

# Knoxville Transportation Authority

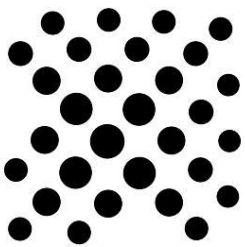
Meeting Date: Thursday, December 19, 2019

Main Assembly Room

City County Building

400 Main Street

Knoxville, TN 37902



**kat**

KNOXVILLE  
AREA TRANSIT

Monthly Report  
November 2019

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MADLINE ROGERO  
MAYOR  
(865)215-2040



CITY OF KNOXVILLE  
KNOXVILLE TRANSPORTATION AUTHORITY

AGENDA  
KNOXVILLE TRANSPORTATION AUTHORITY  
City County Building's Main Assembly Room  
Thursday, December 19, 2019 at 3:00 pm

DOUGLAS LAWYER  
CHAIR  
CHRIS CROUCH  
VICE-CHAIR  
WHITNEY CROWE  
RECORDING SECRETARY  
SANDY BOOHER  
LILIANA BURBANO BONILLA  
MARK HAIRR  
GWEN MCKENZIE  
JIM RICHARDS  
KIMBERLY WATKINS  
DR. WALTER WILLIAMS  
JOHN LAWHORN  
ATTORNEY TO K.T.A.

- I. Determination of Quorum
- II. Approval of Minutes - November 21, 2019
- III. Reports
  - A. KTA Chair
  - B. Commissioner's Comments
  - C. Staff
    - i. City of Knoxville Director of Transit
    - ii. TPO Transit Planner
- IV. New Business
  - i. Census 2020 Presentation
  - ii. Appointment of Nominating Committee for 2020 KTA Officers
- V. Old Business
- VI. Public Comment
- VII. Set Next Meeting for January 23, 2020 in the Main Assembly room and Adjourn

**This meeting and all communications between members is subject to the provisions of the Tennessee Open Meetings Act, TENN. CODE ANN. § 8-44-101, *et seq.***

Minutes  
KNOXVILLE TRANSPORTATION AUTHORITY  
City County Building, Main Assembly Room  
400 Main Street, Knoxville TN 37902  
Thursday, November 21, 2019 at 3:00 pm

I. Determination of Quorum

Chair Lawyer called the meeting to order and acknowledged there was a quorum. Other Commissioners in attendance were as follows:

Commissioner Crouch  
Commissioner Hairr  
Commissioner McKenzie  
Commissioner Richards  
Commissioner Williams

II. Approval of Minutes- October 24, 2019

Chair Lawyer requested approval of the October 24, 2019 minutes. Commissioner Crouch made a motion to approve the minutes and Commissioner Hairr seconded the motion. The minutes were approved unanimously.

III. Reports

A. KTA Chair

There was no Chair report.

B. Commissioners' Comments

Commissioner Williams requested information regarding an article in the October 21, 2019 Knoxville Focus newspaper written about the City seeking 1.5 million dollars for transit busses. Melissa Roberson reported that KAT went to City Council to request permission to apply for a competitive grant through the Improve Act with the TDOT. If the City were to be awarded the funds, it would be used to replace three busses that are in need of replacement.

C. Staff

i. City of Knoxville Director of Transit

Melissa Roberson announced that ridership overall is up 2%. On fare free day for the November 5<sup>th</sup> election day, KAT had 11,606 bus boardings with the previous day having 10,494 rides and 2,000 less the previous Tuesday. Ms. Roberson also noted that the outreach to passengers regarding the Garth Brooks concert and the KAT Passenger Playbook was successful. There were an additional 2,500 trips from the 4pm to midnight window during the show time with supervisors and operators covering the surge well. Ms. Roberson stated that the September information is included but the October and November financial reports will be in the packet next month since the glitch between the finance department and the new payroll processing provider is still under way. KAT has brought in 29% of the budgeted revenue which was more than expected, and the expenses are at 25.4% which is line with the budget. The federal grants have not been received yet so that number is still low as in recent years.

ii. TPO Transit Planner

Doug Burton announced TDOT sessions for early December for representatives and public workshops about choosing school locations with focus on walkability.

#### IV. New Business

Melissa Roberson introduced the resolution for the Title VI plan for KAT. The memo included in November's packet. She stated this is a Federal Transit Administration requirement every three years. Last month, the board approved the monitoring report which is a step in this overall process and plan. Doug Burton and the TPO have done a great deal of work on this project with the census data and mapping. Mr. Burton provided a detailed presentation on the Title VI Plan. KAT appreciates the work they do for this greatly. KAT recommends the Board approve this plan. Details can be found at [www.katbus.com](http://www.katbus.com) regarding this reporting. Commissioner McKenzie made a motion to approve the resolution and Commissioner Crouch seconded the motion. The resolution was approved unanimously.

#### V. Old Business

There was no old business.

VI. Public Comment

There were no public comments.

VII. Set Next Meeting and Adjourn

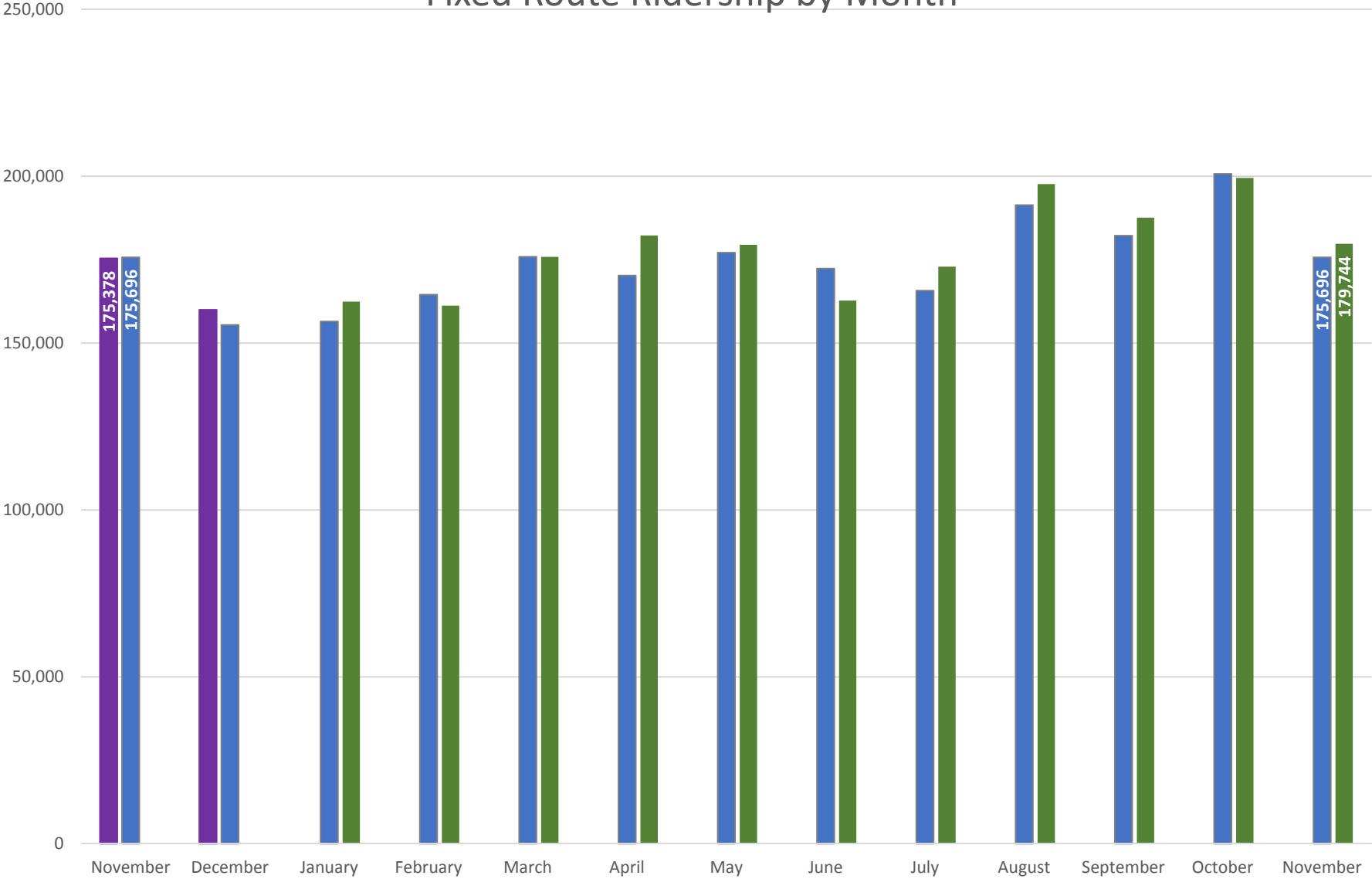
The next meeting was set for December 19, 2019 at 3 p.m. at the City-County Building, 400 N. Main Street, in the Main Assembly Room.

