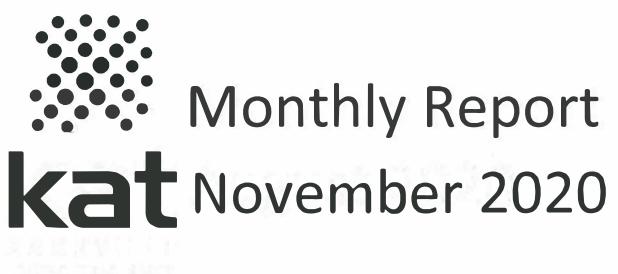
Knoxville Transportation Authority

Meeting Date: Thursday, December 17, 2020 (Held virtually via Zoom)



K N O X V I L L E AREA TRANSIT

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INDYA KINCANNON MAYOR (865)215-2040





CHRIS CROUCH VICE-CHAIR

RHONDA THOMPSON RECORDING SECRETARY

SANDY BOOHER

LILIANA BURBANO BONILLA

MARK HAIRR

AMELIA PARKER

JIM RICHARDS

KIMBERLY WATKINS

DR. WALTER WILLIAMS

JOHN LAWHORN ATTORNEY TO K.T.A.

CITY OF KNOXVILLE KNOXVILLE TRANSPORTATION AUTHORITY

AGENDA KNOXVILLE TRANSPORTATION AUTHORITY *Held virtually via Zoom* Thursday, December 17, 2020 at 3:00 pm

- I. Determination of Quorum
- II. Approval of Minutes November 19, 2020
- III. Reports
 - A. KTA Chair
 - B. Commissioner's Comments
 - C. Staff
 - i. City of Knoxville Director of Transit
 - ii. TPO Transit Planner
- IV. New Business

Appointment of Nominating Committee for 2021 KTA Officers

- V. Old Business
- VI. Public Comments
- VII. Set Next Meeting for January 28, 2021 and Adjourn

This meeting and all communications between members is subject to the provisions of the Tennessee Open Meetings Act, TENN. CODE ANN. § 8-44-101, *et seq*.

Minutes KNOXVILLE TRANSPORTATION AUTHORITY Meeting held via Zoom Thursday, November 19, 2020 at 3:00 pm

I. Determination of Quorum

Chair Lawyer called the meeting to order and acknowledged there was a quorum. Other Commissioners in attendance were as follows:

Commissioner Crouch Commissioner Hairr Commissioner Parker Commissioner Watkins Commissioner Booher Commissioner Richards Commissioner Williams

II. Approval of Minutes- October 22, 2020

Chair Lawyer requested approval of the October 22, 2020 minutes. Commissioner Crouch noted that he was not present at the October meeting and asked that the minutes from October reflect this. Commissioner Watkins made a motion to approve the minutes and Commissioner Hairr seconded that motion. The minutes were approved unanimously.

III. Reports

A. KTA Chair

There were no Chair comments.

B. Commissioners' Comments

There were no Commissioner comments.

- C. Staff
 - i. City of Knoxville Director of Transit

Director Isaac Thorne begins by stating that overall, KAT ridership is down. Fixed routes have an increase of 2.1%, Lift ridership decreased 6.3%, and with trolley ridership included, the system decreased 9.6% for October. He added that KAT did experience varying route ridership increases on mainline. Eleven of 23 routes had an increase.

Mr. Thorne stated that the Knoxville City Council approved two resolutions for new electric buses. One was a contract amendment with new Flyer buses that KAT will receive in Oct. or Nov. of 2021. He stated that the contract now has inroute charging included. He commented that as the fleet increases from four to possibly 25 buses, on-street charging will be possible and is a critical need in maintaining on time buses. He added that he is very thankful for the Council also adding a resolution authorizing an application for CMAQ dollars to purchase and install an in-route charging station for these buses.

Commissioner Hairr asked what manufacturer is providing the chargers. Mr. Thorne responded that the industry is expanding and they do not yet know which manufacturer will be providing them. Commissioner Hairr also asked what type of chargers these buses will use and Mr. Thorne responded that they would be overhead chargers.

Commissioner Crouch asked if Mr. Thorne has any idea of how the cost of our current buses compare to the electric buses. Mr. Thorne stated that he does have the analysis of those numbers and will be happy to share them with everyone in the near future.

Commissioner Parker asked Mr. Thorne to share any updates on how Covid-19 is affecting KAT employees. Mr. Thorne stated that KAT does currently have a shortage of employees, which has resulted in going to a reduced service schedule. He added that KAT has seen three additional Covid-19 cases since last month's board meeting. He stated there are now nine total cases reported. He also added that KAT is staying in constant communication with everyone about Covid-19 protocols, providing PPE to all employees, and that KAT, along with the Knox County Health Department, is doing contract tracing when anyone does test positive. Commissioner Parker asked if there have been considerations of going back to rear entry use for passengers at this time. Mr. Thorne stated that passengers are always encouraged to enter through the rear. KAT will be promoting rear entry more externally through website and social media. Mr. Thorne added that plexiglass barriers are a possibility as going back to charging fares gets closer, in order to keep a separation between the driver and passengers as they use the fare box. Ms. Parker added that it looks like fixed route ridership is higher this October compared to last October. Mr. Thorne responded that there is an increase of 2.1% and that this is most likely due to the current fare-free model. Keeping employees safe while also providing an essential service that customers need is the priority. Commissioner Parker asked if there has been an increased cleaning schedule of the buses. Mr. Thorne stated he wants to update the cleaning process. He added that a priority is adding additional deep cleanings on a regular basis.

Melissa Roberson stated that the financial report is four months into the fiscal year. The top half of the report page is showing the revenue at 30.77%. She added that the bottom half of the report page shows expenditures at 30.77%, which is below budgeting projection for this time of year. This is partly due to fuel costs remaining extremely low.

Belinda Woodiel-Brill stated that next Thursday, KAT is closed for Thanksgiving. She added that the Friday after Thanksgiving, KAT runs on a Saturday schedule. She also stated that KAT will run on a Saturday schedule on Christmas Eve and will close on Christmas day and New Year's Day. This will be conveyed to passengers via social media, website and bus flyers.

ii. TPO Transit Planner

Mr. Burton stated that the TPO has a new Zoom presentation called *Equity Matters* on Thursday, Dec. 3 at 6pm. This will cover how to create a safe, healthy and inclusive transportation system for all. He will email the information to the KAT board members.

IV. New Business

Taxi Permit Appeal: Mr. Wesley Wilson

Mr. Lawhorn summarized the denial to renew Mr. Wilson's taxicab license by the inspector. This happened on Oct 20, 2020. Officer Taylor provided a summary of the case to the board. Mr. Wilson provided a statement about the case as well.

Commissioner Crouch made a motion to grant Mr. Wilson's appeal. Commissioner Parker seconded the motion. Motion passed anonymously.

V. Old Business

There was no old business

VI. Public Comment

All public comments received as of November 19, 2020 are attached to these minutes.

