

# Knoxville Transportation Authority

Meeting Date: Thursday, September 22, 2022  
Main Assembly Room, City County Building



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INDYA KINCANNON  
MAYOR  
(865)215-2040



**CITY OF KNOXVILLE**  
KNOXVILLE TRANSPORTATION AUTHORITY

AGENDA

KNOXVILLE TRANSPORTATION AUTHORITY

Thursday, September 22 ,2022

City County Building, Main Assembly Room

**CHRIS CROUCH**  
CHAIR

**JIM RICHARDS**  
VICE-CHAIR

**MARY SMITH-BELL**  
RECORDING SECRETARY

**SANDY BOOHER**

**TOMMY SMITH**

**MARK HAIRR**

**DOUGLAS LAWYER**

**CANDACE BRAKEWOOD**

**KIMBERLY WATKINS**

**CHRISTI KIRK**

**JOHN LAWHORN**  
ATTORNEY TO K.T.A.

- I. Determination of a Quorum
- II. Approval of Minutes – August 25, 2022
- III. Reports
  - A. KTA Chair
  - B. Commissioner’s Comments
  - C. Staff
    - i. City of Knoxville Director of Transit
    - ii. TPO Transit Planner
- IV. New Business
  - A. Taxi Appeal for James Cook
  - B. Proposed re-routing for Green Line Trolley
- V. Old Business
- VI. Public Comments
- VII. Set Next Meeting for October 27, 2022 and Adjourn

*This meeting and all communications between members is subject to the provisions of the Tennessee OpenMeetings Act, TENN. CODE ANN. § 8-44-101, et seq*

**Minutes**  
**KNOXVILLE TRANSPORTATION AUTHORITY**  
**City County Building Main Assembly Room**  
**Thursday, August 25, 2022 at 3:00 pm**

**I. Determination of Quorum**

Chair Crouch called the meeting to order. Other Commissioners in attendance were as follows:

Commissioner Booher  
Commissioner Smith  
Commissioner Hairr  
Commissioner Brakewood  
Commissioner Kirk

**II. Approval of Minutes- July 28, 2022**

Commissioner Hairr made a motion to approve the minutes from July 28, 2022 meeting. Commissioner Brakewood seconded the motion. All approved motion granted.

**III. Reports**

**A. KTA Chair**

Chair Crouch announced that he noticed a spike in ridership on the Orange Line Trolley.

Mr. Thorne reported that last month he announced that the report will change to reflect preventable accidents. He added that in the past KAT went by the FTA guidelines and that means any major accidents with damage of \$25,000.00 or more is reported as a preventable accident.

He added that anytime KAT's bus hit a non-moveable object KAT counts it as a preventable accident.

Mr. Thorne added that ridership is up 19.9% last month and there was a huge spike in the Orange Line Trolley due to a Boy Scouts convention.

**B. Commissioners' Comments**

There were no commissioner comments discussed.

**C. Staff**

**i. City of Knoxville Director of Transit**

Mr. Thorne reported that the reduced service starts Monday, August 29, 2022.

He added that on Labor Day, Monday, September 5, 2022, KAT will operate on a Sunday schedule.

**ii. TPO Transit Planner**

There was no TPO report discussed.

**IV. New Business**

There was no new business discussed.

**V. Old Business**

There was no old business discussed.

**VI. Public Comment**

No public comments discussed.

**VII. Set Next Meeting and Adjourn**

The next meeting was set for September 22, 2022 at 3:00 p.m. at the City County Building Main Assembly Room.

Respectfully submitted,

Mary Smith-Bell

KTA Recording Secretary



**KAT**  
KNOXVILLE AREA TRANSIT  
**ROUTE PERFORMANCE REPORT**  
August, 2022

ROUTE NUMBER	ROUTE NAME	RIDERSHIP	Percentage of Ridership	MILES	Percentage of Miles	HOURS	Percentage of Hours	Passg/ Mile	Passg/ Hour
10	Sequoyah Hills	404	0.2%	897	0.4%	90	0.5%	0.45	4.47
11	Kingston Pike	23,117	13.0%	22,419	10.3%	1,877	11.4%	1.03	12.32
12	Western Ave	16,334	9.2%	18,545	8.5%	1,401	8.5%	0.88	11.66
13	Beaumont	1,529	0.9%	3,790	1.7%	276	1.7%	0.40	5.53
16	Cedar Bluff Connector	3,506	2.0%	4,990	2.3%	392	2.4%	0.70	8.93
17	Sutherland/Bearden	7,991	4.5%	10,949	5.0%	844	5.1%	0.73	9.47
19	Lakeshore/Lonas Connector	314	0.2%	4,441	2.0%	261	1.6%	0.07	1.20
20	Central Ave/Clinton Hwy	11,781	6.6%	14,233	6.5%	880	5.4%	0.83	13.39
21	Lincoln Park	2,869	1.6%	4,680	2.2%	368	2.2%	0.61	7.81
22	Broadway	25,403	14.3%	19,514	9.0%	1,460	8.9%	1.30	17.40
23	Millertown	5,154	2.9%	8,800	4.0%	743	4.5%	0.59	6.94
24	Inskip/Breda Rd	2,816	1.6%	6,630	3.0%	479	2.9%	0.42	5.87
30	Parkridge	3,170	1.8%	3,499	1.6%	275	1.7%	0.91	11.53
31	Magnolia Ave.	17,768	10.0%	13,951	6.4%	1,174	7.1%	1.27	15.14
32	Dandridge	5,381	3.0%	8,185	3.8%	525	3.2%	0.66	10.26
33	M.L.K.	3,612	2.0%	8,405	3.9%	660	4.0%	0.43	5.47
34	Burlington	6,064	3.4%	12,095	5.6%	827	5.0%	0.50	7.33
40	South Knoxville	3,579	2.0%	6,919	3.2%	493	3.0%	0.52	7.27
41	Chapman Hwy	17,308	9.8%	14,621	6.7%	895	5.4%	1.18	19.35
42	UT/Ft Sanders Hospitals	5,355	3.0%	6,320	2.9%	789	4.8%	0.85	6.79
44	University Park	1,819	1.0%	1,386	0.6%	160	1.0%	1.31	11.40
45	Vestal	5,176	2.9%	6,063	2.8%	423	2.6%	0.85	12.24
90	Crosstown	7,017	4.0%	16,124	7.4%	1,138	6.9%	0.44	6.17
	Other/ Unknown	0							
<b>SUB TOTAL LINE SERVICE</b>		<b>177,467</b>		<b>217,457</b>		<b>16,429</b>		<b>0.82</b>	<b>10.80</b>
82	Trolley (Orange Line)	8,671	32.3%	4,335	38.6%	691	41.1%	2.00	12.55
84	Trolley (Green Line)	5,453	20.3%	2,124	18.9%	363	21.6%	2.57	15.01
86	Trolley (Blue Line)	12,723	47.4%	4,774	42.5%	625	37.2%	2.67	20.35
<b>SUB TOTAL TROLLEY SERVICES</b>		<b>26,847</b>		<b>11,233</b>		<b>1,679</b>		<b>2.39</b>	<b>15.99</b>
<b>TOTAL PASSENGERS WITH TROLLEYS</b>		<b>204,314</b>		<b>228,690</b>		<b>18,108</b>		<b>0.89</b>	<b>11.28</b>
<b>LIFT SERVICE</b>		<b>7,055</b>		<b>46,897</b>		<b>3,172</b>		<b>0.15</b>	<b>2.22</b>
<b>TOTAL SCHEDULED SERVICES</b>		<b>211,369</b>		<b>275,587</b>		<b>21,280</b>		<b>0.77</b>	<b>9.93</b>
<b>TOTAL CHARTER SERVICES</b>		<b>197</b>		<b>27</b>		<b>7</b>		<b>7.30</b>	<b>30.31</b>
<b>GRAND TOTAL ALL KAT SERVICES</b>		<b>211,566</b>		<b>275,614</b>		<b>21,286</b>		<b>0.77</b>	<b>9.94</b>



