

Knoxville Transportation Authority

Meeting Date: Thursday November 17, 2022



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INDYA KINCANNON
MAYOR
(865)215-2040



CITY OF KNOXVILLE
KNOXVILLE TRANSPORTATION AUTHORITY

AGENDA

KNOXVILLE TRANSPORTATION AUTHORITY

Thursday, November 17, 2022

City County Building, Main Assembly Room

CHRIS CROUCH
CHAIR
JIM RICHARDS
VICE-CHAIR
MARY SMITH-BELL
RECORDING SECRETARY
SANDY BOOHER
TOMMY SMITH
MARK HAIRR
DOUGLAS LAWYER
CANDACE BRAKEWOOD
KIMBERLY WATKINS
CHRISTI KIRK
JOHN LAWHORN
ATTORNEY TO K.T.A.

- I. Determination of a Quorum
- II. Approval of Minutes – October 27, 2022
- III. Reports
 - A. KTA Chair
 - B. Commissioner's Comments
 - C. Staff
 - i. City of Knoxville Director of Transit
 - ii. TPO Transit Planner
- IV. New Business: Presentation of Title VI Plan with Resolution
- V. Old Business
- VI. Public Comments
- VII. Set Next Meeting for December 15, 2022 and Adjourn

This meeting and all communications between members is subject to the provisions of the Tennessee Open Meetings Act, TENN. CODE ANN. § 8-44-101, et seq.

Minutes
KNOXVILLE TRANSPORTATION AUTHORITY
City County Building Main Assembly Room
Thursday, October 27, 2022

I. Determination of Quorum

Chairman Crouch called the meeting to order. Other Commissioners in attendance were as follows:

Candace Brakewood
Mark Hairr
Christi Kirk
Tommy Smith

II. Approval of Minutes – September 22, 2022

Commissioner Hairr made a motion to approve the September 22, 2022 meeting minutes. Commissioner Kirk seconded the motion. The board was unanimous.

III. Reports

A. KTA Chair

There were no Chair comments

B. Commissioners' Comments

There were no commissioner comments discussed.

C. Staff

i. City of Knoxville Director of Transit

Director Isaac Thorne reported KAT has a class of eight operators in training and these new hires should complete training at the end of November. Working toward a new class beginning on November 28th, with a goal of 30 new hires.

Also reported that ridership increased a total of 19.3% in September.

D. TPO Transit Planner

Doug Burton reported that he attended the Tennessee Public Transportation Association Conference last week along with KAT

staff and congratulated KAT operators that participated in the bus rodeo.

Director Thorne congratulated Greg Davis on placing second in the 30-foot bus rodeo and Tina Hayes winning the cut-away bus rodeo.

IV. New Business

A. Review of the KAT Title VI Monitoring Report for 2022

Director Thorne explained the Title VI Monitoring and that it is required to submit a Title VI program every three years to the Federal Transit Administration.

Commissioner Brakewood asked how KAT will address the on-time performance moving forward. Director Thorne stated KAT is taking a more proactive approach with new software to monitor the on-time performance and KAT Reimagined will also help us address route performance by addressing adequate layover time.

Commissioner Brakewood also asked about minority routes and how this is determined within the Title VI Monitoring report. Director Thorne stated that the Federal Transit Administration requires that any route with 33% or higher percent of minority census tract should be considered a minority route.

Director Thorne thanked Belinda Woodiel-Brill and Doug Burton for the work they have done to complete the Title VI Monitoring report.

Commissioner Hairr made a motion to approve the Title VI Monitoring Report. Commissioner Kirk seconded the motion. The board was unanimous.

VI. Old Business

There was no old business discussed.

VII. Public Comment

No Public comments discussed.

VIII. Set Next Meeting and Adjourn

The next meeting was set for November 17, 2022 at 3:00 p.m. at the City County Building Main Assembly Room.

Respectfully submitted,

Isaac Thorne
Substitute KTA Recording Secretary



KAT
KNOXVILLE AREA TRANSIT
ROUTE PERFORMANCE REPORT
October, 2022

| ROUTE NUMBER | ROUTE NAME | RIDERSHIP | Percentage of Ridership | MILES | Percentage of Miles | HOURS | Percentage of Hours | Passg/ Mile | Passg/ Hour |
|---------------------------------------|---------------------------|----------------|-------------------------|----------------|---------------------|---------------|---------------------|-------------|--------------|
| 10 | Sequoyah Hills | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% | 0.00 | 0.00 |
| 11 | Kingston Pike | 23,435 | 14.0% | 27,456 | 13.8% | 2,301 | 14.7% | 0.85 | 10.19 |
| 12 | Western Ave | 15,320 | 9.2% | 17,782 | 8.9% | 1,340 | 8.6% | 0.86 | 11.43 |
| 13 | Beaumont | 942 | 0.6% | 1,808 | 0.9% | 132 | 0.8% | 0.52 | 7.14 |
| 16 | Cedar Bluff Connector | 2,930 | 1.8% | 4,781 | 2.4% | 377 | 2.4% | 0.61 | 7.78 |
| 17 | Sutherland/Bearden | 7,152 | 4.3% | 9,295 | 4.7% | 716 | 4.6% | 0.77 | 9.98 |
| 19 | Lakeshore/Lonas Connector | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% | 0.00 | 0.00 |
| 20 | Central Ave/Clinton Hwy | 9,835 | 5.9% | 12,687 | 6.4% | 781 | 5.0% | 0.78 | 12.60 |
| 21 | Lincoln Park | 2,658 | 1.6% | 4,493 | 2.3% | 353 | 2.3% | 0.59 | 7.53 |
| 22 | Broadway | 24,850 | 14.9% | 18,526 | 9.3% | 1,374 | 8.8% | 1.34 | 18.08 |
| 23 | Millertown | 4,808 | 2.9% | 7,730 | 3.9% | 650 | 4.1% | 0.62 | 7.40 |
| 24 | Inskip/Breda Rd | 3,181 | 1.9% | 6,359 | 3.2% | 460 | 2.9% | 0.50 | 6.92 |
| 30 | Parkridge | 3,148 | 1.9% | 3,351 | 1.7% | 264 | 1.7% | 0.94 | 11.94 |
| 31 | Magnolia Ave. | 16,947 | 10.1% | 13,254 | 6.7% | 1,115 | 7.1% | 1.28 | 15.20 |
| 32 | Dandridge | 5,448 | 3.3% | 7,131 | 3.6% | 458 | 2.9% | 0.76 | 11.91 |
| 33 | M.L.K. | 3,376 | 2.0% | 7,307 | 3.7% | 573 | 3.7% | 0.46 | 5.90 |
| 34 | Burlington | 4,918 | 2.9% | 10,510 | 5.3% | 719 | 4.6% | 0.47 | 6.84 |
| 40 | South Knoxville | 3,021 | 1.8% | 10,443 | 5.3% | 740 | 4.7% | 0.29 | 4.08 |
| 41 | Chapman Hwy | 15,817 | 9.5% | 14,046 | 7.1% | 859 | 5.5% | 1.13 | 18.41 |
| 42 | UT/Ft Sanders Hospitals | 4,287 | 2.6% | 3,499 | 1.8% | 437 | 2.8% | 1.23 | 9.82 |
| 44 | University Park | 4,218 | 2.5% | 2,137 | 1.1% | 246 | 1.6% | 1.97 | 17.12 |
| 45 | Vestal | 4,269 | 2.6% | 9,693 | 4.9% | 677 | 4.3% | 0.44 | 6.31 |
| 90 | Crosstown | 6,608 | 4.0% | 6,502 | 3.3% | 1,096 | 7.0% | 1.02 | 6.03 |
| | Other/ Unknown | 0 | | | | | | | |
| SUB TOTAL LINE SERVICE | | 167,168 | | 198,789 | | 15,666 | | 0.84 | 10.67 |
| 82 | Trolley (Orange Line) | 7,531 | 31.4% | 3,973 | 38.5% | 633 | 41.1% | 1.90 | 11.90 |
| 84 | Trolley (Green Line) | 4,572 | 19.1% | 1,845 | 17.9% | 315 | 20.5% | 2.48 | 14.49 |
| 86 | Trolley (Blue Line) | 11,897 | 49.6% | 4,494 | 43.6% | 592 | 38.4% | 2.65 | 20.09 |
| SUB TOTAL TROLLEY SERVICES | | 24,000 | | 10,312 | | 1,541 | | 2.33 | 15.58 |
| TOTAL PASSENGERS WITH TROLLEYS | | 191,168 | | 209,101 | | 17,206 | | 0.91 | 11.11 |
| LIFT SERVICE | | 6,387 | | 42,925 | | 3,160 | | 0.15 | 2.02 |
| TOTAL SCHEDULED SERVICES | | 197,555 | | 252,026 | | 20,366 | | 0.78 | 9.70 |
| TOTAL CHARTER SERVICES | | 14,203 | | 3,320 | | 580 | | 4.28 | 24.49 |
| GRAND TOTAL ALL KAT SERVICES | | 211,758 | | 255,346 | | 20,946 | | 0.83 | 10.11 |