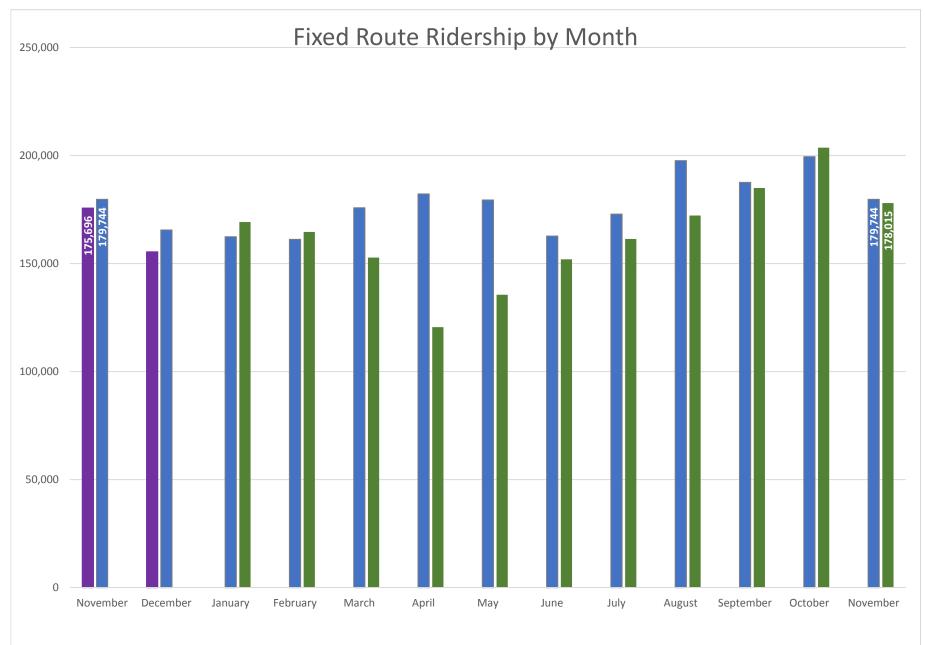
VII. Set Next Meeting and Adjourn

The next meeting was set for December 17, 2020 at 3:00 p.m. via Zoom.