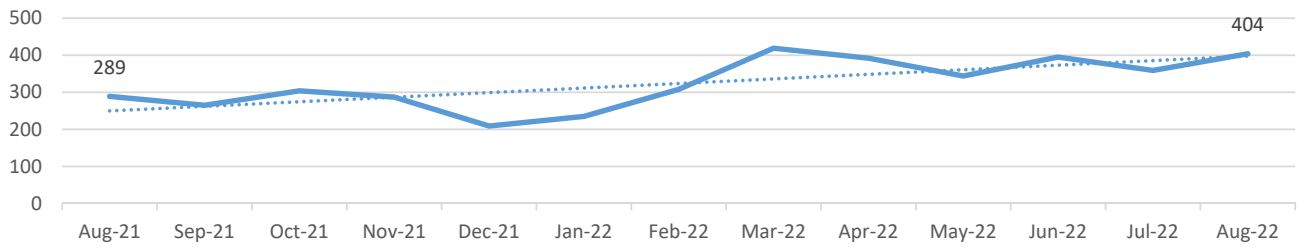
KNOXVILLE AREA TRANSIT

**SYSTEM PERFORMANCE REPORT**

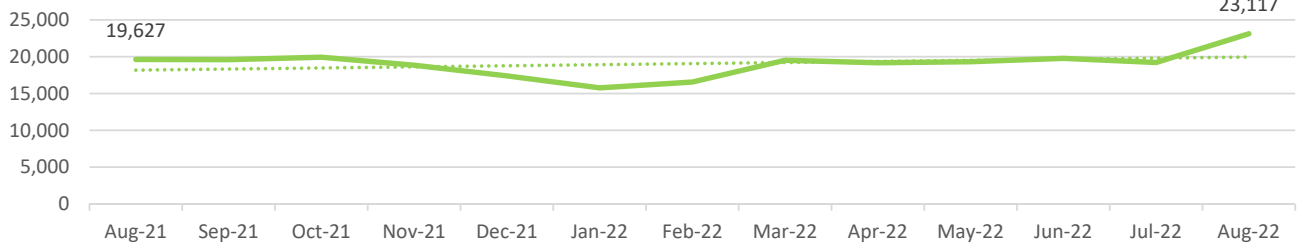
August, 2022

	<u>THIS MONTH</u>			<u>FISCAL YEAR-TO-DATE</u>		
	<u>This Year</u>	<u>Last Year</u>	<u>Change</u>	<u>This Year</u>	<u>Last Year</u>	<u>Change</u>
<b>FIXED ROUTE SERVICE</b>						
Total Passengers	204,314	166,662	23%	400,678	328,619	22%
System Generated Revenue				\$145,988	\$187,920	-22%
Revenue Veh. Miles	228,690	198,894	15%	442,783	392,816	13%
Revenue Veh. Hours	18,108	16,051	13%	35,329	31,654	12%
Passengers/Mile	0.89	0.84	7%	0.90	0.84	8%
Passengers/Hour	11.28	10.38	9%	11.34	10.38	9%
Preventable Accidents	18	0	1800%	32	0	0%
Mechanical Road Calls	22	18	22%	54	38	42%
Accidents/100,000 Miles	7.87	0.00	787%	7.23	0.00	0%
Miles/Road Failure	10,395	11,050	-6%	8,200	10,337	-21%
<b>DEMAND RESPONSE</b>						
					0	
Total Passengers	7,055	6,357	11%	13,268	12,716	4%
System Generated Revenue				\$19,652	\$20,701	-5%
Revenue Veh. Miles	46,897	43,588	8%	87,697	84,347	4%
Revenue Veh. Hours	3,172	3,038	4%	6,031	5,982	1%
Passengers/Mile	0.15	0.15	3%	0.15	0.15	0%
Passengers/Hour	2.22	2.09	6%	2.20	2.13	3%
Preventable Accidents	0	0	0%	1	0	0%
Mechanical Road Calls	1	1	0%	4	2	100%
Accidents/100,000 Miles	0.00	0.00	0%	1.14	0.00	0%
Miles/Road Failure	46,897	43,588	8%	21,924	42,174	-48%
<b>CHARTER SERVICE</b>						
					0	
Charters	197	560	-65%	328	1,327	-75%
Sports Charters	0	0	0%	0	0	0%
Total Passengers	197	560	-65%	328	1,327	-75%
Revenue						0%
Football Shuttle Charters				\$0	\$0	0%
Trolley Charters				\$0	\$5,150	-100%
Total Miles	27	179	-85%	58	375	-85%
Total Hours	6.5	41.5	-84%	16	89	-82%