Respectfully submitted,

A handwritten signature in blue ink that reads "Whitney Crowe". The signature is written in a cursive, flowing style.

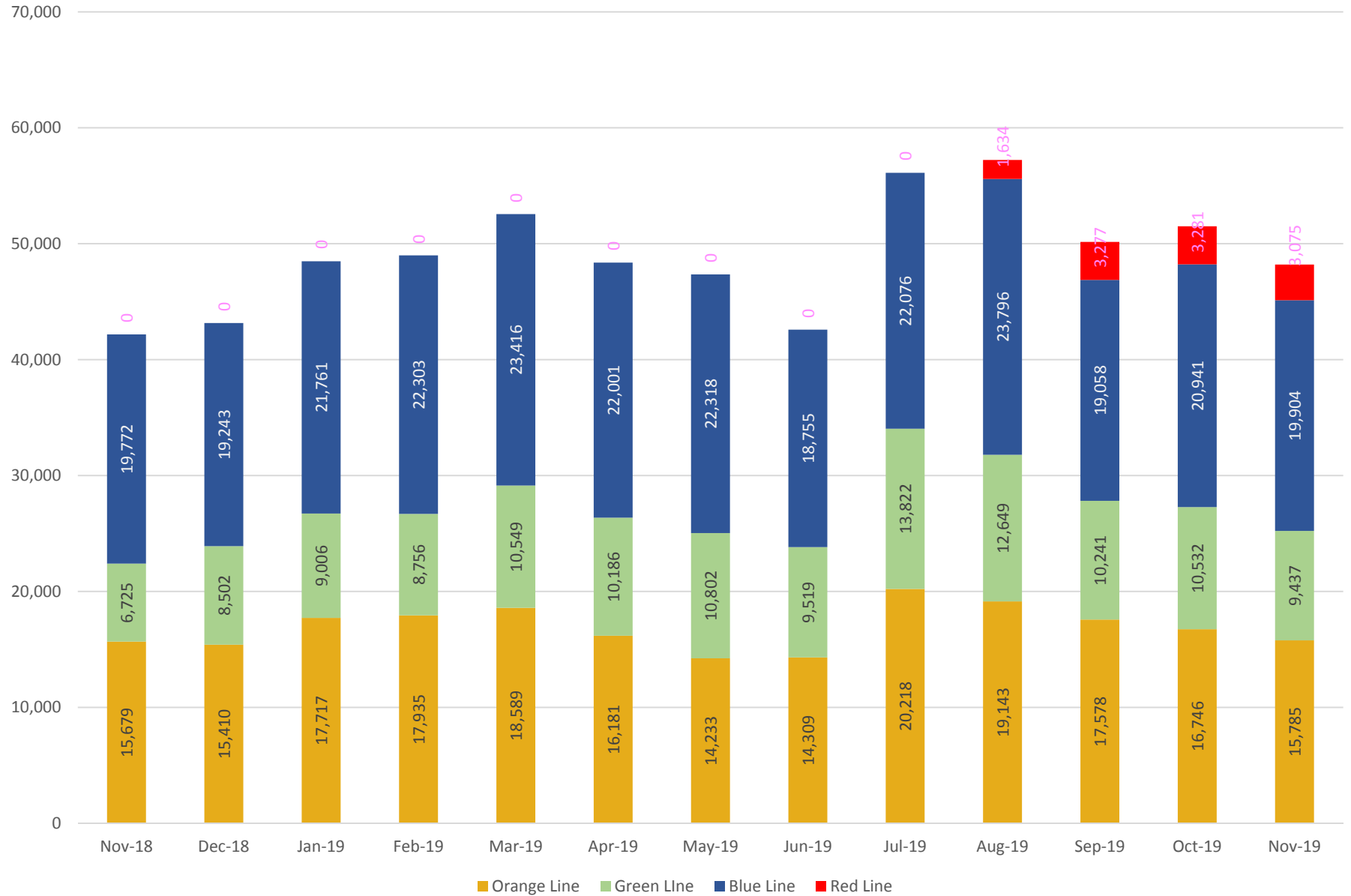
Whitney Crowe  
KTA Recording Secretary

# Fixed Route Ridership by Month



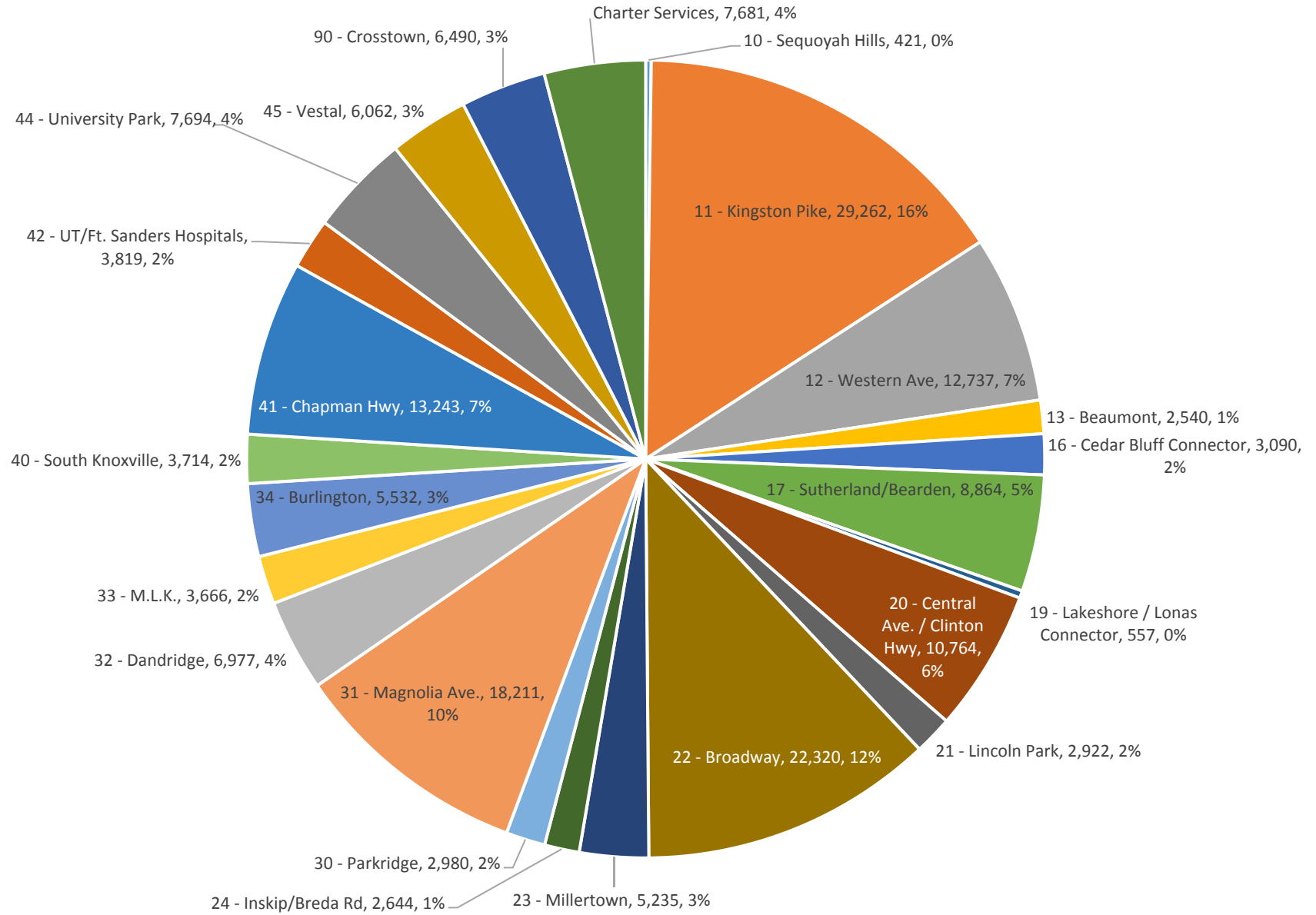