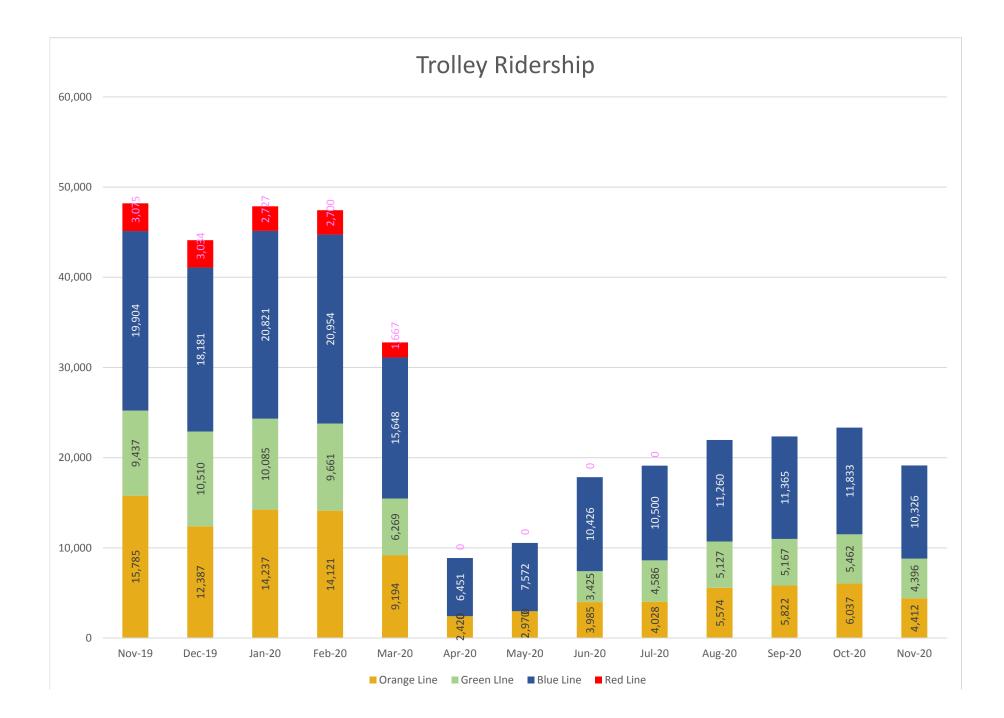
Respectfully submitted,

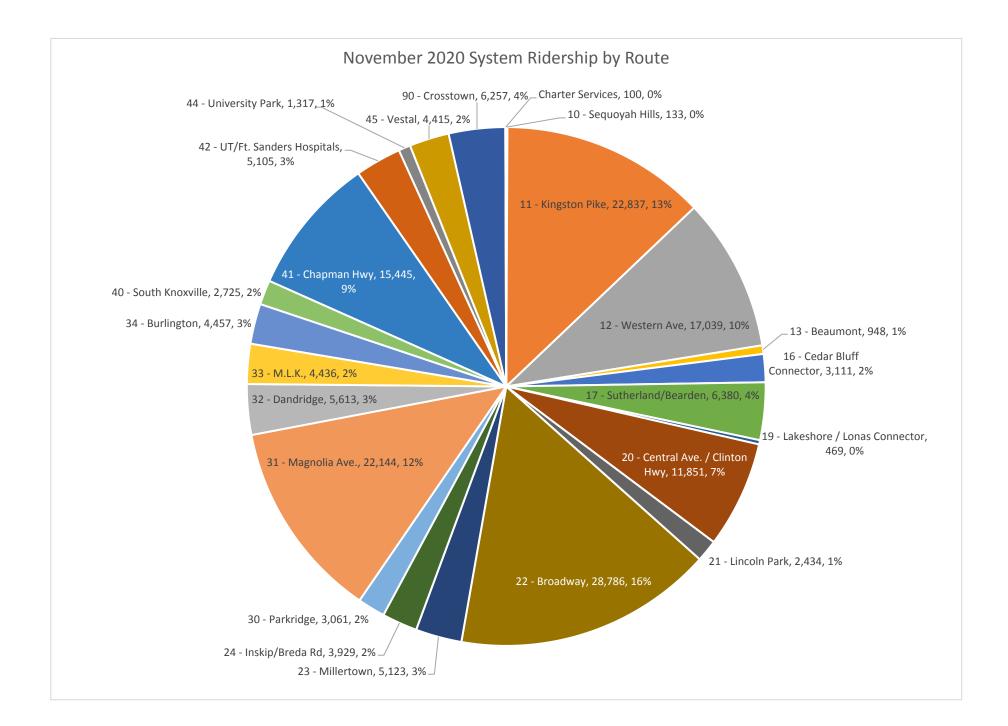
Should Thompson

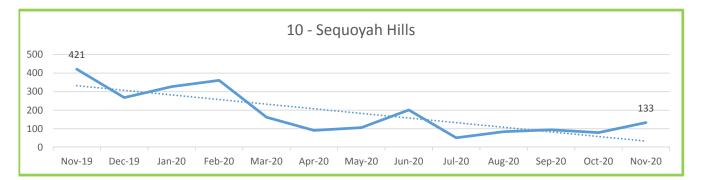
Rhonda Thompson KTA Recording Secretary



■ 2018 ■ 2019 ■ 2020

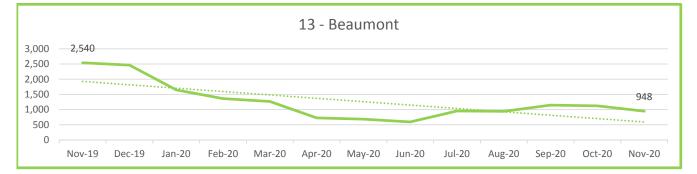


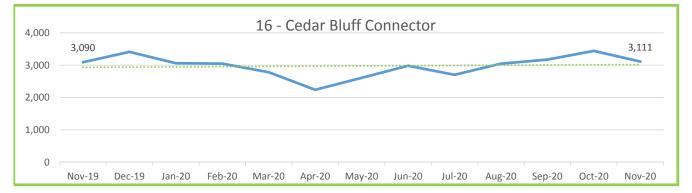




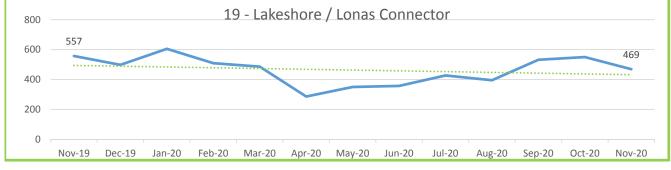


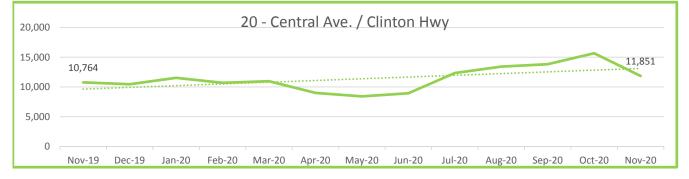








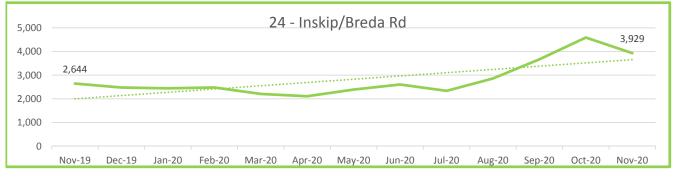


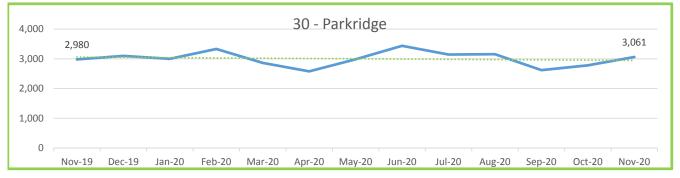




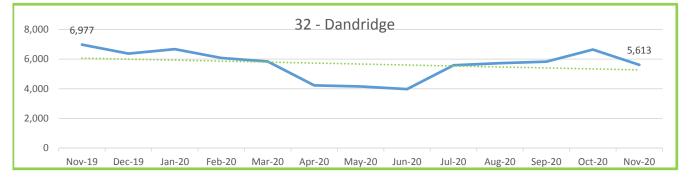




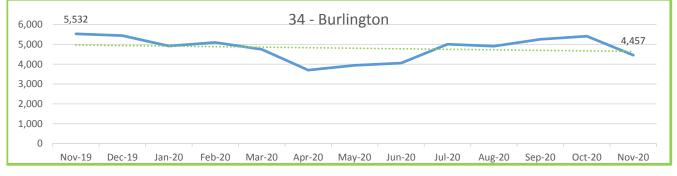


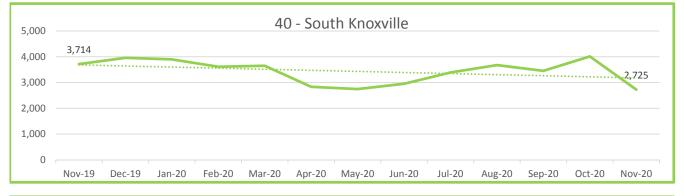


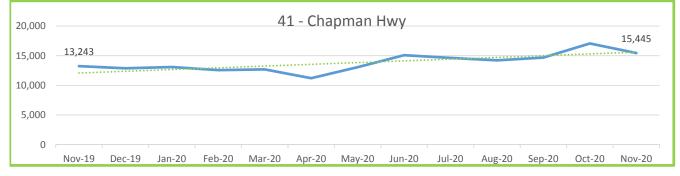


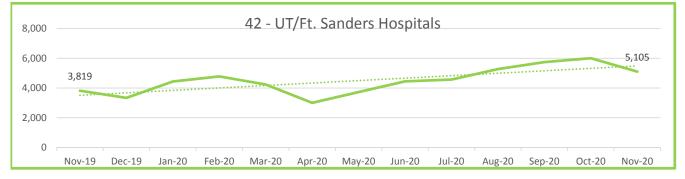










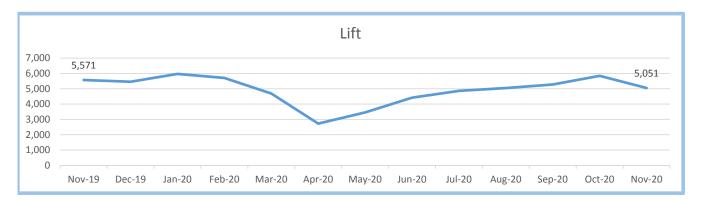














SYSTEM PERFORMANCE REPORT November, 2020

	THIS MONTH			FISCAL Y	FISCAL YEAR-TO-DATE		
	This	Last		This	Last		
	Year	Year	Change	Year	Year	Change	
FIXED ROUTE SERVICE							
Total Passengers	197,149	227,945	-14%	1,006,181	1,200,576	-16%	
System Generated Revenue				\$99,438	\$814,524	-88%	
Revenue Veh. Miles	198,236	234,666	-16%	1,169,343	1,225,766	-5%	
Revenue Veh. Hours	15,919	18,825	-15%	94,052	97,614	-4%	
Passengers/Mile	0.99	0.97	2%	0.86	0.98	-12%	
Passengers/Hour	12.38	12.11	2%	10.70	12.30	-13%	
Preventable Accidents	1	0	100%	7	4	75%	
Mechanical Road Calls	20	21	-5%	123	149	-17%	
Accidents/100,000 Miles	0.50	0.00	50%	0.60	0.33	83%	
Miles/Road Failure	9,912	11,175	-11%	9,507	8,227	16%	
DEMAND RESPONSE					0		
Total Passengers	5,051	5,571	-9%	26,080	28,523	-9%	
System Generated Revenue	,	,		\$0	\$67,905	-100%	
Revenue Veh. Miles	35,299	35,709	-1%	184,398	183,491	0%	
Revenue Veh. Hours	2,564	2,709	-5%	13,609	14,281	-5%	
Passengers/Mile	0.14	0.16	-8%	0.14	0.16	-9%	
Passengers/Hour	1.97	2.06	-4%	1.92	2.00	-4%	
Preventable Accidents	0	0	0%	1	0	0%	
Mechanical Road Calls	0	1	-100%	7	18	-61%	
Accidents/100,000 Miles	0.00	0.00	0%	0.54	0.00	0%	
Miles/Road Failure	0	35,709	-100%	26,343	10,194	158%	
CHARTER SERVICE					0		
Charters	100	412	-76%	681	1,365	-50%	
Sports Charters	0	7,269	-100%	0	34,690	-100%	
Total Passengers	100	7,681	-99%	681	36,055	-98%	
Revenue						0%	
Football Shuttle Charters				\$0	\$96,698	-100%	
Trolley Charters				\$6,125	\$9,300	-34%	
Total Miles	34	2,431	-99%	415	10,078	-96%	
Total Hours	9.0	458.9	-98%	70	2,025	-97%	