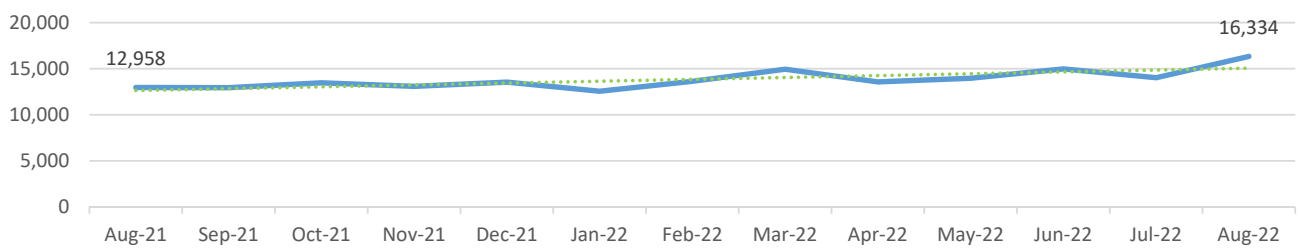
### 10 - Sequoyah Hills



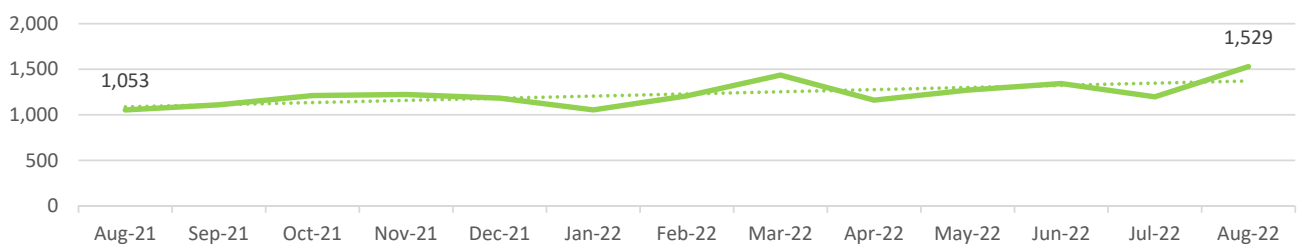
### 11 - Kingston Pike



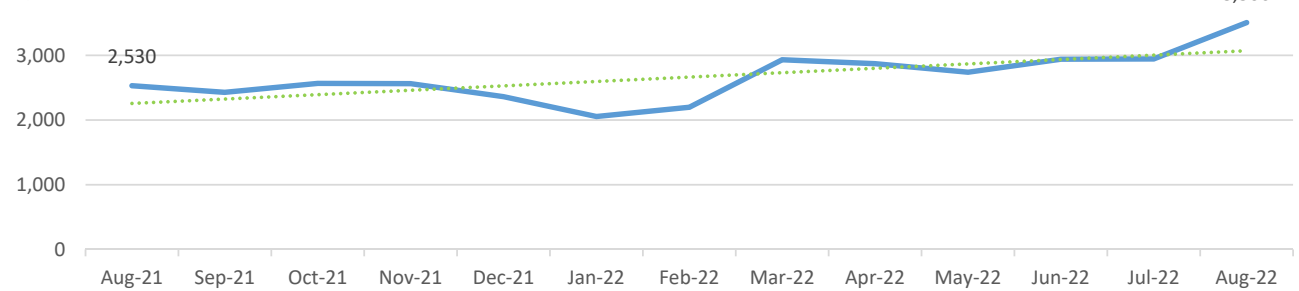
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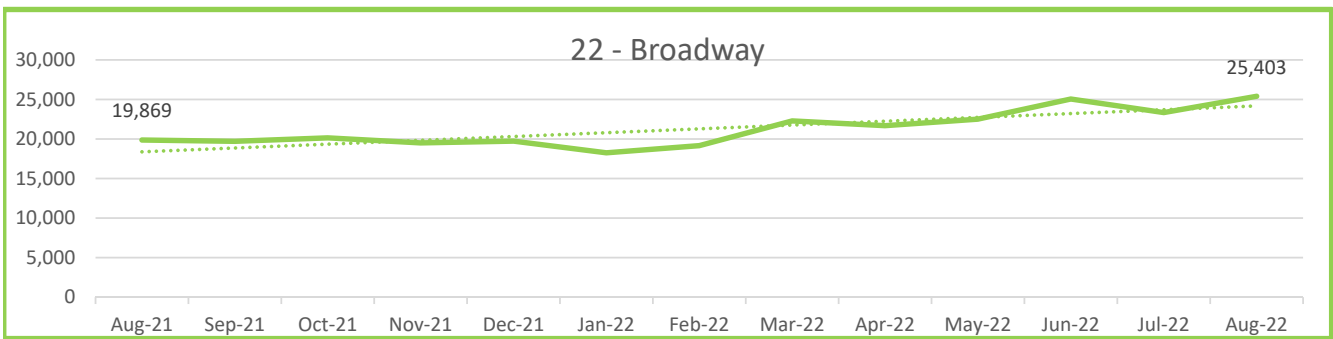
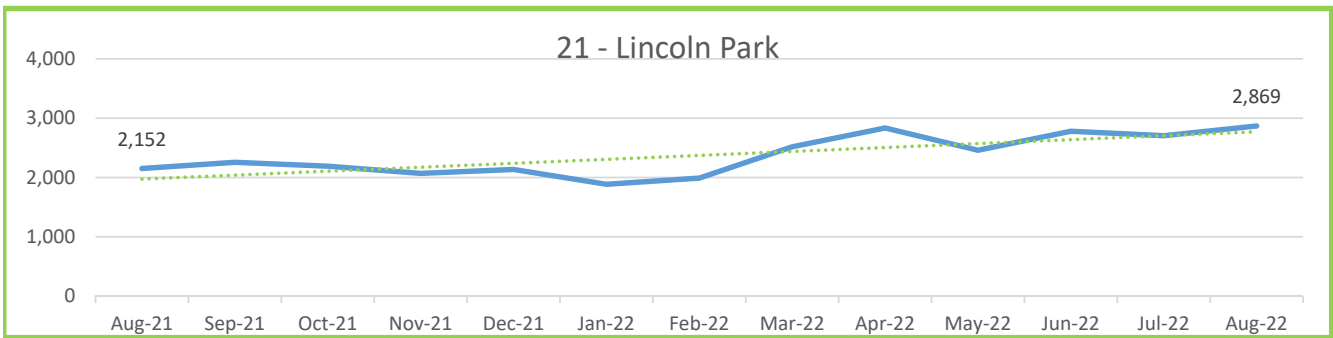
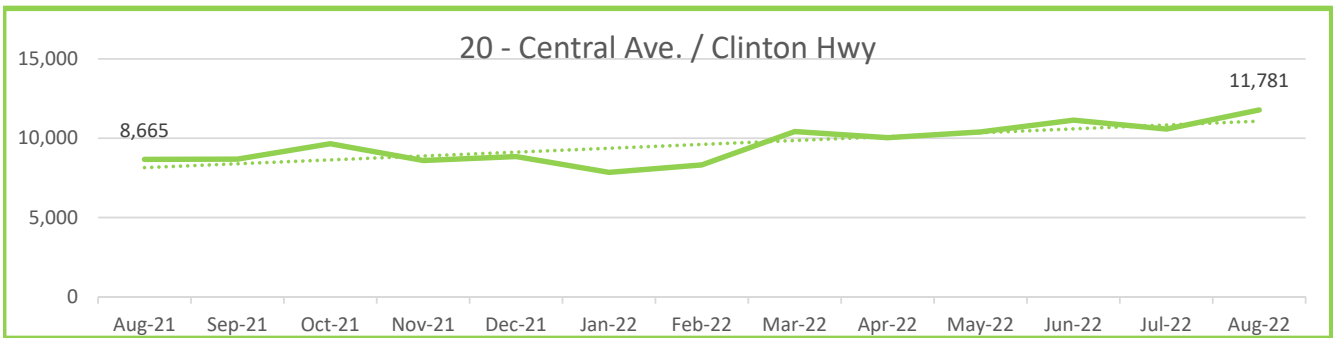