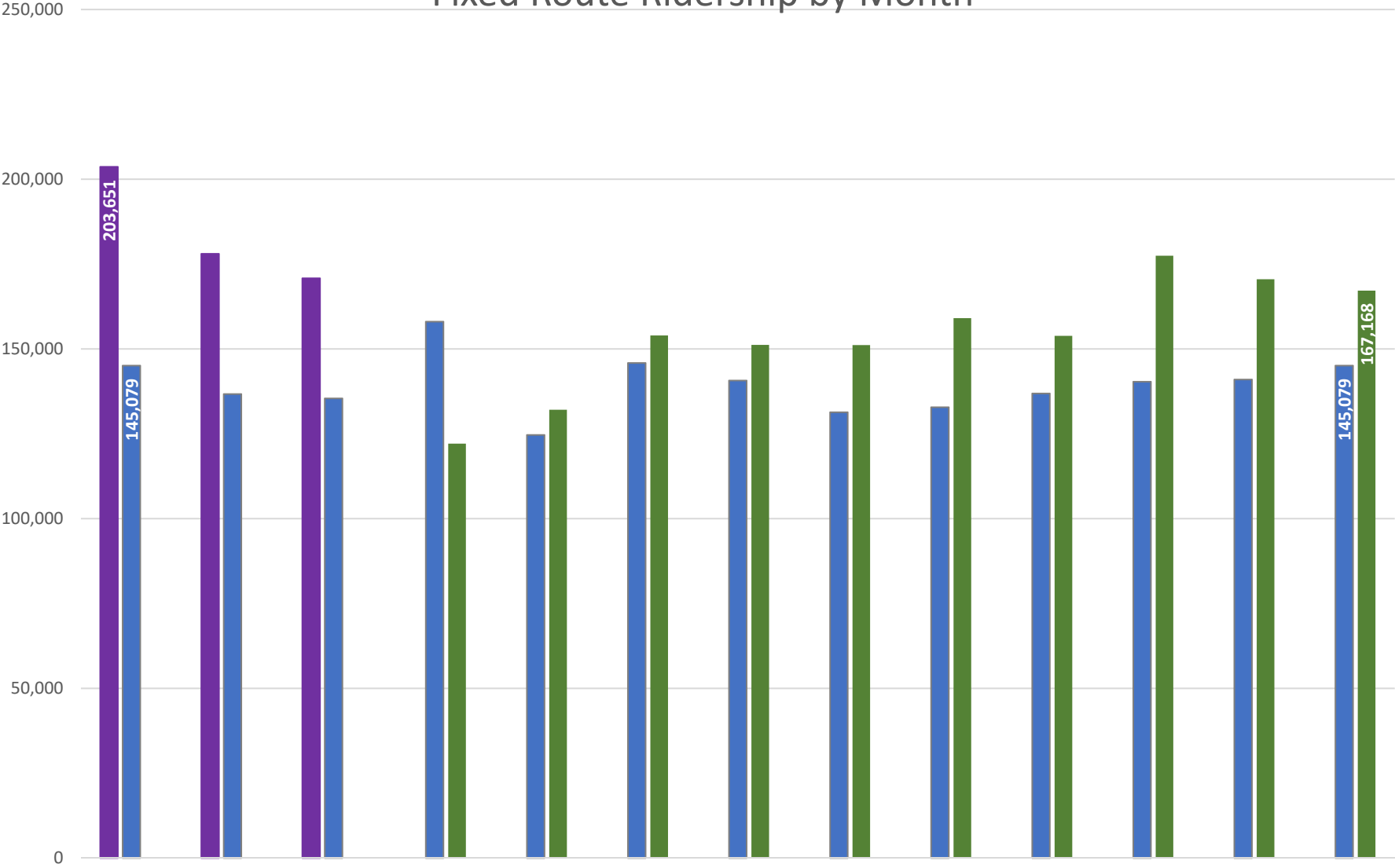
KNOXVILLE AREA TRANSIT

SYSTEM PERFORMANCE REPORT

October, 2022

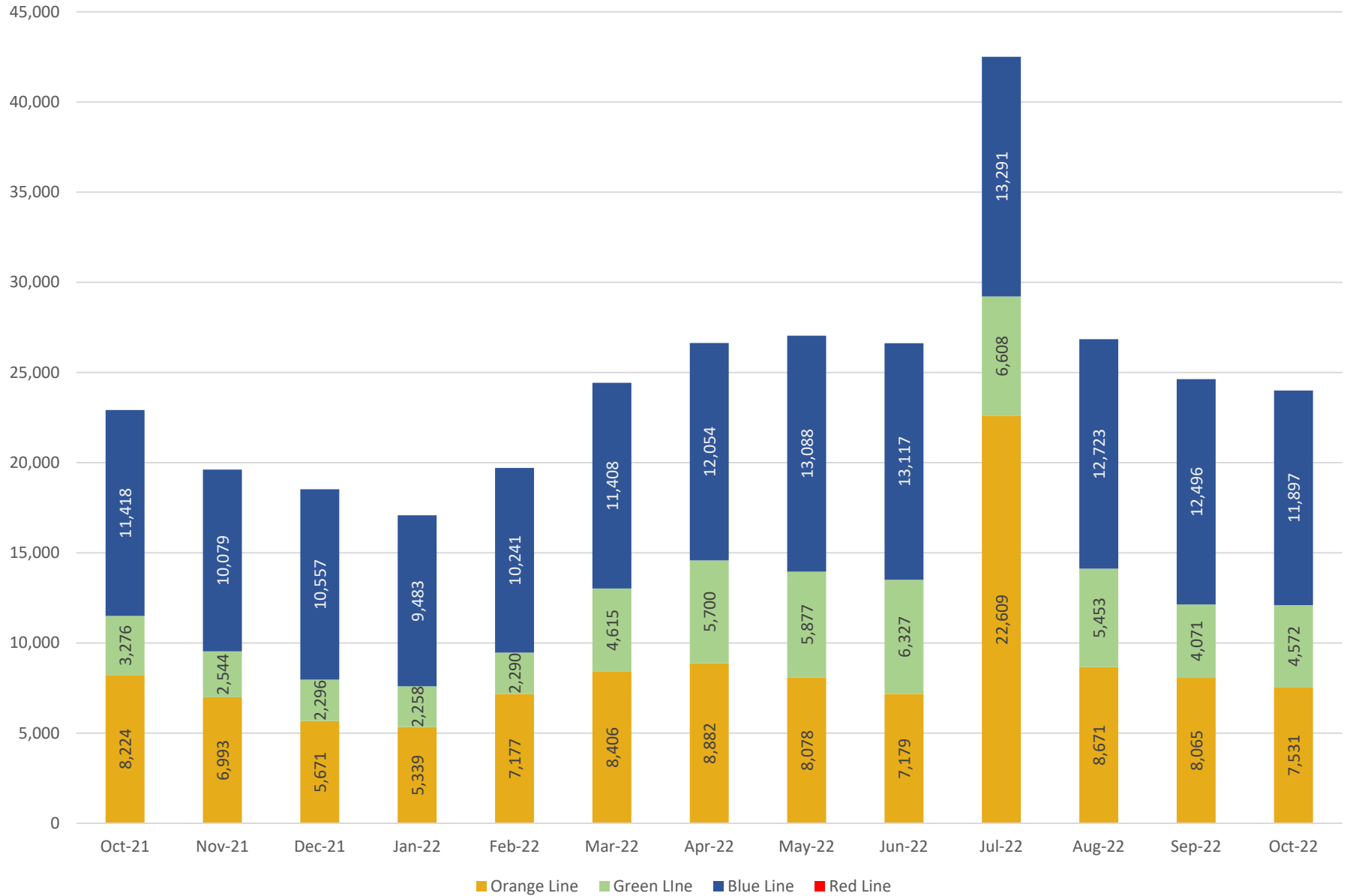
| | <u>THIS MONTH</u> | | | <u>FISCAL YEAR-TO-DATE</u> | | |
|----------------------------|-------------------|------------------|---------------|----------------------------|------------------|---------------|
| | <u>This Year</u> | <u>Last Year</u> | <u>Change</u> | <u>This Year</u> | <u>Last Year</u> | <u>Change</u> |
| FIXED ROUTE SERVICE | | | | | | |
| Total Passengers | 191,168 | 167,997 | 14% | 787,005 | 663,424 | 19% |
| System Generated Revenue | | | | \$356,004 | \$374,681 | -5% |
| Revenue Veh. Miles | 209,101 | 198,327 | 5% | 869,170 | 788,074 | 10% |
| Revenue Veh. Hours | 17,206 | 16,054 | 7% | 69,780 | 63,655 | 10% |
| Passengers/Mile | 0.91 | 0.85 | 8% | 0.91 | 0.84 | 8% |
| Passengers/Hour | 11.11 | 10.46 | 6% | 11.28 | 10.42 | 8% |
| Preventable Accidents | 17 | 0 | 1700% | 63 | 0 | 0% |
| Mechanical Road Calls | 25 | 17 | 47% | 96 | 81 | 19% |
| Accidents/100,000 Miles | 8.13 | 0.00 | 813% | 7.25 | 0.00 | 0% |
| Miles/Road Failure | 8,364 | 11,666 | -28% | 9,054 | 9,729 | -7% |
| DEMAND RESPONSE | | | | | | |
| Total Passengers | 6,387 | 6,502 | -2% | 26,160 | 25,598 | 2% |
| System Generated Revenue | | | | \$70,839 | \$41,707 | 70% |
| Revenue Veh. Miles | 42,925 | 41,527 | 3% | 174,225 | 167,889 | 4% |
| Revenue Veh. Hours | 3,160 | 2,988 | 6% | 12,322 | 11,971 | 3% |
| Passengers/Mile | 0.15 | 0.16 | -5% | 0.15 | 0.15 | -2% |
| Passengers/Hour | 2.02 | 2.18 | -7% | 2.12 | 2.14 | -1% |
| Preventable Accidents | 2 | 0 | 200% | 4 | 0 | 0% |
| Mechanical Road Calls | 2 | 0 | 200% | 7 | 6 | 17% |
| Accidents/100,000 Miles | 4.66 | 0.00 | 466% | 2.30 | 0.00 | 0% |
| Miles/Road Failure | 21,463 | 41,527 | -48% | 24,889 | 27,982 | -11% |
| CHARTER SERVICE | | | | | | |
| Charters | 282 | 324 | -13% | 655 | 4,571 | -86% |
| Sports Charters | 13,921 | 5,420 | 157% | 22,296 | 5,420 | 311% |
| Total Passengers | 14,203 | 5,744 | 147% | 22,951 | 9,991 | 130% |
| Revenue | | | | | | 0% |
| Football Shuttle Charters | | | | \$55,393 | \$54,155 | 2% |
| Trolley Charters | | | | \$2,150 | \$8,675 | -75% |
| Total Miles | 3,320 | 2,367 | 40% | 5,534 | 4,509 | 23% |
| Total Hours | 580.0 | 426.0 | 36% | 965 | 906 | 6% |