ROUTE PERFORMANCE REPORT

November, 2020

ROUTE NUMBER	ROUTE NAME	RIDERSHIP	Percentage of Ridership	MILES	Percentage of Miles	HOURS	Percentage of Hours	Passg/ Mile	Passg/ Hour
10	Sequoyah Hills	133	0.1%	864	0.5%	87	0.6%	0.15	1.53
11	Kingston Pike	22,837	12.8%	21,705	11.7%	1,820	12.9%	1.05	12.55
12	Western Ave	17,039	9.6%	17,133	9.2%	1,287	9.1%	0.99	13.24
13	Beaumont	948	0.5%	3,355	1.8%	245	1.7%	0.28	3.87
16	Cedar Bluff Connector	3,111	1.7%	4,573	2.5%	361	2.6%	0.68	8.61
17	Sutherland/Bearden	6,380	3.6%	6,622	3.6%	510	3.6%	0.96	12.50
19	Lakeshore/Lonas Connector	469	0.3%	4,568	2.5%	269	1.9%	0.10	1.74
20	Central Ave/Clinton Hwy	11,851	6.7%	9,632	5.2%	593	4.2%	1.23	19.98
21	Lincoln Park	2,434	1.4%	4,306	2.3%	338	2.4%	0.57	7.20
22	Broadway	28,786	16.2%	15,431	8.3%	1,133	8.0%	1.87	25.41
23	Millertown	5,123	2.9%	7,935	4.3%	696	4.9%	0.65	7.36
24	Inskip/Breda Rd	3,929	2.2%	6,088	3.3%	440	3.1%	0.65	8.93
30	Parkridge	3,061	1.7%	3,203	1.7%	252	1.8%	0.96	12.13
31	Magnolia Ave.	22,144	12.4%	10,500	5.6%	883	6.3%	2.11	25.07
32	Dandridge	5,613	3.2%	5,530	3.0%	355	2.5%	1.02	15.79
33	M.L.K.	4,436	2.5%	7,651	4.1%	623	4.4%	0.58	7.12
34	Burlington	4,457	2.5%	7,192	3.9%	491	3.5%	0.62	9.07
40	South Knoxville	2,725	1.5%	6,879	3.7%	486	3.4%	0.40	5.61
41	Chapman Hwy	15,445	8.7%	13,544	7.3%	829	5.9%	1.14	18.64
42	UT/Ft Sanders Hospitals	5,105	2.9%	5,938	3.2%	741	5.3%	0.86	6.89
43	University Heights	0	0.0%	0	0.0%	0	0.0%	0.00	0.00
44	University Park	1,317	0.7%	1,512	0.8%	178	1.3%	0.87	7.42
45	Vestal	4,415	2.5%	6,132	3.3%	428	3.0%	0.72	10.31
90	Crosstown	6,257	3.5%	15,948	8.6%	1,054	7.5%	0.39	5.94
	Other/ Unknown	0							
SUB TOTAL LINE SERVICE		178,015		186,244		14,100		0.96	12.62
82	Trolley (Orange Line)	4,412	23.1%	6,048	50.4%	963	53.0%	0.73	4.58
84	Trolley (Green Line)	4,396	23.0%	1,743	14.5%	298	16.4%	2.52	14.76
86	Trolley (Blue Line)	10,326	54.0%	4,201	35.0%	557	30.6%	2.46	18.53
SUB TOTAL TROLLEY SERV	ICES	19,134		11,992		1,819		1.60	10.52
TOTAL PASSENGERS WITH	FROLLEYS	197,149		198,236		15,919		0.99	12.38
LIFT SERVICE		5,051		35,299		2,564		0.14	1.97
TOTAL SCHEDULED SERVIC	ES	202,200		233,535		18,483		0.87	10.94
TOTAL CHARTER SERVICES		100		34		9		2.94	11.11
GRAND TOTAL ALL KAT SERVICES		202,300		233,569		18,492		0.87	10.94

14

d by: H. Hickson, Managar of Schedulin

City of Knoxville Schedule of Revenues & Expenses Compared to Budget November, 2020

				Cur	rent	Year:					Prior Yea	ar:
	Or	ginal Budget	Cu	rrent Budget		Actual		Variance		Actua	al - Prior Year	Variance
Revenue												
Charges for Service												
Farebox & Pass Revenue	\$	980,000	\$	980,000 \$	5	-	\$	(980,000)	0.00%	\$	393,116 \$	(393,116)
Ticket Sales		761,000		761,000		12,400		(748,600)	1.63%		334,209	(321,809)
Miscellaneous Subsidies - KAT		131,890		131,890		65,509		(66,381)	49.67%		131,890	(66,381)
Football Shuttle		128,000		128,000		-		(128,000)	0.00%		96,698	(96,698)
Charter Fees		27,400		27,400		6,425		(20,975)	23.45%		9,300	(2,875)
UT Trolley Subsidy		88,150		88,150		22,038		(66,112)	25.00%		22,038	-
Miscellaneous Revenue		4,000		4,000		3,118		(882)	77.95%		3,479	(361)
Total Ooerating Revenue		2,120,440		2,120,440		109,490		(2,010,950)	5.16%		990,730	(881,240)
Non-Operating Revenues												
Federal Grants		-		-		-		-	-		-	-
State Contribution		3,330,800		3,330,800		1,387,835		(1,942,965)	41.67%		1,387,835	-
Transit Grant Revenues		4,931,160		4,931,160		1,294,238		(3,636,922)	26.25%		1,400,756	(106,518)
General Fund Transfer		12,978,720		12,978,720		5,943,061		(7,035,659)	45.79%		5,244,975	698,086
Total Non-Operating Revenues		21,240,680		21,240,680		8,625,134		(12,615,546)	40.61%		8,033,566	591,568
Total Revenue	\$	23,361,120	\$	23,361,120 \$	6	8,734,624	\$	(14,626,496)	37.39%	\$	9,024,296 \$	(289,672)
Expenditures												
Personal Services												
Wages, Taxes & Retirement Contributions	\$	14,082,170	\$	13,947,170 \$	5	5,112,758	\$	8,834,412	36.66%	\$	5,153,474 \$	(40,716)
Employee Group Insurance/Benefits		4,111,030		4,111,030		1,680,283		2,430,747	40.87%		2,066,335	(386,052)
Total Personal Services		18,193,200		18,058,200		6,793,041		11,265,159	37.62%		7,219,809	(426,768)
Administrative Expenses												
Supplies		373,660		546,360		289,697		256,663	53.02%		98,215	191,482
Services		2,150,240		2,109,320		932,774		1,176,546	44.22%		1,019,028	(86,254)
Total Administrative Expenses		2,523,900		2,655,680		1,222,471		1,433,209	46.03%		1,117,243	105,228
Fleet Expenses												
Fleet Supplies		500		500		-		500	0.00%		250	(250)
Parts		400,000		400,000		249,604		150,396	62.40%		368,312	(118,708)
Fuel/Oil/Fluids		2,243,520		2,246,740		469,508		1,777,232	20.90%		732,497	(262,989)
Total Administrative Expenses		2,644,020		2,647,240		719,112		1,928,128	27.16%		1,101,059	(381,947)
Total Expenditures	\$	23,361,120	\$	23,361,120 \$	ò	8,734,624	\$	14,626,496	37.39%	\$	9,438,111 \$	(703,487)
	<u> </u>	· · ·	Ÿ			5,251,021	~	,020,100	0	<u> </u>		
Excess (Deficiency) of Revenues Over	г∟хре	enses		\$)	-				\$	(413,815) \$	413,815