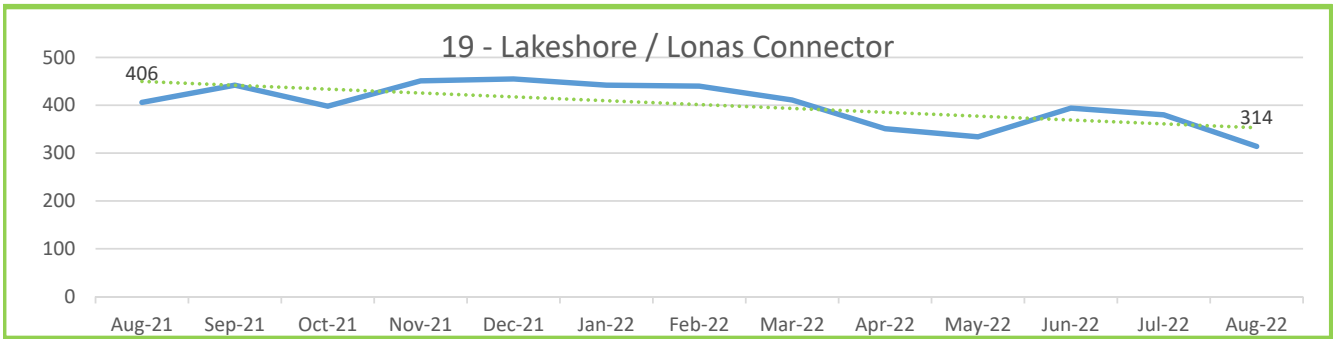
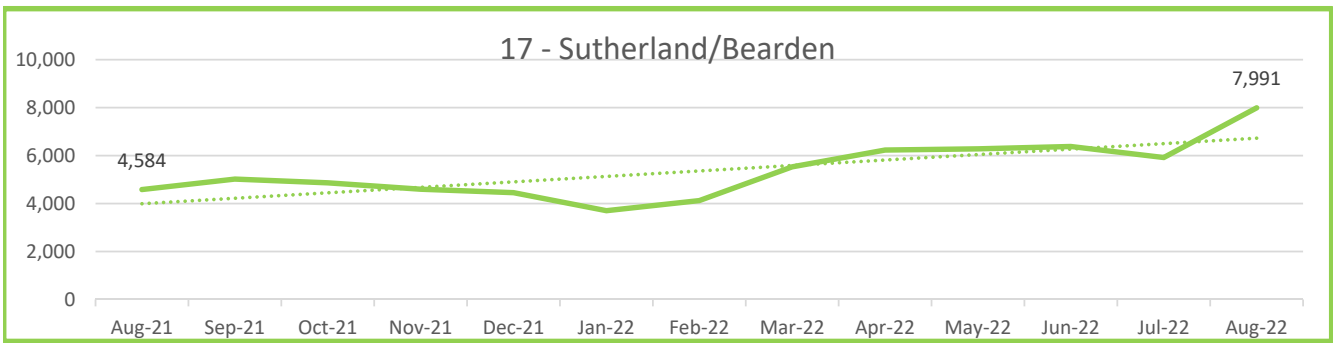
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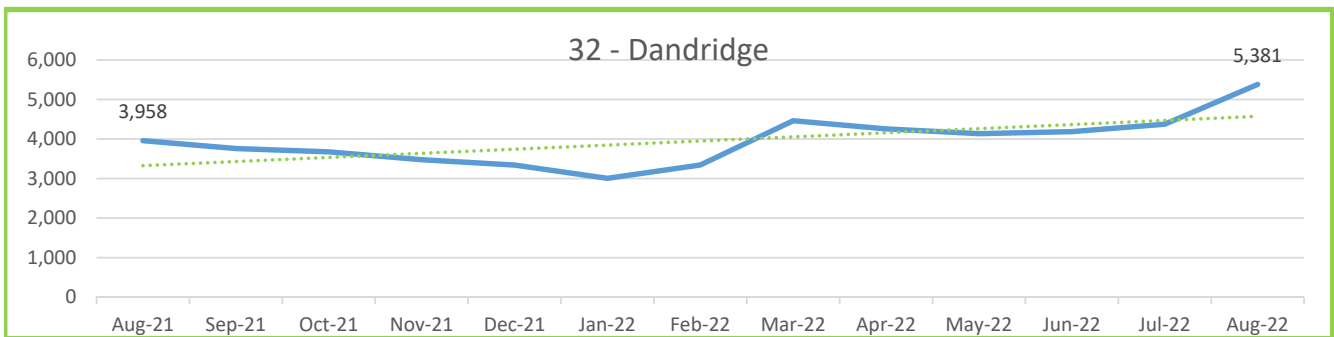
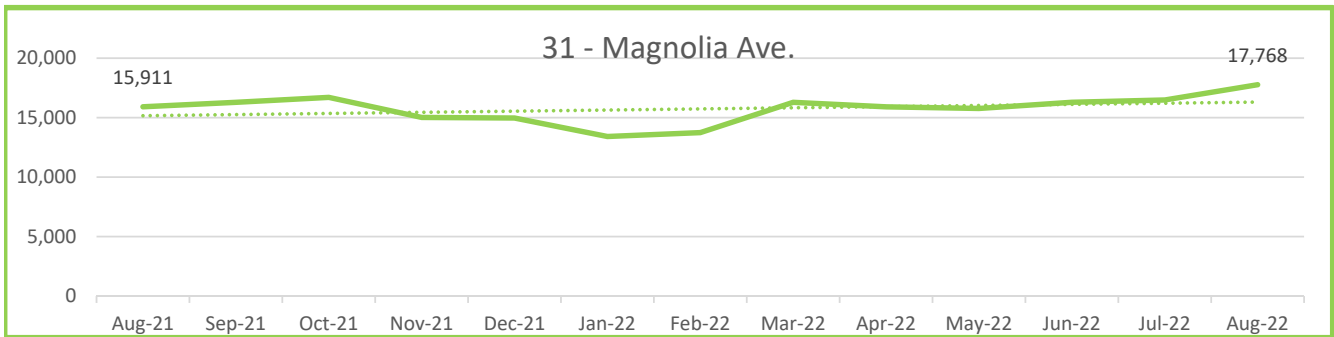
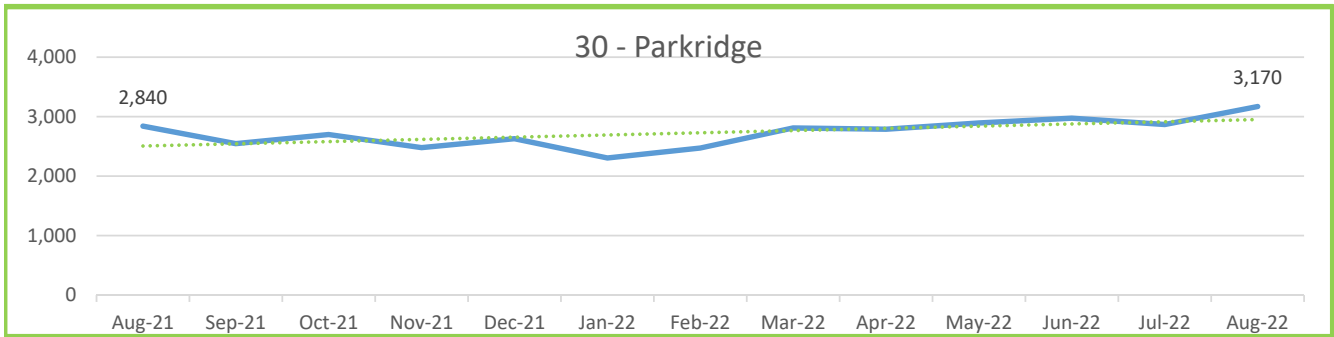
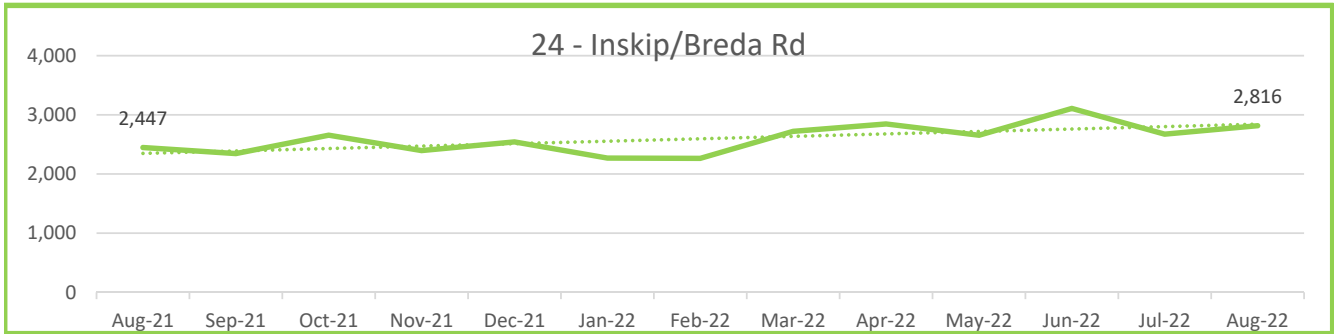
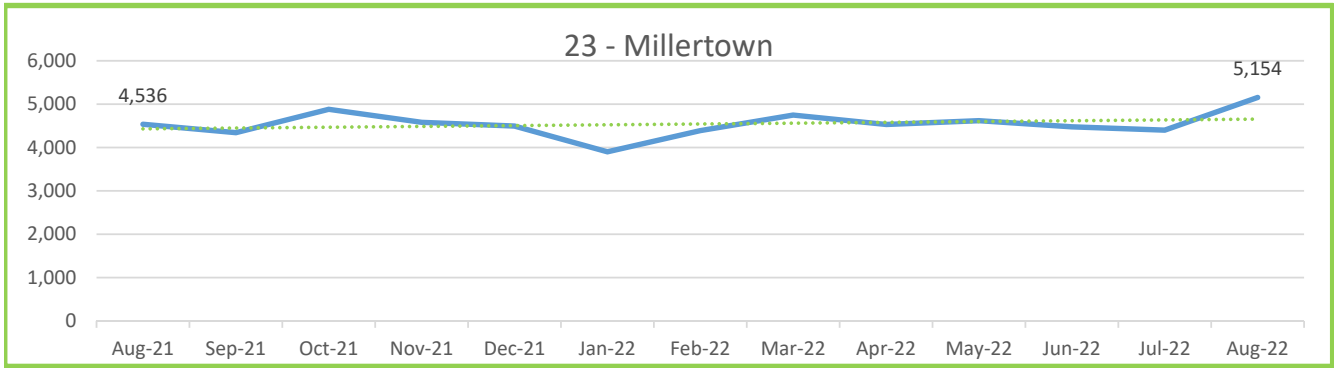


