		1,972,960	1,329,939	40.27%
Employers Medicare	188,940	188,940	150,584	(38,356)		145,737	4,847	3.22%
Vision Care	10	10	15,214	15,204		1	15,213	99.99%
Health Care Incentive Contribution	380	380	-	(380)		-	-	-
Dental Insurance	63,180	63,180	146,737	83,557		65,137	81,600	55.61%
Health Wellness Credit	960	960	-	(960)		200	(200)	-
FUTA/TN SUI	3,730	3,730	5,486	1,756		5,527	(41)	-0.75%
Additional Compensation	500,000	500,000	-	(500,000)		-	-	-
Pension (Employer Share) - KAT	38,500	38,500	26,496	(12,004)	68.8%	29,400	(2,904)	-10.96%
Total Personal Services	17,882,400	17,881,400	15,579,019	(2,302,381)	87.1%	13,691,799	1,887,220	
Administrative/Office Expenses -								
Office Supplies	28,000	25,240	22,348	(2,892)	88.5%	24,570	(2,222)	-9.94%
Operating Supplies	49,000	54,500	35,384	(19,116)	64.9%	43,222	(7,838)	-22.15%
Uniforms	118,800	125,800	82,543	(43,257)	65.6%	100,816	(18,273)	-22.14%
Other Marketing Expense	500	500	501	1	100.2%	236	265	52.89%
Printers	1,000	1,000	267	(733)	26.7%	-	267	100.00%
Software Licensing Fees	144,870	144,870	38,816	(106,054)	26.8%	103,942	(65,126)	-167.78%
Computer Software	1,000	1,000	839	(161)	83.9%	923	(84)	-10.01%
Misc. Computer Equipment	-	1,530	3,744	2,214	244.7%	-	3,744	100.00%
Copier Charges	12,000	12,000	13,199	1,199	110.0%	7,990	5,209	39.47%
Duplication Services	81,000	75,500	55,440	(20,060)	73.4%	59,321	(3,881)	-7.00%
Dues and Subscriptions	54,000	54,000	45,031	(8,969)	83.4%	37,562	7,469	16.59%
Postage and Shipping	3,000	3,000	2,626	(374)	87.5%	2,453	173	6.59%
Publicity	64,500	39,230	22,867	(16,363)	58.3%	45,969	(23,102)	-101.03%
Communications	-	-	10,618	10,618		11,718	(1,100)	-10.36%
Long Distance Phone	200	200	267	67	133.5%	231	36	13.48%
Cellular Phone Charges	8,500	8,500	8,022	(478)	94.4%	5,265	2,757	34.37%
Internet Access Charge	40,000	38,800	33,995	(4,805)	87.6%	31,385	2,610	7.68%
PBA Telecom Charges	14,530	14,530	14,530	-	100.0%	9,142	5,388	37.08%
Legal Notices	500	500	204	(296)	40.8%	-	204	100.00%
Risk Management - Insurance Charge	17,100	17,100	14,250	(2,850)	83.3%	8,870	5,380	37.75%
Risk Management - KAT Insurance Charges	345,040	345,040	287,530	(57,510)	83.3%	405,490	(117,960)	-41.03%
Equipment Leases	4,920	4,920	4,100	(820)	83.3%	8,110	(4,010)	-97.80%
Environmental Services	6,000	6,000	11,384	5,384	189.7%	-	11,384	100.00%
Banking Services	10,000	10,000	5,541	(4,459)	55.4%	9,348	(3,807)	-68.71%
Legal - Outside Counsel	30,000	30,000	28,022	(1,978)	93.4%	135,495	(107,473)	-383.53%
Contract Management	1,145,140	1,146,240	1,145,100	(1,140)	99.9%	1,195,331	(50,231)	-4.39%
Background Check Services	8,000	8,000	7,020	(980)	87.8%	7,894	(874)	-12.45%
Misc. Professional Services	64,500	59,870	73,381	13,511	122.6%	83,470	(10,089)	-13.75%
Registration Fees	10,000	10,000	6,018	(3,982)	60.2%	6,333	(315)	-5.23%
Food	1,000	1,000	295	(705)	29.5%	584	(289)	-97.97%
Transportation - Airline	5,000	5,000	2,859	(2,141)	57.2%	1,393	1,466	51.28%

	Current Year:					Prior Year Operating		
	Original	Amended	Actual	Variance	%	Actual	Change	%
Operating Activities								
Transportation - Other	5,000	5,000	605	(4,395)	12.1%	594	11	1.82%
Lodging	10,000	10,000	11,974	1,974	119.7%	8,468	3,506	29.28%
Meals & Incidentals	10,000	10,000	3,425	(6,575)	34.3%	1,854	1,571	45.87%
Knox County Payments	-	7,930	7,921	(9)	99.9%	-	7,921	100.00%
Other Safety Expense - KAT	48,000	48,000	51,674	3,674	107.7%	40,041	11,633	22.51%
Other Taxes & Fees - KAT	2,500	2,500	1,868	(632)	74.7%	2,149	(281)	-15.04%
Repair and Maintenance Services	40,500	27,000	6,527	(20,473)	24.2%	12,208	(5,681)	-87.04%
Electricity, Gas, Water, Wastewater	140,000	140,000	106,855	(33,145)	76.3%	165,067	(58,212)	-54.48%
Grants & Benevolences	750	800	720	(80)	90.0%	417	303	42.08%
Transfer - Equipment Replacement	-	2,430	2,423	(7)	99.7%	1,080	1,343	55.43%
Total Administrative/Office Expenses	2,524,850	2,495,530	2,170,733	(324,797)	87.0%	2,578,979	(408,246)	
Fleet Expenses -								
Other Shop Expense Supplies	-	29,320	33,993	4,673	115.9%	3,752	30,241	88.96%
Parts	400,000	400,000	369,396	(30,604)	92.3%	298,294	71,102	19.25%
Fuel	2,152,450	2,095,450	1,222,321	(873,129)	58.3%	1,369,159	(146,838)	-12.01%
Oil	91,070	149,070	103,088	(45,982)	69.2%	122,551	(19,463)	-18.88%
Misc. Operating Equipment	-	-	-	-	-	4,691	(4,691)	#DIV/0!
Total Fleet Expenses	2,643,520	2,673,840	1,728,888	(944,952)	64.7%	1,798,447	(69,559)	
Total Operating Expenses	23,050,770	23,050,770	19,478,640	(3,572,130)	84.5%	18,069,225	1,409,415	7.24%
Gain/(Loss) from Operations	(20,851,130)	(20,851,130)	(17,873,922)	(4,167,052)	85.7%	(16,232,749)	(1,641,173)	
Non-Operating Revenue & Expenses:								
State Department of Transportation	3,330,800	3,330,800	2,775,670	(555,130)	83.3%	2,673,420	102,250	3.68%
General Fund Transfer	12,587,940	12,587,940	10,489,950	(2,097,990)	83.3%	10,307,260	182,690	1.74%
Transit Grant Revenue Transfers	4,932,390	4,932,390	4,086,377	(846,013)	82.8%	3,786,794	299,583	7.33%
Total Non-Operating Revenue & Expenses	20,851,130	20,851,130	17,351,997	(3,499,133)		16,767,474	584,523	
Excess (Deficiency) of Revenue over Expenses	\$ -	-	(521,925)			534,725		