Full Name	Alistair Elliott
Address	Street Address: 3910 Middlebrook Pike B11 City: Knoxville State / Province: TN Postal / Zip Code: 37921
Phone Number	(865) 924-8298
Comments:	As a member of the working class, I can sit here and type all day about how vital to the community KAT drivers are. Many of us depend on you to go to work, getting groceries, or going to the doctor. Without you, many would struggle more than they already do. This shouldn't just be said by the working class though. Our city officials and business owners should be screaming it and doing everything in their power to make sure you are taken care off. Whether you are valued or not shouldn't even come in to question. It should be understood by the tractment you receive.
	treatment you receive - through fair pay and protection during this pandemic. Your needs should be met.The working class values you and needs you.

Full Name	Allison Cohn
Address	Street Address: 360 S. Sevenoaks Dr. City: Knoxville State / Province: TN Postal / Zip Code: 37922
Phone Number	(352) 682-9182
E-mail	acohn@voks.utk.edu
Comments:	Dear Council,
	KAT drivers are essential workers. They are also providing transportation for other essential workers. Knoxville depends on KAT. The drivers are essential to the continued infrastructure needs we face. Please support our drivers during this pandemic. The numbers are going up everywhere but particularly in Knoxville. Our drivers are essential. The work they do is essential. They provide an essential service so other essential workers can get to work and then return to their loved ones. They have immense value in this community.

Full Name	Alyssa Spiers
Address	Street Address: 2856 brock ave City: Knoxville State / Province: Tennessee Postal / Zip Code: 37919
Phone Number	(865) 771-5041
Comments:	I've taken the bus on my own since I was a kid and it's helped me get out and experience life in ways I never could have without them, they deserve to be treated with respect while working a job for the city that could put them and their families in danger. The least we can do is give our drivers the ability to make safety decisions for *their* jobs. They help our most vulnerable communities get to where they need to go, they deserve clean and safe buses, and they deserve equal pay for equal work.

Full Name	Angel Jones
Address	Street Address: 812 Sterchi Ridge Way City: Knoxville State / Province: TN Postal / Zip Code: 37912
Phone Number	(423) 646-6677
E-mail	angelbecker2792@gmail.com
Comments:	KAT drivers are essential workers. Being exposed to many people daily raises their risk of being exposed to COVID-19. Our numbers are rising and we should support our drivers during this time.

Full Name	Barbara Hickey
Address	Street Address: 929 Eleanor St City: Knoxville State / Province: TN Postal / Zip Code: 37917
Phone Number	(865) 230-4585
E-mail	barbarahickey@bellsouth.net
Comments:	Listen to the KAT drivers! The public and the drivers need more protection as the pandemic increases. Clean busses more often, and if necessary have an extra person near the rear door to assist passengers. Protect the public! Protect the KAT drivers!

Full Name	Ben Allen
Address	Street Address: 2412 Lawson Ave. City: Knoxville State / Province: TN Postal / Zip Code: 37917
Phone Number	(901) 378-0131
E-mail	thebenallen@gmail.com
Comments:	Our KAT drivers are essential and need support from our city leaders and government. Management needs to respect the workers' right to collectively bargain in good faith and their right to safety on the job. The pandemic creates new hazards for drivers and support staff and we need to keep them protected. Listen to the workers demands for safety and support in their workplace and meet their needs. They known their job much better than a bunch of people who sit in offices all day! Anything less than meeting their demands is a failure of city leadership.

Full Name	Candace Boyd
Address	Street Address: 4120 Fulton Drive City: Knoxville State / Province: TN Postal / Zip Code: 37918
Phone Number	(865) 688-2384
E-mail	dweedle37918@gmail.com
Comments:	KAT drivers are essential for those of us who depend on public transportation. They deserve our support. They need protection more than ever as the Covid numbers rise in our community.

Full Name	Carol Porter
Address	Street Address: 10215 JULIE LN City: KNOXVILLE State / Province: TN Postal / Zip Code: 37932
Phone Number	(865) 809-5291
E-mail	Carol_porter@discovery.com
Comments:	Public transportation is a vital service to our communities and Bus Drivers are essential workers. We should be supporting them in every way we can as they do a dangerous and heroic yet thankless job.

Full Name	Caroline Rowcliffe
Address	Street Address: 1216 Rain Tree Rd City: Knoxville State / Province: TN Postal / Zip Code: 37923
Phone Number	(865) 244-6372
E-mail	carolinerowcliffe@gmail.com
Comments:	Good afternoon. I truly don't have the words to explain how essential the KAT bus drivers are here in Knoxville. I've lived in Knoxville my entire life - with the city not having enough accessible public transportation, it's crucial that Knoxville's KAT bus drivers are supported. It's crucial that Knoxville's KAT bus drivers' needs are met.
	If you haven't already seen the reports, Knox County has recently reported more new COVID-19 cases than four states and D.C. Those numbers will continue to rise. It's a scary time for all of us, but the way to get through this is to listen to each other and to support each other. Please listen to KAT bus drivers' needs, and please support them during this pandemic. They are people, too.

Full Name	Cassie Watters
Address	Street Address: 1424 Cornelia St Street Address Line 2: 1424 Cornelia St City: Knoxville State / Province: TN Postal / Zip Code: 37917
Phone Number	(617) 304-1108
E-mail	cassiefw@gmail.com
Comments:	KAT drivers make our public transportation work in Knoxville. We rely on them being able to perform this essential public service free from fear of retaliation for asking for fair treatment. Their safety and fair treatment are therefore a priority for me as a Knoxville resident. They are essential workers. Please do whatever you can to support our drivers being treated with proper fairness and respect at all times, especially during this pandemic.