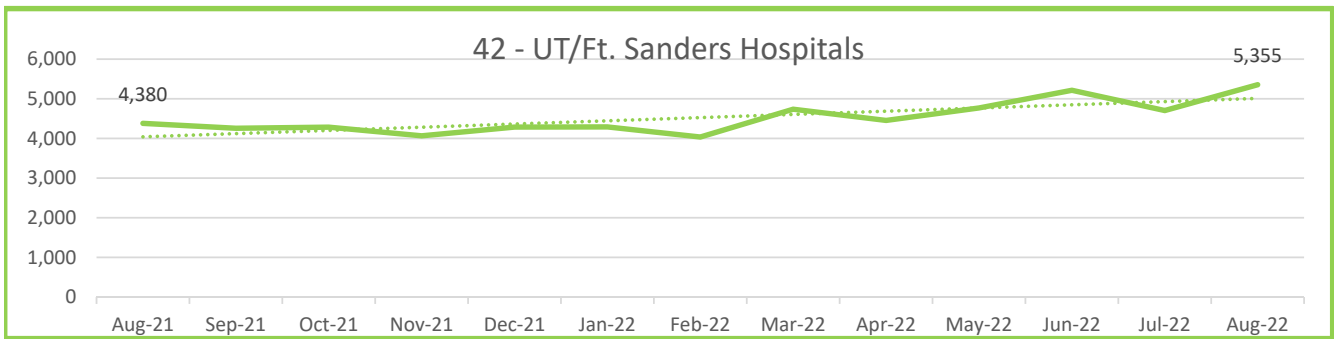
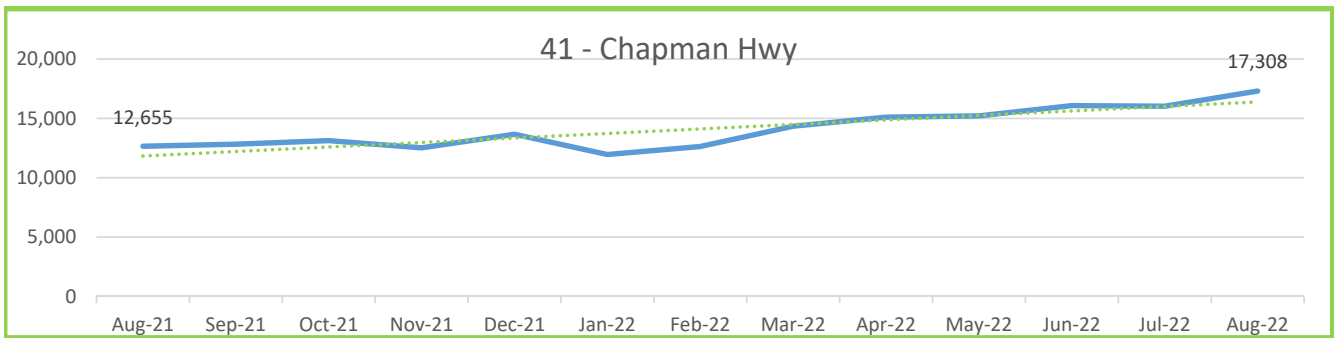
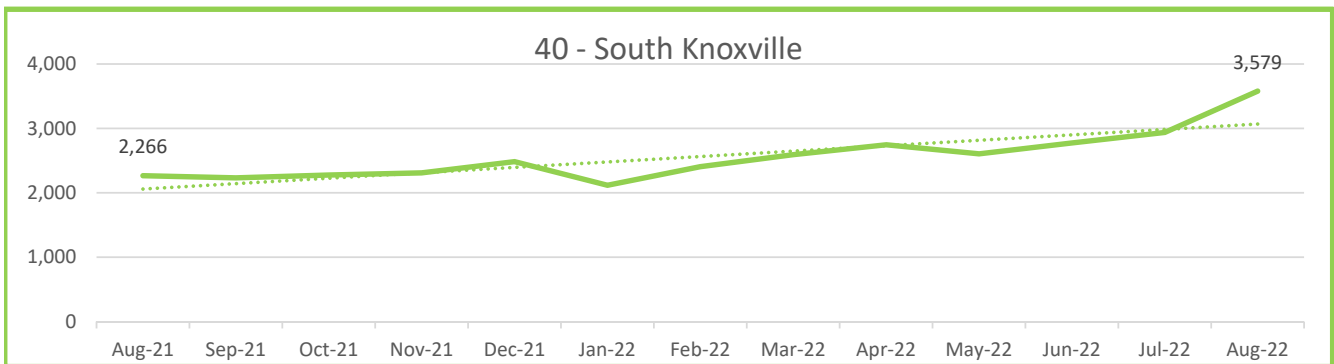
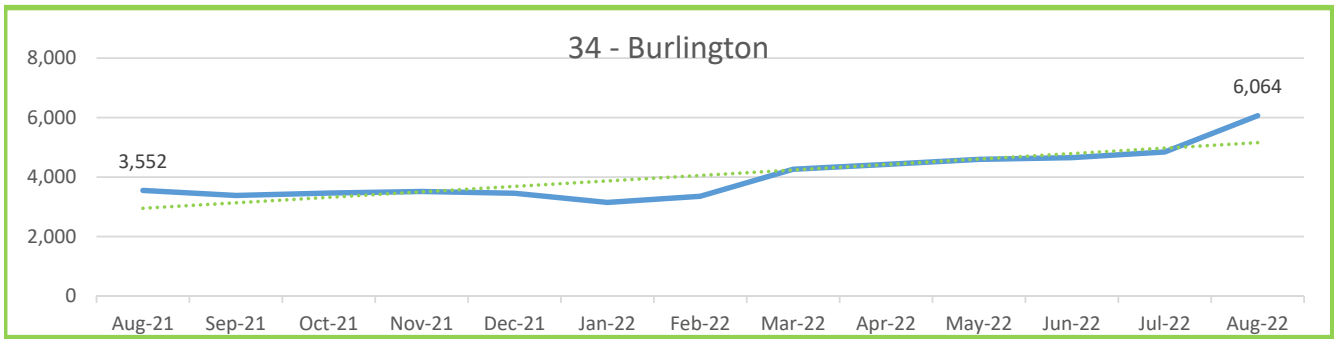
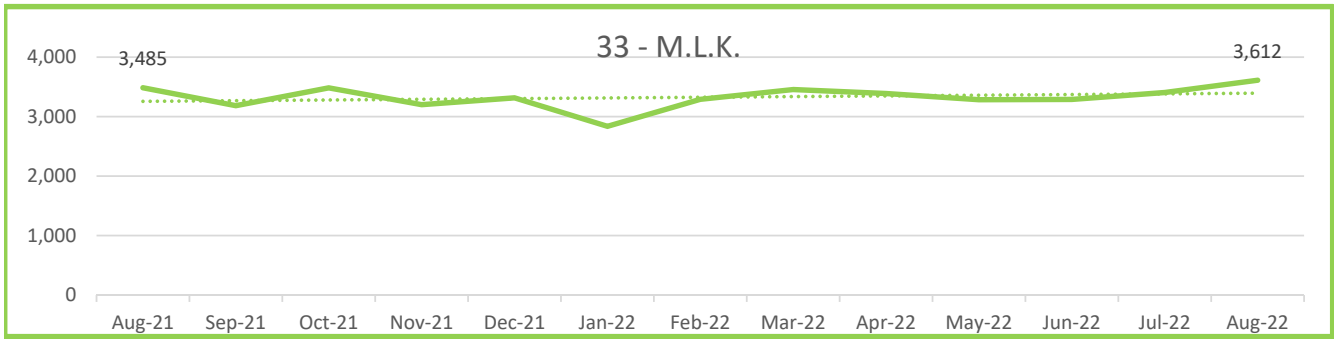
### 16 - Cedar Bluff Connector