Fixed Route Ridership by Month

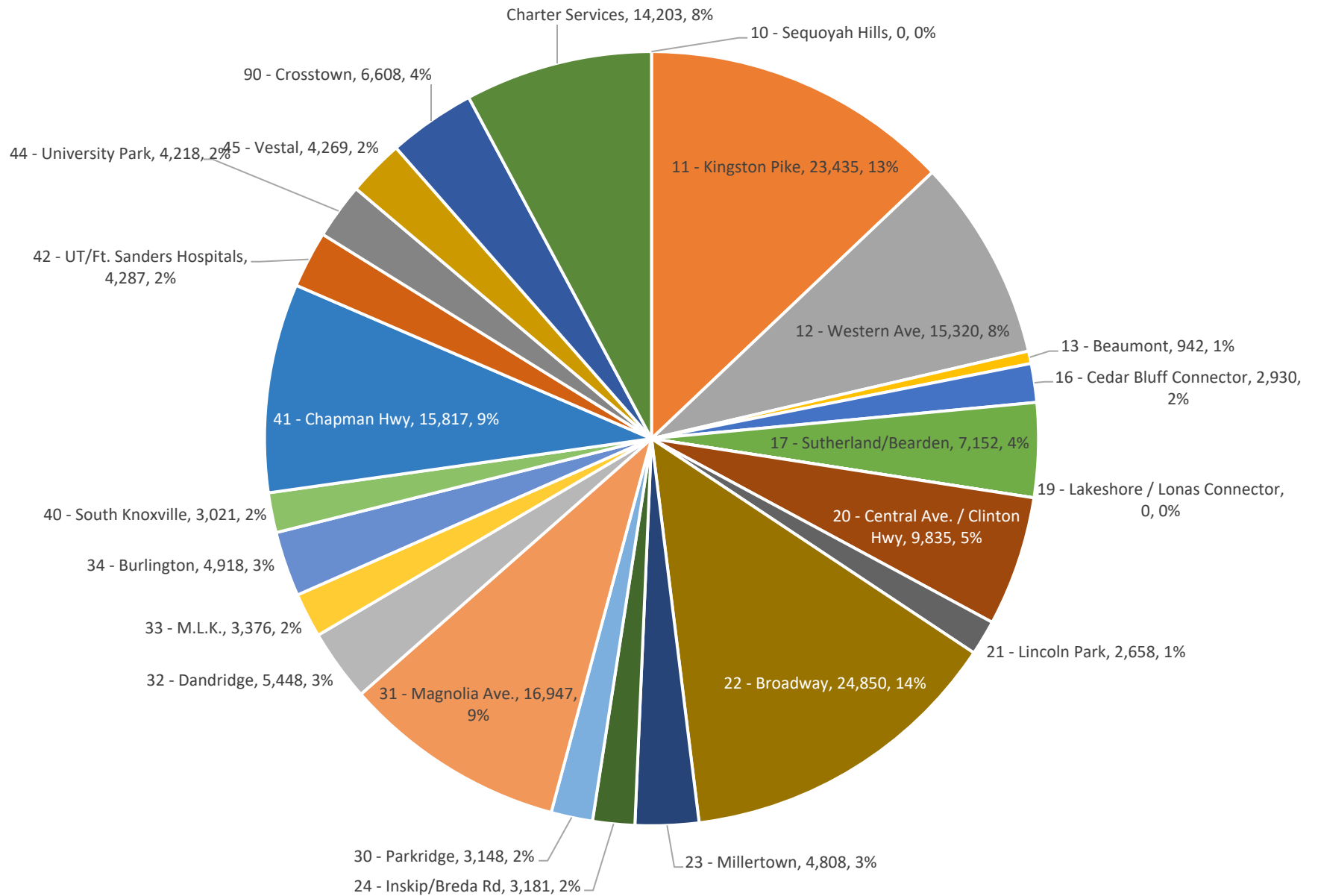


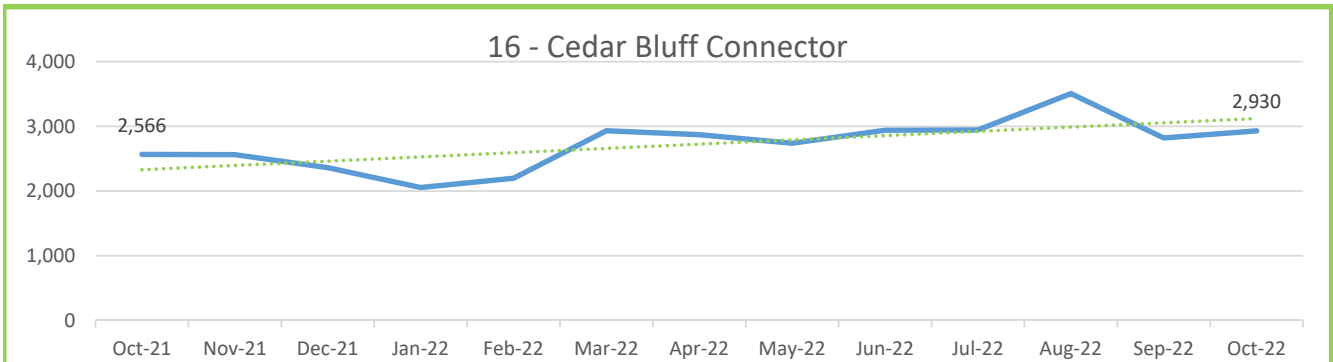
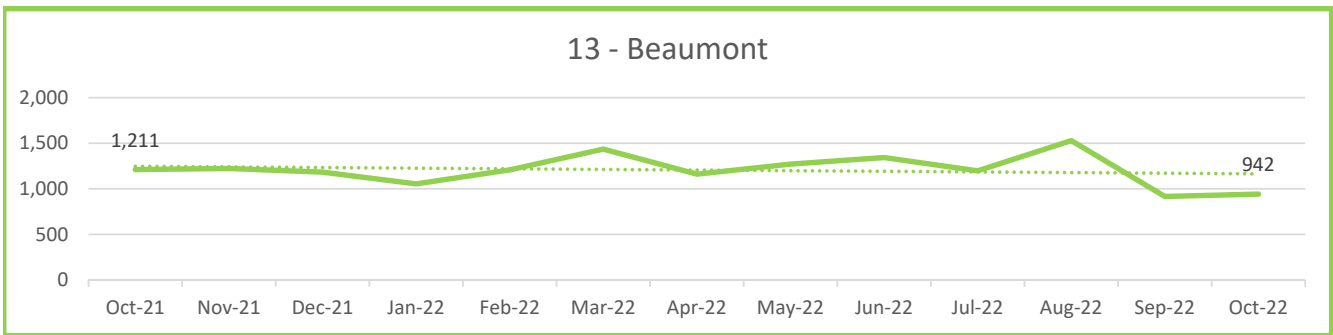