■ 2017 ■ 2018 ■ 2019

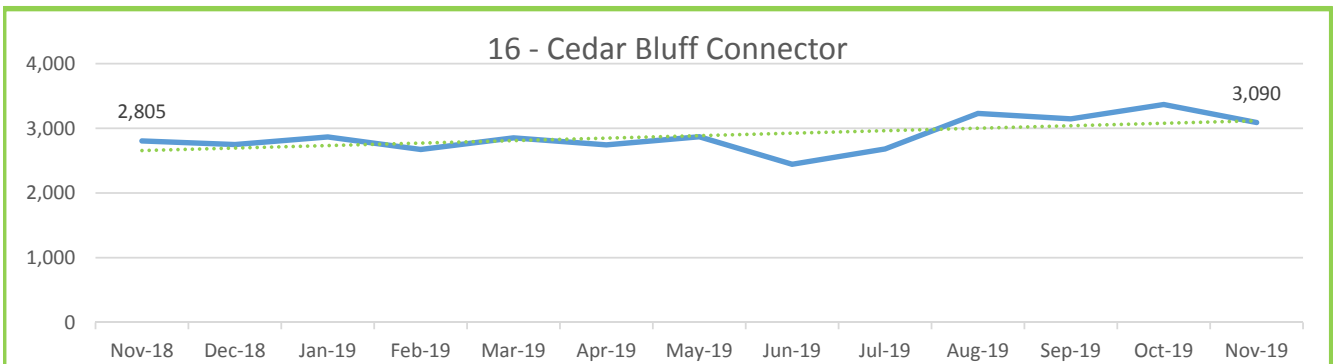
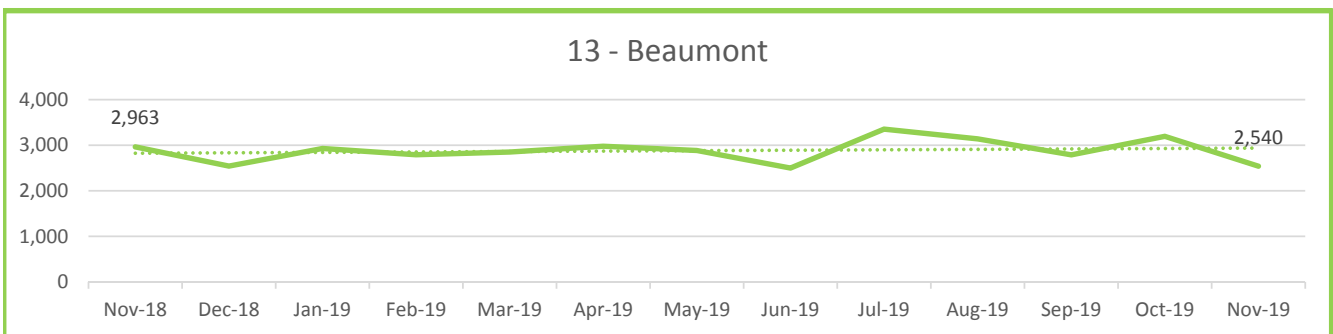
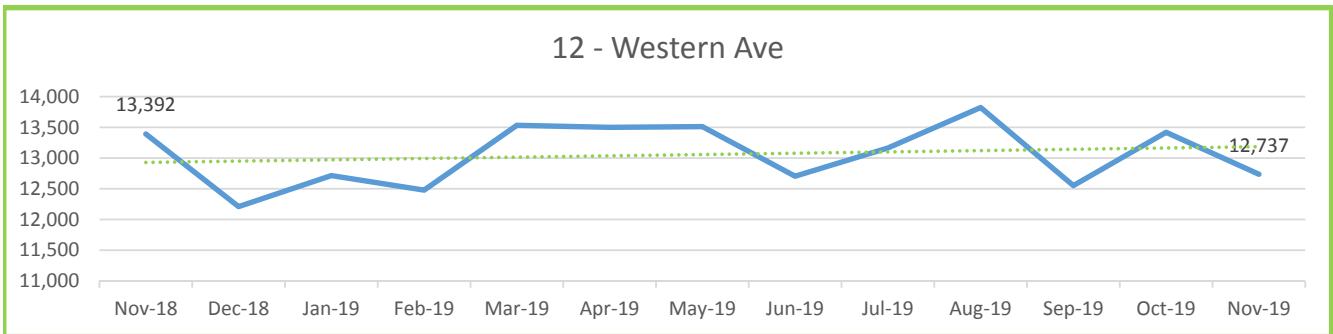
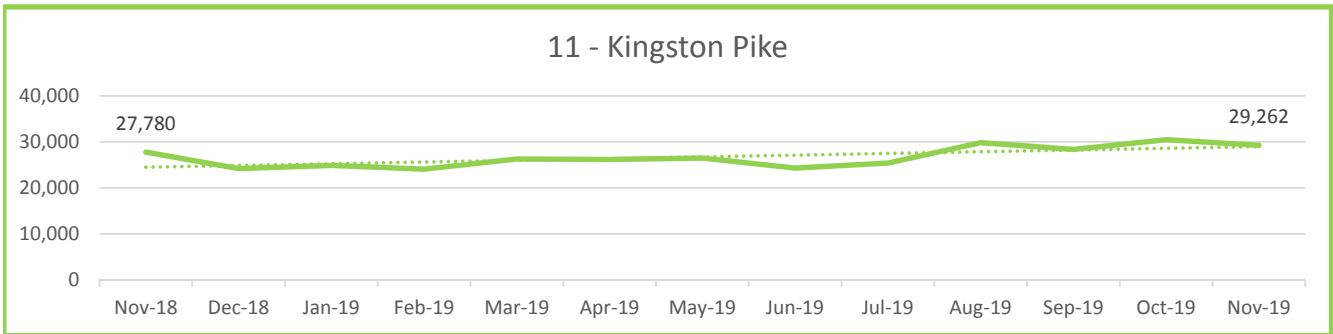
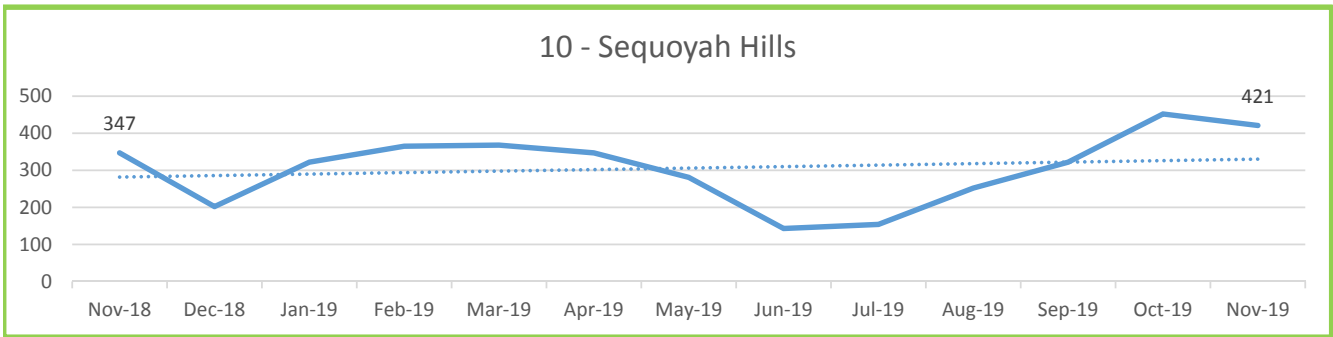
# Trolley Ridership