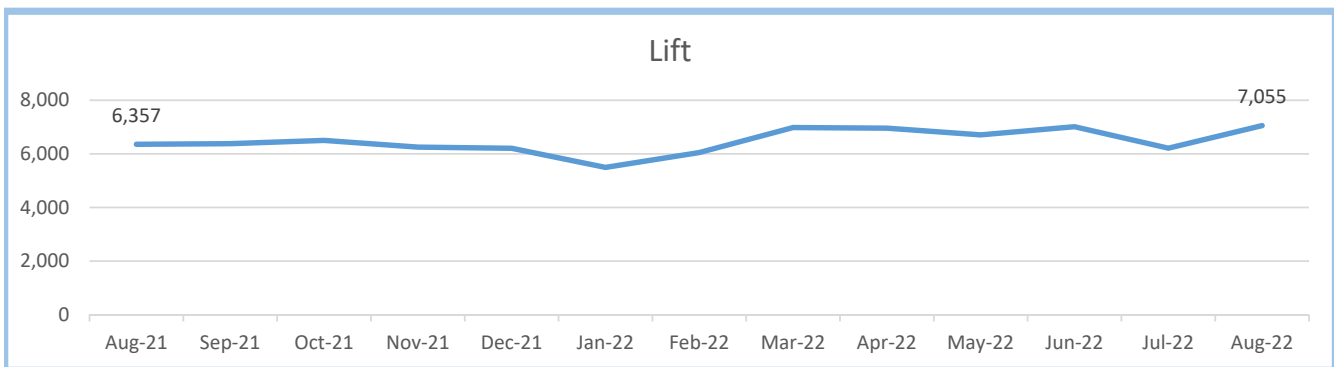
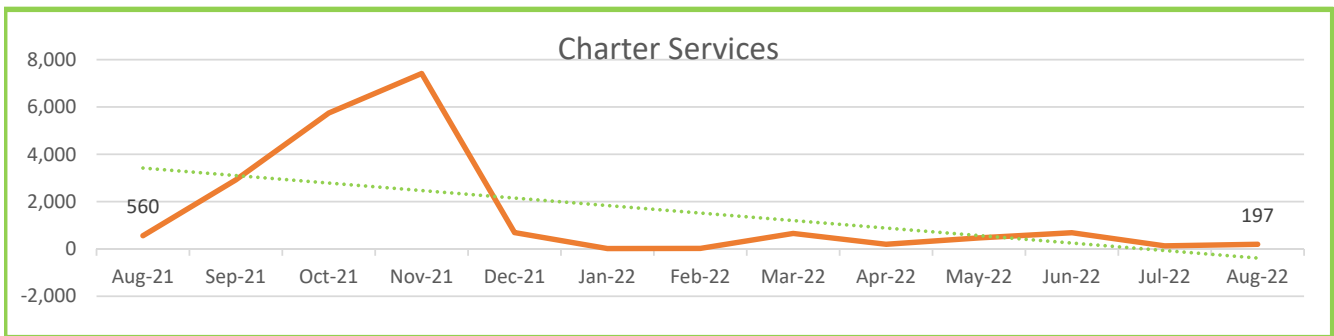
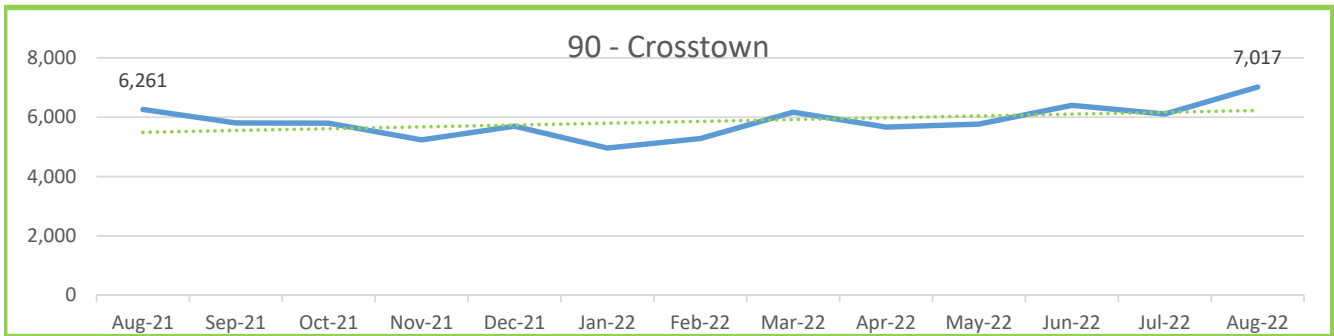
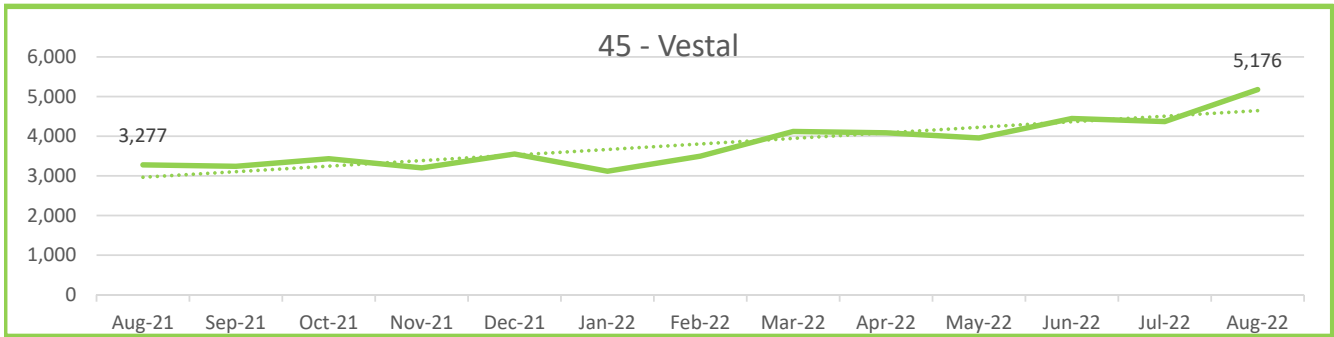
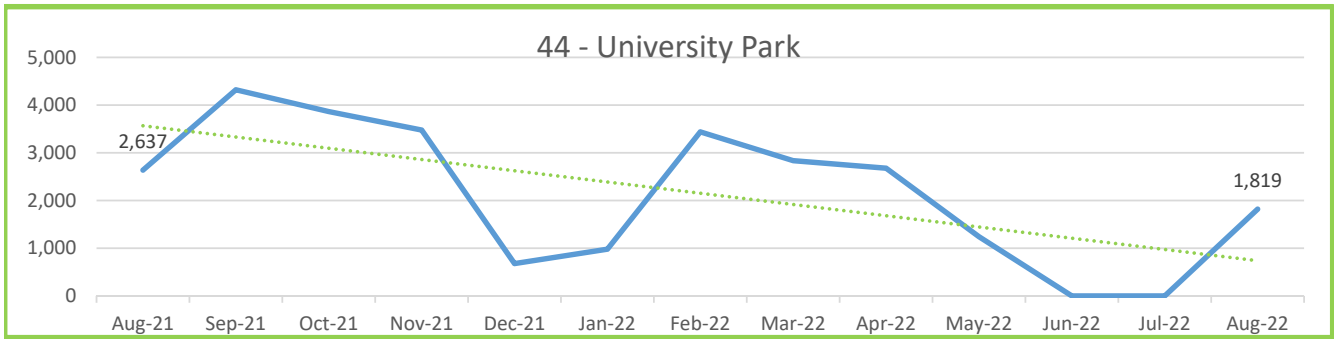