Full Name	Charlie Krell
Address	Street Address: 2119 McCroskey ave Street Address Line 2: Apt 215 City: Knoxville State / Province: TN Postal / Zip Code: 37917 Country: United States
Phone Number	(865) 232-2130
E-mail	cdkrell@gmail.com
Comments:	Our KAT drivers are a vital part of the very foundation of our Knoxville community. They deserve increased support and worker protections especially given the rise in community COVID-19 transmission. These are our everyday heroes so please value and treat them as such.

Full Name	Chelsea Badgett
Address	Street Address: 2119 McCroskey Ave City: Knoxville State / Province: TN Postal / Zip Code: 37917
Phone Number	(865) 809-6444
E-mail	cbadget1@vols.utk.edu
Comments:	Our drivers are essential workers. They should be treated as such if they're doing a vital job while exposing themselves and their families to Covid-19. Please support them as they support our community!

Full Name	Chris Watson
Address	Street Address: 2239 Lawson Ave City: Knoxville State / Province: TN Postal / Zip Code: 37927
Phone Number	(865) 963-1589
Comments:	KAT drivers are essential workers. Please support our drivers during this pandemic, especially as our numbers are rising!

Full Name	Dale Mackey
Address	Street Address: 219 E Quincy Ave City: Knoxville State / Province: TN Postal / Zip Code: 37917 Country: United States
Phone Number	(865) 236-1590
E-mail	mackeyda@gmail.com
Comments:	Our KAT drivers are essential workers providing an important service to members of our community. I strongly urge the KAT Board to help keep drivers healthy and safe during this pandemic. Please support these frontline workers as numbers in Knox County continue to rise.

Full Name	Dani Urquieta
Address	Street Address: 1643 McCroskey Ave. City: Knoxville State / Province: TN Postal / Zip Code: 37917
Phone Number	(423) 258-5472
E-mail	urquietacortesutk@gmail.com
Comments:	KAT drivers are essential to Knoxville and we should do whatever we can to support them, especially as the number of COVID cases continue to rise.

Full Name	David Hayes
Address	Street Address: 1312 Hawthorne ave City: Knoxville State / Province: Tn Postal / Zip Code: 37920
Phone Number	(865) 963-6476
Comments:	Kat workers are essential workers! They deserve to be fully supported and listened to, especially during covid. Please support our fine public workers and their union.

Full Name	Elizabeth East
Address	Street Address: 821 Gertrude Ave City: Knoxville State / Province: TN Postal / Zip Code: 37920 Country: United States
Phone Number	(423) 315-2540
E-mail	lisa.east@gmail.com
Comments:	KAT drivers are essential workers and must be supported during the pandemic. In times prior to COVID, I rode several lines on the KAT system to and from work and throughout our downtown area and know how hard our KAT drivers work to ensure our routes are safe and experiences on the buses are pleasant. These workers are so essential to the functioning of our city and deserve to have their voices heard and their needs met.

Full Name	Fran Ansley
Address	Street Address: 3117 Foster Lane City: Knoxville State / Province: TN Postal / Zip Code: 37920
Phone Number	(865) 387-9572
Comments:	Please listen to the KAT drivers. Knoxville needs to take care of our essential workers with cases spiking as they are. Of course we need concern for passengers as well and should look for good ways of guarding their welfare. But occupational exposure for transit drivers is intense and of long duration. We need to have their backs.

Full Name	Grace Lin
Address	Street Address: 11524 Gates Mill Drive City: Knoxville State / Province: tn Postal / Zip Code: 37934 Country: United States
Phone Number	(865) 771-6770
E-mail	gracealin1@gmail.com
Comments:	KAT drivers are essential workers, who transport other essential workers. Consider drivers during this pandemic, who are a
	crucial lifeline for our community right now.

Full Name	Jaxx Fox
Address	Street Address: 4601 Pleasant Ridge Road Street Address Line 2: Apt 57 City: Knoxville State / Province: TN Postal / Zip Code: 37912 Country: United States
Phone Number	(865) 202-7796
E-mail	porter.jx@gmail.com
Comments:	 Bus drivers are not only essential workers but provide service to all kinds of other essential workers in our city. Their time and labor is valuable and necessary for many citizens to just do the essential tasks. If Knoxville wants to be competitive with other cities and become more green, public transportation is a vital piece of that plan. While many people think that public transportation is just about the vehicles, the most important aspect of that are the drivers who are the interface between the citizens who use the service and the infrastructure. Again, KAT bus drivers are essential workers today in the pandemic and will be as long as we use our roads for daily use in Knoxville.

Full Name	Jenna Stambaugh
Address	Street Address: 2430 Bernhurst Drive City: Knoxville State / Province: Tn Postal / Zip Code: 37918
Phone Number	(865) 850-2460
E-mail	jennasstambaugh@gmail.com
Comments:	Bus driver's are essential workers! Their services are needed more than ever with the pandemic worsening. The community needs the services that bus drivers provide and we appreciate all that bus drivers do for us!

Full Name	Jim Sessions
Address	Street Address: 3117 Foster Lane City: Knoxville State / Province: Tn Postal / Zip Code: 37920
Phone Number	(865) 604-0669
E-mail	sessions5@icloud.com
Comments:	Our KAT employees are essential workers for the many workers who travel to work every day. They are basic to our economy and risk their own health to make daily life possible such as it is. They deserve our respect and our support and our thanks Rev. Jim Sessions

Full Name	Joakim Schmidt
Address	Street Address: 600 Hiawassee Ave City: Knoxville State / Province: MA Postal / Zip Code: 37917
Phone Number	(617) 308-2421
E-mail	jschmidt73@yahoo.com
Comments:	KAT drivers need to be valued, especially during this pandemic. My workers commute via KAT buses. These people are essential to keeping our economy moving forward in tough times.

Full Name	Josh Smyser
Address	Street Address: 1424 Cornelia St City: Knoxville State / Province: Tennessee Postal / Zip Code: 37917-6323 Country: United States
Phone Number	(865) 964-2996
E-mail	joshyapplecider@gmail.com
Comments:	As an occasional user of the 11 and 22 buses, and an ardent believer in the importance of public transportation. I don't own a car, and I know many folks are in that boat. It's important that the people who provide this important public service be paid well and kept safe (particularly in the time of COVID). Bus drivers are essential and they deserve respect. They also deserve to have their right to collective bargaining be respected!

Full Name	June Rostan
Address	Street Address: 17522 Hwy 95 N City: Greenback State / Province: TN Postal / Zip Code: 37742
Phone Number	(865) 696-0553
E-mail	junerostan@earthlink.net
Comments:	As a person who has been involved in worker health & safety for years, I am voicing my concern about the health & safety of KAT bus drivers as COVID cases rise.KAT should be working with the drivers and their union to institute measures to protect them. They are at risk and providing an essential service for the community.

Full Name	Kelsey Bentley
Address	Street Address: 5020 Crippen Road City: Knoxville State / Province: TN Postal / Zip Code: 37918 Country: United States
Phone Number	(404) 556-2883
Comments:	I stand with you! You are such a necessity to this city and are so appreciated by your community! Stay strong and know that you are supported!