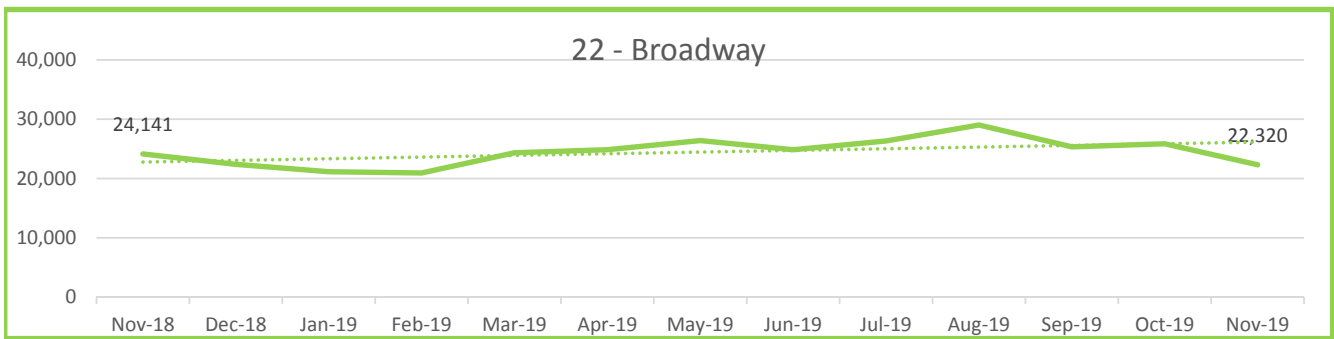
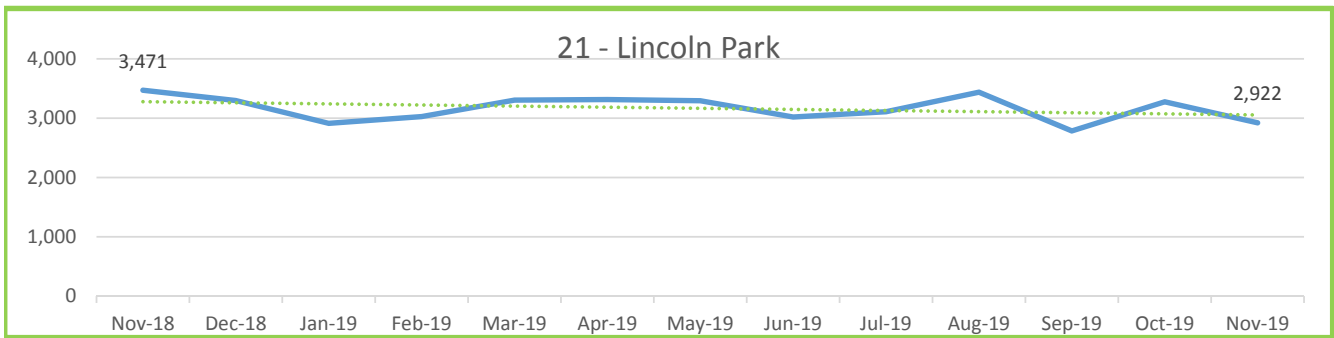
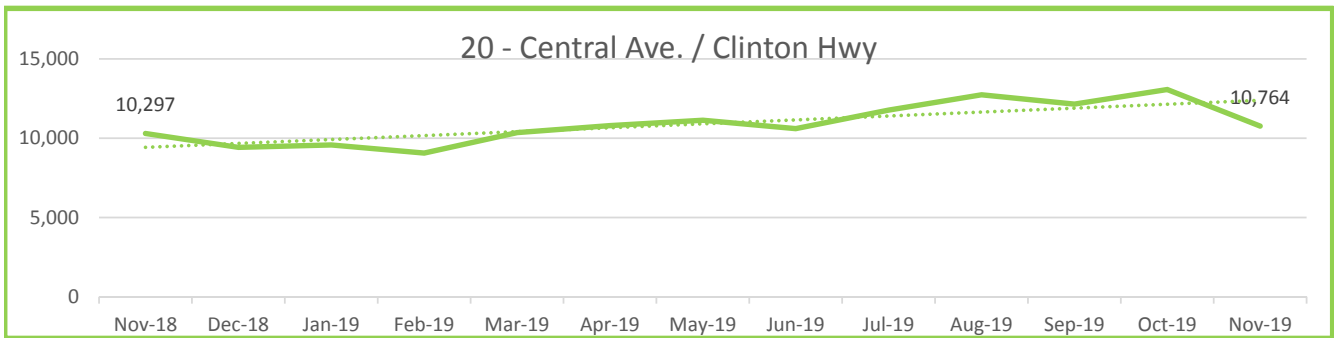
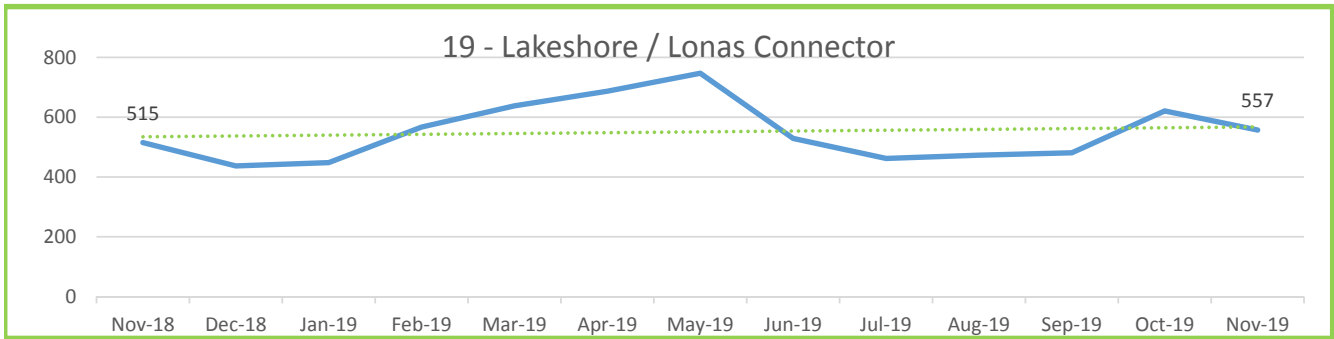
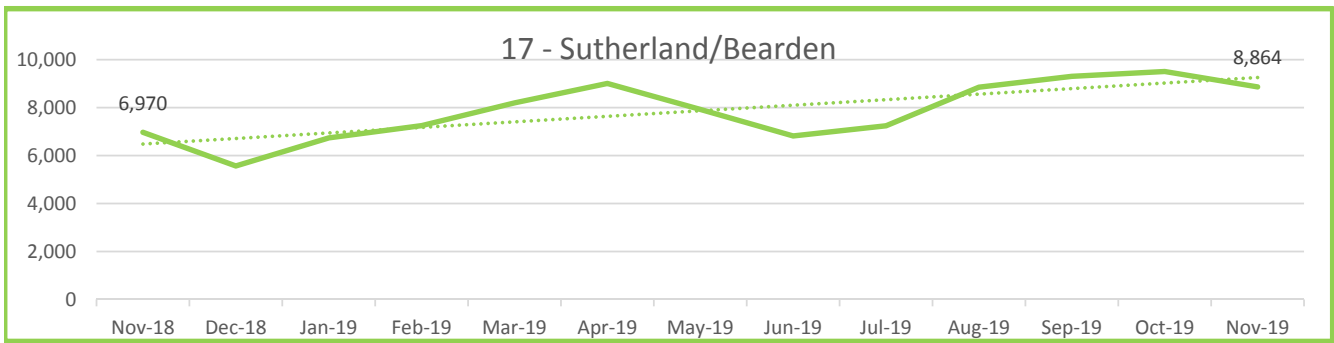