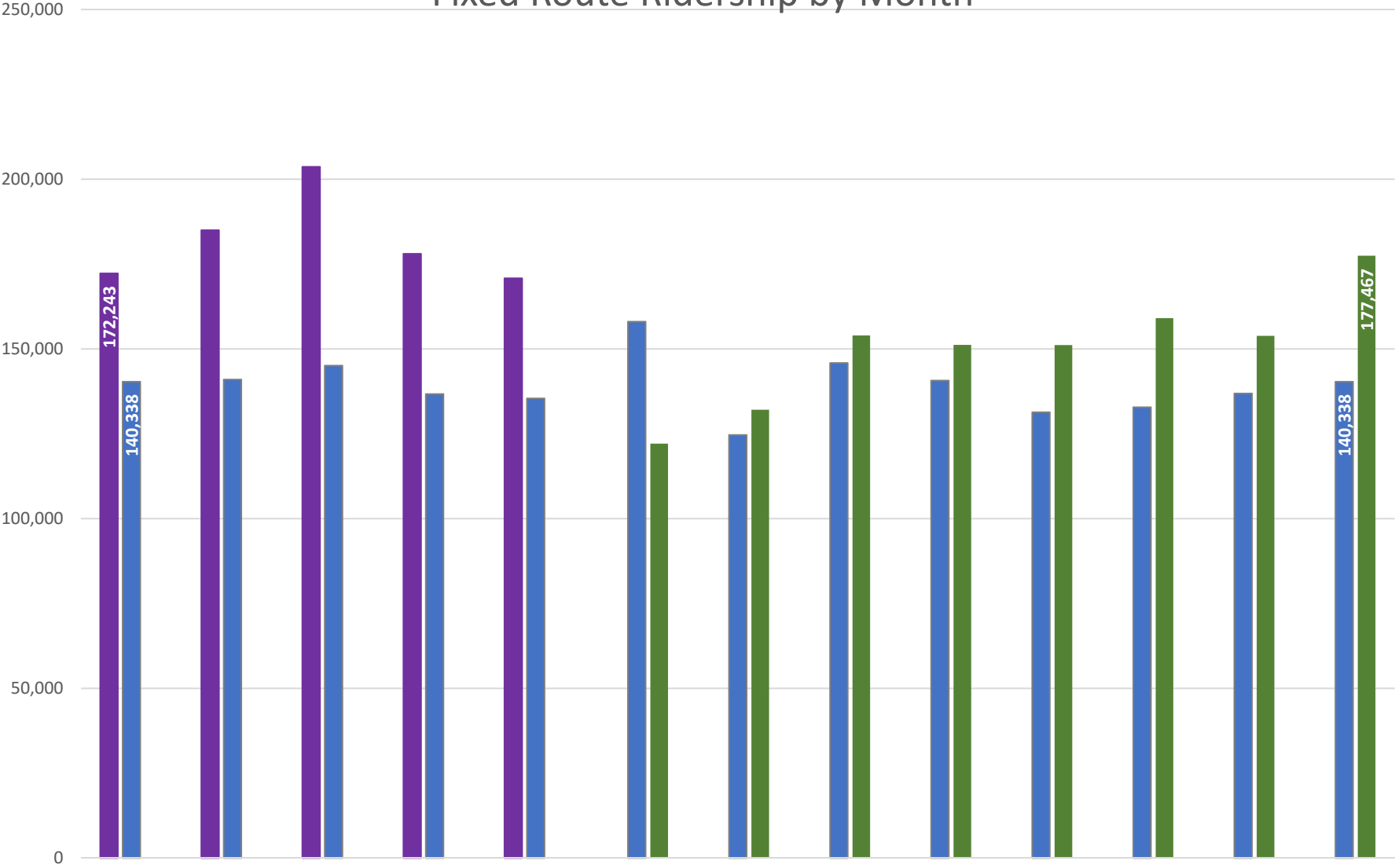






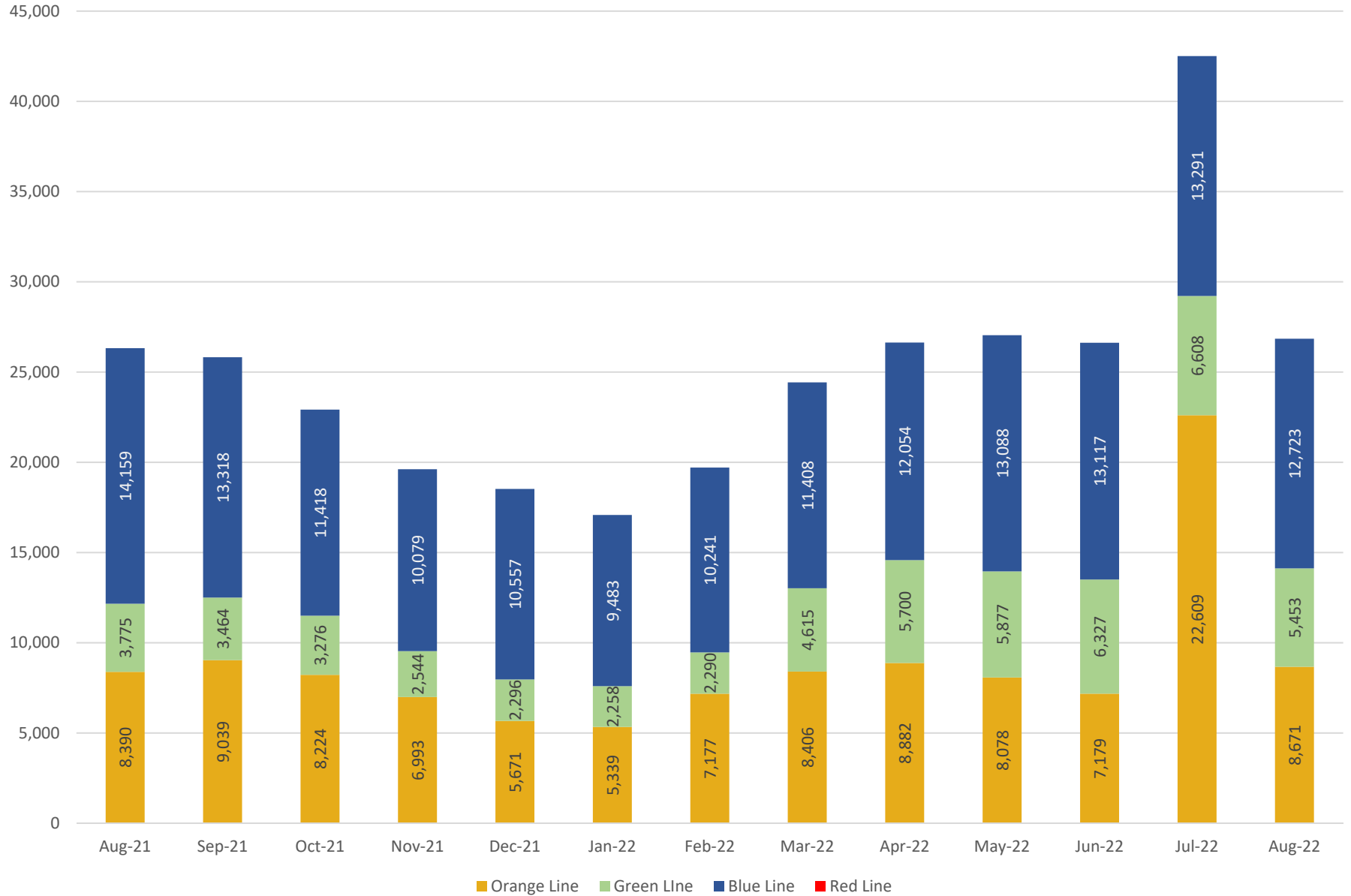


# Fixed Route Ridership by Month

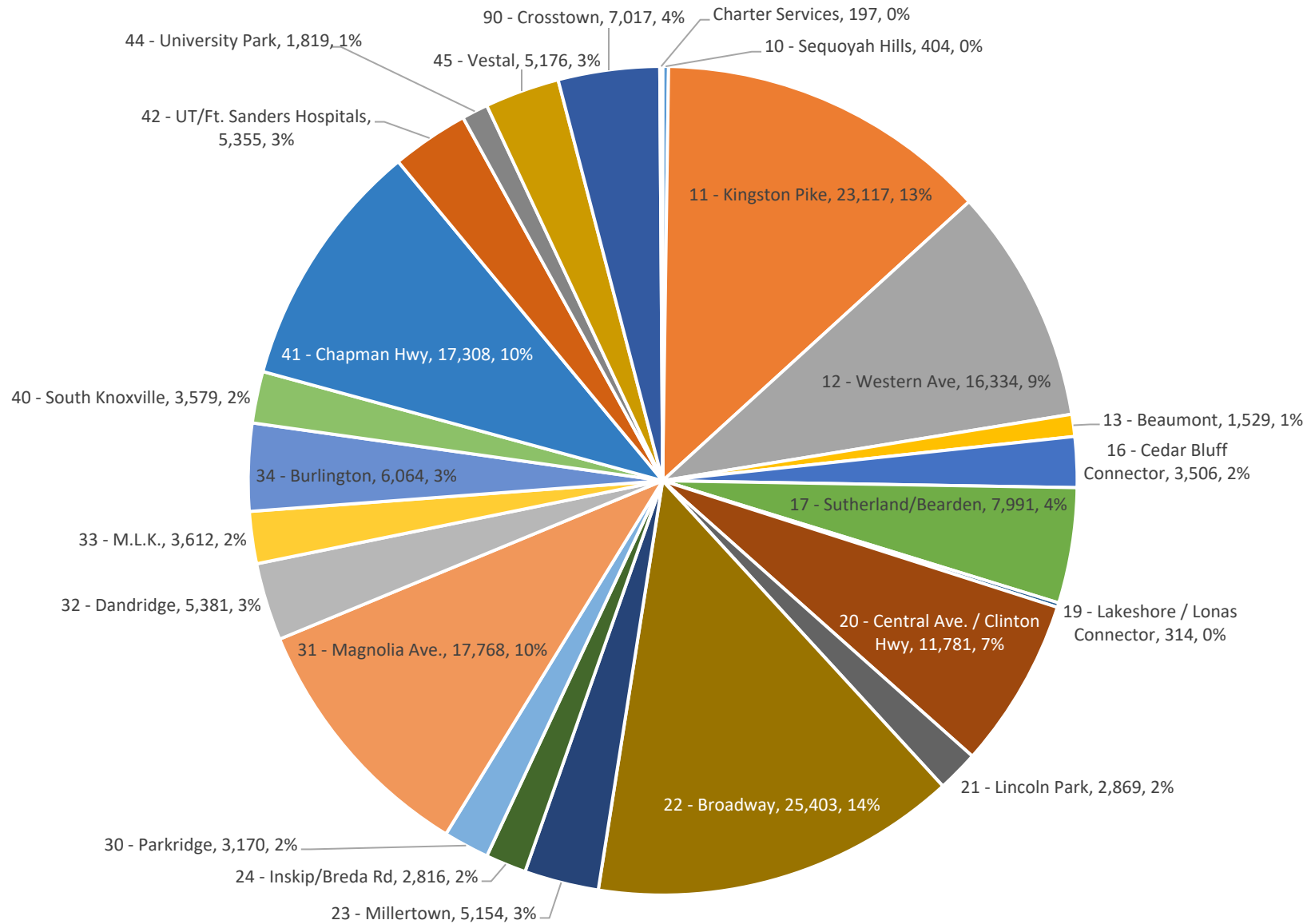


■ 2020 ■ 2021 ■ 2022

# Trolley Ridership



August 2022 System Ridership by Route



# APPEAL FORM

## Knoxville Transportation Authority

Date: 8-30-22

Knoxville Transportation Authority  
ATTENTION: Mr. Jacob Wright, Recording Secretary  
301 Church Avenue  
Knoxville, TN 37915

Commissioners:

I hereby appeal to you from a denial of my application to the Police Department for a permit to operate a taxicab. The application was denied by the Taxi Inspector on Aug 23, 2022

OR

I hereby appeal to you from the revocation of my permit to operate a taxicab taken pursuant to §26-90 of the Code of the City of Knoxville. I was notified of this revocation on \_\_\_\_\_, 20\_\_\_\_.

(Check one of the above, as applicable.)

Respectfully submitted,

Name: James C. Cook

Address: 2628 Morganton Rd

Maryville, TN. 37801

Telephone: 865-443-1538

### NOTES TO PERSONS COMPLETING THIS FORM:

- (1) Your appeal must be filed at the address shown above within ten (10) days after the date of the action taken by the Taxi Inspector or Police Department as set forth above.
- (2) The Knoxville Transportation Authority normally meets the 4<sup>th</sup> Thursday of the month in the City County Building at 3:00 p.m. You should check with Ms. Lauren Robinson, Recording Secretary at 215-7800 for a confirmation or the exact date, time, and place that your appeal will be heard.



# MEMORANDUM

To: Knoxville Transportation Authority  
From: Belinda Woodiel-Brill  
Date: September 15, 2022  
Re: Proposed change to Green Line Trolley Routing



Due to road closures for the new baseball stadium, KAT must re-route the Green Line Trolley. A temporary detour was established when Patton Street was closed in the Old City several weeks ago. After testing this detour, KAT is requesting this routing be made permanent, as it will no longer be possible to return to the previous routing.

The new routing would travel further north on Gay Street and serve the Regas Square area – from which KAT has received several requests for trolley service. Due to the railroad tracks to the north and the nature of the design of the Jackson Avenue ramps to Gay Street, it is not possible to route trolleys to remain on Central through the Old City.

