



Dear Applicant,

Thank you for your interest in Knoxville Area Transit's LIFT program. The LIFT is designed to provide equality in transportation service delivery and access to people with disabilities in accordance with The Americans With Disabilities Act of 1990.

Please, read the enclosed "**Lift ADA Registration Application**" All sections must be completed for an application to be considered. Incomplete applications will be returned to the applicant for completion.

**Upon approval applicant will receive, Lift Handbook, ID card, and a Welcome card.**

The following provides a brief description of the information required in each section:

Section A:

- Information about the person wishing to receive LIFT paratransit service. All information must be as complete as possible including zip codes, apartment complex names, buildings numbers, and apartment numbers.
- Emergency contact information must be completed with at least one telephone number for the contact person

Section B:

- 1). The specific disability and **HOW IT PREVENTS YOU FROM USING KAT'S FIXED ROUTE SERVICE.**
- 2). Specific conditions impacting KAT's ability to transport the passenger.
- 3). The duration of your disability.
- 4). Whether a Personal Care Attendant (PCA) is required (see handbook for description of (PCA).
- 5). Special arrangements for fares such as pre-purchased tickets or payment through PCA.

Section C:

- Answer each question regarding mobility limitations.
- All questions must be answered.
- List any mobility devices required for transportation. This assists us in determining which type of vehicle can be used in transporting passengers.

Section D:

- Medical verification of the disability listed in Section B is required of all applicants.
- Please have the professional associated with your disability verify the information.
- Finally, sign and date the application confirming you have read the LIFT HANDBOOK: Passenger Service Requirements" and understand your responsibilities as a passenger.

All applicants are reviewed for eligibility within twenty one (21) days from receipt. Passengers are notified in writing of the decision by the KAT LIFT office. If you have any questions or need further assistance, please call the KAT LIFT office at (865)215-7850 or fax (865) 215-7816.

**\*Be advised that a trip on The LIFT is \$3.00 one way.**



**The LIFT ADA Registration Application**  
 301 Church Avenue, Knoxville, TN 37915  
**Lift Phone: (865) 215-7850 - Fax: (865) 215-7816**  
 Email: katlift@katbus.com

Date Approved: \_\_\_\_\_ ID Number: \_\_\_\_\_

Thank you for your interest in the KAT LIFT program. Please note that you must complete this application and be certified by KAT before using The LIFT service. You will be notified by mail regarding eligibility within twenty-one (21) days from the date the completed application is received by KAT

**SECTION A: Customer Registration**

Customer Name: \_\_\_\_\_ Customer Address: \_\_\_\_\_  
 City, State, Zip: \_\_\_\_\_ Apartment Complex: \_\_\_\_\_  
 Phone: Home \_\_\_\_\_ Work \_\_\_\_\_ Cell \_\_\_\_\_  
 Date of Birth: \_\_\_\_\_ Sex: Male \_\_\_\_\_ Female \_\_\_\_\_  
 Emergency Contact: \_\_\_\_\_ Phone: Home \_\_\_\_\_ Cell \_\_\_\_\_  
 Relationship: \_\_\_\_\_ Work \_\_\_\_\_

**SECTION B: Statement of Disability**

- 1) Please describe your disability and how it prevents you from using the KAT fixed route bus service:  
 \_\_\_\_\_  
 \_\_\_\_\_
- 2) Are there any special conditions or effects of your disability of which we need to be made aware?  
 \_\_\_\_\_  
 \_\_\_\_\_
- 3) Do you require a Personal Care Attendant (PCA)? (A PCA is a person who must travel with you to assist in performing medical or personal tasks.)  
 \_\_\_\_\_
- 4) Do you require other arrangements for fare payments due to your difficulty with coins or tickets? If so, please explain:  
 \_\_\_\_\_  
 \_\_\_\_\_
- 5) What is the duration of your disability? Permanent \_\_\_\_\_ Temporary \_\_\_\_\_  
 Please indicate duration of temporary disability \_\_\_\_\_

**SECTION C: Mobility Limitations**

In order to assist KAT in determining eligibility, please answer the following questions regarding your mobility limitations.

YES	NO		YES	NO	
		Can board lift-equipped bus			Can balance while seated
		Can board bus without lift			Can read/hear/understand directions
		Can travel to nearest bus stop			Can travel 200 feet W/O assistance
		Can wait at bus stop			Can travel 1/4 mile W/O assistance
		Can Identify correct bus			Can travel 3/4 mile W/O assistance
		Can handle coins & tickets			Can climb a 12-inch step W/O assistance
		Can grip railings & handles			Can wait outside W/O support for 10 minutes

(SECTION C continued on reverse side)





**This section to be completed only if you are traveling with a mobility aid.**

**Riding Mobility Aid/Wheelchair Dimensions and Weight**

US DOT Regulation 49 CFR Part 38 require transportation operators to carry a wheelchair and occupant if the lift and vehicle can physically accommodate them. All KAT LIFT vehicles have an 800 lb limit. Wheelchair/passenger combinations that exceed an 800 lb limit may not be transportable. You may request to transfer to a seat if you prefer and can do so without help from the driver.

Applicant's Name: \_\_\_\_\_

**Riding Mobility Device**

Make: \_\_\_\_\_ Model: \_\_\_\_\_

Weight when occupied: \_\_\_\_\_

Can you transfer to a seat once on the vehicle  Yes  No

I hereby acknowledge my understanding of the weight capacity limitations of the KAT LIFT vehicles, and grant permission to Knoxville Area Transit (KAT) to weigh me while sitting/standing with my mobility aid should it appear that my mobility device may exceed the lift equipment's capabilities – this information will be kept in strictest confidence. I also understand that if my riding mobility device changes for any reason, I must notify the LIFT immediately. Failure to do so may risk the ability of the Lift to transport me.

Applicant's Signature: \_\_\_\_\_

Date: \_\_\_\_\_