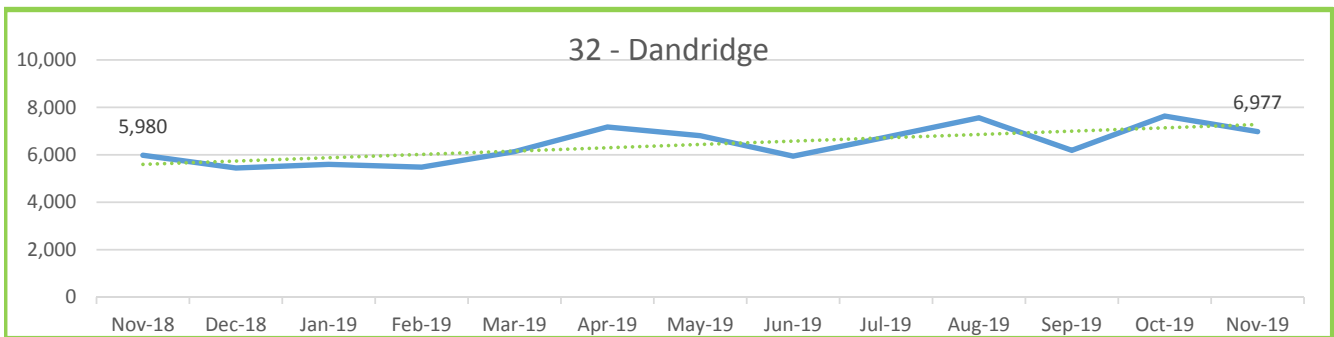
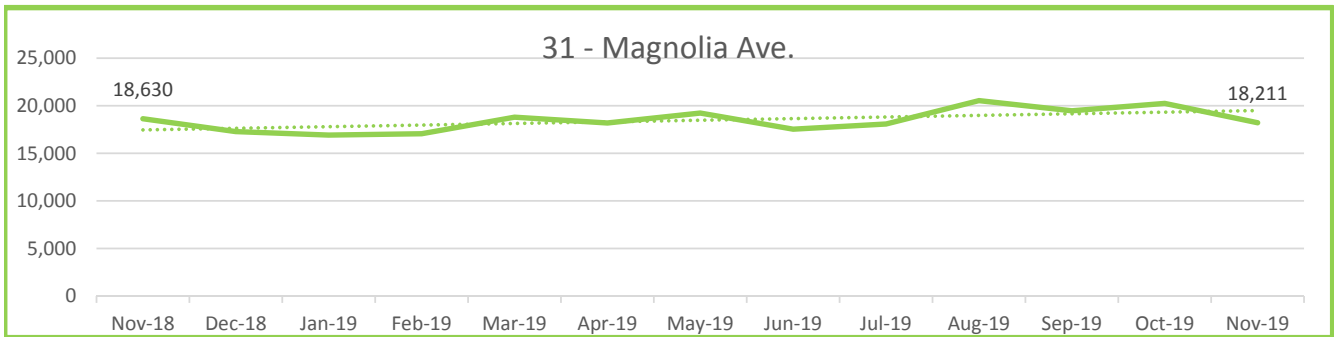
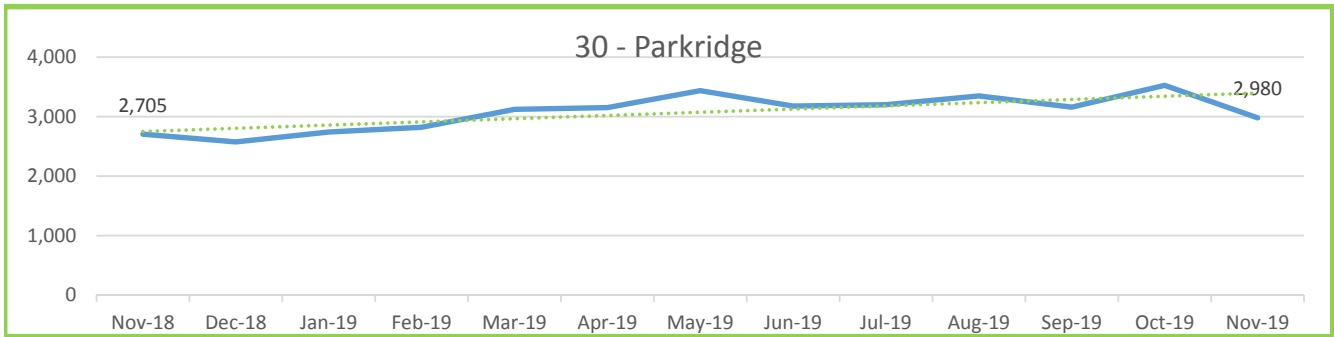
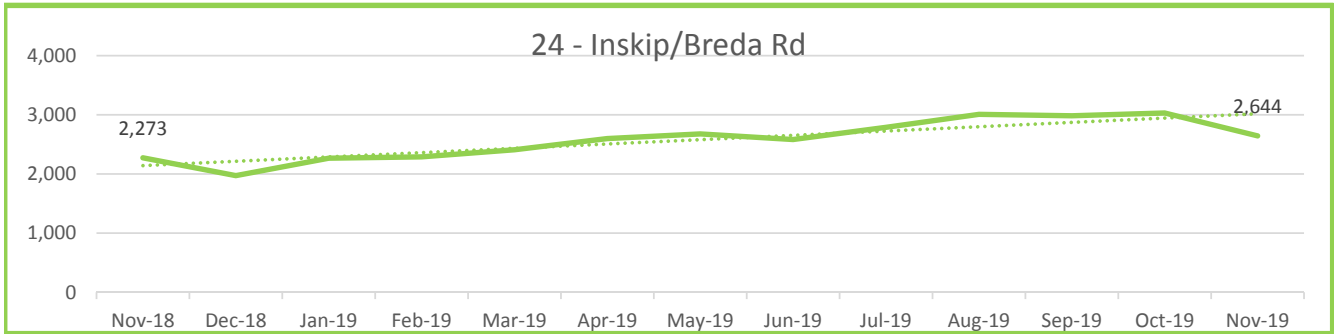
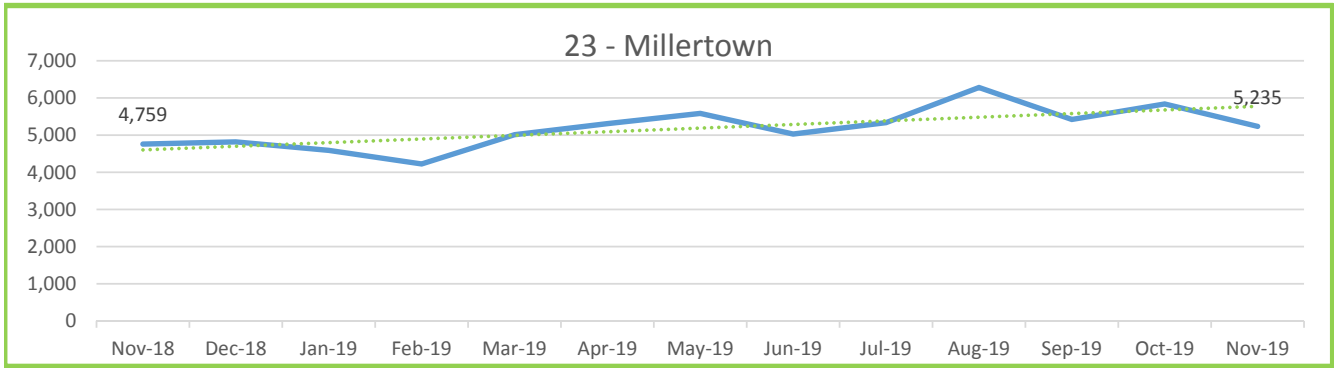