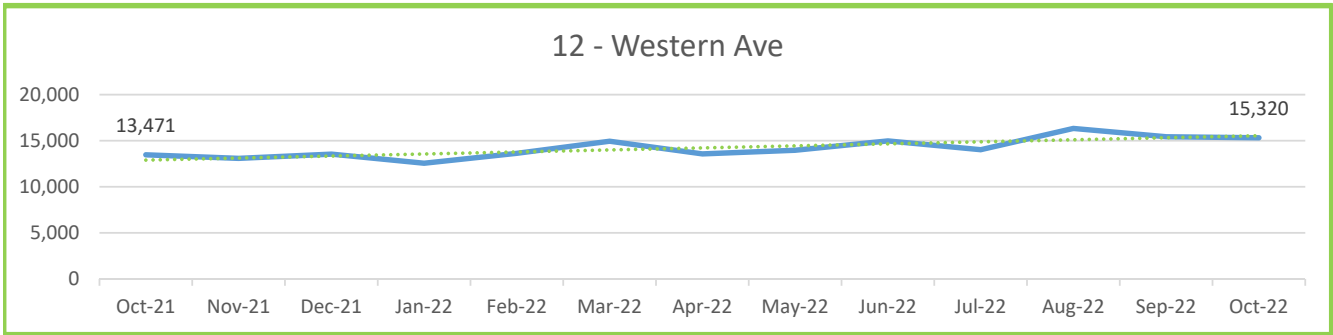
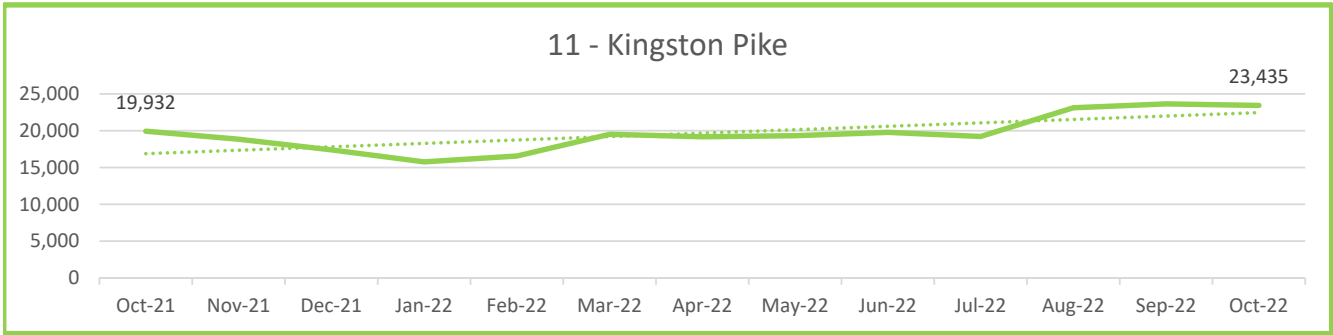
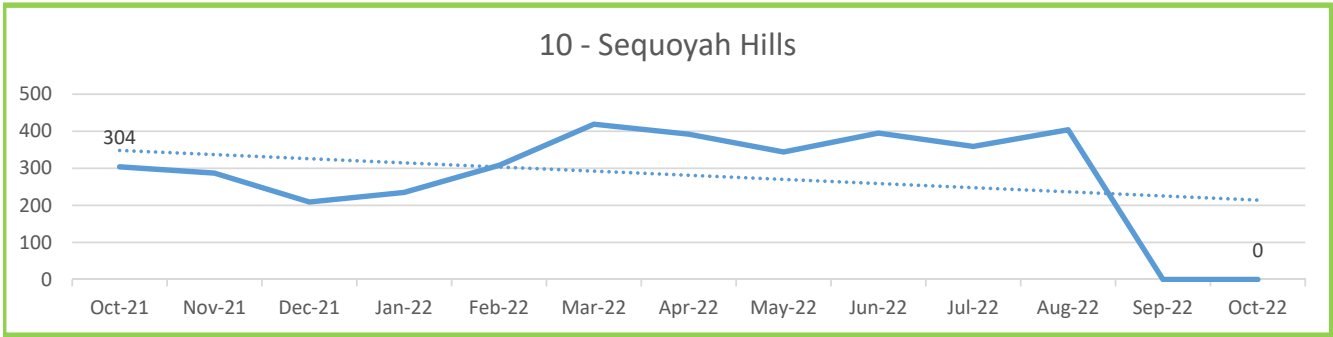
■ 2020 ■ 2021 ■ 2022