Full Name	kendall wimberley
Address	Street Address: 1700 clinch ave City: knoxville State / Province: tn Postal / Zip Code: 37916
Phone Number	(731) 363-8359
Comments:	KAT drivers are essential workers. Please support our drivers during this pandemic, especially as our numbers are rising. Our drivers put their lives on the line serving our community and should be supported.

Full Name	Kimberly Bradford
Address	Street Address: 6234 John May Drive City: Knoxville State / Province: Tennessee Postal / Zip Code: 37921 Country: United States
Phone Number	(865) 236-5568
E-mail	kimberlynbradford@gmail.com
Comments:	We love our KAT workers! They are the backbone of our community, and they are absolutely essential to our cities. I hope the City Council and community at large will support these amazing folks who are working so hard during this pandemic and show up for us despite the rise in illness numbers. We must protect and support our KAT staff!

Full Name	Lee Sessions
Address	Street Address: 4222 Ellen St. City: Knoxville State / Province: TN Postal / Zip Code: 37920
Phone Number	(865) 387-5465
E-mail	leesessions@comcast.net
Comments:	KAT drivers are essential workers and deserve to be treated with dignity and respect. Please support them during the pandemic as they provide a vital service to the residence of the City of Knoxville.

Full Name	Max Carwile
Address	Street Address: 600 E Inskip Dr Street Address Line 2: Apt E301 City: Knoxville State / Province: TN Postal / Zip Code: 37912 Country: United States
Phone Number	(865) 237-8573
E-mail	maxinecarwile@gmail.com
Comments:	KAT drivers are essential workers. I'm incredibly grateful for the work they do. This is a dangerous time and our positive case numbers are alarmingly high in Knoxville. These drivers put their health on the line to help others get where they need to be. This is invaluable. Please support the KAT drivers!

Full Name	Melanie Barron
Address	Street Address: 2412 Lawson Avenue City: Knoxville State / Province: TN Postal / Zip Code: 37917 Country: United States
Phone Number	(865) 236-2686
E-mail	melbtennessee@gmail.com
Comments:	KAT drivers are the unsung heroes of the Knoxville community, serving everyone who needs rides, particularly our low income communities who rely on bus service the most. The city should support them in every way possible and keep this essential community service running while keeping bus drivers safe from this pandemic and properly compensated for the risks they are taking on our community's behalf. Knoxville should serve as an example for other communities; let's do everything we can to take care of each other, while making sure essential workers like bus drivers are heard, taken care of, and kept safe.

Full Name	Nathaniel Bradley
Address	Street Address: 118 gilbert lane City: Knoxville State / Province: TN Postal / Zip Code: 37920 Country: United States
Phone Number	(865) 773-6291
E-mail	nreubenbradley@gmail.com
Comments:	I think the bus drivers of Knoxville right now are frontline pandemic heroes. They are providing a vital service to those who are at risk (often elderly, poor, or houseless people have no other options beyond a bus, even during a pandemic) at great risk to themselves. The job is often thankless and involve hostile members of the public, especially when mask enforcement to ride is part of their jobs. I just wanted to give a little verbal support. The bus drivers I know have often been like bartenders not only do they do their job, but they know your face and talk to you about your day and their day and you come away feeling a little more human.

Nicole Deasy
Street Address: 3742 Ivy Ave City: Knoxville State / Province: Tn Postal / Zip Code: 37914
(615) 476-1574
ndeasy@me.com
I worked at the YWCA women's housing facility and I have seen first hand the vital and necessary work that KAT drivers do to keep our community in motion. Our residents utilized the KAT system for work, school, appointments, trips to the store, the list goes on. Residents at the YWCA and countless others need to have uninterrupted access to KAT transportation or their livelihood will be disrupted, causing further economic distress during this already stressful and difficult time. Because of the nature of their work, and close contact with the public, KAT drivers must have proper protection, including PPE and hazard pay. KAT drivers have both family members and innumerable community members relying on them during this time, and we cannot let them down or our city down by sending them on the road with inadequate protection.

Full Name	Paige Lowe
Address	Street Address: 960 Riverside Forest Way Street Address Line 2: Unit 201 City: Knoxville State / Province: TN Postal / Zip Code: 37915
Phone Number	(404) 375-5111
Comments:	KAT drivers are essential workers. They play such an important role in our community, and they deserve to feel safe and protected. Please support our drivers during this pandemic, especially as our case numbers are rising!

EXAMPLE Comment Form	
Full Name	Rebecca Avery-Quinn
Address	Street Address: 5609 Oakside Dr City: Knoxville State / Province: TN Postal / Zip Code: 37920-7307
Phone Number	(865) 200-6114
Comments:	I support KAT drivers! They deserve fair treatment.

Full Name	Rebecca Husain
Address	Street Address: 2615 Chapman Highway City: Knoxvile State / Province: Tn Postal / Zip Code: 37920
Phone Number	(865) 919-0950
E-mail	atatrah@comcast.net
Comments:	I am so grateful we have our KAT buses running at all times, but especially during this difficult time of COVID. So many folks have little or no options for transportation so for them it is a God send. Special thanks to our KAT drivers for hanging in there. Praying for there health and safety.

E II N	
Full Name	Robert French
Address	Street Address: 3742 Ivy Ave City: Knoxville State / Province: TN Postal / Zip Code: 37914
Phone Number	(615) 973-4002
E-mail	robert@robertdfrench.me
Comments:	The KAT bus drivers are critical to the well being of Knoxville. This city is not walkable, and many folks are not able to afford to live nearby where they work. It is imperative that the drivers receive adequate PPE and hazard pay compensation. If it requires a property tax increase to make it happen, then consider me in favor of a tax hike. It will be cheaper overall than allowing our infrastructure and our city to collapse.

Full Name	Scott Black
Address	Street Address: 7322 Bennington Dr City: Knoxville State / Province: TN Postal / Zip Code: 37909
Phone Number	(901) 356-2185
E-mail	s12black@gmail.com
Comments:	Public transport is vital for any fully functioning and vibrant city. Likewise, the operators of public transport are equally vital. KAT drivers are not only essential to this city, but deserve acknowledgement and support as frontline essential workers during a global pandemic that is spiking again in America.
	As such, KAT drivers deserve to have their safety concerns fully addressed. Full measures should be taken to assure drivers their safety is a priority AND that they will be protected.
	As essential workers, KAT drivers also deserve additional monetary compensation to reflect the additional risk they and other essential workers never believed their jobs would entail.
	Finally, KAT drivers deserve fair schedules that allow them to preserve their family life and maintain a healthy work/life balance.

Full Name	Sean Donovan
Address	Street Address: 5020 Crippen Road City: Knoxville State / Province: Tn Postal / Zip Code: 37918
Phone Number	(615) 692-4074
Comments:	Stay strong! You have support from your community. We want to see you prosper, and your presence is VITAL to the well-being of our city. Best of luck, and keep going! Sean Donovan Board Member of Local 546 American Federation of Musicians

Full Name	Summer Awad
Address	Street Address: 1212 Wallingford Road City: Knoxville State / Province: TN Postal / Zip Code: 37923 Country: United States
Phone Number	(865) 617-2088
E-mail	summergawad@gmail.com
Comments:	KAT workers keep rhe most vulnerable in our community on the move; it is important that we keep them safe and make them feel heard as they navigate their essential jobs during the pandemic. KAT workers are the experts on their own jobs; please listen to them about what they need to protect themselves and feel safe. They are vital to our community!