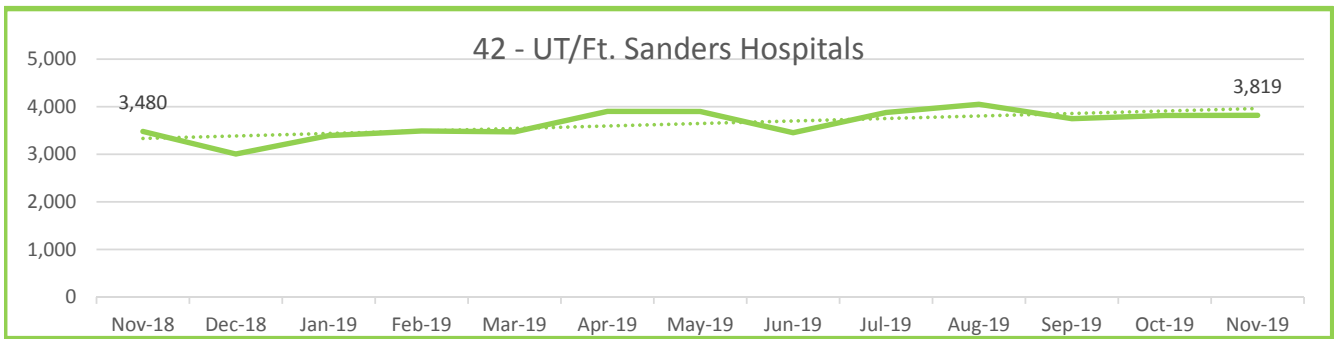
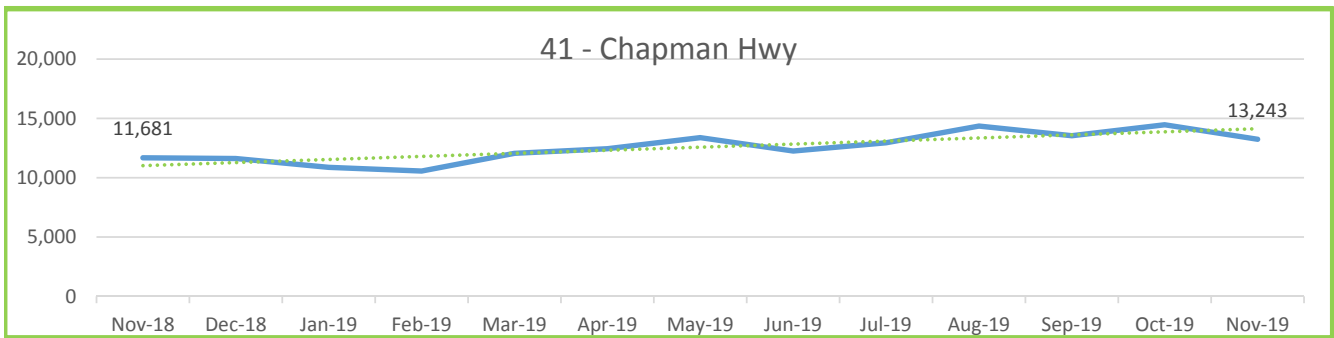
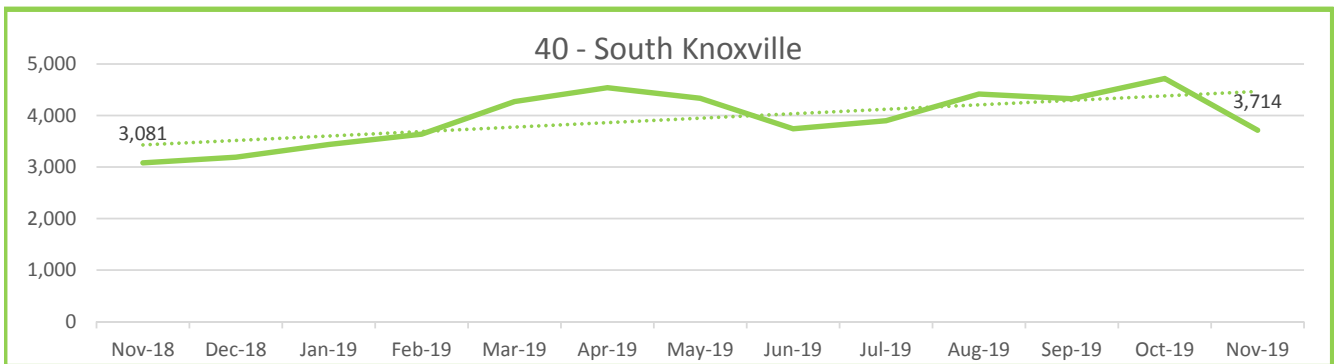
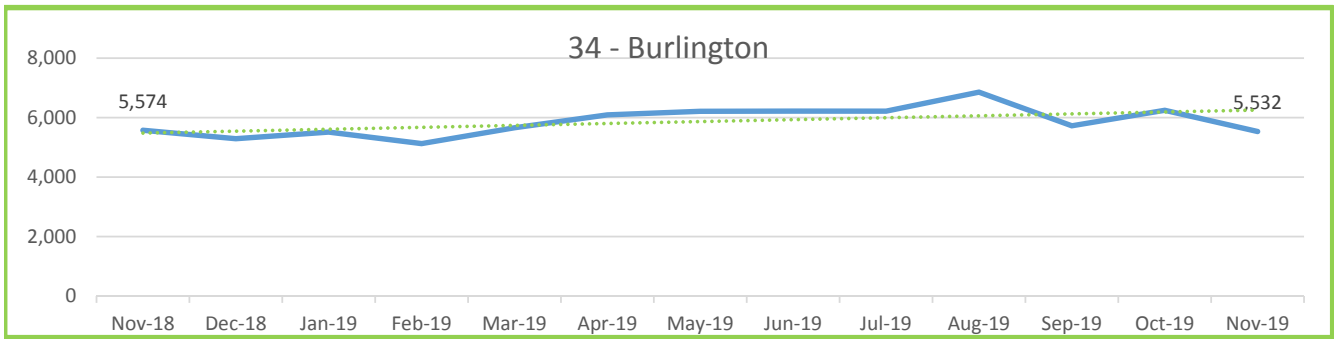
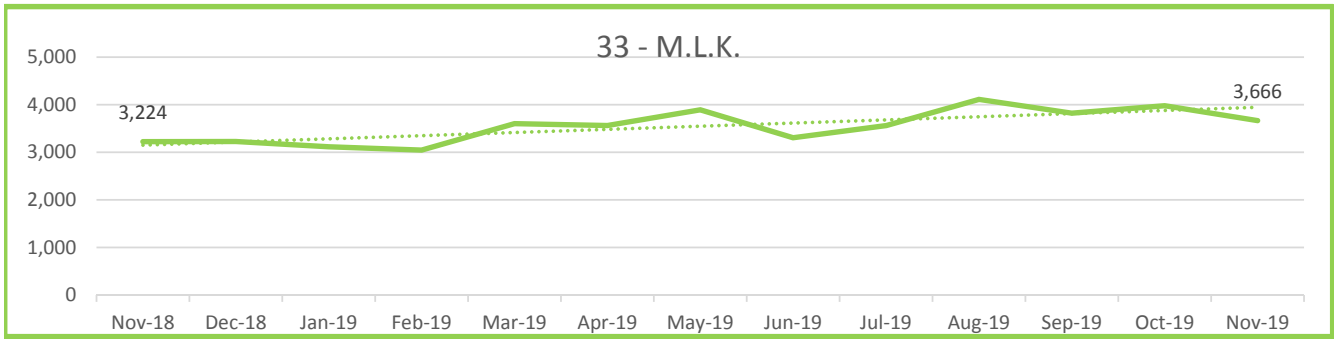
### November 2019 System Ridership by Route