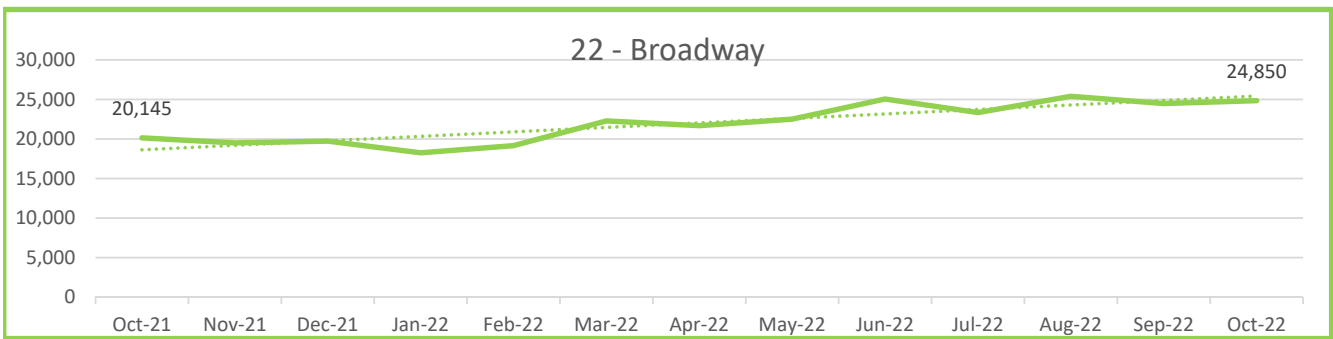
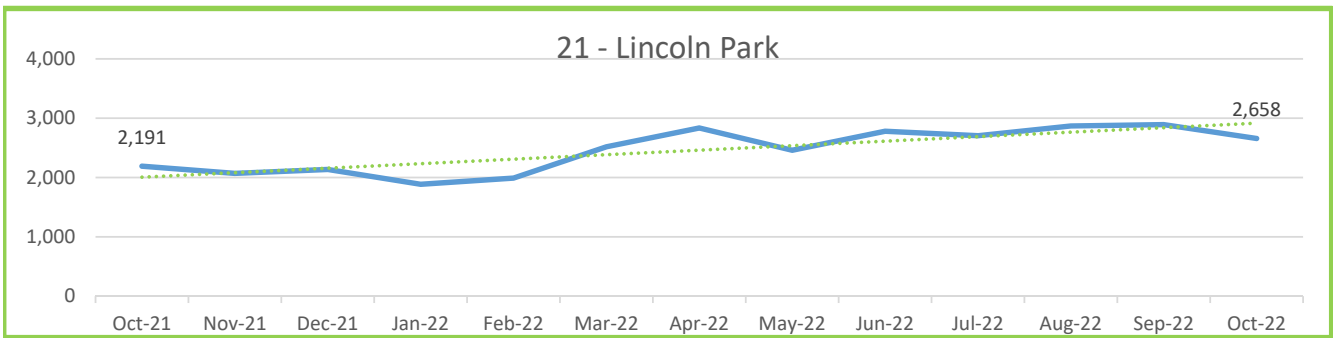
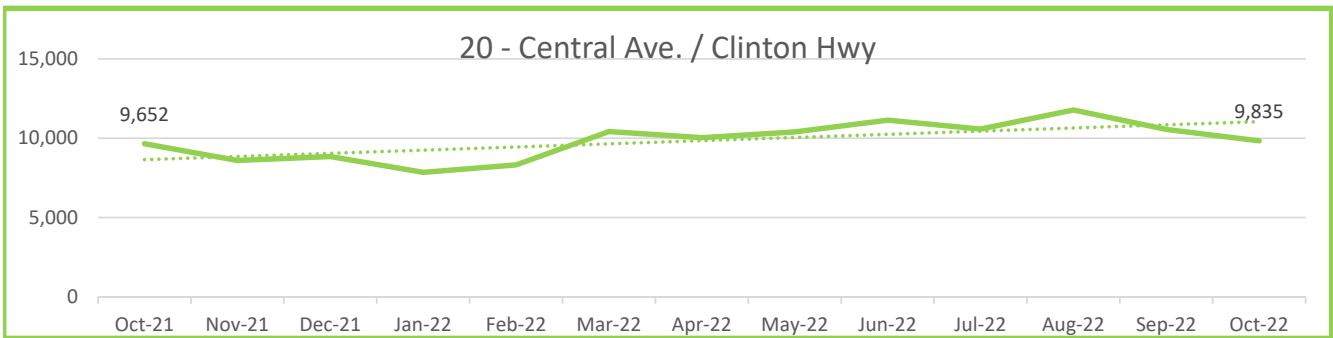
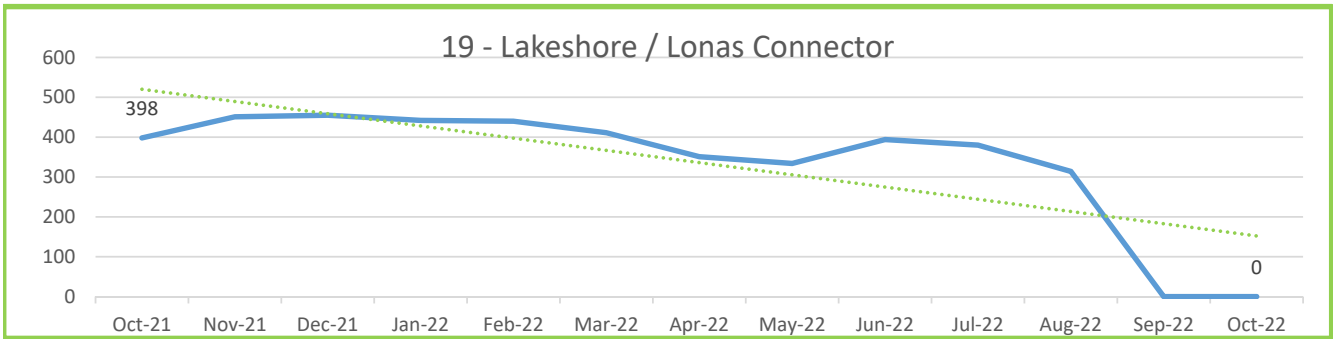
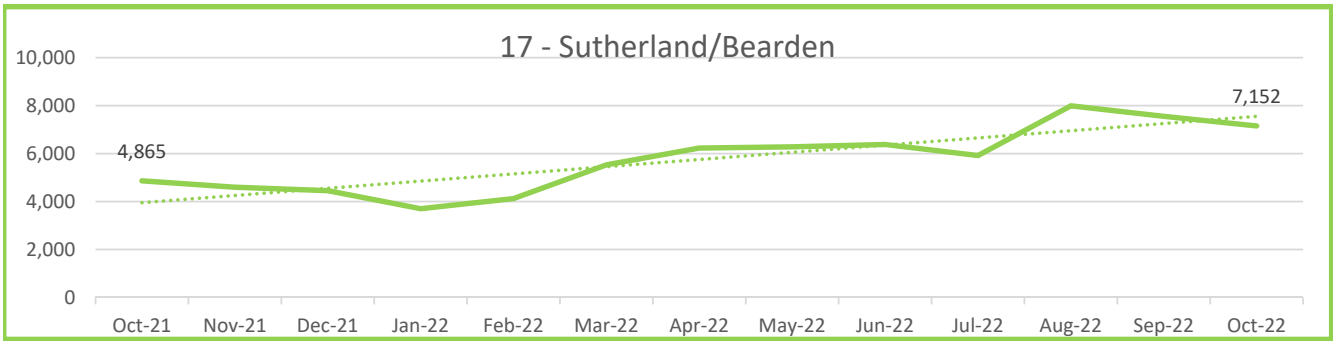
Trolley Ridership