Full Name	Susan Williams
Address	Street Address: 4413 w sunset road City: Knoxville State / Province: Tn Postal / Zip Code: 37914
Phone Number	(865) 522-0596
E-mail	sjwtenn@aol.com
Comments:	Please support our KAT drivers who are essential workers and risking exposure every day. I appreciate what they and other essential workers are doing to help our community continue to function in this time, especially with rising COVID 19 rates here.

Full Name	Thomas Anderson
Address	Street Address: 2712 Valley View Dr. City: Knoxville State / Province: TN Postal / Zip Code: 37917
Phone Number	(865) 934-7373
Comments:	KAT drivers are essential workers and deserve to be fully supported and protected during this pandemic. They deserve to have a real say in regards to the work they do, scheduling, and safety. The pandemic is getting worse and we need to put people first!

Full Name	William Wilson
Address	Street Address: 6211 Rivers Run Dr City: Knoxville State / Province: TN Postal / Zip Code: 37914
Phone Number	(865) 978-7582
E-mail	williamrwilson@gmail.com
Comments:	KAT workers are essential to our community. This is a dangerous time for everyone and KAT drivers help people get to work, to the store, to the doctor. Please support our KAT drivers!

Full Name	Charles Turner 3rd
Address	2117 Natchez avenue Knoxville, Tennessee , 37915
Phone Number	(865) 964-5537
E-mail	kingcharles4755@gmail.com

Comments:

I think my mom/drivers for KAT deserve hazardous pay because her and other workers have to go home to kids and hope they don't catch COVID-19. and they drive people who don't have homes and be out side and they could have it and give it to drivers and other people. They risk their lives and their families lives everyday!

Full Name	Chenelle Jarmon
Address	1825 Pennington Way Knoxville , Tn , 37909
Phone Number	(865) 266-4512
E-mail	cjarmon82@yahoo.com

Comments:

Something like they are risking their lives serving the public during this pandemic, they deserve hazardous pay

Full Name	David Ferris
Address	2306 Lawson Ave Knoxville, TN, 37917
Phone Number	(865) 742-4514
E-mail	david@highlandercenter.org

Comments:

KAT bus drivers are essential workers. We want to make sure they are protected and safe as our COVID numbers rise. We want to ensure they are justly fairly compensated for working in unsafe conditions. Please support our drivers.

Full Name	Franklin Donohoo
Address	1718 Harris Road Knoxville , TN, 37924
Phone Number	(865) 455-0059
E-mail	franktdonohoo@yahoo.com

Comments:

This is to who ever would think that a city bus operator would not be considered essential workers. When we are around different people coming in and out of our bus all day every day. It gets very scary. Thanks for your consideration!

Full Name	Kathy Minor
Address	1718 Harris rd Knoxville , Tn, 37924
Phone Number	(865) 755-1403
E-mail	minorkitkat@gmail.com

Comments:

We have been responsible for transferring people to and from putting our self at risk, not taking proper protocol of action to protect us as employees we should be compensated for being on the front line as well.

Full Name	Ka'von Jones
Address	4136 holston dr Knoxville , Tennessee , 37914
Phone Number	(865) 927-6648
E-mail	godismysaver55@gmail.com

Comments:

My aunt works for Kat and has worked through this pandemic and it's sad that Kat workers have to fight for what they clearly deserve

Full Name	Ladreama Wilson
Address	3424 ASHLAND AVE, II 6t KNOXVILLE, Tennessee, 37914-4035 United States
Phone Number	(865) 386-8116
E-mail	Wilsonjakeen@gmail.com

Comments:

KTrans workera deserve hazardous pay They put they life at risk everyday !!!!!!!

Full Name	Melissa Stooksbury
Address	7656 Trey Oaks Lane Knoxville, TN, 37918 United States
Phone Number	(865) 254-3242
E-mail	melissastooksbury@yahoo.com

Comments:

I am a bus operator for Knoxville area transit we are essential to keep Knoxville moving throughout our city. And we deserve hazard pay. We are essential workers as much as any other of the city workers who have gotten hazard pay. thank you for your time

Full Name	Ronald Osborne
Address	2201 eau Clair Maryville , Tn , 37803
Phone Number	(865) 401-2351
E-mail	ronaldosborne35@gmail.com

Comments:

I think the Kat works need Essential pay because there out here on the front line and wearing mask 8-16 hr a day.

Full Name	Stephanie Renelle Montgomery
Address	2741 Jefferson Ave, 2741 Jefferson Ave Knoxville, Tennessee, 37914 United States
Phone Number	(865) 518-1865
E-mail	montgomery41777@gmail.com

Comments:

I have been working through this Pandemic and I'm still working. I feel as if myself being a bus operator dealing with the public and transporting them where they need to go i should be able to receive some kind of hazardous pay. I am a city worker!!

Full Name	Teresa Stokes
Address	4136 holston dr., 4136 holston dr. Knoxville, TN, 37914 United States
Phone Number	(615) 525-7435
E-mail	teresastokes1960@gmail.com

Comments:

My daughter and her co workers deserve hazardous pay! They serve the public while their lives are at risk! This is so sad, because this should not be up for debate! Thank you

Full Name	Tyanka Wright
Address	3924 Porter Avenue Knoxville, Tennessee, 37914 United States
Phone Number	(865) 275-6848
E-mail	tyanka654@gmail.com

Comments:

I THINK ALL KAT BUS DRIVERS SHOULD GET THE HAZARDOUS PAY. MY SISTER HAS WORK THERE FOR SOME TIME NOW N BEEN DEDICATED TO HER WORK. SHE HAS BUT HERSELF N HER LOVE ONES AT RISK FOR HER JOB

Full Name	Wando Stacy
Address	734 LeConte Dr. Knoxville, TN, 37915 United States
Phone Number	(865) 443-6739
E-mail	stacywando26@gmail.com

Comments:

I thank the drivers for all they do. And apologize for all they have to deal with. I have made wonderful friendships and lifelong admiration for the employees of cat in all forms from the receptionist, supervisors, and drivers.

Full Name	Zakia Jones
Address	2117 Natchez Ave Knoxville , Tn, 37915
Phone Number	(865) 964-5537
E-mail	mszakia209@gmail.com

Comments:

First I would like to say that no one should have to fight for hazardous pay if u are a essential worker! Every essential workers lives are valuable! We risk our lives everyday to serve our community, without know if we are going to get infected or infect our family! We have never been told we are appreciated all they have done is try to retaliate when we use our covid benefits and it clearly states that we should not be discriminated against or penalized for using our covid leave. They gave my co workers 2 extra personal days for not using their covid but those of us who had no choice but to use our covid for our school age children didn't receive it. And they have taken one week of my vacation as well! I just want to be treated like a human being not a robot. Thanks for listening with a Sincere heart!