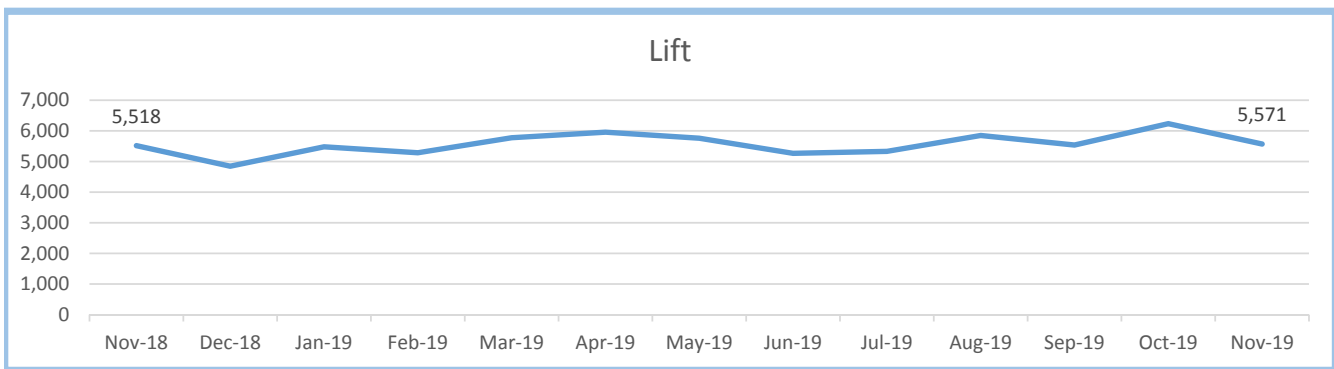
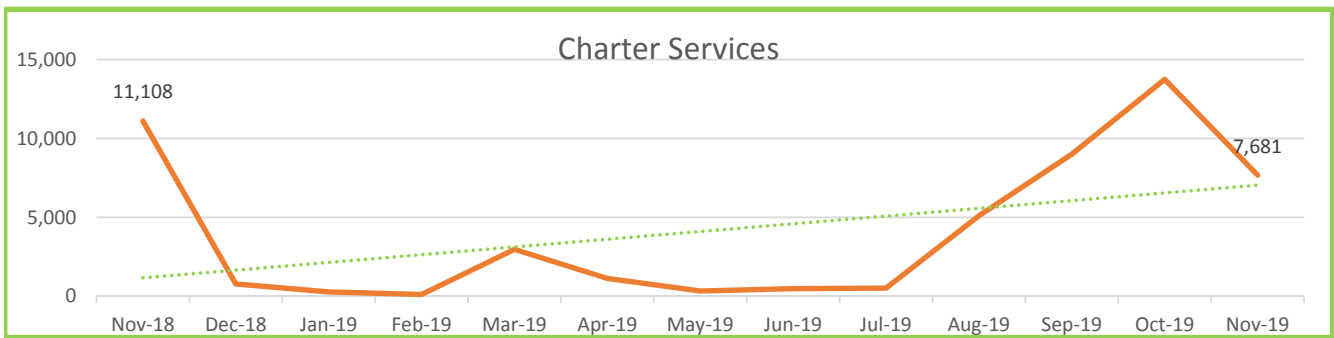
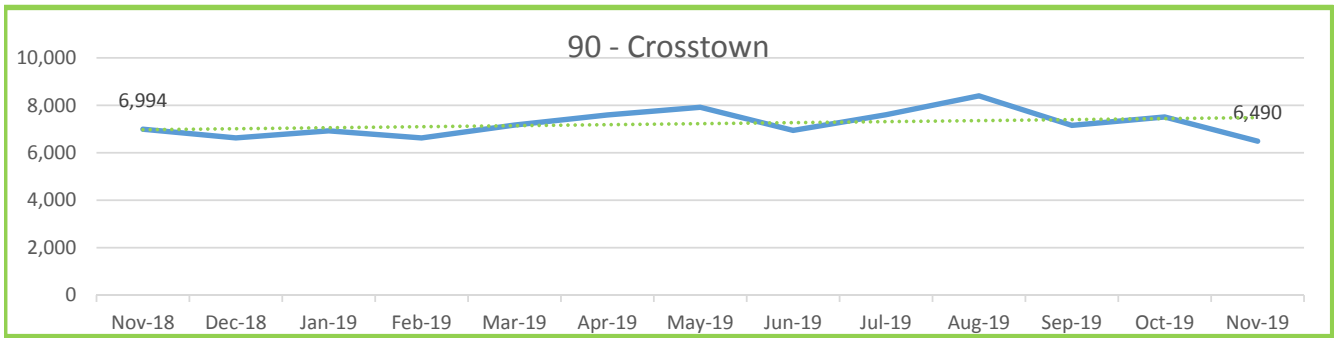
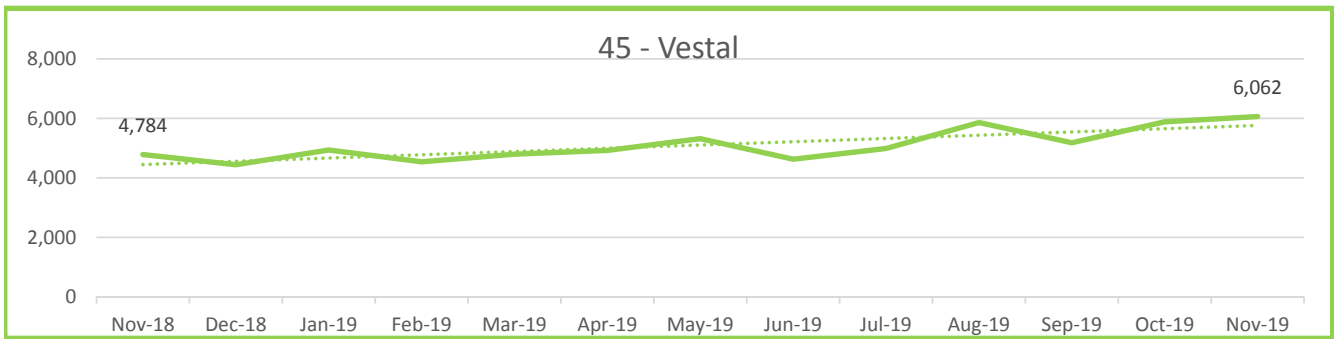
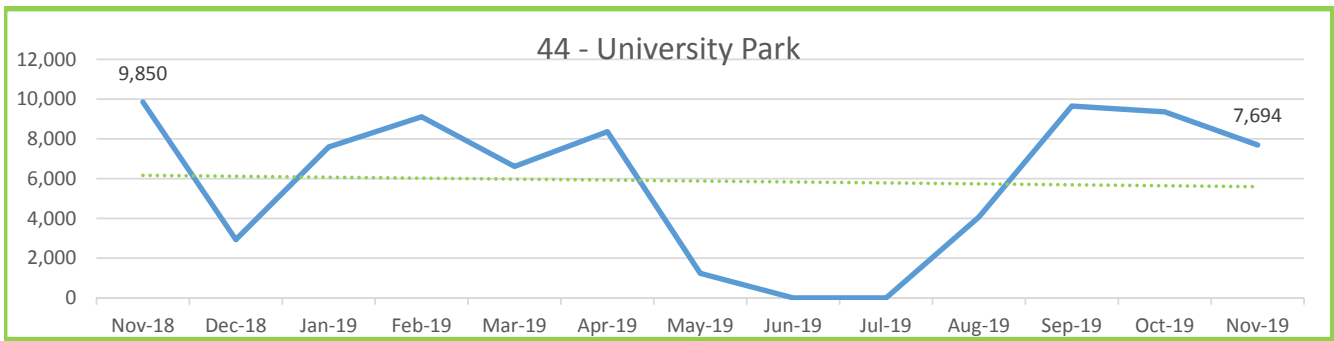














**SYSTEM PERFORMANCE REPORT**  
November, 2019

|                            | <u>THIS MONTH</u> |                  |               | <u>FISCAL YEAR-TO-DATE</u> |                  |               |
|----------------------------|-------------------|------------------|---------------|----------------------------|------------------|---------------|
|                            | <u>This Year</u>  | <u>Last Year</u> | <u>Change</u> | <u>This Year</u>           | <u>Last Year</u> | <u>Change</u> |
| <b>FIXED ROUTE SERVICE</b> |                   |                  |               |                            |                  |               |
| Total Passengers           | 227,945           | 217,872          | 5%            | 1,200,576                  | 1,174,427        | 2%            |
| System Generated Revenue   |                   |                  |               | \$814,524                  | \$808,696        | 1%            |
| Revenue Veh. Miles         | 234,666           | 220,597          | 6%            | 1,225,766                  | 1,138,909        | 8%            |
| Revenue Veh. Hours         | 18,825            | 17,501           | 8%            | 97,615                     | 90,136           | 8%            |
| Passengers/Mile            | 0.97              | 0.99             | -2%           | 0.98                       | 1.03             | -5%           |
| Passengers/Hour            | 12.11             | 12.45            | -3%           | 12.30                      | 13.03            | -6%           |
| Preventable Accidents      | 0                 | 0                | 0%            | 4                          | 2                | 100%          |
| Mechanical Road Calls      | 21                | 21               | 0%            | 149                        | 118              | 26%           |
| Accidents/100,000 Miles    | 0.00              | 0.00             | 0%            | 0.33                       | 0.18             | 86%           |
| Miles/Road Failure         | 11,175            | 10,505           | 6%            | 8,227                      | 9,652            | -15%          |
| <b>DEMAND RESPONSE</b>     |                   |                  |               |                            |                  |               |
|                            |                   |                  |               | 0                          |                  |               |
| Total Passengers           | 5,571             | 5,518            | 1%            | 28,523                     | 28,206           | 1%            |
| System Generated Revenue   |                   |                  |               | \$67,905                   | \$67,261         | 1%            |
| Revenue Veh. Miles         | 36,608            | 36,608           | 0%            | 184,390                    | 187,523          | -2%           |
| Revenue Veh. Hours         | 2,709             | 2,723            | -1%           | 14,281                     | 14,368           | -1%           |
| Passengers/Mile            | 0.15              | 0.15             | 1%            | 0.15                       | 0.15             | 3%            |
| Passengers/Hour            | 2.06              | 2.03             | 1%            | 2.00                       | 1.96             | 2%            |
| Preventable Accidents      | 0                 | 2                | -100%         | 0                          | 2                | -100%         |
| Mechanical Road Calls      | 1                 | 2                | -50%          | 18                         | 23               | -22%          |
| Accidents/100,000 Miles    | 0.00              | 5.46             | -100%         | 0.00                       | 1.07             | -100%         |
| Miles/Road Failure         | 36,608            | 18,304           | 100%          | 10,244                     | 8,153            | 26%           |
| <b>CHARTER SERVICE</b>     |                   |                  |               |                            |                  |               |
|                            |                   |                  |               | 0                          |                  |               |
| Charters                   | 412               | 21               | 1862%         | 1,365                      | 2,809            | -51%          |
| Sports Charters            | 7,269             | 11,087           | -34%          | 34,690                     | 36,185           | -4%           |
| Total Passengers           | 7,681             | 11,108           | -31%          | 36,055                     | 38,994           | -8%           |
| Revenue                    |                   |                  |               |                            |                  | 0%            |
| Football Shuttle Charters  |                   |                  |               | \$96,698                   | \$152,657        | -37%          |
| Trolley Charters           |                   |                  |               | \$9,300                    | \$11,022         | -16%          |
| Total Miles                | 2,431             | 4,020            | -40%          | 10,077                     | 11,058           | -9%           |
| Total Hours                | 458.9             | 794.0            | -42%          | 2,025                      | 1,995            | 1%            |