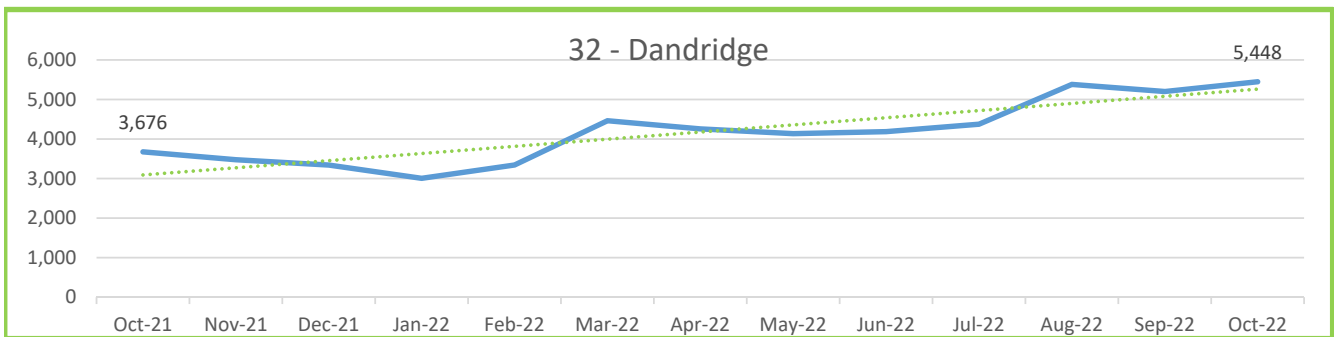
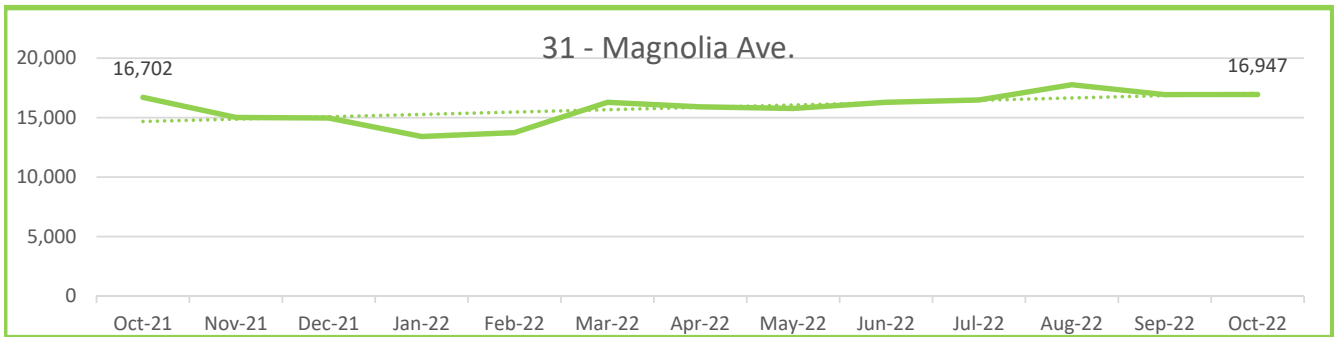
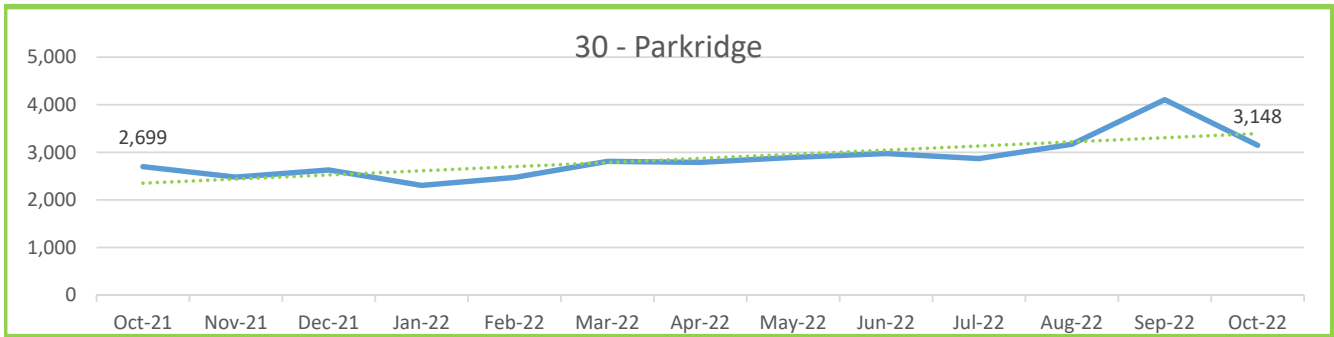
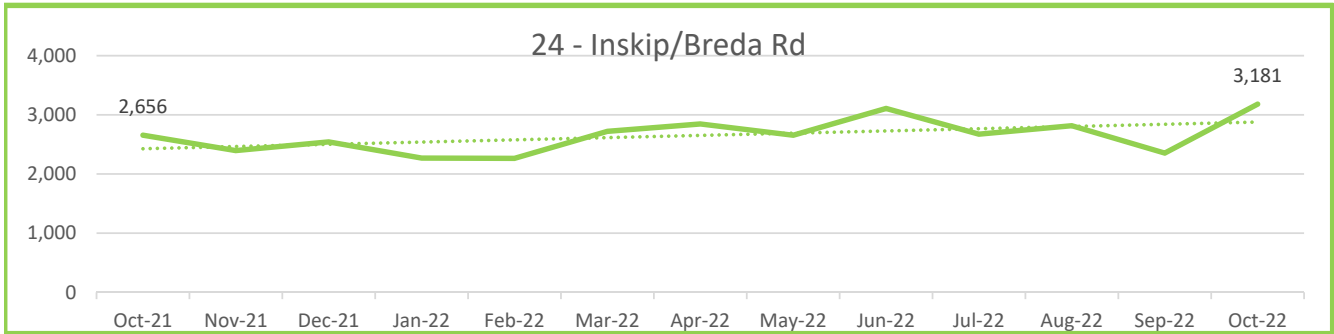
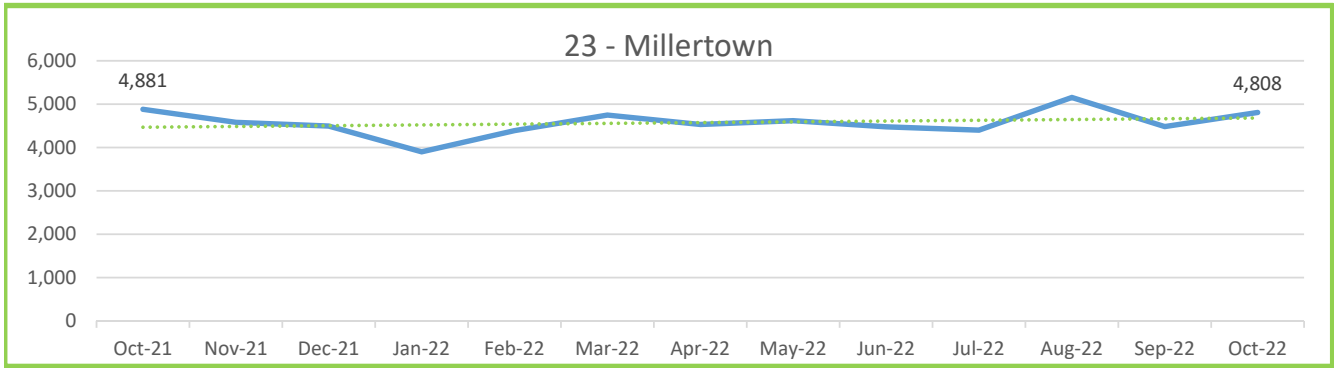