**ROUTE PERFORMANCE REPORT**  
November, 2019

| ROUTE NUMBER                          | ROUTE NAME                | RIDERSHIP      | Percentage of Ridership | MILES          | Percentage of Miles | HOURS         | Percentage of Hours | Passg/ Mile | Passg/ Hour  |
|---------------------------------------|---------------------------|----------------|-------------------------|----------------|---------------------|---------------|---------------------|-------------|--------------|
| 10                                    | Sequoyah Hills            | 421            | 0.2%                    | 864            | 0.4%                | 87            | 0.5%                | 0.49        | 4.84         |
| 11                                    | Kingston Pike             | 29,262         | 16.3%                   | 26,063         | 12.1%               | 2,185         | 13.7%               | 1.12        | 13.39        |
| 12                                    | Western Ave               | 12,737         | 7.1%                    | 18,853         | 8.7%                | 1,287         | 8.1%                | 0.68        | 9.90         |
| 13                                    | Beaumont                  | 2,540          | 1.4%                    | 3,156          | 1.5%                | 252           | 1.6%                | 0.80        | 10.07        |
| 16                                    | Cedar Bluff Connector     | 3,090          | 1.7%                    | 4,573          | 2.1%                | 361           | 2.3%                | 0.68        | 8.55         |
| 17                                    | Sutherland/Bearden        | 8,864          | 4.9%                    | 9,795          | 4.5%                | 755           | 4.7%                | 0.90        | 11.74        |
| 19                                    | Lakeshore/Lonas Connector | 557            | 0.3%                    | 4,568          | 2.1%                | 269           | 1.7%                | 0.12        | 2.07         |
| 20                                    | Central Ave/Clinton Hwy   | 10,764         | 6.0%                    | 12,992         | 6.0%                | 789           | 4.9%                | 0.83        | 13.64        |
| 21                                    | Lincoln Park              | 2,922          | 1.6%                    | 4,306          | 2.0%                | 338           | 2.1%                | 0.68        | 8.64         |
| 22                                    | Broadway                  | 22,320         | 12.4%                   | 17,558         | 8.1%                | 1,290         | 8.1%                | 1.27        | 17.30        |
| 23                                    | Millertown                | 5,235          | 2.9%                    | 7,935          | 3.7%                | 696           | 4.4%                | 0.66        | 7.52         |
| 24                                    | Inskip/Breda Rd           | 2,644          | 1.5%                    | 6,088          | 2.8%                | 440           | 2.8%                | 0.43        | 6.01         |
| 30                                    | Parkridge                 | 2,980          | 1.7%                    | 3,203          | 1.5%                | 252           | 1.6%                | 0.93        | 11.81        |
| 31                                    | Magnolia Ave.             | 18,211         | 10.1%                   | 12,592         | 5.8%                | 1,059         | 6.6%                | 1.45        | 17.19        |
| 32                                    | Dandridge                 | 6,977          | 3.9%                    | 7,314          | 3.4%                | 470           | 2.9%                | 0.95        | 14.85        |
| 33                                    | M.L.K.                    | 3,666          | 2.0%                    | 7,651          | 3.5%                | 623           | 3.9%                | 0.48        | 5.88         |
| 34                                    | Burlington                | 5,532          | 3.1%                    | 12,174         | 5.6%                | 739           | 4.6%                | 0.45        | 7.49         |
| 40                                    | South Knoxville           | 3,714          | 2.1%                    | 9,945          | 4.6%                | 703           | 4.4%                | 0.37        | 5.28         |
| 41                                    | Chapman Hwy               | 13,243         | 7.4%                    | 13,544         | 6.3%                | 829           | 5.2%                | 0.98        | 15.98        |
| 42                                    | UT/Ft Sanders Hospitals   | 3,819          | 2.1%                    | 2,583          | 1.2%                | 338           | 2.1%                | 1.48        | 11.29        |
| 43                                    | University Heights        | 0              | 0.0%                    | 0              | 0.0%                | 0             | 0.0%                | 0.00        | 0.00         |
| 44                                    | University Park           | 7,694          | 4.3%                    | 4,838          | 2.2%                | 538           | 3.4%                | 1.59        | 14.31        |
| 45                                    | Vestal                    | 6,062          | 3.4%                    | 9,247          | 4.3%                | 646           | 4.0%                | 0.66        | 9.39         |
| 90                                    | Crosstown                 | 6,490          | 3.6%                    | 15,876         | 7.4%                | 1,039         | 6.5%                | 0.41        | 6.25         |
|                                       | Other/ Unknown            | 0              |                         |                |                     |               |                     |             |              |
| <b>SUB TOTAL LINE SERVICE</b>         |                           | <b>179,744</b> |                         | <b>215,718</b> |                     | <b>15,986</b> |                     | <b>0.83</b> | <b>11.24</b> |
| 82                                    | Trolley (Orange Line)     | 15,785         | 32.7%                   | 6,297          | 33.2%               | 1,003         | 35.3%               | 2.51        | 15.74        |
| 84                                    | Trolley (Green Line)      | 9,437          | 19.6%                   | 3,968          | 20.9%               | 678           | 23.9%               | 2.38        | 13.91        |
| 86                                    | Trolley (Blue Line)       | 19,904         | 41.3%                   | 4,342          | 22.9%               | 579           | 20.4%               | 4.58        | 34.38        |
| 88                                    | Trolley (Red Line)        | 3,075          | 6.4%                    | 4,342          | 22.9%               | 579           | 20.4%               | 0.71        | 5.31         |
| <b>SUB TOTAL TROLLEY SERVICES</b>     |                           | <b>48,201</b>  |                         | <b>18,948</b>  |                     | <b>2,839</b>  |                     | <b>2.54</b> | <b>16.98</b> |
| <b>TOTAL PASSENGERS WITH TROLLEYS</b> |                           | <b>227,945</b> |                         | <b>234,666</b> |                     | <b>18,825</b> |                     | <b>0.97</b> | <b>12.11</b> |
| <b>LIFT SERVICE</b>                   |                           | <b>5,571</b>   |                         | <b>36,608</b>  |                     | <b>2,709</b>  |                     | <b>0.15</b> | <b>2.06</b>  |
| <b>TOTAL SCHEDULED SERVICES</b>       |                           | <b>233,516</b> |                         | <b>271,274</b> |                     | <b>21,534</b> |                     | <b>0.86</b> | <b>10.84</b> |
| <b>TOTAL CHARTER SERVICES</b>         |                           | <b>7,681</b>   |                         | <b>2,431</b>   |                     | <b>459</b>    |                     | <b>3.16</b> | <b>16.74</b> |
| <b>GRAND TOTAL ALL KAT SERVICES</b>   |                           | <b>241,197</b> |                         | <b>273,705</b> |                     | <b>21,993</b> |                     | <b>0.88</b> | <b>10.97</b> |



## **KTA Meeting Dates and Locations for 2020**

All 2020 KTA meetings will be held at 3:00 pm at the City-County Building in the Main Assembly Room. Please note the dates posted below:

- January 23
- February 27
- March 26
- April 23
- May 28
- June 25
- July 23
- August 27
- September 24
- October 22
- November 19
- December 17