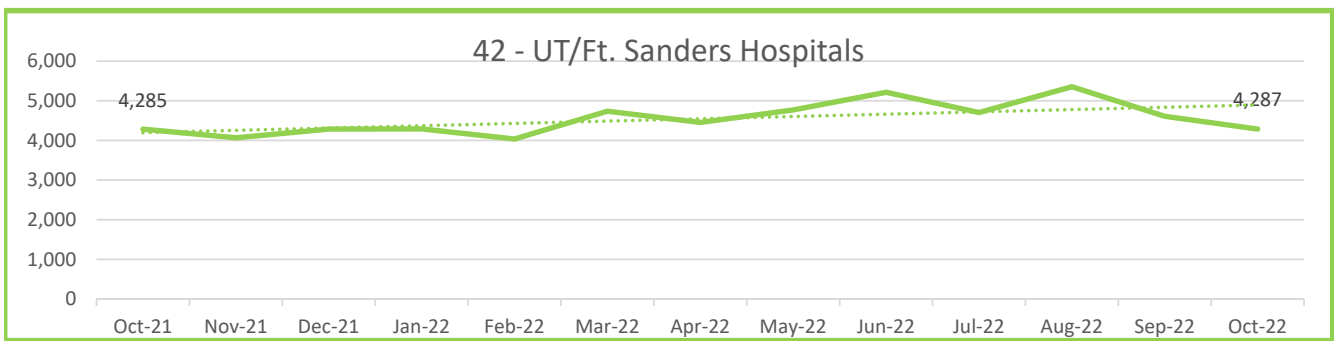
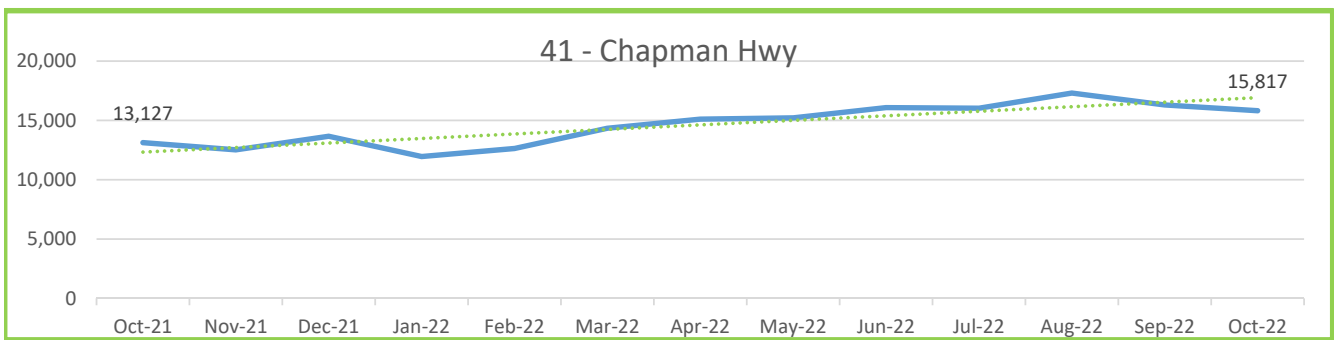
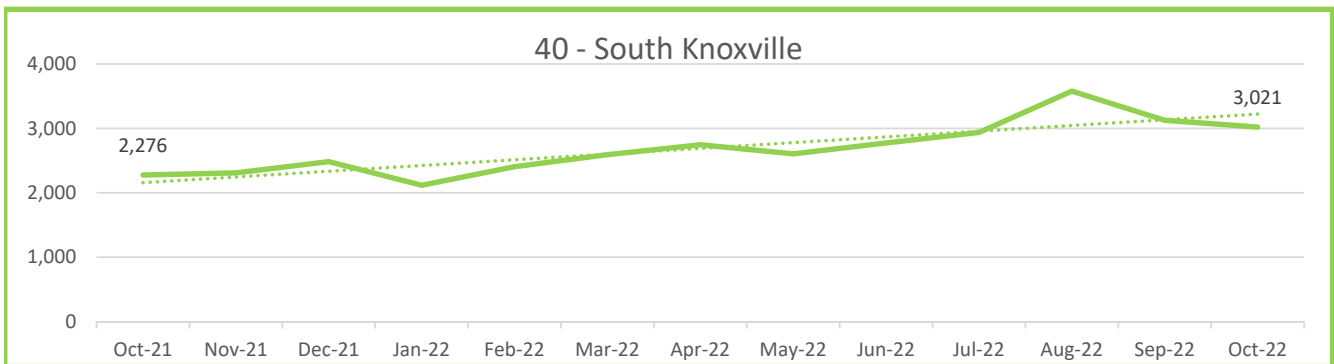
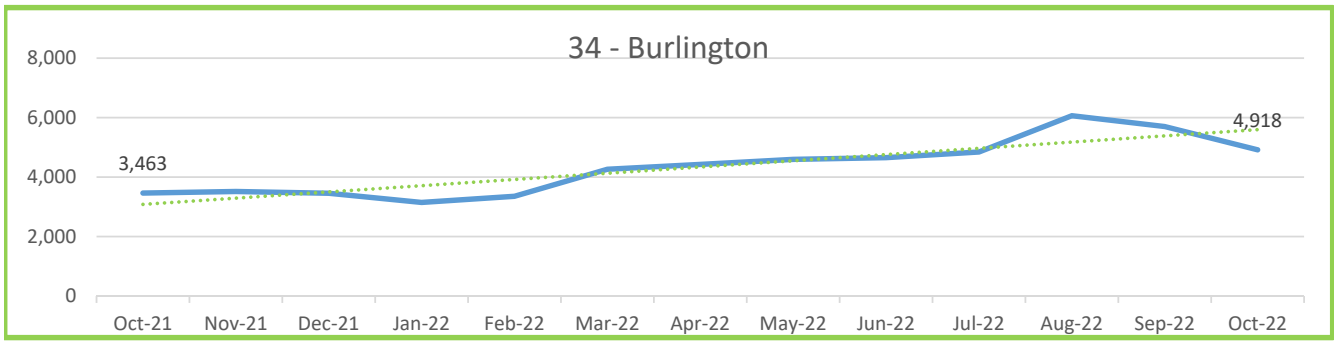
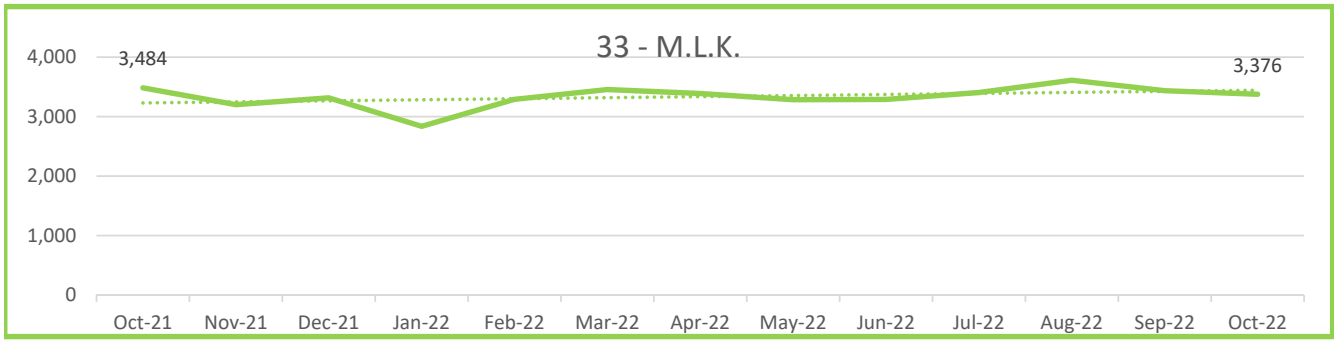
October 2022 System Ridership by Route

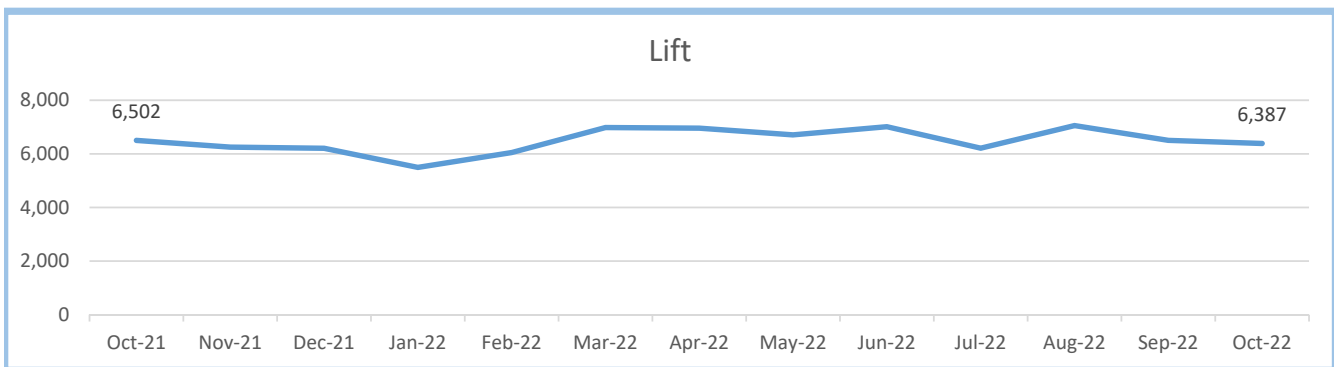
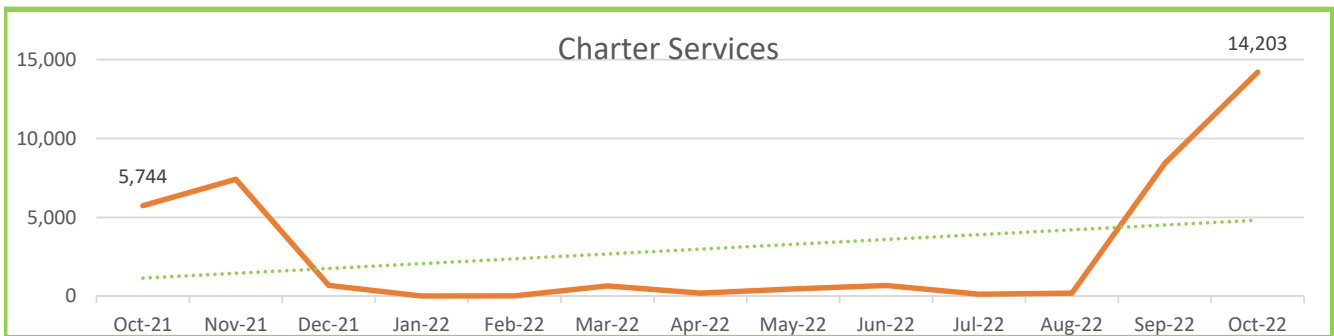
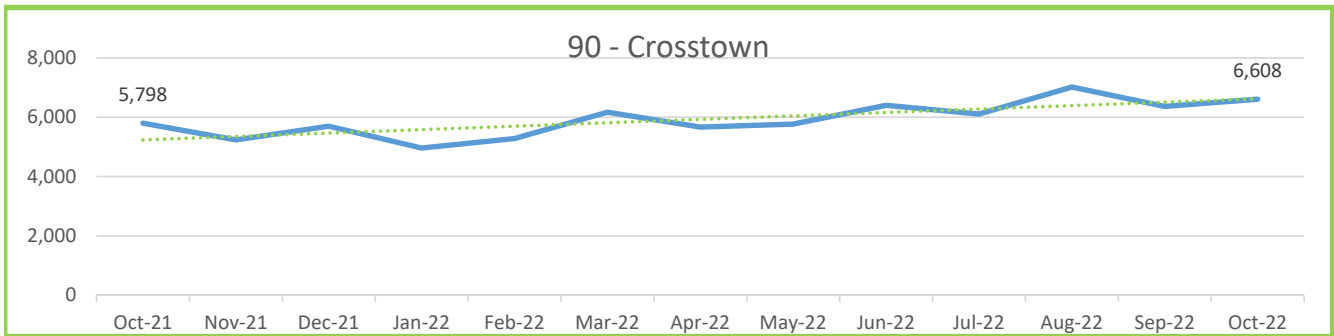
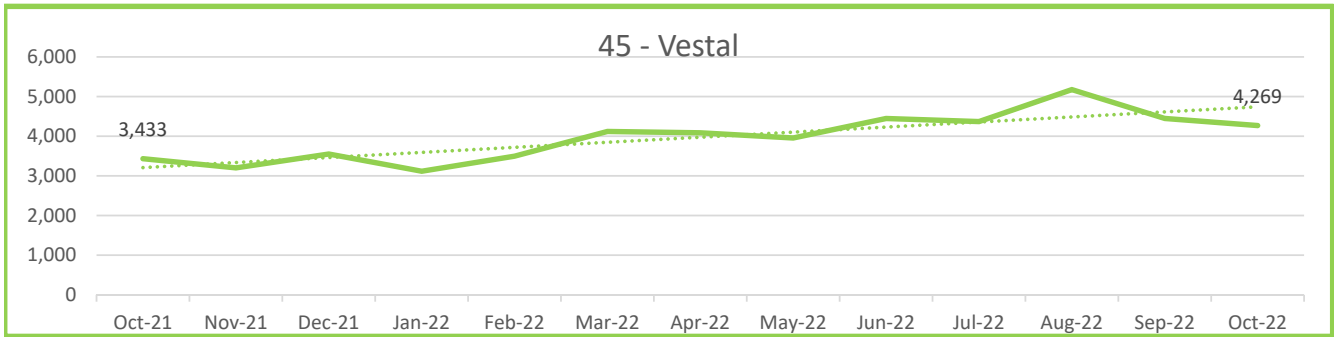
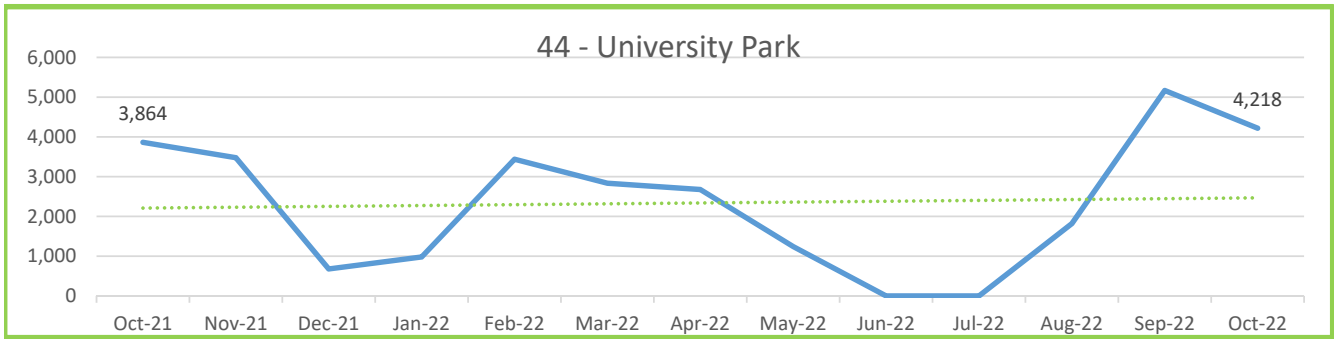












INDYA KINCANNON
MAYOR
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CITY OF KNOXVILLE
KNOXVILLE TRANSPORTATION AUTHORITY

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RESOLUTION
KNOXVILLE TRANSPORTATION AUTHORITY

**A Resolution of the Knoxville Transportation Authority
verifying review and approval of the KAT Title VI Program**

WHEREAS, Knoxville Area Transit (KAT) is the provider of fixed-route public transportation in the Knoxville Urbanized Area; and

WHEREAS, FTA Circular 4702.1B requires that public transportation providers submit a Title VI Program document to the Federal Transit Administration every three years; and

WHEREAS, FTA Circular 4702.1B further requires that the governing board of said public transportation provider review and approve the Title VI Program; and

WHEREAS, KAT and TPO staff have developed and presented the required Title VI Program;

NOW, THEREFORE, BE IT RESOLVED BY THE KNOXVILLE TRANSPORTATION AUTHORITY (KTA):

SECTION 1: The KTA hereby acknowledges its receipt, review and approval of the Title VI Program for KAT

SECTION 2: This Resolution shall take effect from and after its passage.

Chair, Knoxville Transportation Authority

Date